# **NOCALL NEWS**

Northern California Association of Law Libraries A Chapter of the American Association of Law Libraries

November-December 2018 Volume 39, Issue 2

#### PRESIDENT'S MESSAGE

Dear NOCALLers,

I hope you all had a wonderful Thanksgiving holiday! Before you know it we'll be celebrating the December holidays and preparing for the New Year. Together, we have done so much for NOCALL in 2018! As we set aside time for reflection during this holiday season, let us take a moment to appreciate the work we've done together. Because of the contributions made by our membership, NOCALL continues to be a vibrant, and relevant, professional organization. Thank you!

Just recently, we gathered for our 4-Corners Holiday Parties. I hope all of you who attended enjoyed the time spent with your colleagues. We are already in the midst of planning for Spring Institute 2019. Our vice-president, Jocelyn Stilwell, has an interesting theme for next year. Focusing on legal technology, the event titled "The Changing Face of Law Librarianship", will be held at the Milton Marks Conference Center in San Francisco on March 22nd. It promises to be an exciting event! The venue is located in the California Supreme Court Building and we are already planning tours of the Ninth Circuit Courthouse and potentially other attractions. Please check your email inbox for future developments and an eventual invite.

Do you have a webinar topic? Or just an idea you'd like to share with your colleagues? NOCALL recently subscribed to the Zoom web conferencing platform. We are hoping this tool will enable us to conduct educational sessions that will be of interest to our members. If you have an idea, or even a vague topic, please think about reaching out to our technology committee at technology@nocall.org. We'd love to hear from you and give you a platform to share your expertise, a special project, or a tech tool you think your colleagues might find interesting.

In closing, I'd like to remind our membership that we are a volunteer organization. NOCALL is only as strong, relevant, and useful as we make it. Please think about how you can contribute to NOCALL in the coming year. Perhaps you'd like to conduct a webinar, speak at Spring Institute, or run for a board position. We need you!

#### Happy Holidays!



# YOU KEEP USING THAT WORD. I DO NOT THINK IT MEANS WHAT YOU THINK IT MEANS ...OR DOES IT?

Delia L. Montesinos, Ropes & Gray

I missed the September article deadline because life got in the way and TBH I am glad I did. The article was half-written and upon re-reading it I immediately realized how overly critical and petty I was being. In the draft, I made some rather unfair arguments about how all the 'new' tech we keep getting is nothing more than repackaged tech, and compared it to post-iPhone 5s releases: needed performance tweaks, nice enhancements to already existing features, super-sexy new packaging, and lots and lots of new "experiences" but in the end, nothing truly revolutionizing. Which is kinda true, you must admit. Yet... this tech may not meet my definition of new, and it definitely doesn't address all my pain points, but it will absolutely make my work life easier. For that, I am forever grateful. So a BIG thank you to you, legal tech vendors. We might not like you much around contract time, and we might moan endlessly about product shortcomings and glitches, but we do truly appreciate all you do for us.

Before the usual tech recap, some surveys to help justify your next tech purchase. Here's the <u>link</u> to ATL/BLaw's survey on the impact legal analytics [free with registration]. Per the survey, 70% of respondents agreed that analytical tools gave their firms a competitive advantage. You can also refer to the Budgeting & Planning section of the ABA's 2018 Tech Report, found <u>here</u>. If you have \$300 to spare, ALM <u>released</u> a similar survey, or you can read Jean O'Grady's summary of the survey <u>here</u>. And be sure to grab this cool, downloadable <u>infographic</u> of Thomson Reuters' 2018 State of Legal Technology Report.

This list includes happenings since my May column, and is in alphabetical order by vendor:

Bloomberg Law added attorney analytics to their suite of litigation analytics. According to Jean O'Grady, who saw a demo, they have analytics for 100,000 attorneys from 775 law firms, with the caveat that the info comes from federal cases dating back to 2007. Additionally, they added analytics for SEC Administrative Enforcements, which, at least for me, is a very useful tool, especially when paired with their SEC ALJ Enforcement Analytics tool—both are available under the Securities Practice Center. In August, they <u>launched</u> a patent research and data visualization tool, which I'm going to try soon because OMG, using TotalPatent One is like death by a thousand cuts. BLaw also added more than 30 Practical Guidance suites with checklists, timelines, and annotated forms, à la Practical Law and Practice Advisor—HUGE fan of practice-oriented tools because they are quite useful for summer and fall associates. You can find a full list of BLaw updates here.

Casetext launched <u>Casetext for Small Law</u>, to provide solo and small firm practitioners with a more affordable legal research platform. In addition to a lower subscription price, the platform has an expanded library with 50-state statutes, comprehensive negative treatment flags, and PTAB decisions. Casetext also picked a fight with Lexis, releasing a study that concluded attorneys using CARA not only finished their research faster but found more relevant cases than those who used Lexis Advance. Both <u>Ambrogi</u> and <u>O'Grady</u> took issue with the study's methodology/control. As Ambrogi notes, it's not that the results are necessarily wrong but that there's a big, fat question mark hovering over the study.

**Fastcase** released <u>Analytics Workbench</u> as part of Docket Alarm, a new tool that allows users to build

#### **NOCALL** News

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Editorial views do not necessarily represent the official position of the Northern California Association of Law Libraries.

litigation analytics across any court, practice area, or litigation event. It also entered into some impressive partnerships. One is with Practicing Law Institute, whereby case citations in PLI Plus treatises link to the full text doc in Fastcase. Another is with Courtroom Insight, whereby Courtroom's info on expert witnesses, litigation consultants, mediators, and arbitrators integrates into Fastcase. It also affiliated with the California Lawyers Association to offer members free access to the platform. More recently, it partnered with James Publishing and Littler, whereby their treatises will be available through Fastcase. Lastly, it joined with AILA to launch a new biannual law journal focused on immigration law.

However, I think the most important announcement was Fastcase's <u>acquisition</u> of the Law Street Media legal news platform, which it <u>hopes</u> to evolve into an enhanced daily news and analytics hub. As O'Grady notes, it's nice to see a new competitor enter a space so thoroughly dominated by Lexis, ALM, and Bloomberg [BTW, **Lex Blog** is also <u>throwing their hat</u> into the legal news ring]. Yet, I sigh. Loudly. Namely because I'm still waiting for a good news tool for CI and I wish efforts were directed to this area instead. Can't tell you how much time I waste because I have to check oh, so many different sources to get legal/business/market/etc. news for each of my reports.

Gavelytics paired with CourtCall to provide CourtCall subscribers with access to judicial analytics reports [for a fee]. At present, Gavelytics has info on California judges and they are adding Florida by January 2019, followed by Illinois and Texas in the first half of 2019. Back in May, they also added an arbitrators archive, with info for former judges turned arbitrators so users can explore past judicial history (super-smart move!). If you're curious about Gavelytics, check out Jean O'Grady's 2017 post about the product or reach out directly to them, they are super-nice. BTW, is anyone else torn about the fact that the yummy July librarian lunch did not include a demo? On the one hand, loved the lack of sales pitch/pressure; on the other, would have loved to get a peek at the product.

Intelligize added a new Accounting Standards and Guidance Module as an add-on subscription. It's taken me a while to fall in love with Intelligize; my go-to has always been Securities Mosaic because it's so userfriendly. However, now that I'm playing with Lexis Search Advantage (which is powered by Intelligize and part of the new Lexis suite of analytics offerings), I'm a convert. Mostly because I suck at searching within iMangle, especially for complicated docs like SEC filings, and my other alternative, which shall go unnamed, is not much better.

Lexis was a rather busy bee. Not sure how I missed it but in January it added a bunch of CEB practice titles and form manuals to its California Practice Materials, which has made my attorneys (and me!) very happy—full disclosure: CEB is my former employer so I'm a wee bit biased about their materials (handsdown, the best and most authoritative CA practice materials). Ravel View went <u>live</u> in Advance: after running a case law search, click on the new icon to get Ravel's awesome cluster map, now enhanced with Shepard's history indicators. IMHO, I think Ravel is the best acquisition Lexis has made to date and I can't wait to see how they use this tech in other products.

The Company also launched Lexis Analytics, a suite of tools that pulls data from Lexis Advance to provide analytics in three categories: litigation, regulatory, and transactional. Intelligize, Ravel, Lex Machina, and the former Lexis Litigation Profile Suite drive this suite. If you attended the SF lunch, you got a chance to see a demo of Context, which I'm super-excited about. I truly hate doing expert witness research and this new tool seems to make the process nearly pain-free. I am about to start my free trial, so I will report back next time. Lexis also unveiled Lexis Legal Advantage, a free peer-to-peer advisory site that targets solo practitioners and small to mid-size firms, offering insights on the business of law and practice management—I know this is a much-needed resource and I really hope it takes off. For a full list of Lexis's new features through June, you can check out the notes from the CRIV vendor liaison call here.

Lex Machina added an ERISA module, which encompasses nearly 83K cases filed in federal district court pending since 2009. It also added Insurance litigation as a new area of law, with analytics on more than 90K federal cases. With this expansion, Lex Machina now covers 10 practice areas: patent, copyright, trademark, antitrust, securities, employment, commercial, product liability, federal bankruptcy appeals, and insurance litigation.

Microsoft. Yup, you read that right. Did anyone else catch this <u>post</u> on LawSites? What the heck is Microsoft up to? Are they thinking about dipping their toes into the legal news business? Or does it have something to do with their <u>recent</u> Trusted Advisor Forum? I sure hope it's the latter cuz we really don't need another vendor. But, hey Microsoft, if you're thinking legal vendor and you are reading this, call me. I have TONS of ideas about what NOT to do.

**ROSS** released a new version in July, with a "sleeker, more modern" interface. According to their site, the biggest change is that it is no longer necessary for the user to choose a practice area before asking a question, as ROSS will automatically retrieve relevant answers across all US practice areas of law. Filters can then be applied to narrow down the results, or you can switch over to the Statutes and Regulations tabs to see those answer cards. EVA, their free brief analyzer, is included and you can now upload any type of legal doc, not just briefs, for analysis.

**VLex** <u>announced</u> Vincent, an "AI-powered intelligent legal research assistant" that can analyze documents in two languages (English and Spanish) from 9 countries (and counting), and can also grab and use data from a user's KM system, DMS, and licensed databases. Kinda sounds like CARA/EVA on megasteroids, no? Notice I said "announced" and not released; Vincent is available by invitation only.

**Westlaw** released Westlaw Edge in July and, according to Thomson Reuters, 1,500 organizations have adopted the new platform so far. I attended the breakfast in SF and walked away pretty happy (and

not just because of those delicious mini donuts!) but alas my firm is not among those 1,500, so I'll defer to the most excellent reviews by <u>Jean O'Grady</u> and <u>Bob Ambrogi</u>. As a quick recap, Edge offers a new warning symbol for invalid or questionable law (orange triangle), integrated litigation analytics (judge, court, law firms, attorneys), redlined statutory changes, and a number of user interface and experience upgrades based on user feedback (restore previous filters, retooled document display, and on-page displays of notes and flags, among others).

Edge looks really sweet and I liked almost everything I saw at the demo. My biggest disappointment was the fact that legal analytics do not include California state courts yet (but they include Cook County, IL? Whaaat?!). AFA rollout, at AALL, West said Edge would rollout to law school librarians and faculty in November, and students in January 2019; there won't be an option to stay with WLNext. Law firms will be able to choose between the two a bit longer but WLNext will sunset "sometime in the future".

Wolters Kluwers announced it will sunset Intelliconnect on December 31. TBH, I was shocked to learn folks are still using the old platform; Cheetah is SOOO much better! They partnered with US Legal Forms so now Cheetah customers will have access to "thousands of customizable forms spanning hundreds of practice areas." They also partnered with Alt Legal, which allows Alt Legal customers to have access to WK Trademark Navigator and WK customers to have access to their dockets in Alt Legal. In addition, ICYMI, at the last CRIV vendor call, WK reminded everyone that, like most of us, Cheetah kinda hates IE and works best with Chrome.

Lastly, a very <u>Happy 16th Birthday</u> to LawSites! Can't thank Bob Ambrogi enough for always keeping me abreast of legal tech trends and releases. Could not do this column (or my work!), without his always thorough, entertaining insights.

# PROFESSIONAL READING IN REVIEW Elisabeth McKechnie and Kristin Brandt, U.C. Davis Law Library

"Bringing the Law to the Library: The Importance of Librarian Mediation in Access to Justice Services," by Yolanda Patrice Jones, *Legal Reference Services Quarterly,* Nov. 5, 2018. Retrieved from: <a href="https://doi.org/10.1080/0270319X.2018.1493812">https://doi.org/10.1080/0270319X.2018.1493812</a>

Law librarians are often overlooked in discussions of access to justice. In this article, the author explores the important role of law librarian as mediator. Law librarians mediate complexity, translating legal concepts, processes, and legal tools so they may be understood and used by non-lawyer users. In response to Richard Susskind's Legal Information Continuum model, the author proposes a library access to justice continuum with three levels of service: (1) "basic" services that could be provided by nonlaw librarians, such as access to self-help materials; (2) "intermediate" services provided by legal reference librarians; and (3) more advanced services provided by "reference attorneys," which would include some legal and procedural advice, as well as help filling out forms. Of special note is the author's "Day in the Life" hypothetical, which depicts the tightrope law librarians must often navigate in managing unrealistic expectations of non-lawyer patrons.

"Part 8: Academic Help Seeking," by Steve Black & James D. Allen, *The Reference Librarian*, October 25, 2018. Retrieved from <a href="https://doi.org/10.1080/027638">https://doi.org/10.1080/027638</a> 77.2018.1533910

Why are students reluctant to ask for help? Part of a series applying theories from educational psychology to academic librarianship, this article explores the reasons students who need help don't ask for it. The main takeway is that librarians should be sympathetic to the emotional stress students experience when asking for help. Acknowledging they need help can threaten a student's self-image. A student's feelings

about the interaction can also have long-term effects. The article includes an annotated bibliography of readings related to help-seeking behavior and the information search process.

"Notes on Operations: Mobile Applications in Academic Libraries," by Jamie Saragossi, Laura Costello, and Kathleen Kasten, *Library Resources and Technical Services*, vol. 62(4), pp. 198-204.

Currently 77 percent of adults in the United States own and use smartphones, which gives libraries an opportunity to provide materials and services to a large proportion of the population. Smartphones also represent a new format and content type. The paper describes the challenges of marketing mobile apps and the need for academic libraries to expand their collections to embrace them. The experiences of Stony Brook University librarians in making this adjustment are discussed at length.

"Wasted: A case study for controlled digital lending," by Chris Freeland, *Internet Archive Blogs*, November 13, 2018. Retrieved from: <a href="https://blog.archive.org/2018/11/13/wasted-a-case-study-for-controlled-digital-lending/">https://blog.archive.org/2018/11/13/wasted-a-case-study-for-controlled-digital-lending/</a>

This article discusses the concept of "controlled digital lending" as a solution to circulating books that are scarce, rare or in poor condition. In this case, during the confirmation hearings of Brett Kavanaugh to the Supreme Court, an out of print book written by his friend Mark Judge became highly in-demand. A limited print run, the price for the book at Amazon topped out at \$2,000. Wasted: Tales of a GenX Drunk was out of print and largely unavailable but the Boston Public Library had a copy. Although out of print, the book was still in copyright. BPL scanned it and made it available electronically to be borrowed, one user at a time. The author refused permission to circulate the book openly but agreed to the single use option. If more libraries joined the Internet Archive consortium, more scarce and in-demand books could be circulated electronically without endangering the original.

# COMMITTEE CORNER: ACCESS TO JUSTICE COMMITTEE Jourdan Corbitt, LAC Group

In this installment, Michael Ginsborg highlights the recent accomplishments and broader goals of the Access to Justice Committee.

Have committee business you'd like to share with the community? Please email <u>Jourdan.Corbitt@lac-group.com</u>.

## Why is the Access to Justice Committee important to NOCALL and the profession in general?

The Committee will have value to NOCALL and our profession by enabling us to re-imagine ourselves: we will build on a precedent to match our unique qualifications with opportunities for public service. The Committee departs from the laudable, if traditional, goal of expanding public access to legal information. Instead, we aim to leverage our unique research skills and collective resources to help a California legal advocacy organization demonstrate the need for a legal reform. In short, we would become "pro bono" law librarians.

The "pro bono" idea has a precedent. In 2009, members of MALL (Minnesota Association of Law Libraries) formed the Volunteer Librarians Coalition to provide a wiki and research to the Volunteer Lawyers Network of Minnesota. In my own capacity, I tested a different version of the idea by helping the Lawyers' Committee for Civil Rights - SF Bay Area (LCCR-SF). In 2017, LCCR-SF sought to achieve legal reform through its publication, "Paying More For Being Poor: Bias and Disparity in California's Traffic Court System." The publication shows that when low-income Californians incur traffic citations, they bear devastating, disproportionate harm from some of the highest penalties and fines in the country. Under the supervision of an Arnold & Porter Kaye Scholer attorney, I used firm resources to aid research on the traffic laws of other states. As a result of the publication, legislation was introduced, and the Governor signed a reform bill addressing suspension of licenses from unpaid traffic fines.

Our Committee would similarly help a legal advocacy organization, realizing our untapped, collective potential as pro bono law librarians. We cannot launch this initiative without members whose employers include not just law firms, but also county law libraries and law schools.

## Do you know when/how/why the Access to Justice started? How many committee members are there?

Consistent with this initiative, the Committee proposed a mission statement last year as a replacement for that of the retired Committee on Public Access to Legal Information. From the Committee's mission statement in this 2017-18 Annual Report:

"Our Committee will explore ways we can match the unique skills of NOCALL members with an unmet need for them among prospective pro se litigants and nonprofit legal service providers, consistent with our duty not to practice law or appear to do so. We will also consider ways members can better leverage their skills and institutional resources to support the research needs of attorneys in pro bono representation – whether large firm attorneys or solo attorneys and attorneys in small firms."

We have a total of four members. It would be ideal to have at least twice as many members.

# Please describe the important work done by the Access to Justice Committee. Are there any other notable items, successes, or efforts you'd light to highlight?

We have developed a tentative plan to become NOCALL pro bono librarians. With additional members, we would develop and implement the plan.

### What are the future goals of the Access to Justice Committee?

The short-term goal involves recruitment. With enough members, we will take the next steps toward our long-term goal of serving a legal advocacy organization.

# Is there anything else you'd like the NOCALL community to know about the Access to Justice Committee?

We have a new opportunity to aid legal reform as a result of the latest digital technology of communication and coordination. I do not pretend that it will be easy to implement the pro bono idea – or any idea to support lasting change. But by relying on each other, NOCALLers have a record of rising to challenges we embrace, so I know we can rise to this challenge if we embrace it. Of course, all of us have time constraints. That is why we need as many of you to join as possible, because we will benefit from whatever time you can spare.

## What would be the best way for a NOCALL member to get more information about or to participate in the Access to Justice Committee?

Please contact me at <a href="mginsborg@gmail.com">mginsborg@gmail.com</a> or 415-765-9538. You need not make any commitment if you simply want more information!

## E-BOOK REVIEWS Elisabeth McKechnie, U.C. Davis Law Library

\*Book prices will be listed where available; All prices are accurate as of writing date and may have changed by the time this column goes to press. Books are sourced from Amazon.com unless otherwise noted. A warning about prices, a variety of books acquired in October that I intended to feature, have quadrupled in price since then. If you do buy any of these books, do it soon.

#### Amazing, Fantastic, Incredible, A Marvelous Memoir,

by Stan Lee, Peter David and Colleen Doran

Price: \$1.99 Format: Kindle

Source Note: Amazon

The great Stan Lee recently died, leaving comic aficionados mourning his loss. This graphic

novelization of the storied life of Stan Lee is playful, funny and entertaining. What's not to like in a comic book, especially one detailing the life of the creator of Spiderman?

The Little House, by Conigsby Dawson

Price: Free

Formats: Kindle, EPUB, Plain Text, html

Source Note: Project Gutenberg

http://www.gutenberg.org/ebooks/50274

Published in 1920, this is a gentle and cozy love story told from the perspective of a small house in London. A "little lady" and her children take shelter in the house during a WWI bombing raid and are joined there by an American soldier. That brief contact, where no names were exchanged, was enough to bring the soldier back to look for her after he was mustered out for losing his arm. Their courtship is quiet and undemonstrative as only a British novel can portray, ending in an understated happy ending.

**The Other Alcott**, by Elise Hooper

Price: \$1.99

Formats: Kindle, EPUB

Source Note: Amazon: <a href="https://www.amazon.com/dp/">https://www.amazon.com/dp/</a> B01N6IHJ86/ref=cm sw su dp?tag=bookperk-20

This novel depicts the life and adventures of May Alcott, the sister normally seen as "Amy March" in Little Women. May provided illustrations for the first edition of the book and her work was roundly criticized. Given the lavish praise for the book itself, May could be forgiven for being upset both at her portrayal as the selfish Amy and the commentary about her own art. May is a talented artist who wants nothing more than to explore the world and take real lessons in art. The publication of her sister's book makes that possible, as May becomes a leading female artist of her age. The relationship between the two sisters is well explored as are May's adventures in the greater world.

Journey Interrupted: A Family Without a Country in a World at War, by Hildegarde Mahoney

Price: \$ .99 Formats: Kindle

Source Note: Amazon

In 1941, just before Pearl Harbor, 7 year old Hillie and her family leave New York for a visit to family in Germany. Their planned route would take them from New York to Hawaii to Japan and then through Russia to Germany, avoiding any countries at war with the Third Reich. Unfortunately for them, the war caught up with them in Japan, where they found themselves interned for the duration, in a small village along with other Europeans. Despite language barriers, food shortages and the chaos of war, Hillie's parents were determined to educate their children, give them a normal childhood and ultimately get the family back to America. This is their story.

And, in honor of the holidays:

**'Twas the Night Before Christmas** by Clement Moore, illustrated by Jesse Willcox Smith

Date: 1912 Price: \$ .99

Formats: Kindle, EPUB, html and plain text Source Note: Project Gutenberg at <a href="http://www.gutenberg.org/files/17135/17135-h/17135-h.htm">http://www.gutenberg.org/files/17135/17135-h/17135-h.htm</a>

This famous poem is illustrated by bright and colorful illustrations that can be enjoyed by adults and children. Colored and decorated capitals. Note that Santa isn't wearing red; these are the pre-Coca Cola commercial days! Recommended for Christmas-eve reading.

## "FONE" FASTING Julie Horst, Ninth Circuit Library

I recently went on a 2-week trip to India and on the 2nd day I was there, my phone completely shut down never to power up again. Luckily, the group I was traveling with offered to take photos of me and for me, and we have since started a Google Photos group for sharing.

Upon my return home, I found out that my co-worker had accidentally left his phone in a taxi which got me thinking...do we know what to do when we lose our phones?

Luckily *WIRED* magazine has already written up an article on this topic but what David Nielo, the article's author, doesn't mention is how to handle the forced phone fast that you'll be put under once you no longer have a working device at the ready.

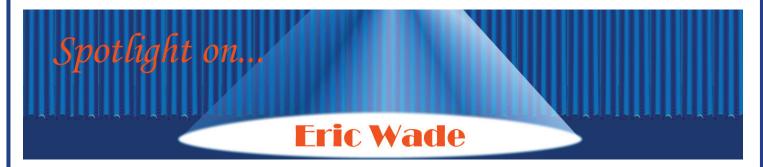
In India I looked out the windows of the buses and trains, I noticed the color of the sky, I people watched, and I saw way more animals than the group who had been staring at their Instagram accounts or checking emails. When everyone else was taking photos, I tried to remember the sights as well as the sounds and smells. (yum, masala chai anyone?)

But it was hard. I kept reaching for my phone. It was an automatic response to practically anything - taking a photo, adding up a tip, recording a video, looking up the distance to the Taj Mahal, calculating dollars to rupees, etc. Who knew how much I used my phone for?

Sure, you may miss a call or you may have a burning question that you won't get answered right away (is that blonde lady who used to star in movies with Rock Hudson still alive?), but give yourself a break, a breather, and try out a phone fast. Look at the sky, smile at someone, count how many seconds you can hold your breath.

Since I've been back, a lot of people have said that I look relaxed and I wonder...it wasn't the vacation I took because that was more of an adventure and not really relaxing, not like a week at the beach for example. So why do they keep saying that? I think it was the time I didn't spend staring at the tiny screen with my head bent at an awkward angle and the funny light dazzling my eyeballs.

I promise you, if you give yourself a day without your phone, you will have a very Doris Day!



#### How did you choose law librarianship as a career?

I had no choice. It sometimes feels like law librarianship was chosen for me. I started as a work study student at the U.C. Davis law library in 1979. I graduated a couple years later and the library kept me on as a full-time paraprofessional. In 1982 my wife and I moved south so *she* could go to library school at UCLA. I was fortunate to land a library assistant position at the law library and, after my wife finished her degrees, UCLA made it too easy for me to go back to school (flexible hours, fee reductions, etc., plus I'd been to many of the library school's social events, I knew half the faculty, and had typed many of my wife's papers). Post-MLS I worked as a reference librarian at UCLA before moving back to Northern California. There was a brief flirtation with private sector law librarianship (it was a relationship never meant to be) before I found my home at the Ninth Circuit and have been here now for 28 years. I have been very fortunate in my career path and am honored to play a small part in the administration of justice in the best branch of government.

#### What's the best advice you've ever received working as a librarian?

After ten years working for the court I was promoted to the deputy director position. The next day, or so it seemed, the director announced her retirement. I don't know why I didn't see it coming, but I didn't. I was very hesitant to apply for the director position. I wanted the deputy job but I didn't like the idea of working without a safety net. After agonizing over the decision for several weeks, someone framed it for me, "You can apply and maybe you'll get an interview and maybe you won't. Maybe you'll get the job and maybe you won't. But, if you don't apply I guarantee you'll be working for someone else and it might not be someone you want to work for." Ultimately I did apply, I did interview, and I did get the job. It was the best advice and the best decision of my career.

#### Is there anything obscure that you know more than the average bear about?

Brewing. As undergrads in the late 70's we were drinking New Albion Pale Ale (New Albion was the first post-Prohibition microbrewery in the U.S.) and it made an impression. I started homebrewing about the same time I started working for the court and I read everything that I could lay my hands on, including academic texts. I can give you boring details why (most) beer is brewed with barley, the similarities and differences between California common beer (e.g., Anchor Steam) and German alt biers, why IPAs are heavily hopped, what makes Burton-on-Trent a good location for brewing pale ales, etc. Although I don't brew as much as I used to, I still get together and brew with a high school buddy whom I taught how. I only claim to have put him on the path but won't take credit for the two silver medals he's won in National AHA competitions.

#### **EMERGING LEADER JURY AWARD CALL FOR NOMINATIONS**

AALL is now accepting nominations for the Emerging Leader Award. This award recognizes newer members who have made significant contributions to the profession and have demonstrated the potential for leadership and continuing excellence.

#### Selection criteria include:

- The nominee must be a member in good standing of AALL
- The nominee must be in his/her first 10 years of law library experience
- The nominee must not have previously received an Emerging Leader Award
- The nominee must have made a significant contribution to the Association and/or the profession.
- The nominee must have shown outstanding promise for continuing service and leadership. Specific examples of his/her continuing activities must be provided.

Self-nominations are accepted and encouraged.

The nomination deadline is February 1. Letters of recommendation can take some time to gather and holidays are approaching, so we encourage you to begin the process as soon as possible in order to meet the deadline.

More details on the award, including a link to the Nomination Form, can be found here: <a href="Emerging Leader-Award">Emerging Leader</a> Award (<a href="https://www.aallnet.org/community/recognition/awards-program/emerging-leader-award/">https://www.aallnet.org/community/recognition/awards-program/emerging-leader-award/</a>)

#### **NOCALL BUSINESS MEETING MINUTES**

May 24, 2018, 11:30am-1:30pm

Present: Lloyd Auerbach, Shannon Burchard, Kristina Chamorro, Mari Clark, Ramona Collins, Catherine Deane, Elyse Eisner, Steven Feller, Michele Finerty, Leslie Ann Forrester, Michael Ginsborg, Catherine Hardy, Coral Henning, David Holt, Sarah Lin, Chuck Marcus, Liza MacMorris, Nancy McEnroe, David McFadden, Anthony McGraph, Maribel Nash, Andrea Rubin, Lori Ruth, Jocelyn Stilwell-Tong, Pati Traktman, Camilla Tubbs, Cindy Beck Weller, Donna Williams, Amy Wright

#### **Approval of January Business Meeting Minutes**

Coral Henning moved to approve the minutes and Les Forrester Seconded. Unanimous vote to approve the January Business Meeting minutes.

#### Status updates on upcoming events

*June Crossover Meeting* - June 27, 2018 via zoom. Outgoing Board Members will meet with Incoming Members.

**AALL Annual Meeting** - Social Networks event planned Tuesday afternoon after meeting. There will be a NOCALL poster up during the Opening Reception in the CONELL Market Plaza.

#### **List-serv technology changes**

AALL announced they could no longer subsidize the cost of L-Soft (the software platform our list-serv has been running on.) Because of the cost, which would likely continue to increase over time, the Board decided our best option was to move to a Google group. Transition to the new list-serv (which will necessitate a change in the email address) will happen this summer.

#### Award ceremony

- Presentation of AALL Chapter Professional Development Award to Holly Riccio for 2016. Ramona Collins accepted the award on Holly's behalf as Holly was absent due to illness.
- Presentation of NOCALL Professional Achievement Award to Michele Finerty.

  Michael Ginsborg's Comments regarding Michele's Career in Advocacy:

As accomplished as Michele has been in advocacy, she has equally distinguished herself in a wide range of other leadership activities. She served three years as Vice President, President and Past President of NOCALL from 2013-2016. In 2015, she helped guide our Chapter through a challenging time when our President, Tara Crabtree, needed to resign. Working with our Board, Michele arranged for a special election in which Past President Ellen Platt was chosen to serve the remainder of Tara's term. Michele and Ellen set a precedent that we subsequently formalized in our Constitution.

Michele has assumed numerous leadership roles, both within and beyond NOCALL, and at one point, like a champion Ninja Warrior, she did so simultaneously. Between 2012 and 2014, she was Secretary of the Western Pacific Chapter. Between 2012 and 2013, she was also our Government Relations Committee Chair; a member of our Spring Institute Committee; a moderator and coordinator of educational programs; member of the AALL Leadership Development Committee; and President of the Animal Law Caucus.

Michele has had an extensive history of other professional activities since the 1980s, including service on many other AALL Committees and as Chair of AALL's Technical Services Special Interest Sections. In fact, Michele has shared her knowledge and expertise by participating in over twenty panels on topics related to legislative advocacy, court technology, animal rights and more.

Michele, your leadership, service and dedication have inspired all of us. I know I speak for everyone in NOCALL when I tell you how honored and thrilled we are to give you NOCALL's Professional Achievement Award. Please join me in congratulating Michele!

• Michael Ginsborg presented Ramona Collins with a plaque and expressed heartfelt appreciation for her leadership as President of NOCALL and noted how NOCALL has flourished under her Presidency.

#### Swearing in of new officers (including our newly-elected mascot Bob Bearing)

David Holt will assume the role as NOCALL's President on June 1st. He received the Honorary Cable Car Bell of Office.

Other newly elected officers sworn in include: Jocelyn Stilwell-Tong (VP/President Elect), Nancy McEnroe (Treasurer), Pati Traktman (Member at Large), Steve Feller (Member at Large).

**Treasurer's Report.** Treasurer Coral Henning reported that there is a total of \$60,000 in NOCALL's Savings and Checking accounts. Coral noted that it has been good fiscal policy to using hotels as venues for the Spring Institute. David Holt's Spring Institute made \$7600. Thanks David!

#### **Committee reports**

#### Administration cluster (Coordinator: David Holt)

- AALL Liaison. Coral Henning reported that she stayed within budget. Meghan Kribble, AALL Liaison to the Spring Institute, had a great time.
- Archives. A new chair is need. Ramona Collins noted that the Archive Committee's charge needs to be examined. Currently, NOCALL's print archive is located at Stanford.
- Audit and Budget. See Coral's report, above.
- Constitution and Bylaws. Chair Chuck Marcus had nothing to report.
- Nominations. This committee is now chaired by Amy Wright. Outgoing Chair Diane Rodriguez has nothing to report.

#### Communication cluster (Coordinator: Lori Ruth)

- Newsletter. Chair Mary Pinard Johnson. The May/June Newsletter is up on nocall.org.
- Webpage Chair Julie Horst. Ramona Collins reported on behalf of Julie Horst, who could not make the meeting. Committee and Board members were advised to look at the Officers and Committees page and make sure the information listed is correct. Please email Julie with any corrections.
- Wiki. Ramona Collins reported on behalf of Chair Jaye Lapachet. This will be the last year to use the wiki to
  house NOCALL's work product and archive. We will be moving digital files over to our Google Suite, which
  will be easier to access. There is no transition plan yet.
- Technology. Chair David Holt reported that NOCALL will be transitioning from MemberClicks to Amazon in order to save money. The cost for Wild Apricot will increase slightly.

#### Education cluster (Coordinator: Cindy Beck Weller)

- Education Ramona Collins discussed the need for a new chair, and the wonderful past achievements of Holly Riccio, who won an award for the program she put together in 2016.
- Networking (NEW CHAIR NEEDED). Ramona commented how April Eudy brought tremendous leadership to this committee and continued the tradition of the Four Corners event.
- Spring Institute David Holt recapped the successful Institute held at UC Davis. Ramona commented on what a great event it was.

#### Membership cluster (Coordinator: Sarah Lin)

- Academic Relations Chair Kristi Chamorro discussed working with SJSU iSchool Career Counselor Jill Klees on a webinar planned in October featuring a panel of law librarians.
- Membership Ramona Collins reported in Jessica Brasch's absence. Please email updated information and renewals to Jessica.
- Placement Chairs Robyn Moltzen and Judy Heier. Ramona reported what a great job they are doing.

#### Outreach cluster (Coordinator: Coral)

 Government Relations Ramona Collings reported in Chair Judy Janes' absence. NOCALL, SCALL and SANDALL are writing a letter to the California Legislature to keep funding in the budget for the operation of public law libraries rather than relying on court fees.

- Access to Justice Chair Michael Ginsborg reported that this committee is a work in progress. One possible project is to pursue the use of Service Quest in order to pool research efforts.
- Community Service Chair Monica Stam will be sending a report.
- Public Relations Ramona reported for Chair Cara johnson. At last year's Annual Meeting everyone was invited to a no-host happy hour and appetizers at the end of the conference, which was a nice way to end things. Making an announcement of a giveaway is a good way to attract more people. It would be open to the whole organization, not just NOCALL. It would be a great way to network and publicize as there is no longer a banquet. Ramona also noted that NOCALL will have a bulletin board, but no table.

#### Recognition cluster (Coordinator: Michael Ginsborg)

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- Awards Chair Michael Ginsborg. See above report regarding the awards ceremony.
- Grants Chair Cathy Hardy reported a very successful year. The committee awarded five grants to recipients to attend the Spring Institute. The availability of Spring Institute grants was publicized extensively to county librarians. Four members received grants to attend AALL Conference.
- Memorials Chairs Leslie Hesdorfer and Jane Metz. No report.

#### **NOCALL BOARD MEETING MINUTES**

September 12, 2018 via Zoom

- 1. Discussion about agenda for September Business Meeting
  - a. We have 15 registered
  - b. Event is fully sponsored by Gavalytics
  - c. In downtown Davis at the Best Western
- 2. Discussion about migration to new listserv via Google Groups
  - a. Need to remove graphic on website; need to update content on that page
  - b. Ramona is taking over to manage the listserv
    - i. Need to create listservadmin email group and change address on webpage
  - c. Need to look into archiving old messages
    - i. Contact Chris about this at AALL
  - d. Look into a solution to prevent people from accidentally responding to list
  - e. David will send out email written by Jocelyn
    - i. Need to update website before we do that
    - i. Edit email to reflect Ramona volunteering
- 3. Cluster positions still open
  - a. Talk to Jean, Shannon, and Les about CONELL
    - i. New librarian, Courtney, at SF Law Library
    - ii. Alex Zhang might be interested in archives, David will reach out to her
      - 1. Ask her about technology/research for Spring Institute
  - b. Shout out in September newsletter
  - c. Open cluster positions:
    - i. Archives

- ii. Education
- iii. Public Relations
- iv. Networking
- 4. Update on Spring Institute planning
  - a. Theme will be "The Changing Face of Electronic Librarianship"
    - i. One track focusing on changes to electronic research
    - ii. Second track on technical services and everything that isn't "research" but is impacted by technology
  - b. Was able to secure space at (JCC) Milton-Mark Conference Center in SF (same building as CA Supreme Court)
    - i. We are getting this venue essentially for free
      - 1. Will be in charge of AV costs
      - 2. Possible use of transit van for a fee
    - ii. Date is March 22 on Friday
    - iii. Contacting caterers and hotels
      - 1. Hotels are looking fairly booked
      - 2. UBM Conference will be in town at around same time; hotels have availability on Friday night but little on Thursday
        - a. Whitcomb and Holiday Inn are the closest hotels
          - i. Rates are too high (\$389 per night!!)
          - ii. Club Quarters Hotel in Financial District has rate of \$296 best found so far
      - 3. Contacting caterers La Med, J & V Caterers, etc.
        - a. Getting bids right now
    - iv. Holly Riccio is helping out with programming
    - v. Trying to get Susan Nevelow Mart, the director at U of Colorado Law Library in Boulder, to talk about her work on algorithms; haven't heard back yet
  - c. Planning a tour of Ninth Circuit building on Thursday evening
- 5. Update on budget and finances
  - a. See documents submitted by Nancy
  - b. Thank you Nancy! Everything looks great!
- 6. Newsletter for September
  - a. Shout out for vacant cluster chairs
- 7. Nomination committee
  - a. Any other updates on new committee chairs?
  - b. Amy Wright is working on this
- 8. Other other business?
  - a. Zoom account for NOCALL
    - i. Cost is \$14.99

#### **NOCALL BUSINESS MEETING MINUTES**

September 25, 2018 - 11:30am-1:30pm Best Western, Davis, CA

Members present: Michael Ginsborg, Stephen Richards, Tina Dumas, Mari Clark, Pati Traktman, Nancy McEnroe, Julie Watters, Sarah Lin, Maribel Nash, Jessica Brasch, Coral Henning, Ramona Collins, Jean Willis, Jeremy Sullivan, Elisabeth McKechnie, David Holt, Michael Finerty

1. Update on Spring Institute planning from Jocelyn Stilwell-Tong
Date and location: 3/22/19 (Friday) at Milton Marks Conference Center @California Judicial Center in Civic Center (venue is free! thanks to Donna Williams and Jessica Brasch)

Hotel pricing is high - another conference in town at the same time

Choices: Club Quarters (no parking) \$229/night or Parq 55 by HIlton (closer to Civic Center) \$259 - parking is available but expensive. Decision was to go with Parq 55.

Theme: Evolving Face of Technology in Law Librarianship

morning keynote

afternoon: 2 tracks - reference and technical services

Jocelyn is looking for speakers - let her know if you are interested.

- 2. Discussion about listserv migration Led by David Holt and Ramona Collins Two emails went out this morning. New list is up. Old list is still up. Will turn off in October. Replies will go to sender and not the list.
  - 3. Update on budget and finances Led by Nancy McEnroe
- a. Treasurer's report and 2018-19 budget documents are appended to these minutes. Spring Institute was profitable. Expenses were greatly reduced. More grants will be awarded for 2019.
- 4. Brief discussion about recent fraud attempt with MoFo Led by David MoFo was defrauded (maybe) and paid their dues to the wrong vendor. NOCALL was not impacted financially.
  - 5. Discussion about board positions and committee chairs
    - a. Lori Ruth will be stepping down as secretary
    - b. Cara Henley Johnson is moving to LA (and SCALL), and will be leaving PR.
    - c. Currently have vacancies in:
      - i. Archives, Education, Networking, PR
    - d. Amy Wright may need assistance with nominations committee
- 6. Updates from committee chairs (if applicable)
  Michael reports that A2J committee needs new members to put his plan into motion

- 7. Discussion about moving from Wiki to Google Drive Led by David Holt Folders are there in the Google Drive that correspond to the wiki. Goal: put all new information/documents on Google Drive. Committee chairs asked to migrate old material to Google Drive. Need instructions on how to avoid login problems. Need to investigate firewall issues for various firms.
- 8. Update on moving domain name from Network Solutions Led by David Holt After 60-day lockout by Network Solutions, all web services (web hosting and DNS) will be on Amazon Web Services.
- 9. Discussion about subscribing to Zoom for webinars Round Table Discussion Now that summer is over, maybe a 3-month trial is appropriate. Could be used for Board and Business meetings. We could do our own webinars and upload them to our YouTube channel. Cost is \$15/month. Virtual Fall Workshop would be possible. Subject interest group meetings. Could be a selling point to find new Education Committee chair.
  - 10. Any other business?

#### NOCALL OFFICERS 2018 - 2019

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#### **UPCOMING EVENTS**