



NOCALL *News*

Northern California Association of Law Libraries
A Chapter of the American Association of Law Libraries

January - February 2007

Volume 27, Issue 3

President's Message

Busy Spring Ahead

Being in an academic environment, I have never lost the tendency to measure time in semesters. As I look ahead, I see a lot happening for NOCALL this spring semester. On February 7th, Fran Jones, and her staff at the California Judicial Center Library, will host a wonderful Winter Workshop for the third year in a row. This year we will be treated to the wisdom of Mary Ellen Bates, as she speaks on various ways to mine the web and then provide a value-added package to your users. The NOCALL Winter Business Meeting will immediately follow the workshop lunch.

Then on March 12th, as part of the Sunshine Week activities, NOCALL will team up with SLA to co-sponsor a host site for the webcast that is part of the Second National Dialogue on Open Government and Secrecy. The program, *Closed Doors; Open Democracies?*, will focus on access to government information, including the impact of government suppression and manipulation of scientific information on public health and safety and accountability. Plans are still being made for this event, so keep your eyes on the NOCALL List for further information. I want to thank the GRC members for working so hard to coordinate this event.

Our Spring Institute this year will take place in San Francisco on April 27-28. Our Vice President, Coral Henning, and her Institute Committee have been working hard to present this event. The theme of the Institute is "*Predict Your Future by Creating It: Strategic Planning for Yourself, Your Job, and NOCALL.*" With the help of facilitator Dr. Marilyn Manning, we will spend part of the two-day program looking at NOCALL, what works, and what doesn't. And, in Coral's words, "There will be no sacred cows." This is our opportunity to redefine ourselves, so please plan on lending your voice to this process.

Aiding that process is the membership survey that was conducted last month. I was pleased to see the excellent response of 165 members, and I am equally excited about the opportunity to discuss the results of the survey over the coming months. One of my goals as president was to make use of the NOCALL List for more than ILL requests and job postings. Not that either of these services are unimportant, but if members do not need or utilize these services, there is little reason to regularly read the listserv postings. And, with people spaced geographically over a large distance, it is hard to get people together as often as we might like. So, we have begun to

Inside this issue:

Musings from Mark.....	3
Nominations for 2007.....	3
Professional Reading in Review....	3
What are YOU Reading?.....	5
Memorials Committee.....	6
2007 Winter Workshop.....	7
Membership News.....	8



post the questions and responses from the membership survey to the NOCALL List. My hope is that we will create some dialog regarding the responses and suggestions. As I write this article I have put out this suggestion, and it has been received favorably, so I hope you will join in the discussion, especially if you did not have the chance to complete the survey, or were frustrated by the limited responses offered.

Being part of the 27% of respondents who have been in NOCALL for 15 years or more, I was pleasantly

surprised to discover that more than 36% respondents were members for 5 or less years. I had no idea that we had so many people new to the organization. There were many great suggestions about ways we can provide orientation and mentoring to our newer members, and I would like to set some of these ideas into action. I would like to work closely with the Membership Committee to come up with ways that we can be notified as new members join, and offer some sort of orientation packet to help people to be come active members of our organization.

NOCALL News

The NOCALL News is published five times a year by the Northern California Association of Law Libraries, a chapter of the American Association of Law Libraries, and is a benefit of membership.

The Northern California Association of Law Libraries assumes no responsibility for the statements and opinions advanced by the contributors to the association's publications. Editorial views do not necessarily represent the official position of the Northern California Association of Law Libraries.

Editor:

Mary Pinard, Sacramento County Law Library
mpinard@saclaw.org

Committee Members/Contributing Editors:

Nora Levine, Reed Smith LLP
Mark Mackler, California DOJ, San Francisco
Elisabeth McKechnie, UC Davis Law Library
Erin Murphy, UC Davis Law Library

NOCALL News 2006-2007 Submission deadlines:

Sept/Oct – Sept. 8
Nov/Dec – Nov. 3
Jan/Feb – Jan. 12
Mar/Apr – Mar. 2
May/June – May 4



MUSINGS FROM MARK

Mark Mackler
California Department of Justice
San Francisco

A Laugh from Lexis... So, a week or two ago I call Lexis Customer Service for help with a tough reference question involving jury verdicts and settlements. As I work with the rep to formulate a search, she asks me "Now, just how do you spell 'settlement'?"

Book Thief Escapes Jail Sentence... A Manchester, England, library assistant who stole hundreds of rare books escaped a jail sentence. Norman Buckley, 44, took 455 items while working in the Central Library. Buckley sold 44 of the books on eBay, but police recovered most of them. They included a 16th century Chaucer edition and 17th century works by John Donne. Judge Clement Goldstone sentenced him to 15 months in prison, but the sentence was suspended because Buckley helped police find the books. The court admonished Buckley by saying "Every time you offered a book for sale, you were breaking the trust that had been placed in you." Buckley's lawyer told the court that Buckley began to steal after becoming depressed over his breakup with his longtime girlfriend.

The January 2 Wall Street Journal... Take a look at "The Changing Role of Librarians: As New Technologies Revolutionize Job, Low Pay Could Hinder Growth." "Although library school enrollment is healthy, low salaries and limited opportunities for advancement as baby boomers put off retirement have helped push 44% of librarians under age 45 (who make up just a third of the library work force) to leave for more lucrative jobs in finance, academia and the government...As long as salaries remain low, public libraries may have a hard time recruiting. Salaries start at around \$39,000 a year, while library science degree holders in other fields - such as law librarians, digital librarians and librarians for research firms - start at around \$47,600. And education is expensive. Annual tuition for the two-year MLS program at the University of Illinois at Urbana-Champaign is \$19,260 for out-of-state residents and \$8,864 for Illinois residents.

Customer Service Story... So I go to Cole Hardware on Mission Street to have a duplicate key made for my front door. The young clerk behind the key counter doesn't seem to be quite with it, but I think "How hard is it to make a simple key?" I take the duplicate key, pay for it, and go home. Of course, the key doesn't work. Not even close. I go back the next day and another clerk helps me. He makes the duplicate key and apologizes profusely. I tell him "That's okay. You weren't the one who screwed up." He then says to me, "No, you don't understand. When one of us screws up, it looks bad for all of us." Sounds like a valuable message for us to keep in mind.

And finally... Please read the very important announcement from the Memorials Committee in this issue of NOCALL News.

NOMINATIONS FOR 2007 ELECTION ANNOUNCED

Prano Amjadi,
Santa Clara University

In late November, the Nominations Committee, chaired by Lauri Flynn, presented the Executive Board with their list of candidates nominated for the 2007 Spring Elections. The board looked over the nominations, and has approved the slate of candidates as submitted by the Committee. The elections will be held this spring, the new officers will be sworn in at the May Annual Meeting.

For the position of Vice President/President-Elect:
Kelly Browne, Sacramento County Public Law Library

For the position of Secretary, a two year term:
Sara Fox, Severson & Werson

Member-at-Large, two positions serving a one year term:
Shannon Burchard, Univ. of San Francisco
Ruth Girill, CEB Law Library
Jennifer Marshall, Reed Smith
Susan Nevelow Mart, Hastings Law Library

I would like to thank Lauri Flynn for accepting my request to serve as Nominations chair this year. I would also like to thank her and her committee, Sharon Borbon, Ellen Platt and Eric Wade, for the excellent slate of candidates presented.

PROFESSIONAL READING IN REVIEW

By Elisabeth McKechnie and Susan Llano
U.C. Davis Law Library

Want to see what other law librarians are writing and publishing? Check out the Published Articles Database at the AALL web site. http://baseportal.com/cgi-bin/baseportal.pl?htx=/Publishing_Initiatives/main

So far, the database offers only a "sampling" of articles (134 as of 1/12/07). The search function is very basic and articles only date back to 2002. You may, however, suggest other articles for inclusion, so if you've written something that does not show up in their database, contact them.

Millennials (the name given to people born between 1980 and 1994) and their traits and habits are getting a lot of press these days. Two articles in the **Chronicle of Higher Education** discuss how these Millennials are affecting education and the workplace. "**How the New Generation of Well-Wired Multitaskers Is Changing Campus Culture,**" **Chronicle of Higher Education**, v.53, no.18, January 5, 2007, p.B10.

The bulk of this article is excerpts from a panel discussion moderated by University Librarian Richard T. Sweeney of the New Jersey Institute of Technology. Students on the

Continued on page 4



panel answered questions such as, “how many of you have taken e-learning....and how did you like it?” and “how often do you go to the library and what do you do there?” The answers are sometimes provocative and remind one that for this new generation of law students, libraries may play a different role than in the past. Should these Millennials be treated and educated differently?

Millennials in the workplace are the subject of this next article...

“Etiquette for the Bar”, by Katherine Mangan, **Chronicle of Higher Education**, v.53, no.19, January 12, p.A31.

Two professors from Drake University Law School give details of a workshop they presented to educate law students on professionalism and courtesy. Because today’s students are used to a culture of informality, they sometimes show a lack of respect for authority. Their workshop touched on topics such as public versus private communications and monitoring tone in e-mail communications. They presented their work at the AALS annual meeting and hope to take it on the road to other colleges.

Have to research the law of another country? Need to find the law in English?

“UPDATE: Basic Guide to Researching Foreign Law”, by Mary Rumsey, **GlobaLex**, http://www.nyulawglobal.org/globalex/Foreign_Law_Research1.htm, December 2006.

This GlobaLex resource is an informative guide to finding the laws of countries other than the United States in the English language. The guide has bibliographies and links to free resources with starting points for such subject areas as

Family Law, Tax, Immigration and Commercial Law.

“Deep Web Research Research”(sic), by Marcus P. Zillman, **LLRX.com**, <http://www.llrx.com/features/deep-web2007.htm>, December 17, 2006.

The “deep web” covers roughly 9 billion web pages not covered by standard search engines, including such file types as .pdf, .doc, .xls, .ppt and .ps. This bibliography gives a short discussion on accessing these hidden files, then provides an extensive list of links to various tools that make the research possible. This includes links to articles, cross-database search tools and services and such other resources for deep web research as specialized search engines (i.e. “cantfindongoogle.com”).

Blogs of interest:

California State Library Blog:

<http://blog.library.ca.gov/>

The California State Library has just started a new blog that they hope will keep people informed about their programs, events and publications. People can respond to postings by clicking the “Contact State Librarian” tab.

WE NEED YOUR NEWS!

If you or your staff members have attended a seminar, published an article, received an award, or if you have done anything interesting, personally or professionally, please let us know!

Submit articles of any length to Mary Pinard at mpinard@saclaw.org

2006 – 2007 submission deadlines:

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WHAT ARE YOU READING?

Nora Levine
Reed Smith, LLP

THE BAD SEED. William March.

It's a psychological thriller about a child who kills. It's much better than I expected - along the lines of a Patricia Highsmith novel, though not quite as unsettling. Thumbs up, for sure.

(Ed. Note. Remember the 1956 film, directed by Mervyn LeRoy? An instant classic. Patricia McCormack, who played Rhoda, has been a guest on a number of television shows recently, including Grey's Anatomy and The Sopranos.)

*Jason Callan
Davis Wright Tremaine LLP*

RITUALS OF THE SEASON (series). Margaret Maron.

This novel is one in the Deborah Knott mystery series. These are stories set in North Carolina from about 1994 onward. The first novel is "Bootlegger's Daughter," and each features the feisty, brilliant Deborah Knott and her enormous family (Daddy, 11 older brothers from two different mothers, numerous cousins, and their children.) Each story is a journey through Southern kinship, folkways, attitudes, and various North Carolina environments and seasons. This novel takes place in the days of December preceding Deborah's wedding to her lifetime friend and secret beau, Dwight Bryant. Deborah has been a district court judge for a number of years, and Dwight has become head of the local sheriff department's detective unit. As they start their life together the sudden and inexplicable murder of a very competent assistant D.A. and her adopted child darkens the horizon. Each character in the story pursues the investigation and struggles with legal and professional ethics as they learn and share new information that comes to light. Lawyer cousins of Deborah and friends of Dwight's mother join forces with local investigators and the State Bureau of Investigation to unravel the mysterious double-homicide. You can smell the holidays spicing up with romance, intrigue, suspicious computer files, a missing CPU and Palm Pilot and a bullet slug. While sisters-in-law join Deborah in wedding preparations and the brothers put the finishing touches on remodeling the newlyweds' home, icy winter chills go down your spine as you turn each page in this enjoyable journey through Southern justice, family life and intrigue. It's a book highly recommended for those cool, grey winter days and long nights by a fire sipping a warm cup of tea or cider.

*Greg Fite
Bernard E. Witkin Alameda County Law Library*

LOSING JULIA. Jonathan Hull.

I bought this book by accident and was reluctant to listen to it. Once I got started, it was impossible not to finish it. This is a well written, poignant novel that gave me a new view of old age and the things we seek in life. The story is told through flashbacks by Patrick, a WWI veteran. He becomes friends with Daniel, his squad leader, and tells about their service in the army. The recounting sets the stage for the next chapters, as Patrick looks for Daniel's fiancée. Relationships are the true theme here, and I could see similarities between my own behavior and that of the characters. Ralph Waite reads this book with the right tone and pace.

DELTORA QUEST (series). Emily Rodda.

My 10 year old and I read together every night. Since we were home together during the Christmas break, we spent more time reading than usual. We plowed through almost all of the books in the Deltora Quest series. The series starts with "The Forests of Silence." They are for ages 9-12, but the story is really interesting and well written. The author does not fall into the trap of formula like some other series book authors for this age level. The books force the kids to reach a bit in terms of vocabulary, and keep the adults interested also. I must admit I continue reading after my son has gone to sleep. The characters are interesting and multi-dimensional, and the landscapes well drawn. There is enough fantasy that the coincidences and good luck don't seem odd. There is enough balance of danger and blood to satisfy ten year old boys without causing moms to throw up.

LIGHT FROM HEAVEN. Jan Karon.

Last in the series of Mitford novels, and it shows. Karon started off with the same tone and pace that she normally does, but partway through the book seems to realize that she has to wrap up a lot of story lines and does so in a way that doesn't seem believable or satisfying. Father Tim is house sitting at his friend's farm and is given a mountain church to re-open after many of years of neglect. Many familiar characters make an appearance, but Karon has too many story lines going and doesn't do justice to any of them. If you like this series, then this book is worth checking out, but if you haven't read the others, don't bother.

THE GAME. Laurie King.

Another Mary Russell/Sherlock Holmes mystery. Russell and Holmes are off to India to find a missing spy/agent. The book took me about two months to get into, but once I got past the 10th chapter or so, the pace picked up. Russell and Holmes are up to their usual tricks and disguises. The setting is interesting, but I didn't enjoy this book as much as the others in the series. I found that the books are greatly enriched by knowing what happened in previous books, which is why I was determined to get through this book, but it was a bit of a trial.

*Jaye Lapachet
Coblentz, Patch, Duffy & Bass LLP*

Continued on page 6



GHOST MAP. Steven Johnson.

Well, I asked for and received "Ghost Map" for Christmas and just finished it. This book was definitely a bumpy ride. A non-fictional account of a particularly swift and horrible cholera epidemic in London in the 1850's, its origin was discovered separately by a local priest and a doctor. The culprit was a communal water pump in one of the many poor, overcrowded housing areas right near Regent Street. A cesspool wall had deteriorated below ground and the seepage flowed directly into the water supply. Added to this was the system of open gullies where people emptied their chamber pots; anyone who was sick "contributed" to the water when the gullies overflowed and went underground.

Some contemporaries thought that the cholera had been brought about by the fact that the area where the pump was located was also the site of a communal graveyard for plague victims who had died some 200 years earlier, and that "stuff" was bubbling up from that site to infect the living. Dickens touches on this issue of contamination in "Bleak House," if you remember.

Friends, while I can't bring myself to go any further, most of the book was at once fascinating and totally revolting. I learned more about the state of London's waste system than even I ever wanted to know. I've always prided myself on my strong stomach, but this nearly did me in. I wouldn't necessarily recommend the book, but the fact that these two men tracked down the source and that the doctor actually got the city to remove the offending pump's handle so the populace was forced to go to cleaner wells for their water, thus ending the epidemic, is really kind of wonderful. It is especially wonderful because a rival group of theorists were blaming cholera epidemics on the miasmatic air surrounding the squalid housing. The one tip I came away with was that if something gives you lung problems, headaches, etc., it could be something you smelled or inhaled; if something only gives you lower GI issues, it's due to something you've inadvertently swallowed. Oh yes, and also this: cholera is apparently easily treatable with antibiotics and huge amounts of salinated water, neither of which those poor Londoners had.

Boy, do I have something to talk about at my next cocktail party! ;-)

As an antidote, I'm looking for something, anything, by either Edith Wharton or Henry James. A book whose characters don't even go to the bathroom, they're that repressed, socially correct and circumspect.

*Liza MacMorris
Wilson Sonsini*

CELESTIAL NAVIGATION. Anne Tyler.

I just read Anne Tyler's "Celestial Navigation," a novel about one of her typical/atypical Baltimore families. The novel begins with the death of an elderly woman who runs a deteriorating boardinghouse. The question is: what will her agoraphobic artist son do now that she is gone? Tyler tells the story from multiple points of view. I loved the way she got inside each character's head.

*Andrea N. Rubin
Coblentz, Patch, Duffy & Bass LLP*

NOCALL MEMORIALS COMMITTEE

Memories of deceased NOCALL colleagues are made of what you contribute to your Memorials Committee.

We have the names of deceased members listed below and would welcome any biographical or professional information you might have about them. Please alert us if you know of someone missing from the list.

The Committee has NOCALL Executive Board support to honor our colleagues in the following ways:

- Create a Memorials page on the NOCALL web site.
- Work with the NOCALL Grants Committee to name grants after deceased members.
- Inaugurate a moment of silence at the beginning of NOCALL Business Meetings after the death of a member.
- Coordinate articles to be written for NOCALL News and Law Library Journal in memory of recently deceased members.

1. Lydia Freeman
2. Mary Glennon (*NOCALL awarded three grants to attend AALL 2006*)
3. John Hoff
4. Ken Johnson
5. Beverly Lipton
6. Veronica MacClay
7. John Moore
8. Sue Welsh (*Lexis awarded a grant to attend the NOCALL Spring Institute in 2006 and plans to continue the award through 2010.*)

Please contact us by March 1:
Mark Mackler at Mark.Mackler@doj.ca.gov
Linda Spath at LSpath@nixonpeabody.com
Nina Porcella at NPorcella@smrh.com

NOCALL WINTER WORKSHOP Becoming a Value-Adding Information Pro

DATE AND LOCATION:

Wednesday, February 7, 2007, 8:30 - 2:30
 Hiram W. Johnson State Building
 Milton Marks Conference Center
 San Diego Rooms
 455 Golden Gate Avenue
 San Francisco, CA 94102
 Registration fee, including lunch, is \$25.00

The program is designed to enable NOCALL members to:

- Develop a design concept for new or additional web-based information service(s) for their clientele(s).
- Identify opportunities for value-added information services for their clientele(s).
- Define, describe and develop effective search strategies for Web 2.0.

As in previous years, this program is designed to be interactive; program handouts will be available.

PRESENTER: **Mary Ellen Bates, Bates Information Services**

Mary Ellen Bates is the principal of Bates Information Services, a research and consulting business based in Boulder, CO. She is a graduate of UC-Santa Barbara and received her MLS from UC-Berkeley. She has served two terms as president of the Association of Independent Information Professionals (1996-1997 and 2004-2005). Ms. Bates received SLA's Professional Award (2002) and has been voted Member of the Year by both the Communications Division and by the Washington (DC) chapter of SLA. Widely-recognized as a superb workshop presenter, Ms. Bates is a leader in the development and provision of digital information services. The author of six books, she is also a contributing editor of The Information Advisor and a columnist for Online and Econtent magazines.

PROGRAM AND SCHEDULE

8:30 - 9:00	Registration and continental breakfast; library/ archives tours. Brief tours of the Archives at the California Judicial Center Library will be provided in this time slot and at the conclusion of the program and business meeting.
9:00	Welcome and Introductions
9:10 - 10:15	Mining Web 2.0: Finding information in Wikis; blogs, RSS feeds and blogrolls; podcasts; social networking services; and data mining tools.
10:15 - 10:35	Break
10:35 - 12:15	What Happens After You Log Off: Packaging your value; a different mindset; using fee-based services; tips and strategies. Small group discussion sessions are a key part of this session, and are provided to investigate ways in which participants can add value within their own settings and to share strategies and ideas among all participants.
12:15 - 12:30	Conclusion, wrap-up
12:30 - 1:15	Luncheon
1:15 - 2:30	NOCALL Business Meeting



MEMBERSHIP NEWS

The names of members who have joined NOCALL since publication of the 2004-2005/2005-2006 NOCALL Directory and since the last newsletter are listed below as well as changes and corrections for continuing members. Any corrections changes or additions to the Directory should be sent to:

Ramona Martinez
NOCALL Membership Chair
UC Berkeley School of Law Library
227A Boalt Hall # 7210
Berkeley CA 94720-7210
Phone: (510) 643-2947
Fax: (510) 642-9122
Email: rmartinez@law.berkeley.edu

Update: We are currently proofreading the new directory. The Daily Journal turned the data around very quickly. We hope to keep up that pace on our end.

New Members

Emily Bergfeld
Library Clerk
Farella Braun & Martel LLP
Email: ebergfel@slis.sjsu.edu
NOCALL Status: Student AALL Member: Yes

Cynthia Palmer
Research Librarian
Greenberg Traurig LLP
1900 University Avenue, Fifth Floor
East Palo Alto, CA 94303
Phone: (650) 289-7854
Fax: (650) 462-7854
Email: palmerc@gtlaw.com
NOCALL Status: Active AALL Member: Yes

Michael Stoler
Assistant Librarian
Sheppard, Mullin, Richter & Hampton, LLP
Four Embarcadero Center, Suite 1700
San Francisco, CA 94111
Phone: (415) 774-2434
Email: mstoler@sheppardmullin.com
NOCALL Status: Active AALL Member: No

Mary Beth Train
Library Director
Lincoln Law School of San Jose
One North First Street
San Jose, CA 95113
Phone: (408) 977-7227
Fax: (408) 977-7228
NOCALL Status: Active AALL Member: No

Jill Woolums
Librarian
UC Berkeley
2600 Tolman Hall
Berkeley, CA 94720-6000
Phone: (510) 655-3422
Fax: (510) 642-8224
Email: jwoolums@library.berkeley.edu
NOCALL Status: Active AALL Member: No

Continuing Members

**Changes are noted in bold.

Tara Crabtree
Law Librarian
State of California, Court of Appeal, 5th District
2525 Capitol Street
Fresno, CA 93721
Phone: (559) 445-5686
Email: tara.crabtree@jud.ca.gov
NOCALL Status: Active AALL Member: Yes

Jeremy Sullivan
Special Projects Coordinator
Greenberg Traurig LLP
1900 University Avenue, Fifth Floor
East Palo Alto, CA 94303
Phone: (650) 289-7890
Fax: (650) 462-7890
Email: sullivanj@gtlaw.com
NOCALL Status: Active AALL Member: Yes

NOCALL OFFICERS 2006-2007

President • Prano Amjadi, Santa Clara University • 408/554-5320 • pamjadi@scu.edu
Vice-President/President Elect • Coral Henning, Sacramento County Law Library • 916/874-6013 • CHenning@saclaw.lib.ca.us
Secretary • Holly Riccio, O'Melveny & Myers • 415/984-8761 • hriccio@omm.com
Treasurer • Julie Horst, UC Hastings College of the Law • 415/565-4792 • horstj@uchastings.edu
Past President • Pam Rino • 650/364-7172 • prino@evarino.com
Member at Large • Peg LaFrance, Orrick Herrington & Sutcliffe • 415/773-5928 • mlafrance@orrick.com
Member at Large • Greg Fite, Alameda County Law Library • 510/272-6494 • greg.fite@acgov.org

NOCALL COMMITTEES AND CHAIRS

AALL Liaison • Donna Williams, California Court of Appeals, Sixth District • 408/494-2529 • donna.williams@jud.ca.gov
Academic Relations • Amy Wright, Santa Clara University • 408/554-2167 • ajwright@scu.edu
Academic Relations • Jennifer Marshall, Heller Ehrman • 415/772-6103 • Jennifer.marshall@hellerehrman.com
Archives • Regina Wallen, Stanford University • 650/723-2475 • rwallen@law.stanford.edu
Audit & Budget • Shannon Burchard, University of San Francisco • 415/422-2249 • burchards@usfca.edu
Awards • Pam Rino • 650/364-7172 • prino@evarino.com
Constitution & Bylaws • Mary Hood, Santa Clara University • 408/554-2732 • mhood@scu.edu
Consulting • Jan Priefer, Heller Ehrman • 650/324-7178 • jpriefer@hellerehrman.com
Education • Fran Jones, California Judicial Center Library • 415/865-7170 • Fran.jones@jud.ca.gov
Government Relations • Michael Ginsborg, • Howard Rice • 415/434-1600 • mginsborg@howardrice.com
Grants • Teresa Dippery, Bingham McCutchen • 650/849-4829 • teresa.dippery@bingham.com
Membership • Ramona Martinez, Boalt Hall School of Law • 510/643-2947 • rmartinez@law.berkeley.edu
Memorials • Mark Mackler, California Office of the Attorney General • 415/703-5786 • Mark.Mackler@doj.ca.gov
Newsletter • Mary Pinard, Sacramento County Public Law Library • 916/874-5178 • MPinard@saclaw.org
Nominations • Lauri Flynn, Gunderson Dettmer • 650/463-5492 • lflynn@gunder.com
Placement • Mary Staats, Farella, Braun & Martel • 415/954-4451 • mstaats@fbm.com
Public Access • Kelly Browne, Sacramento County Public Law Library • 916/874-6011 • kbrowne@saclaw.org
Public Relations • Susan Nevelow Mart, UC Hastings College of the Law • 415/565-4759 • marts@uchastings.edu
Spring Institute • Coral Henning, Sacramento County Public Law Library • 916/874-6013 • CHenning@saclaw.org
Union List • Pati Traktman, Rogers, Joseph, O'Donnell & Quinn • 415/956-2828 • ptraktman@rjoq.com
Web Page • Janet L. Fischer, Golden Gate University • 415/442-7826 • jfischer@ggu.edu

UPCOMING EVENTS

For more details, see <http://www.nocall.org/calendar.html>