President’s Message

by Tina Dumas, M.L.S.
Nixon Peabody LLP

2005 is already well underway, and the NOCALL year is already more than halfway done. Here’s a summary of where we’ve been and where we are going.

Fall Workshop
Kudos and a big thank you to Fran Jones and the staff at the California Judicial Center Library. There was an excellent turn out for the workshop, which included sessions on the 100th anniversary of the California Court of Appeals, Creative Commons’ approach to flexible copyright rules, intellectual freedom issues for libraries, and intellectual property research online. The speakers were all very charismatic. A big thank you also goes to Lexis for sponsoring the continental breakfast at the workshop!

January Business Meeting
The January Business Meeting was held on January 25th at noon at the County of Alameda Conference Center in Oakland. Lunch was sponsored by the Daily Journal, and Cosette Sun and her staff gave us a brief history and tours of the Alameda County Law Library. Thank you to one and all!

NOCALL 2005 Elections
Congratulations to the NOCALL officers for 2005-2006!
• Prano Amjadi, Vice President/President Elect
• Holly Riccio, Secretary
• Mary Ann Parker and Donna Purvis, Board Members at Large

Also approved in this election was an increase in NOCALL dues. The increase will occur in three $5 increments over each of the next three years, starting in June 2005. The increased dues will benefit NOCALL and its members in a variety of ways:

- Our dues support educational programs such as the Fall Workshop and the Spring Institute, which are very expensive, and we sometimes find ourselves very reliant on vendors to help us cover costs. While we are grateful to the vendors, we would like to be able to be more self-sufficient.
- Our dues support Grants for members to attend NOCALL and AALL educational programs. Most of the time, NOCALL benefits from these grants because the grant recipients become more involved in the association.

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Dues support meeting costs (announcement postage, cost to rent space). Although we are fortunate enough to have vendor members who help us with the cost of food at these meetings, there are additional administrative costs that need to be covered. See my earlier comment on reliance on vendors to sponsor our meetings and events.

- Dues will support the future of the Union List (in whatever format it may take), which is no longer supported by the Library of California. We have already spent money to purchase our data from the Library of California.

- Dues may support adding a secure NOCALL directory on the NOCALL web site and other features as they become helpful or necessary.

- Dues will support in part our 25th Anniversary celebration(s). See my previous comments about reliance on vendors.

- Finally, this increase brings us in line with other chapters of our size and reputation. While we like to think that we have a great reputation as a chapter, we would like to continue to offer our members the quality of services and programs that they expect from NOCALL.

Spring Institute
Pam Rino and her committee are commended for organizing a great Spring Institute. Held on April 15th and 16th at the Hyatt Rickeys in Palo Alto, the theme of this year’s Institute was “The Future of Legal Research: Legal Resources and Access Today and Tomorrow.” For more information on programs and speakers, see information NOCALL’s Spring Institute page at http://www.nocall.org/Spring2005Institute/spring2005.htm.

2006 Joint Institute
The three California chapters have been in discussions about another Joint Institute in 2006. Since 2006 is AALL’s centennial year, a proposal has been made to have the Joint Institute in our state capital, Sacramento. The NOCALL Board has approved the proposal, and we are waiting to hear from the other chapters’ boards. We will keep you posted on the developments.

Well, 2005 is off to a great start! Remember, it’s never too late to join a committee. You may volunteer by contacting the committee chair listed at the NOCALL web site.

Daily Journal LegalWorks (aka Glasser LegalWorks)
NOCALL and West sponsored a law librarian workshop at the LegalWorks conference at the Hyatt Regency in San Francisco this year. The workshop, “Managing Your Work Style to Reduce Stress – How to Approach Work with Humor and Wisdom,” was held Friday, March 18th. Many thanks to workshop organizers at West.
Professional Reading in Review
By Susan Llano and Erin Murphy
U.C. Davis Law Library


Interesting article about the turf battle being fought by online legal research services for the niche market of small law firms and solo practitioners. Long ignored by some of the larger research services, small law firms are now being wooed by companies that are trying to provide them with online legal research services at a reasonable cost! What a concept! Joseph Shea, a Cincinnati trial lawyer, created “Casemaker Consortium” an online legal research library that is marketed through state bar associations. Although lacking in some of the bells and whistles available with the bigger online research services, Casemaker Consortium claims to focus on “what lawyers need most of the time”. It has 20 states now in its consortium with others on the way. Companies like VersusLaw and LoisLaw saw this niche long ago, and Lexis and Westlaw now have their own components (LexisOne and WestlawPro) that are geared toward small firms. All this competition will hopefully improve quality and help bring down prices!

New Blog of Interest: Richard Leiter’s The Life of Books http://thelifeofbooks.blogspot.com Richard Leiter is the Director of the law library and professor of law at the University of Nebraska College of Law. According to his statement at the beginning of his blog, it is “dedicated to exploring the idea that ‘books are dead’. I believe that they are alive and well….”. Check it out.


The Jassins each head a company involved in library consultant services. They outline three major issues impacting law firm libraries: the trend toward delivery of information to the desktop, the difficulty in recruiting new people to librarianship which will result in a shortage of skilled professionals, dearth of technology platforms supporting the infrastructure of firm libraries of all sizes. Their answer is to would earning a library degree. Essentially, Ph.D. holders “customize your library to fit your firm.” The first step is to establish a library and research management team composed of librarian, library or managing partner, IT professional, and administrator. The article goes on to discuss library audits, creative solutions to staffing gaps, and possible technological tools to aid in library management. The key is to develop a ‘right for my practice’ model.


This is a short compilation of horror stories of associate arrogance taken from the files of Frank Kimball of Chicago’s Kimball Legal Search. I especially liked the associate who refused to carry books from the library to her office and insisted it be done by the messenger staff even though her office was 100 ft away on the same floor as the library.


The first rush of excitement over chat reference is over and the author takes a look at where we stand now. It turns out that chat reference may not be as wonderful as we had hoped it would be. Studies show that it is actually a very expensive way to answer a reference question. One has to consider the software, the training, and the staff that would be pulled from other duties to staff the chat terminal. Studies also show that it typically takes twice as long to answer a question via chat as by phone and that usage level of these chat services are very low. The author suggests pulling the plug on your virtual reference service if it is not meeting your expectations, but if you don’t want to do that, he offers some suggestions for improving it. He also suggests that libraries try answering the phone, doing a better job with e-mail reference and improve self-service functions on their web site.


Bill Crowley warns against the use of apprenticeship programs like the one recently proposed by the Council on Library and Information Resources (CLIR). The program involves postdoctoral work in an academic library in lieu of

(Continued on page 4)
become librarians once they’ve served an apprenticeship in an academic library. The author believes that while this program may temporarily offset a perceived shortage in subject specialists, it would eventually undermine “the academic librarian’s already unstable place within higher education”. He suggests instead that current academic librarians be encouraged to earn interdisciplinary Ph.D’s and that efforts should be made to add specific academic library education to new LIS programs.


USC’s Center for the Digital Future surveyed more than 2000 households annually across the U.S. to study how the Internet influences social, political and economic behavior of users and non-users. This is the fourth such report to come out and they survey the same 2000-plus households each year. One noticeable trend is that Internet users are finally starting to realize that not all the information they find online is reliable. The number of users that believe only half of the information on the Internet is reliable has now passed 40% and is growing. Hopefully, this is a sign that users are becoming more adept at distinguishing between reliable sites and questionable ones. The survey covers everything from usage patterns to the social effects of the Internet.


School librarian Susan Stagnitta inadvertently sparked a controversy over a free online resource called Wikipedia. Wikipedia is essentially an encyclopedia created and edited entirely by volunteer contributors. When a columnist from the Syracuse Post-Standard recommended his readers use Wikipedia to find further information on a topic, Ms. Stagnatta wrote to him and expressed her concerns about its reliability. The columnist promptly printed an article dismissing the online encyclopedia as untrustworthy and angered its many users (see “Librarian: Don’t Use Wikipedia as Source” by Al Fasoldt, Post-Standard, August 25, 2004, p.F2). Wikipedia devotees claim that its users perform oversight of its content and that actually it is more up-to-date and more accurate than its traditional print equivalents because it is constantly being edited for errors and bias. Wikipedia’s detractors claim that it is poorly written and incomplete. Still others insist that it is a valuable resource if used with caution and that it should be used in conjunction with other sources of information. Ms. Stagnatta herself did not mean to dismiss Wikipedia entirely, but urges everyone to “know your source”. She never meant to start this controversy, but she still receives hate mail.

The Academic Law Librarian SIS recently set up its own online discussion forum to consider “Strategic Directions” for academic law libraries and librarians. I thought I would include some of the questions as they seem relevant to librarians in other types of libraries:

- What do law librarians do that no one else does?
- What do you find most challenging?
- How much is the library still a physical place?
- Is it still called a library?

I guess this comes under the head of Professional Thinking…

NOCALL Mailing List

Are you subscribed to the NOCALL mailing list?

If not, then point your browser to: http://aallnet.org/mailman/listinfo/nocall-list to sign up!

If you have questions about your subscription that cannot be answered at this site, please contact the list manager, Joan Loftus at jloftus@brobeck.com
What are YOU reading?

THE LAST SONG OF DUSK, by Siddharth Dhanvant Shanghvi.
This first novel from an author with Bay Area connections is reminiscent of a fairy tale. It is set in India in the early 20th century. Filled with an almost absurd sense of love, tragedy and humor, it made for a captivating read. There were times when I caught myself going back to read certain passages because they were so beautifully written. Shanghvi’s writing was so descriptive, I felt I could smell the cinnamon in the air and see the bright colors of the saris blowing in the wind. This was one of the best stories I’ve read in months.

THE KITE RUNNER, by Khaled Hosseini.
Hosseini is another author who has Bay Area connections. This is a novel about a young Afghan boy, his father, and the boy’s best friend. During the invasion of Afghanistan by the U.S.S.R. in the 80’s, the young boy and his father flee the country to land in the Bay Area. This story has an edge that gave me a lasting impression of a culture of which I know little. It is a story that combines an incredibly harsh reality with extreme compassion.

Todd Bennett
Thelen Reid & Priest

I'm currently reading a very interesting first novel. I'm only about two thirds through it so my remarks are based on reading that much. The book is titled LETTERS FROM YELLOWSTONE, by Diane Smith. The story, told in the epistolary style, is about a struggling field study expedition conducted in the summer of 1898. While relationships within the group are part of the story, its themes are relevant for today: displacement of Native Americans, the role of women in science and society, and conservation of our National Parks are prominently included. Smith’s descriptions of the park are beautiful and make it easy to picture oneself there seeing the same sights as the characters. I picked it up on a whim and am very glad I did.

Ruth Girill
CEB

THE NANNY DIARIES, by Emma McLaughlin & Nicola Kraus.
I initially thought of this as light reading when I bought it on audio (read by Julia Roberts), but found many parts to be very well written and insightful. Some sections, for example, those highlighting the vagaries of childcare and the insensitivity of parents, were quite poignant. In general, though, I was left with a sense of needing more closure. I had lingering questions. Did the nanny ever contact the child? Did the nanny ever follow up when she was shorted on her pay? Did she get the job? I would recommend it if you are looking for beach reading or are curious about what all the talk is about regarding this best seller.

THE RULE OF FOUR by Ian Caldwell & Dustin Thomason
I heard about this book on the radio and it sounded interesting, so once again I bought an audio tape. I simply loved it. It is in the style of THE DAVINCI CODE, but is so much better. It’s a puzzle which the reader can make their way through to solve. The book has great characters and really gives the reader the sense of being a senior at study in college. I liked the ‘texture’ of the book also; the descriptive smells and sounds really added a sense of richness to the book.

A YEAR IN PROVENCE Peter Mayle
This is the second time I have read this book, to determine if it deserved to retain real estate on my bookshelf. I also paid more attention to the cultural attitudes towards work, family and time off. Finally, I paid more attention to the descriptions of the food, and as a result am eating more pears with cheese.

TOUJOURS PROVENCE by Peter Mayle
I also read this book a few years ago. It isn't as good as the first, but the descriptions of how Mayle ventures out to experience different restaurants and food are wonderful.

Jaye Lapachet
Coblentz, Patch, Duffy & Bass LLP

(continued on page 6)
FREE CULTURE HOW BIG MEDIA USES TECHNOLOGY AND THE LAW TO LOCK DOWN CULTURE AND CONTROL CREATIVITY, by Lawrence Lessig

I started this book a couple of weeks ago and could not lay it down. Lessig makes the argument that most creative works are derivative. For example, we all are familiar with Disney's first cartoon feature, Steamboat Willy, and how groundbreaking it was, but it was actually a parody of an earlier film, Steamboat Bill, which in turn was derived from a popular song of the same name. With copyright litigation now rampant, and the courts perpetually upholding the Sonny Bono Copyright Act, the freedom to create derivative works is becoming increasingly difficult. Lessig cites the example of a documentary produced from short film clips. It took a team of lawyers two years to secure permissions.

Lessig also addresses the problem of otherwise law-abiding citizens being characterized by the big media companies as pirates because of the ease of Internet downloading. The media companies' response is to disable the technology, in much the same way as RCA disabled FM broadcasting for thirty years. A more reasonable approach would be to create rules that protect the interests of users of the new technology. By redefining copyright piracy and influencing Congress to pass anti-circumvention legislation that effectively destroys fair use, the content industry is assuming absolute control over creative works and disabling the potential of computer technology.

Lessig suggests a solution that we can use immediately: Build a “Creative Commons” that allows authors to tag their works as being available for certain types of use. In fact, this book, FREE CULTURE, appears free on a web log under just such a license. Second, he suggests some legal reforms. These include requiring registration of intellectual property, just like registration of real estate or cars, so ownership can be ascertained and tracked. Registration of domain names provides a model of how this could work effectively without even relying on government authority. (Editor’s note: considering the current state of Internic and whois resources, this may not be an ideal solution). Next, copyrights should be periodically renewed. When a copyright holder's property no longer is important enough to be worth renewing, it could then pass into the public domain.

Copyrighted works would either be marked or be presumptively available for public use unless the author or owner came forward to deny permission. Finally, copyright should not be extended beyond its originally specified term.

As I see it, what Lessig is really asking for is a return to our senses, a return to first principles: copyright "to promote the progress of science and the useful arts”.

Lee Warthen
University of Utah Law Library

NOCALL POLICY and PROCEDURES MANUAL

The Policy and Procedures Manual has been updated. The revised manual is now available online at http://www.nocall.org/NOCALL%20PROCMAN.DOC
BayNet Annual Meeting--
This is a FREE event

When:
Tuesday, May 10, 2005
Coffee & pastries 8:45 am,
Meeting 9-11:00 AM

Speaker: Nancy Kranich
Come see noted librarian, author and advocate for information rights, Nancy Kranich, former ALA president, speak about her recent work regarding the Information Commons with the Free Expression Policy Project
http://www.fepproject.org/policyreports/infocommons.preview.html

A few of Nancy's notable media appearances have been on the Today Show, Washington Journal (CSPAN), Bill Moyer's NOW and National Public Radio. She is the author of Libraries and Democracy, the Cornerstones of Liberty (Chicago, ALA 2001) and "The Impact of the USA PATRIOT Act on Free Expression," (Free Expression Policy Project, May and August 2003)

Where:
World Affairs Council
312 Sutter Street
San Francisco
http://www.itsyourworld.org/

Parking is available at the Stockton Street Garage or you can walk from the Powell Street BART station.

RSVP: Seats are limited, please RSVP to Wess Murdough at Wess.Murdough@Krames.com by Friday, May 6, 2005 (RSVPs are not acknowledged. You will only hear back if the meeting is full.)


We Need You!
Volunteer in San Antonio!

The Annual Meeting Local Advisory Committee needs volunteers for a variety of activities at the 2005 AALL Annual Meeting in San Antonio! We need volunteers for the registration desk, the family social hour, and the main events: the opening reception, the association luncheon, and the closing banquet. Scoop stories and write articles for The AALLamo News, the daily conference newspaper. Are you San Antonio savvy? We need help with hospitality and library tours. Or if you plan to be in San Antonio early, help stuff the conference tote bags on Friday, July 15, or visit with attendees’ children at the Family Social Hour on Saturday, July 16.

Volunteers make the conference run smoothly—and they have fun. Be among the first 100 to complete the volunteer form linked below and join us at the “Howl at the Moon” for a conference opening Happy Hour! (Details to follow). But even to non- “howlers,” Mucho Gracias for signing up!

Please complete the volunteer form on the local arrangements web site:
http://www.stcl.edu/aall/volunteer_form.htm

or fax, or mail the completed Volunteer Opportunities Registration Form from the preliminary conference program, on page 31, by June 8 to:

Caren Luckie, Volunteer Co-Chair
Jackson Walker, LLP
1401 McKinney, Suite 1900
Houston, TX 77010
Phone: 713.752.4479
Fax: 713.752.4221
Email: cluckie@jw.com
MUSINGS FROM MARK
Mark Mackler
Folger Levin & Kahn

PAIR ARRESTED FOR TELLING LAWYER JOKES...Yes, it’s true. In January, the founders of “Americans for Legal Reform” were waiting in line to enter the courthouse in Hempstead, New York. (You Easterners know that Hempstead is the county seat of Nassau County on Long Island.) “How do you tell when a lawyer is lying?” Harvey Kash reportedly asked Carl Lanzisera. “His lips are moving,” they said in unison. Some in the line giggled, but a lawyer in the line was not amused. He reported them to court personnel who charged them with disorderly conduct.

“They just can’t take it,” Kash said of lawyers in general. “This violates our First Amendment rights.” Americans for Legal Reform monitors the courts and uses confrontational tactics in dealing with the legal system.

SPEAKING OF NEW YORK...Did you ever notice how librarians are stopped on the street by people who need directions? This has long been a maxim of librarianship, and it’s absolutely true! In October, I spent five days in New York City. Over the course of the visit, I was asked for directions five times, three times in Manhattan and twice in Brooklyn. There must be something about us that sends the message that we’re smart and trustworthy.

WHAT'S IN OUR FUTURE?...Nearly three years ago, American Libraries sounded the alarm about the need to increase librarian recruiting efforts with an article entitled “Reaching 65: Lots of Librarians Will Be There Soon” (March 2002, pp.55-56.) Now, newly-published data files from the 2000 Census confirm the prospect of a surge in retirements in the near future.

On the positive side, the number of working librarians increased by almost 22% between 1990 and 2000. The number of female librarians grew by 30%. The largest net increase occurred among women in their late 30s and early 40s. Male librarians provided a sharp contrast. The total number and share of male librarians dropped over the past decade. In 1990, 23% of librarians were men. By 2000, the number had fallen to 18%. For the full report, see www.ala.org/ala/ors/reports/report.htm.

AND FINALLY...What’s the best aspect of our jobs? I’ve said this before, and I want to say it again. It’s the degree of reliance, cooperation and collaboration among us. Recently, I needed to locate the first issue of a particular securities litigation periodical that had changed publishers three times. I tried local sources, information brokers, and the original publisher. I also put the message out on NOCALL, Law-Lib and SLA-Law.

A day or two later, I received a call from the librarian at a corporate law library in Des Moines. He had what I wanted (“I guard it with my life,” he confided) and within an hour I had a copy of the article. I made a point of telling the attorney how I obtained it. He was impressed, notwithstanding his original suggestion that I “just get it from the Internet.”

Congratulations to new NOCALL officers for 2005-2006!

Vice President / President-Elect
Prano Amjadi

Secretary
Holly Riccio

Member at Large
Mary Ann Parker
Donna Purvis

The Board wishes to thank the Nominations Committee:
Donna Williams (Chair)
Laurie Flynn
Erin Murphy
AALL-AMPC
Start Planning AALL Programs

Spring and Summer 2005 are on the horizon. Yes! This is the time of year to begin planning your program proposal for the AALL Annual Meeting in St. Louis. The 2006 St. Louis Annual Meeting is the Centennial and will be a premier educational event and festive celebration.

The AMPC is the AALL committee that sets the guidelines for program selection and selects programs for the Annual Meeting. Each year the AMPC provides a Program Planner's Handbook that has detailed information, tips and suggestions for writing well-developed programs. The Handbook includes screen shots and information on the online proposal submission process. The Program Planner's Handbook for St. Louis will be available around May 1 on aallnet.

To start the creative process, these are a few highlights from the Program Planner's Handbook:
- Strategically select time slots and choose a variety of them
- Carefully consider the number of speakers for the time slot (use 30 minutes per speaker as a guideline)
- Ask speakers to reserve the dates, July 8-12 but do not confirm anything at this point
- Select speakers who are the most qualified to address your topic
- Write concise and informative descriptions
- Clearly state learning objectives
- AMPC is looking for quality programs at all levels: introductory, intermediate, advanced
- Consider different formats for adult learners (see ideas in program Planner's handbook)
- Provide information on speakers (bio, background, etc.) On the online proposal form

Please join us for the AMPC Open Forum in San Antonio:
Tuesday, July 19, 12:00pm-1:00pm (Check final program for room location.) The Open Forum is an opportunity to ask questions, meet the committee and AALL staff and to get helpful information on the proposal process.

Remember, the deadline for program submission is August 15, 2005.

Please direct any questions, concerns or suggestions to:

Jean M. Wenger
2006 AMPC Chair
PH. 312-603-5131
FX. 312-603-4716
jwenger@cookcountygov.com

NOCALL wishes to congratulate member Susan Nevelow Mart on winning the prestigious Law Library Journal Article of the Year Award, awarded each year by LLJ to honor outstanding achievement in researching and writing.

(Read the article in its entirety at http://www.aallnet.org/products/2004-27.pdf)

For more information about this award, including past recipients, go to http://www.aallnet.org/about/award_llj.as
Notes on the Baynet Tour of the National Archives And Records Administration (NARA) Facility in San Bruno
http://www.archives.gov/facilities/ca/san_francisco.html

John Milton Hendricks
U.S. District Court, Northern District of California

Early Wednesday evening on March 23rd, BayNet librarians gathered in San Bruno to tour our region's branch of NARA. Following an hour of socializing and hors d'oeuvres in the lobby, Senior Archivist David Piff, assistant to director Dan Nealand, greeted everyone and described the facility.

Housed in a sprawling Nixon-era repository specifically built for the retention of federal records, the San Bruno facility and its southern counterpart in Laguna Niguel (to be supplemented by a new Riverside CA location) comprise NARA's "Pacific Region," part of NARA's network of research and records centers spread throughout the United States. As mandated by law, federal agencies with offices located in the northern Pacific Region must regularly submit their inactive records to the San Bruno facility. These are stored for a specified period of years, after which NARA may either oversee their destruction or formally accession a portion for permanent retention. These archival holdings are open to the public for research, while any still in the custody of the creating agency must be accessed through the agency in question.

Both agency records and accessioned archival holdings are stored in San Bruno, with 900,000 cubic feet devoted to the former and 53,000 cubic feet to the latter. Although the facility has yet to run out of room, some records are stored off-site, or even out of state, such as in climatically conducive Missouri caves (sic) refurbished for massive warehousing. Typical candidates for such locations are those records that were already well-organized upon their departure from the agency, and hence can be easily retrieved upon request. But not every agency is so efficient in its housekeeping; NARA staff have on occasion made "outreach" efforts to local offices and encouraged them to let go of materials overdue for storage. After all, it's the law.

David briefly led the tour through the public research room, featuring display cases, lockers, tables, and a wall of finding aids. Genealogy is a popular topic, with researchers often consulting Census records but also Asian immigration files (e.g. Angel Island detention hearings) and papers of the Bureau of Indian Affairs. Other major areas of interest include Alcatraz inmates, naval history, World War II-era programs, and (dear to this writer) the case files of California's federal courts.

So what kinds of records make the cut into the archives? David acknowledged that such appraisal is "one of the most difficult areas of archival theory," and noted several guiding lights:

- Records concerning major historic events
- Those that are "information-dense" in relation to the size of the files (as opposed to, say, hundreds of copies of naval requests for pencils)
- Those that reflect the "day-to-day fabric of existence"
- And those significantly documenting the interaction between the government and its citizens

As illustration, David moved the tour into the towering stacks of the archives where he showed some colorful examples, including: traditional artwork collected from Native American schoolchildren; U.S. Food Agency propaganda; a pantaloons patent infringement claim by Levi Strauss; the Bureau of Prisons case file of the last American convicted of treason; photographs of the Pearl Harbor attack; a survey plat of Marysville CA; and a letter written by Luis Alvarez on a B-29 over Hiroshima, justifying the bombing to his son.

Some may fear that other records, of seeming little value now but possibly important on hindsight in the future, will be regretfully lost. However, once records are actually accessioned by the National Archives, they are generally safe...San Bruno staff are usually too busy to have time to weed!

As for the nation's accumulating virtual files, NARA headquarters are developing an Electronic Records Archive that is intended to maintain full-text access in the online realm; one application of this initiative presently available for viewing is the AAD System http://www.archives.gov/aad/index.html. In the meantime, researchers should consult an evolving, centralized database called ARC that will describe all of NARA's myriad holdings http://www.archives.gov/research_room/arc/arc_info/arc_data.html, and the long-standing Guide to Federal Records in the National Archives of the United States http://www.archives.gov/research_room/federal_records_guide/.

Thank you to BayNet for organizing the tour and David Piff for a very informative evening.
Report of the NOCALL Consortium Task Force
Janet Fischer
Chair, NOCALL Consortium Task Force

The Task Force began in July, 2003, and included the following members: Shelley Blackman, Wynne Dobyns, Janet Fischer, and Linda Spath.

In February, 2005, the Task Force was given permission to conduct a survey of NOCALL members regarding their interest in joining a consortium. This survey was conducted using the tools at SurveyMonkey.com from February 22 to March 9, 2005.

The Mission of Task Force was “To look at law library consortia in other parts of the country to see what they offer their members (what benefits do members derive from membership and what are their obligations), and whether such an undertaking would be useful or feasible for NOCALL.”

The Task Force completed the following:

- Surveyed existing AALL Consortia (listed at http://www.aallnet.org/chapter/consortia.asp) to ascertain their status and policies.
- Surveyed other known consortia to ascertain their status and their policies.
- Compiled data to create a new list of existing consortia with contact information, status, and applicability to law libraries.

In February, 2005, the Task Force was given permission to conduct a survey of NOCALL members regarding their interest in joining a consortium. This survey was conducted using the tools at SurveyMonkey.com from February 22 to March 9, 2005.

Ninety-four members responded to the survey and a link can be found, for a limited time at: http://www.surveymonkey.com/DisplaySummary.asp?SID=867288&U=86728836089

Briefly, most respondents were librarians in law firms (57.4%), with the next highest response rate from academic law librarians (12.8%). Most of the respondents were in San Francisco (52.1%), and most already participate in interlibrary loan (91.7%). Cost in a consortium is a factor, with 36.2% willing to pay no more than $250 per year.

Results of the open-ended responses can be viewed, for a limited time, on SurveyMonkey by going to http://www.surveymonkey.com/TextBreakdown.asp?SID=867288&QID=10739512&U=86728836089

Respectfully Submitted,
Janet Fischer
Chair, NOCALL Consortium Task Force

Survey results (without narrative responses):

1. I am answering this questionnaire as a librarian in a:

<table>
<thead>
<tr>
<th>Library Type</th>
<th>Response Percent</th>
<th>Response Total</th>
</tr>
</thead>
<tbody>
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<td>54</td>
</tr>
<tr>
<td>Academic law library</td>
<td>12.8%</td>
<td>12</td>
</tr>
<tr>
<td>County law library</td>
<td>12.8%</td>
<td>12</td>
</tr>
<tr>
<td>Other private law library</td>
<td>5.3%</td>
<td>5</td>
</tr>
<tr>
<td>Other public law library</td>
<td>2.1%</td>
<td>2</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>9.6%</td>
<td>9</td>
</tr>
<tr>
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<td>94</td>
<td></td>
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</table>

2. Where is your library located?

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<th>Location</th>
<th>Response Percent</th>
<th>Response Total</th>
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<tbody>
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<td>San Francisco</td>
<td>52.1%</td>
<td>49</td>
</tr>
<tr>
<td>Peninsula</td>
<td>13.8%</td>
<td>13</td>
</tr>
<tr>
<td>San Jose area</td>
<td>4.3%</td>
<td>4</td>
</tr>
<tr>
<td>East Bay</td>
<td>6.4%</td>
<td>6</td>
</tr>
<tr>
<td>Sacramento</td>
<td>11.7%</td>
<td>11</td>
</tr>
<tr>
<td>Other</td>
<td>11.7%</td>
<td>11</td>
</tr>
<tr>
<td>Total Respondents</td>
<td>94</td>
<td></td>
</tr>
</tbody>
</table>

(skipped this question) 0
3. If my library were to join a consortium, I would expect the following services: (Please check as many answers as are applicable.)

<table>
<thead>
<tr>
<th>Service</th>
<th>Response Percent</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>A marketplace for discounts on materials including electronic products and licensing agreements</td>
<td>67.2%</td>
<td>41</td>
</tr>
<tr>
<td>Training</td>
<td>50.8%</td>
<td>31</td>
</tr>
<tr>
<td>Union lists</td>
<td>80.3%</td>
<td>49</td>
</tr>
<tr>
<td>Interlibrary loan/document delivery or shared collections</td>
<td>75.4%</td>
<td>46</td>
</tr>
<tr>
<td>Cooperative programs for preservation and imaging</td>
<td>31.1%</td>
<td>19</td>
</tr>
<tr>
<td>Shared online catalogs</td>
<td>39.3%</td>
<td>24</td>
</tr>
<tr>
<td>Cooperative materials retention planning</td>
<td>49.2%</td>
<td>30</td>
</tr>
<tr>
<td>Cooperative disaster preparedness planning and cooperative disaster response</td>
<td>44.3%</td>
<td>27</td>
</tr>
<tr>
<td>Shared storage space</td>
<td>11.5%</td>
<td>7</td>
</tr>
<tr>
<td>Cooperative collection development</td>
<td>31.1%</td>
<td>19</td>
</tr>
<tr>
<td>Other</td>
<td>9.8%</td>
<td>6</td>
</tr>
</tbody>
</table>

Total Respondents: 61

4. Does your library already belong to a consortium?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>30%</td>
<td>18</td>
</tr>
<tr>
<td>No</td>
<td>70%</td>
<td>42</td>
</tr>
</tbody>
</table>

Total Respondents: 60

5. If "yes", which one(s):

| Total Respondents | 14 |
| (skipped this question) | 80 |

6. Does your library participate in ILL? (If answer is "yes" – please answer question #7. If "no" - go on to question #8. )

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>91.7%</td>
<td>55</td>
</tr>
<tr>
<td>No</td>
<td>8.3%</td>
<td>5</td>
</tr>
</tbody>
</table>

Total Respondents: 60

( skipped this question) 34
7. If your library does participate in ILL, through what organization? What are your limitations (e.g., are there items you won’t loan, or libraries you won’t loan to)?

<table>
<thead>
<tr>
<th>Total Respondents</th>
<th>53</th>
</tr>
</thead>
<tbody>
<tr>
<td>(skipped this question)</td>
<td>41</td>
</tr>
</tbody>
</table>

8. I would be willing to pay the following amount for annual membership in a consortium:

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>No more than $250</td>
<td>36.2%</td>
<td>21</td>
</tr>
<tr>
<td>No more than $500</td>
<td>19%</td>
<td>11</td>
</tr>
<tr>
<td>No more than $1000</td>
<td>1.7%</td>
<td>1</td>
</tr>
<tr>
<td>We can barely afford NOCALL dues. My library couldn’t afford membership in a consortium</td>
<td>8.6%</td>
<td>5</td>
</tr>
<tr>
<td>Comments</td>
<td>34.5%</td>
<td>20</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total Respondents</th>
<th>58</th>
</tr>
</thead>
<tbody>
<tr>
<td>(skipped this question)</td>
<td>36</td>
</tr>
</tbody>
</table>

9. How far do you think your patrons would travel to access an essential title?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-5 miles</td>
<td>13.6%</td>
<td>8</td>
</tr>
<tr>
<td>5-10 miles</td>
<td>10.2%</td>
<td>6</td>
</tr>
<tr>
<td>10-25 miles</td>
<td>15.3%</td>
<td>9</td>
</tr>
<tr>
<td>Over 25 miles</td>
<td>0%</td>
<td>0</td>
</tr>
<tr>
<td>Not at all. My patrons expect me to obtain needed materials.</td>
<td>61%</td>
<td>36</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total Respondents</th>
<th>59</th>
</tr>
</thead>
<tbody>
<tr>
<td>(skipped this question)</td>
<td>35</td>
</tr>
</tbody>
</table>
10. Would you be willing for your library to cooperate in collection development with other NOCALL libraries to insure that collection development within your county is coordinated and cohesive?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>24.6%</td>
<td>14</td>
</tr>
<tr>
<td>No</td>
<td>12.3%</td>
<td>7</td>
</tr>
<tr>
<td>Maybe</td>
<td>52.6%</td>
<td>30</td>
</tr>
<tr>
<td>Not applicable/relevant</td>
<td>10.5%</td>
<td>6</td>
</tr>
<tr>
<td><strong>Total Respondents</strong></td>
<td>57</td>
<td></td>
</tr>
<tr>
<td>(skipped this question)</td>
<td>37</td>
<td></td>
</tr>
</tbody>
</table>

11. Are you aware of the Federal Depository Library Program, and how to find participating libraries (for example, for complete collections of the CFR)?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>88.3%</td>
<td>53</td>
</tr>
<tr>
<td>No</td>
<td>11.7%</td>
<td>7</td>
</tr>
<tr>
<td><strong>Total Respondents</strong></td>
<td>60</td>
<td></td>
</tr>
<tr>
<td>(skipped this question)</td>
<td>34</td>
<td></td>
</tr>
</tbody>
</table>

12. Would a presentation on depository libraries at a NOCALL meeting be useful to you?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>68.3%</td>
<td>41</td>
</tr>
<tr>
<td>No</td>
<td>31.7%</td>
<td>19</td>
</tr>
<tr>
<td><strong>Total Respondents</strong></td>
<td>60</td>
<td></td>
</tr>
<tr>
<td>(skipped this question)</td>
<td>34</td>
<td></td>
</tr>
</tbody>
</table>

13. What else would you like us to know about the idea of NOCALL either joining a consortium or creating one of its own?

| **Total Respondents**     | 18      |
| (skipped this question)   | 76      |
The names of members who have joined NOCALL since publication of the 2003-2004/2004-2005 NOCALL Directory and since the last newsletter are listed below, as well as changes and corrections for continuing members. Any corrections, changes, or additions to the Directory should be sent to:

Ramona Martinez  
NOCALL Membership Chair  
UC Berkeley School of Law Library  
227A Boalt Hall # 7210  
Berkeley, CA 94720-7210  
Phone: (510) 643-2947  
Fax: (510) 642-9122  
Email: rmartinez@law.berkeley.edu

New Members

Hadi Amjadi  
Systems Librarian  
Golden Gate University Law Library  
536 Mission Street, Plaza Level  
San Francisco, CA 94105  
Phone: (415) 442-6686  
Fax: (415) 512-9395  
Email: hamjadi@ggu.edu

Marissa Andrea  
Librarian  
Downey Brand  
555 Capitol Mall, 10th Floor  
Sacramento, CA 95814  
Phone: (916) 444-1000, x6229  
Fax: (916) 444-2100  
Email: mandrea@downeybrand.com

Daniel R. Blackaby  
Student, San Jose State University  
2605 Apollo Drive  
San Jose, CA 95121  
Phone: (408) 362-1820  
Email: dblackab@slis.sjsu.edu

Kelly Browne  
Assistant Director for Public Services  
Sacramento County Law Library  
813 Sixth Street  
Sacramento, CA 95814  
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Fax: (916) 874-5691  
Email: kbrowne@saclaw.org

Brenda Carrillo  
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222 E. Weber Ave., 4th Floor  
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Fax: (209) 468-9968  
Email: bcarrillo@pacbell.net

Sheila Chatterjee  
Firmwide Technical Services Librarian  
Morrison and Foerster  
425 Market Street  
San Francisco, CA 94105  
Phone: (415) 268-7242  
Email: sheilachatterjee@mofo.com

Leanne Clement  
Librarian  
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1900 University Avenue  
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Fax: (650) 849-4800  
Email: leanne.clement@bingham.com

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Email: mdiehl@ggu.edu
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Victoria Isyanova
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Fax:  (415) 989-0932
Email:  visyanova@cbmlaw.com

Donna Kretz
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Fax:  (650) 233-4545
Email:  mkretz@pillsburywinthrop.com

Annie Leung
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Email:  nlitt@cccounty.us

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Judith Mitchell
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Email:  judy.mitchell@jud.ca.gov

Martha Noble
Assistant to the Director
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Fax:  (415) 865-7187
Email:  martha.noble@jud.ca.gov

Timothy Nunnemaker
President
Capital Research
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Citrus Heights, CA  95610
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Fax:  (916) 727-1975
Email:  info@calcapitalresearch.com

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Fax: (209) 468-9968
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Email: eosborne@10kwizard.com

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Email: anitarotenberg@mac.com

Monica Sharum
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McGeorge School of Law
Gordon D. Schaber Law Library
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Email: msharum@pacific.edu

Bainy Suri
Legal Solutions Consultant
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Email: bsuri@bna.com

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650 Page Mill Road
Palo Alto, CA  94304
Phone: (650) 461-7301
Fax: (650) 858-4476
Email: cvargas@wsgr.com

Ran-D Webb
Please let me what your new contact information is!
Thanks.

Murry Wheeler
Librarian
Fitzgerald, Abbott & Beardsley LLP
1221 Broadway, 21st Floor
Oakland, CA  94612-1837
Phone: (510) 451-3300
Fax: (510) 451-1527
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Angelia Wilson
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555 Capitol Mall, 10th Floor
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Fax: (916) 444-2100
Email: awilson@downeybrand.com

Continuing Members

Shelley Blackman
Librarian
Thoits, Love, Hershberger & McLean
245 Lytton Avenue, Suite 300
Palo Alto, CA  94301-1426
Phone: (650) 327-4200
Fax: (650) 330-4718
Email: sblackman@thoits.com

Jean Heselden has left Cooley Godward. Jean, please let me know what your new contact information is.

Ella Hirst has retired from Nolo Press.
5819 Patton Street
Oakland, CA  94618
Phone: (510) 547-6674
Email: ellah@mindspring.com
Congratulations!
Alice McKenzie has retired from the Contra Costa County Law Library.
702 Shelter Bay Drive
La Conner, WA 98257-9531
Phone: (925) 938-9616
Email: amckenzie@aol.com
Congratulations!

Cella Mitchell
183 Juanita Way
San Francisco, CA 94127
Email: cmitchell@earthlink.net

Wess-John Murdough
124 O’Shaughnessy Blvd.
San Francisco, CA 94127
Phone: (415) 664-2997
Email: wessjohn@mindspring.com

Carol Overby
Reference Librarian
Wilson Sonsini Goodrich & Rosati
650 Page Mill Road
Palo Alto, CA 94304-1030
Phone: (650) 461-7307
Email: coverby@wsgr.com

Pam Rino is a full-time Mom – when she’s not putting the Spring Institute together!
175 F Street
Redwood City, CA 94063
Phone: (650) 364-7172
Email: prino@evarino.com

Diane Rodriguez
Librarian
Hassard Bonnington LLP
Two Embarcadero Center, Suite 1800
San Francisco, CA 94111-3993
Phone: (415) 288-9800, x122
Fax: (415) 288-9801
Email: dmr@hassard.com

Karen Coats
Jovita Garcia-Duer
James Mullins
Monica Rose, and
Kathryn Simmonds
haven’t moved anywhere but they all work for the newly merged DLA Piper Rudnick Gray Cary US LLP. Their new e-mail addresses will end in @dlapiper.com.

Jeremy Sullivan
Reference Librarian
Morgan, Lewis & Bockius LLP
2 Palo Alto Square
3000 El Camino Real, Suite 900
Palo Alto, CA 94306
(650) 843-7551
(650) 843-4001
Email: jmsullivan@morganlewis.com

Jean Willis moved from the 619 area code to the 916.
Assistant Director for Support Services
Sacramento County Public Law Library
813 Sixth Street, 1st Floor
Sacramento, CA 95814-2403
Phone: (916) 874-8917
Fax: (916) 974-7053
Email: jwillis@saclaw.org

Joanne Scala has left Morrison & Foerster. Joanne, please let me know what your new contact information is.

Jeanne Shea has left Hassard Bonnington. Jeanne, please let me know what your new contact information is.
NOCALL Board Meeting Minutes
Wednesday September 22, 2004
Heller Ehrman, Menlo Park

Present: Tina Dumas, Julie Horst, Pam Rino, Mary Staats and Shannon Burchard.

Tina Dumas swore in NOCALL Vice President/President-Elect Pam Rino.

Tina Dumas then called the meeting to order at 1:35 pm.

Old Business:
- Acceptance of the June Crossover Meeting minutes – The minutes were accepted as written.
- Julie Horst gave the Treasurer's Report – all numbers added up and we are in the black.
- Charges for the Consortium Task Force were approved
- Requests of the Memorials Committee were approved in part and rejected in part: the Board encourages the use of the website for biographical articles on deceased members and it encourages historical articles on previously active deceased members in the newsletter, but the Board prefers to leave the rest more open-ended so future Memorials Committee members are not bound by a confining set of rules and so the Grants Committee and the NOCALL budget are not strapped by additional funding obligations.
- Union List status could not be ascertained because Pati Traktman is out on disability. Mary Staats will update soon.
- The due date for the Procedures Manual update was postponed until mid-October.
- Ramona Martinez will report on the status of the new NOCALL directory at the Business Meeting.

New Business:
The budget was approved with amendments pending figures for the purchase of the Union List data.

Committee Reports:
- AALL Liaison Committee is waiting to hear about the venue for the Spring Institute
- Academic Relations has a new co-chair, Tom DeGuzman from Santa Clara
- Archives has nothing new to report
- An audit has not been performed yet. It will be due in January.
- Awards – Susanne was unable to attend.
- Constitution & Bylaws – Tina will market changes in the bylaws before the voting begins
- Consulting- Sharon Lahey is looking for the document "Northern California Law Library Consultants and Services 1993" to update it.
- Education- Fran Jones is working on the fall workshops – copyright is the subject and it will be given at the Judicial Council in November or December.
- Government Relations – Susanne was unable to attend.
- Grants – There were 3 recipients who all attended AALL
- Membership – Ramona will report at the Business Meeting
- Memorials – Tina read the recommendations of the Memorials Committee and the Board approved putting bios on the website and historical articles on deceased members in the Newsletter.
- Newsletter – Mary Pinard of the Sacramento County Law Library is the new associate editor.
- Nominations – we have a new Vice President/President elect, Pam Rino.
- Placement – there are jobs
- Public Access – Coral has two events planned, one to Secretaries & Paralegals (I think) in Concord, one to the CLA in San Jose.
- Public Relations – Kurt Shuck has Daily Journal articles scheduled through December, is working on getting articles for AALL Spectrum and has a new partner, Jennifer Marsh from Heller (I think).
- Spring Institute – Pam is working on it and the possibility of combining it with a 25th anniversary celebration of NOCALL
- Union List – Mary will speak with Pati, who is currently convalescing.
- Web Page
- Law library Consortium Task Force – survey approved
- 25th Anniversary Celebration – Susanne was unavailable.

Respectfully submitted,

Mary Staats, NOCALL Board Member At Large
NOCALL Business Meeting Minutes
Wednesday, September 22, 2004
Heller Ehrman, Menlo Park, California

Tina Dumas called the meeting to order at 3:10 pm.

Preliminary Business
1. Tina Dumas first thanked Leon Kaye and GSIONline for offering to provide refreshments. She then announced that Leon had had big car problems and that Heller Ehrman in-house caterers had prepared some treats for us.
2. Tina Dumas introduced Pam Rino, newly elected Vice President/President Elect of NOCALL.

Old Business
1. A motion was made to approve the May Business Meeting Minutes. All in attendance approved.
2. Julie Horst reported that NOCALL continues to be in good financial shape.
3. The proposed budget, adjusted at the Board meeting, was presented. A motion was made to approve the adjusted proposed budget pending the amount budgeted for the Union List expenses (later ascertained to be $3100 -- $2600 for purchase of database and $500 for incidentals). All in attendance approved.

New Business
1. A quorum was not present. So a motion was made to suspend the quorum for the day. The motion was passed. A motion was then made to destroy the ballots from the Special Election. The motion was passed.
2. Tina Dumas announced that venue for the May meeting would be the Marines Memorial in San Francisco. The January meeting will be held either on the Peninsula or in the Sacramento area.

Committee Reports
- ALL Liaison - Ellen Platt is working on a VIP visitor for the Spring Institute
- Academic Relations - Tom DeGuzman who lives and works in the South Bay is looking for a co-chair who could handle the San Francisco/Berkeley area.
- Archives - Regina Wallen, the new chair of the Archives Committee, introduced herself
- Awards
- Constitution & Bylaws - there will be continued discussion of bylaws changes. We will be able to vote on these changes by email.
- Consulting - Sharon Lahey would like to update the "Northern California Law library Consultants and Services 1993" document, but she has been unable to locate it. Bernadette St. John suggested Pam Kline at Howry might know.
- Education - Fran Jones is planning a fall workshop on Copyright which will be held late November or early December at the Judicial Center in San Francisco.
- Government Relations –
- Grants - Lille Koski reported that the Committee awarded three grants to AALL.
- Membership – Ramona Martinez reported that 305 members have renewed and 36 have not. Ramona asked for some help with the directory.
- Memorials Committee - the Committee gave a list of proposals to the Board to consider.
- Newsletter - Shelley Blackman now has an associate editor, Mary Pinard.
- Nominations - The Committee successfully nominated our new Vice President/ President Elect, Pam Rino.
- Placement - Jobs continue to be posted and filled.
- Public Access - Coral Henning has two programs planned; the CLA meeting in San Jose and a Paralegal/Secretaries meeting in Concord.
- Public Relations - Kurt Shuck has a new co-chair, Jennifer ????. They are looking for writers to submit articles to the Daily Journal after December.
- Spring Institute - Pam Rino, thinking quickly on her feet, announced that the Spring Institute will probably be held on the Peninsula in April. Since she was just sworn in today, she needs a bit of time to work on it.
- Union List - We have purchased our Union List data from the vendor and a variety of plans for the future of the Union List are being considered.
- Law Library Consortium Task Force - a questionnaire was distributed.
25th Anniversary celebration - 2005 is the 25th anniversary of NOCALL. Susanne Pierce Dyer was unable to attend the meeting. Some thought is being given to combining it with the Spring Institute.

Tina Dumas adjourned the meeting at 4:15 pm.

Respectfully submitted,

Mary Staats, NOCALL Board Member At Large
NOCALL OFFICERS 2004-2005

President Tina Dumas • Nixon Peabody • 415/984-8378 • tdumas@nixonpeabody.com
Vice President/President Elect Pam Rino • 650-364-7172 • prino@evarino.com
Secretary Diane Rodriguez • Hassard Bonnington • 415/288-9800 • dmr@hassard.com
Treasurer Julie Horst • Hastings Law Library • 415/565-4792 • horstj@uchastings.edu
Past President Susanne Pierce Dyer • Alameda County Law Library • 510/272-6486 • susanne.dyer@acgov.org
Member at Large Mary Staats • Farrala, Braun & Martel • 415/954-4451 • mstaats@fbm.com
Member at Large Leslie Ann Forrester • Pachulski Stang Ziehl Young Jones & Weintraub • 415/263-7000 • lafsmwb@well.com

NOCALL COMMITTEES AND CHAIRS

AALL Liaison • Ellen Platt • Santa Clara University • 408/554-5139 • eplatt@scu.edu
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Calendar of Events
For more details, see http://www.nocall.org/calendar.html

2005

• May 12, Thursday, 12:00 noon
  Business Meeting - Marines' Memorial Club 609 Sutter St., San Francisco, CA 94102

• July 16-20, Saturday through Wednesday
  American Association of Law Libraries 98th Annual Meeting & Conference:
  Strategize! Values - Visions - Vistas. San Antonio, TX

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