



NOCALL News

Northern California Association of Law Libraries
A Chapter of the American Association of Law Libraries

November – December 2002

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President’s Message

Presidential Ramblings: Some thoughts on the future of NOCALL....

by Ellen Platt
NOCALL President
Santa Clara University School of Law Heafey Law Library

Is there anybody out there?

The topic for my column for this issue of the Newsletter is the general lack of enthusiasm for NOCALL. Now why would I choose this topic? There are a number of reasons, but it is presently at the top of my list because the Nominations Committee is undergoing the annual ordeal of finding candidates for the board and offices. Perhaps the word “ordeal” is a bit of an exaggeration, but there is no doubt it is one of the greatest challenges faced by any committee chair (aside from planning the Spring Institute, but that’s another story), or even the President as he or she searches for volunteers to chair the 18 NOCALL committees.

Now I realize that many of you are presently volunteering and serve on a committee or the board, and I thank you and NOCALL thanks you for your service. In fact this small group of folks, a core group of fewer than 50 individuals (out of 350 or so members), many serving year after year, are the heart and strength of NOCALL. Among the most common

reasons given by other folks for not running for office, or volunteering for some committee or special project are:

- no time
- no support from employer, or the concern of taking time away from your regular job duties in these tough economic times
- don't feel qualified to run for office or chair a committee
- preference a "supporting" role

This list makes me wonder, who ever really does have time, support, and/or the qualifications to serve in this all volunteer organization? Let’s face it, everyone from the newest committee members to moi, Madame President, has at one time or another just jumped in and volunteered without really feeling confident that they could do the job! So, as they say endlessly in the commercials, just do it...

What’s in it for me?

When I began pondering this issue, my hypothesis was “people aren't interested because NOCALL isn’t addressing their concerns” and this is because they (NOCALL’s leadership) don't understand your job (i.e. work in the same kind of library). To validate this theory, I analyzed who has served as NOCALL President and what type of library they worked in....

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Professional positions of NOCALL's 27 Presidents (up to and including Susanne P. Dyer):

Overall:

academic-12

state/court/county-4

firm/corporate-11

Last 10 years:

academic-3

state/court/county-3

firm/corporate-4

Last 5 years:

academic-2

state/court/county-2

firm/corporate-1

As you can see, my theory is blown. NOCALL's past and current presidents have come from all types of libraries, and in the recent past (the last 5 years) all types of law library have been nearly equally represented.

Mea culpa!

I admit it, here in black and white, that I haven't been the most organized or visible NOCALL President there ever was, but I am trying. We all lead busy lives (my particular excuse is owning a fixer-upper, which has been going on for the last 2 ½ years), but if no one

takes a chance and volunteers, what will happen to NOCALL?

Which brings me to the final question of:

- What is it you really want from NOCALL?
- What do you think your professional organization be doing to support you?
- What would make you interested enough to volunteer?

I'd love to hear your thoughts, so send me an email at: eplatt@scu.edu.

What's coming up?

Please check the events calendar and the website- www.nocall.org - for firmer dates and more information as events get closer.

- Dec. 11, 2002: Satellite conference at Alameda County Law Library (watch for emails on this event)
- January 22, 2003: business meeting and luncheon, Marines' Memorial in SF
- Joint Spring Institute: San Luis Obispo, March 13-15, 2003

I hope you all have a pleasant and safe holiday season.

NOCALL News

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*Submissions should be sent to the editor in electronic format, via email attachment or 3.5" floppy disk.

Professional Reading in Review

by Jaye Lapachet
Coblentz, Patch, Duffy & Bass

“Berman's Bag : Harry Potter Imperiled, Keyword Searching as Panacea, Robin Hood's Noble Liege, and Other Foolishness,” by Sanford Berman, **Unabashed Librarian**, issue no.124, 2002, pg. 25-27.

"...good cataloging is the foundation of good librarianship," says Berman in this article on subject cataloging. He is talking about metadata, which is what cataloging records are and how complete metadata is not being applied to materials in catalogs; catalog records are missing important part of books and materials thus rendering that information inaccessible. Berman once again deftly explains, using excellent examples, why the demise of cataloging standards and knowledge will impact reference service. Berman says "[t]his is exactly the sort of nugget that someone may later want to retrieve, but short of painstakingly thumbing through the whole tome, there's no way to identify references to Richard, Acre, massacres, or Crusades." What he is talking about is 'hidden' information in books that may be the tidbit a researcher is looking for, but is not noted in any way through subject headings, content notes, other MARC related methods, or through indices. Without references to those nuggets in the cataloging record, even an experienced librarian using keyword searching will not be able to find the information. If the keywords are not there, there is no way to search them. Berman does tend to rant a bit about the Library of Congress's failings which implies that non-LC librarians like you and me should not have to take responsibility for their own catalogs and that LC should do all of it for us. We, as the professionals who work with *our* user groups and know our user groups best are responsible for beefing up the catalog records in our own databases with the correct or enhanced information and subject headings. Librarians on site are ultimately responsible for what their users see when users search a local catalog. Berman is a bit of zealot about cataloging, but that shouldn't deter people from reviewing what he says and taking it to heart... and to their catalogs.

-->Thanks to Mark Mackler, SFPL for pointing this article out to me.

“A Librarian's Guide to Speaking the Business Language - Tools of Budgeting,” by Lisl Zach, **Information Outlook** June 2002, pg. 10-24.

Marion the Librarian who never went to a real library during her Master's program is featured prominently in this article about the practical tools of budgeting. The article explains that budgeting is "essential to the financial management process" and tells why. It also walks the librarian through the process of thinking about the goals of the library with regard to budgeting and shows how to "develop a list or matrix of all major services and/or activities." There are charts and graphs that support these tips. This is the type of article I like, because it is not only theoretical, but also practical. Worth checking out.

“Beyond the Firewall: Assessing Corporate Intranets - Is your Intranet Effective?” by Nikki Poling, **Information Outlook** June 2002, pg. 34-40.

All of the articles in Information Outlook are well written and interesting. Many of them, however, are too dense for me at the time and place I have to read them. I thought that about this article, which is an interview with Alison Head, but I got very interested towards the end where she talks specifically about some of the basic problems corporate Intranets have such as too many graphics and too much rah-rah type stuff about the company users already work for. A definite must see if you are involved in redesigning your corporate Intranet.

“The Humans Behind the Headnotes,” by Mark Voorhees, **AmLaw Tech**, 09-09-2002, <http://www.law.com/servlet/ContentServer?pagename=OpenMarket/Xcelerate/View&c=LawArticle&cid=1030343756315&t=LawArticle>

This is an interesting article about headnotes, which talks about an editor and how he does his job. It isn't terribly meaty, but gives the reader a glimpse into the work that goes on behind the scenes before we see those cases. Did you know that in the World of West there are some 80,000 points of law divided into 440 topics?

(Continued on page 4)

“What is your Budget Saying about Your Library? Budgeting for Better Position,” by Leslie Jacobs and Roger Strouse, **Information Outlook** June 2002, pg. 7-17.

While this article uses corporate libraries as models in the article, there are a lot of interesting and useful tips as well as different ways of thinking of your budget in the text. One item that was useful was a breakdown of different models for recovering costs for the library. It might be possible to use this in a law library, but it also might make practice groups adversaries. The article also brings up selling the firm's content, which I think libraries should push harder in law firms.

“Information for Sale : My Experience with Google Answers,” by Jessamyn West, **Searcher**, v.10, n.9, October 2002,

<http://www.infoday.com/searcher/oct02/west.htm>

A real librarian discusses Google Answers as a job. West is a good writer and really tells the librarian reader what s/he wants to know about Google Answers (your job is not in jeopardy). The most interesting part of this article is the end when West discusses prices that questioners offer for research they want. This is a concrete example of the value that people place on information and another reason why it is hard to sell information. The article gives examples of the prices that people offer for research and how much research they expect to receive for that price.

Quick Picks:

“Research Roundup: Business Filings Databases -- Updated,” by Kathy Biehl, **LLRX**, 11/6/2002, <http://www.llrx.com/columns/roundup29.htm>

Each state's offerings in terms of web-based business information.

New Library & Info Science Discussion Site - from LISNews.com, <http://www.lisnews.com/>, <http://www.betweenstestacks.com/forum/phpBB2/>

Author’s Note: I am getting tired of writing this column. As with everyone reading, I have a lot of things on my plate and this column keeps sneaking up on me and finding me with a stack of unread articles, a blank page in front of me and looming deadline. Thus, I will stop writing it in the near future. If you, or you and a friend, would like to take it over, please contact Tina Dumas at:

dumaslc@yahoo.com or tdumas@nixonpeabody.com. It is great exposure to a lot of interesting articles and you get forced to read and analyze some of the many articles that come across your desk each month. NOCALL members are very appreciative, too, so it is well worth the effort. Think of it as your own little soapbox!

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UCITA Alert

by Mary Alice Baish

AALL Associate Washington Affairs Representative

UCITA is a proposed uniform state law governing transactions involving "computer information", such as the licensing of computer software or databases. AALL, through our Washington Affairs Office, has been tracking this proposed law for several years, and was a founding member of Americans For Fair Electronic Commerce Transactions (AFFECT), to both attempt to modify the sections that threaten libraries the most and to curtail its introduction in the various state legislatures.

We are pleased at the growing recognition within the National Conference of Commissioners on Uniform State Laws (NCCUSL) that UCITA is troubled and may have to be scrapped in favor of a different approach. NCCUSL is the body that promulgated UCITA in the summer of 1999 and has since promoted its adoption by state legislatures. UCITA has been enacted in only two states, while three others have enacted "bomb shelter" legislation to fend off application of UCITA to their residents. The American Bar Association also has refused to recommend UCITA’s acceptance.

Despite these encouraging trends, AFFECT and AALL remain on the alert to possible introduction of UCITA in various state legislatures early next year. We are urging our chapters, through their Government Relations Committees, to closely monitor proposed and introduced state legislation. If suspected bills come on the horizon, the chapter liaisons should notify the AALL Washington Affairs office immediately. More information on UCITA and its tortuous history can be found at <http://www.ll.georgetown.edu/aallwash/pr08052002.html>.

What Are YOU Reading?

by Nora Levine
Crosby, Heafey, Roach & May

My mother-in-law died this summer at the age of 94. Among her last requests was that the 75-year-old love letters from her husband be buried with her. Among her effects were several diaries. I began thinking about the importance of letters in the pre-telephone, pre-computer age and how e-mails and notes may not be archived as letters and diaries were in the past.

The book I am currently reading, David McCullough's JOHN ADAMS, relies heavily upon more than 1,000 letters between John Adams and his wife Abigail, as well as his diaries and correspondence to his children, Thomas Jefferson, and others. David McCullough has successfully brought together these writings to paint a fine picture of the impact one man can make on his country and the sacrifices which are made in a personal life when one becomes a public servant.

A book I read this summer is THE BONDWOMAN'S NARRATIVE by Hannah Craft. It is believed to be the first novel written by a freed slave. The manuscript was purchased at auction and edited by Henry Louis Gate Jr., and is considered to be very autobiographical. Professor Gate's narrative of his search to authenticate the author, the biographical information, and the historical facts is a story in itself. Although Hannah Craft did not keep a diary, her slave owner did.

Both books offer insights into our country's history of slavery, obviously from vastly different points of view. John Adams, who never owned a slave, was constantly thinking that the way to grow the country was by providing a public education for all children. Hannah Craft could only write her book because she learned to read behind her master's back, and she learned writing styles by reading his personal library when he was not there.

One wonders what artifacts future historians will use to bring the early 21st century to life. Whatever they are, libraries and archives must continue their efforts to be the keepers of the information.

Shirley David
Sacramento County Public Law Library

I've been reading BETWEEN SILK AND CYANIDE: A CODEMAKER'S WAR 1941-1945 by Leo Marks. It's the memoir of a young prodigy codebreaker / codemaker who provided British and Allied secret agents with unbreakable codes. The story line itself is a little slow in the beginning, while he describes the levels of red tape that existed within Britain's intelligence organizations. However, Marks has a witty and self-effacing humor that makes it worth getting to the good parts. He also makes several references throughout the book to his father's rare book shop at 84 Charing Cross Rd. (an interesting detail for librarians).

Tina Dumas
Nixon Peabody LLP

NO GREAT MISCHIEF by Alistair Macleod. Set on Cape Breton Island, this tale of generations emigrated from Scotland weaves history, landscape, politics and family into a "can't put it down but don't want it to end" novel. It's been a long time since I felt this drawn into a book: a world so vivid, mysterious, familiar, strange, terrible and beautiful that images of the people and the place continue to live in my bones months later. Vintage Books / Amazon price, \$10.40.

Joan Didion's POLITICAL FICTIONS recently released in paperback, is a cold dose of reality. If only her inside accounts of the current political process were fictional. What she reveals about our political parties, candidates, elected and appointed officials, and the assorted media, pollsters and political analysts that serve them, makes it all too clear that "democracy" is no longer a governing principle in American life. Vintage Books / Amazon price, \$11.20.

Ella Hirst
Nolo Press

I'm currently working on the second volume of a two-volume biography of Adolph Hitler by Ian Kershaw, HITLER: 1936-1945 NEMESIS. The set was praised on the New York Times e-mail book list I received a couple months ago. Writing not merely a biography, Kershaw seeks to elucidate how an utterly unqualified person like Hitler could gain absolute control in a modern sophisticated country, get away with the hideous things he caused, and then destroy the

country. It's a very interesting and thought-provoking read; Kershaw's style is easy to read, thorough, and well documented.

Tony Haas
Stoel Rives LLP

I have had some wonderful adventures with books this year. First off, ATONEMENT by Ian McEwan. Rarely do I know on the first page of a book that I will love the book. With ATONEMENT, I knew that no matter what direction McEwan took, I would go with him. An adolescent girl, or maybe on the cusp of adolescence, who writes wildly romantic (and fantastic) plays at an English country house in the 1930's and wants desperately to please at a house party the next evening. Everything evolves from there. This story sticks with you and makes you think. If you read McEwan's Booker Prize winning AMSTERDAM and wondered what the fuss was about (as well you might - friends say he got the prize as a consolation for not getting it for an earlier book), please give McEwan another chance.

I just finished THE PIANO TUNER by David Mason. This is a first novel - oh, to be able to write like this at all, much less when one is about 26 and a medical student at UCSF. Set in England and Burma in the 19th Century, it is a saga, a journey, a quest. This book has gotten rave reviews and deserves them. The review in a September New York Times told me enough, but not so much that I needn't read the book.

These two books seem similar in that they both delve into the question of what is reality - perception versus experience. But this thought only comes to you after you have read the book.

I also read TRUE SOURCES OF THE NILE by Sarah Stone. Also a first published novel, this book is set in Burundi with all its attendant horrors and beauty. Worth reading.

Peg LaFrance
Orrick Herrington & Sutcliffe, LLP

HENRY F. DU PONT AND WINTERTHUR: A DAUGHTER'S PORTRAIT by Ruth Lord. This is not the sort of book that I have been reading lately, but it takes me back to when I would always read biographies. The text gives a great deal of history about the duPont Company and how everyone fits into

that family, which is very interesting. Primarily, however, the book talks about the gardens, house and furnishings of Winterthur and the amazing detail work that the author's father did with table settings, furnishing Winterthur, remodeling Winterthur and generally running the house. While a tribute to her father, it is not sappy. The endnotes are really interesting as well. Finally, it doesn't come across as a 'poor me' or 'my poor father' type of biography, which is refreshing.

Jaye A. H. Lapachet
Coblentz, Patch, Duffy & Bass LLP

Obituary: Ken Johnson

compiled by Marilyn Willats
Pillsbury Winthrop

Ken Johnson, a former NOCALL Member and librarian at Pillsbury, Madison & Sutro, died earlier this year, at the age of 63.

Ken had a Masters Degree in Philosophy from the University of Chicago. When he first came to the Pillsbury Madison & Sutro Library, in February, 1975, he did cataloging and reference. In late 1986, he moved to Los Angeles to be the Library manager in the new Los Angeles office. He stayed in Los Angeles until February of 1990, when he returned to become Library manager in the San Francisco office. (He was the 7th head librarian in San Francisco, a line that started with Amy Rose in the 1940's. Amy Rose was one of the first private law firm librarians in the Bay Area.) Ken had to take early retirement in 1996, following two open-heart surgeries in 1995 and 1996. Though he had many health problems for the rest of his life, he continued to travel as much as possible, visiting friends here and in Europe. At the time of his death, he had lived for several years in Puerto Vallarta, in an apartment overlooking the ocean.

Ken was an active member of NOCALL. He was also a member of the San Francisco Head Librarians Group, composed of head librarians from major law firms. He is remembered by his colleagues for his intelligence, professional competence, and droll sense of humor (or perhaps more accurately, for his wicked wit!).

Musings from Mark

by Mark Mackler
San Francisco Public Library

LET ME TELL YOU ABOUT...Dave Murphy's "On the Fringe" column in the October 26th San Francisco Chronicle. He cited the following from a new book by Curt Coffman and Gabriel Gonzalez-Molina entitled Follow This Path. The book focuses on relationships with customers, but also serves to explain how businesses lose money and goodwill when they fail to get employees emotionally connected with their jobs. How much of this applies to you and to your position?

1. I know what is expected of me.
2. I have the materials and equipment I need to do my job right.
3. I have the opportunity to do what I do best every day.
4. In the past seven days, I have received recognition or praise for doing good work.
5. My supervisor or someone at work seems to care about me as a person.
6. There is someone at work who encourages my development.
7. My opinions seem to count.
8. The mission of my company makes me feel my job is important.
9. My co-workers are committed to doing quality work.
10. I have a best friend at work.
11. In the past six months, someone has talked to me about my progress.
12. This past year, I have had opportunities to learn and grow.

DURING THE LAST WEEK OF OCTOBER...I went out for dinner with law librarians on two consecutive evenings. One librarian works for an Embarcadero Center firm, and has been involved in the local law library community for a number of years. The other librarian is with an out-of-state firm, and has served law librarians on a national level. We talked about many things, both professional and personal. I feel that we held nothing back. Which leads me to my point. At this time of year, it might be a good time to reflect on how fortunate we are to be involved in a profession which affords us the opportunity to develop close, long-lasting relationships with our colleagues.

ANOTHER NPR MOMENT...First, let "Musings" define "An NPR Moment." It occurs when you're driving your car, you're tuned to NPR, and you hear something so engaging that when you arrive at your destination, you stay in your car and continue listening until the episode or interview or essay is over. This happened to me a few days ago when I was listening to "Weekend Edition" on KQED. Scott Simon delivered an essay called "Hanging Up on the Sniper." He opened with the chilling ABC News tape in which the young sniper called the Rockville (Md.) Police. Instead of engaging the caller, the 911 operator cut him off and curtly told him to call the special Sniper Hotline. "I can't help you." The agitation in the sniper's voice was clear. Simon then went on to point out how "Customer Service," "Customer Care," "Customer Satisfaction," have become oxymorons. The sniper's call to 911 serves an extreme example of the frustration all of us feel in our impersonal, technology-driven society.

NOCALL Mailing List

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<http://aallnet.org/mailman/listinfo/nocall-list>
to sign up!

If you have questions about your subscription that cannot be answered at this site, please contact the list manager, Joan Loftus at jloftus@brobeck.com

A Perspective on Internet Librarian 2002

by Linda Spath
Nixon Peabody LLP

Palm Springs was the setting for this year's Internet Librarian conference. Palm Springs, where even the airport has a putting green.

I arrived a day early to attend Searcher's Academy, a pre-conference program.

As luck would have it, I sat next to John Ferguson. On introducing myself as a law librarian, John's face lit up and he proceeded to tell me that he had met several law librarians – Cindy Chick, Sabrina Pacifica, and Genie Tyburski. I paused before giving him my name, briefly wondering if I could pass myself off as Bob Berring.

John, a Reference Librarian at the Richland College Library, is largely responsible for starting the Internet Librarians Hall of Fame <http://www.rlc.dcccd.edu/lrc/about.htm> in April 2001. Haven't heard of the Richland College Library <http://www.rlc.dcccd.edu/lrc/rlclib.htm> in Dallas, Texas? Last year it won the ALA/Information Today Library of the Future Award.

All three of the conference keynote speakers were compelling. **Jayne Hitchcock**, cyber stalking expert and author of Net Crimes & Misdemeanors, gave a chilling account of her experience with harassment, which started on the Internet but quickly escalated to threaten her physical safety and had her checking under her car before starting it. By the time her harrowing experience ended, she was an authority on internet safety issues and went on to help pass online harassment-related legislation in several states, including California. She founded Working to Halt Online Abuse (WHOA) <http://www.haltabuse.org/> and many of her safety tips are posted there. **Jack Powers**, Director at IN3.ORG (the International Informatics Institute), shared some quick peeks at the future where customer customization using a scan of a customer's credit card generates a shopping bag with the customer's picture on it. Intelligent technology? Maybe you can live without an internet connected washing machine (if not, order your Margherita 2000 at <http://www.margherita2000.com> from Ariston), but

what about an internet connected thermostat that could be adjusted down a degree by the local public utility to prevent a brown-out. Taking the informal carpool a step further, consider informal local neighborhood wireless networks that develop as individual, private wireless set-ups serve people out on the street or in nearby parks. Try asking Amazon to recommend videos. Mr. Powers buys books, not videos from Amazon, but found that Amazon recommended 10 out of his all time 15 movie favorites. **Danny Sullivan's** "Google Regina. Pie, anyone?" summed up Google's continuing popularity. Mr. Sullivan, right off a red-eye flight from London, rapidly updated the audience on a number of search engines. As you would expect from the editor of Search Engine Watch (<http://searchenginewatch.com/>), Mr. Sullivan zoomed in on the fine points. Gigablast got points for doing the date right by giving the date the spider retrieved a page's contents and the last page modified date. Tip: If you only get a few search results, try reloading at the last page to eke out a few more hits.

Presentations Links at

<http://www.infoday.com/il2002/presentations/default.htm> includes selected presentations from all four tracks: Searchers & Search Strategies, Intranets & Portals, Digital Rights Management, and Web Design & Development.

Track A started with "Searchers and Search Strategies." Do librarians have delusions of adequacy on the Net? Reva Basch posed this unsettling question and provided tips on how to develop for the Net environment the traditional librarian competencies of knowing how to look, where to look, and whether a source is any good. How to look? Is Boolean really better? Try thinking like a journalist and use phrase instead of key word searching when using search engines. Where to look? Librarians need to look beyond – beyond search engines to the invisible WEB, beyond documents to weblogs and forums, beyond the present to archives (Wayback machine <http://www.archive.org>) & caches (Usenet Archives <http://groups.google.com>), and beyond text to audio and video (<http://www.realguide.com>, <http://www.speechbot.com>). How to evaluate the reliability of a web site? Who has registered the site and who links to the site? The presentations that followed continued the focus on developing WEB

searching expertise and included strategies for dealing with deception (see <http://www.mcwhortle.com/>, an SEC-sponsored scam site) and misinformation on the internet and handling questions that appear to be unanswerable.

“Virtual Services” and “Search Engines” were other day-long themes. Overall, Track A presenters were excellent. PowerPoint presentations dominated, but were used effectively.

The exhibit location and promotion was excellent. (Two exhibitors were happy enough to cover the cost of opening up the traditional dinner buffet for Speakers to all conference enrollees.) I entered the exhibit hall many times, often to take in one of ten 15-minute Cybertours, such as Bates’ Competitive Intelligence or Price’s Tools & Techniques for Internet Librarians. I was pleasantly surprised to find that the exhibitors included Syracuse University’s School of Information Studies (distance learning MLS program).

Disappointment: Barbara Quint is no longer able to attend this conference.

Top frequently favorably mentioned web sites other than Google:

[AlltheWeb](#)

Indexes full Web page, PDF files, and text within Flash files

[Teoma](#)

Search result page provides relevant web pages, suggestions to narrow your search, and link collections from experts and enthusiasts.

[Tinyurl](#)

Create a tiny URL that will not break in email postings.

[Vivisimo](#)

If you must use a meta search engine, this one adds a little value: (a) search results are clustered using headings created on the fly; (b) preview available – can open site inside search results page; (c) advanced search option, which allows selection of search engines.

[Wayback Machine](#)

Next: The 2003 Internet Librarian Conference will be held in early November in Monterey.

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2002 Professional Achievement Award: A Tribute to Mark Mackler

by Jane Metz
Bingham McCutchen

- The following letter was written to nominate this year's recipient of the NOCALL Professional Achievement Award, Mark Mackler. It is reproduced here to honor Mark.

February 25, 2002

Dear Nominations Committee:

It is with great pleasure that I nominate my colleague, NOCALL Internet Buddy, and friend Mark Mackler for the 2002 NOCALL Professional Achievement Award. While Mark will soon be leaving law librarianship to begin a new career as Teen Services Librarian for the San Francisco Public Library, he will not be forgotten by the law library community. Since graduating from UC Berkeley with his MLIS in 1986, Mark has made numerous contributions to NOCALL and the library community at large. Mark epitomizes the spirit of law librarianship through his professionalism, community service, and camaraderie, making him a deserving recipient of this award.

Mark served on several NOCALL committees, including the consulting committee and spring institute committee. A few years ago, Mark worked on an ad-hoc salary survey project. Along with another NOCALL member, Mark met with representatives of the Association of Legal Administrators to discuss the ALA annual salary survey. Displaying professional demeanor and competence, Mark was quickly able to establish rapport with the ALA members. Mark presented clearer qualifications and job descriptions for the position "Librarian," helping improve our stature in the survey.

Mark also held the NOCALL board position of Member at Large. In that position, he demonstrated his willingness to jump in and take on additional work by volunteering to serve as interim Secretary. The job of Secretary can often be time-consuming, requiring a greater

commitment than that of Member at Large. Yet Mark gladly stepped in to help. In this respect, Mark has always demonstrated that he not only excels in initiative, but is dependable as well.

Mark attended many NOCALL functions, and we could always count on him to be there. He promotes the common purpose of the Chapter, creating a high degree of morale amongst its members.

Unquestionably, Mark's greatest contribution to the Chapter is his "Musings" column in the NOCALL News. In each column, Mark airs his opinions on current events in both the library world and the world at large. He got us talking about pertinent issues. He bridged the gap between librarians and legal publishers. And he made a lasting impression upon the entire chapter. "Musings" has consistently provided a voice both to and for the membership.

Mark has served the law librarian community in a number of other ways as well. He was a speaker for Practising Law Institute workshops, and he co-chaired the AALL Private Law Librarian SIS education committee. A member of Special Libraries Association, he serves on SLA committees at the local level (including the infoline committee). He is an active member of the San Francisco Head Librarians Group and the Mid-Sized Law Firm Librarians Groups. He has been a consistent advocate for the San Francisco City Hall Law Libraries. And he wrote articles for various legal publications, speaking out against the paperless library and advocating increased salaries for librarians.

Mark's hobbies and interests have made him a role model within the larger community as well. Born in New England, Mark quickly became a San Franciscan. He was a fan of Chronicle columnist Herb Caen, and perhaps modeled his "Musings from Mark" after Caen's "three dot" style. But how many of us knew that Mark was actually mentioned in Caen's column – twice? Mark tells the story of discovering KCBS, the local all-news station when he first arrived in the Bay Area. Nearly 20 years later, Mark invited former KCBS reporter Stan Bunker to speak at a NOCALL Institute. Mark displays his belief in community service by volunteering for San Francisco's NERT (Neighborhood Emergency Response Team) and working at the polls every election. His weekend job

with the San Francisco Public Library has provided him with yet another avenue for community service. And we know that in his role as Teen Services Librarian for the Sunset Branch, Mark will serve as a role model for numerous teenagers.

Last but not least, Mark was always there for people on both a professional and a personal level. He frequently made himself available to other librarians for lunch, to lend a listening ear, or to mentor and guide. A number of NOCALL members can say that Mark has supported us through challenging personal issues as well.

Mark will be sorely missed as he changes careers. But in his own words:

“Technology changes, businesses change, our jobs change, our personal relationships change. Perhaps the one and only constant is the support which we continue to receive from each other. I hope that never changes.”
(Musings from Mark, November – December 1997)

Please consider Mark for this award as he departs the law librarian community for a new career. Without a doubt, our loss is the public library’s gain.

Sincerely yours,
Jane Metz
Librarian
McCutchen Doyle Brown & Enersen, LLP *

* Now, Bingham McCutchen

**SIMS Career Day
October 7, 2002**

by **Karen M. Lutke**
San Mateo County Law Library
Chair, NOCALL Academic Relations Committee

SIMS Career Day was held October 7, 2002 on the Berkeley campus. The event was well attended by students and professionals. This year’s event was co-sponsored by Special Libraries Association (SLA), Northern California Association of Law Libraries (NOCALL) and the Northern California and Nevada Medical Libraries Group (NCNMLG). The panel consisted of Tamara Horacek (SLA), Sara Pimental

(NCNMLG), Diane Rodriguez (NOCALL), and Deborah Hunt, San Francisco Exploratorium. Each spoke of their professional journey into their respective specializations, not to mention the evolution of librarianship each has experienced. It was illuminating to students and professionals alike. The question and answer session provided a great exchange between the audience and panelists. Key advice offered by panelists and professionals: get involved in professional organizations and attend continuing education.

Surprisingly, the audience consisted of a number of distinguished guests from other library organizations including BAYNET and the Golden Gate Library Network. San Francisco Public Library staff attended to promote their special collections and even brought the HR manager to talk to students that day!

Students then deposited their names for the drawing, which consisted of free memberships to SLA, NOCALL and NCNMLG. NCNMLG also awarded a voucher to an upcoming seminar. And of course, NOCALL awarded a famous tee shirt! Leticia Valdez, currently attending SIMS, was awarded the one-year NOCALL membership and expressed interest in law librarianship. John Coffin was recipient of the tee shirt. Mr. Coffin is a recent SJSU MLIS graduate and is currently seeking employment. While not interested in law librarianship, he did like the tee shirt!

Jenny Kanji, LexisNexis/SLA, arranged for delectable refreshments that provided a wonderful backdrop during socialization. Informational handouts promoting NOCALL, AALL and California county law libraries were available. Many students asked about career placement web sites, which was included within handouts.

In conclusion, I reflected upon a comment made by someone in the audience who stated that practitioners look to the students for vision. I have grown to feel that for too many of us, our jobs become the focus of our professionalism, not permitting us the luxury of contemplation or ethereal thought of our craft. Function, process, and conclusion tend to obscure our vision. I find attending Career Day permits me to again refresh that vision. I would encourage all of you to participate in Career Day -- you will be amazed how it improves your vision.

Stanley Mosk Library and Courts Building Dedicated

by Shirley David
Sacramento County Public Law Library

Several California law librarians joined in the festivities on November 6, 2002 when Sacramento's historic Library and Courts Building was officially renamed in honor of Supreme Court Justice Stanley Mosk, the longest-serving justice in the history of the state's high court. The legislature changed the name to the Stanley Mosk Library and Courts Building honoring the jurist after he died in June 2001. The State Library and the Third District Court of Appeal share the building and the newer Library and Courts Building II, which is across the street.

The opening remarks were made in front of the statue of Justice Mosk, which stands outside the entrance of the building. The ceremony continued inside the Supreme Court Courtroom on the first floor of the Stanley Mosk Library and Courts Building, where the court received comments honoring the jurist. The comments were read into the court's official record. The Supreme Court holds oral argument twice a year in Sacramento. The rest of the year the courtroom reverts back to the Third District Court of Appeal Courtroom.

Following the ceremonial session, guests were treated to refreshments in room 500. Room 500 has its own interesting history. According to one speaker, the Supreme Court chambers were designed and built on the top floor of the 1920's circa building. The chambers included a domed ceiling with a large chandelier. One of the justices objected to notion that the chambers were in "the attic" so another chambers were built sans the domed ceiling and chandelier. The same chambers were built a third time in San Francisco, which is the court's primary residence. Somewhere in the 60's or 70's, a false ceiling was installed to hide the air conditioning ducts in the original chambers. By that time it had become a meeting room for the State Library. In 2002, the legislature funded the renovation of room 500. The ceiling has been restored and a replica of the original chandelier installed.

Across the hall from room 500 is the Robert Puglia Third District Court of Appeal Library. Linda

Wallihan, 3d DCA librarian was on hand to give tours of the library, another beautifully restored facility in the Stanley Mosk Library and Courts Building. State Librarian, Dr. Kevin Starr spoke at the dedication program. At the reception he answered the question, "who were the people painted on the ceiling?" Judicial Center Librarian provided the displays about Stanley Mosk that were featured in the lobby of the building. Southwestern Law School librarian David McFadden also attended in his capacity of Supreme Court Historical Society board member and I came along because it sounded like a great opportunity to mingle with our library customers and my colleagues. It was worth it especially when a Sacramento attorney thanked me for hosting such a nice event.



Dr. Kevin Starr

(Continued on page13)



Linda Wallihan, David McFadden, Shirley David, Justice Arthur Scotland (Justice Scotland is the presiding judge of the 3d DCA.)



David McFadden near the statue of Justice Mosk, which stands outside the entrance of the building.

Teleconference On Libraries And Anti-Terrorism Measures

WHAT: AALL is pleased to join the American Library Association, the Association of Research Libraries, the Medical Library Association and the Special Libraries Association in sponsoring a satellite teleconference entitled: "SAFEGUARDING OUR PATRONS' PRIVACY: What Every Librarian Needs to Know About the USA PATRIOT Act & Related Anti-Terrorism Measures."

WHEN: December 11, 2002
12:00 - 3:00 p.m. EST

WHY: The horrific events of September 11, 2001 resulted in swiftly enacted Federal legislation and other anti-terrorism measures to expand our Nation's surveillance laws. The purpose of this teleconference is to provide libraries and their governing institutions with an analysis of the implications of these recent anti-terrorism measures, including the USA PATRIOT Act, the Attorney General's Guidelines expanding the investigative powers of the FBI, and the Homeland Security Act.

Our distinguished panelists will address the key legal issues and policy implications for libraries, as well as the impact of legislative and regulatory proposals on the privacy and First Amendment rights of library users. Equally important, panelists will identify steps that institutions need to take to comply with proper search warrants, subpoenas, and wiretap requests from law enforcement.

PANELISTS:

Peter Swire, Professor of Law, Ohio State University.

Tracy Mitrano, Policy Advisor, Director of Computer Law and Policy, Office of the Vice President for Information Technology, Cornell University.

James Neal, Vice President and University Librarian, Columbia University Libraries.

Gary Strong, Director, Queens Borough Public Library.

INTENDED AUDIENCE:

Librarians

Legal Counsels

Library Administrators/Executives

Library Governing Board Members

Information Technologists

State Networks/Consortia Staff

NOCALL is sponsoring a site in conjunction with the San Francisco Chapter of SLA at the Alameda Conference Center in Oakland. Limited seating is still available, but registration closes December 3. Please contact Karin Zilla for more information.

Alameda County Conference Center
125 Twelfth Street, Suite 400
Oakland, CA 94607-6467
Phone: 510-272-6467

Guest Registration contact: Karin Zilla
Phone: 415-433-3600
E-mail: karinz@certifiedemployment.com

For more information about other sites still accepting registration, please go to: <http://db.arl.org/patriot/fmpro>

NOCALL EXECUTIVE BOARD MEETING MINUTES

Monday, May 20, 2002

The meeting was held at Bernard Witkin Alameda County Law Library in Oakland, CA.

Present: Sue Welsh, Marlowe Griffiths, Donna Williams, Ellen Pratt, Erin Murphy

Absent: Mary Hood, Todd Bennett

President Sue Welsh called the meeting to order at 12:10.

1. Approval of Minutes from the March 27, 2002 Meeting

Approved as read.

2. Treasurer's Report (Marlowe)

IRS Tax returns were not filed for several years. Marlowe caught up with the taxing agencies and filed the necessary returns. The IRS did send us a letter outlining the fees and penalties associated with late filing. Sue sent a letter requesting a waiver after having a promising conversation with a local IRS agent. We should have a tax preparer on retainer. Copies of the returns should be kept in several places, not just with the treasurer.

NOCALL Budget Marlowe distributed reports for 2000-2001 and 2001-2002. The biggest concern is that the treasury is down quite a bit since June 2000. It looks like the VIP grants could be an area to economize. An examination of the criteria might be in order. If necessary, we could reduce the amounts of the grants to members going to AALL if a particular budget year cannot support it. A plus is that this year's budget doesn't include the revenue from the Union List that will increase the budget significantly next year. A phased-in dues increase might be worthwhile considering. Since it couldn't go into effect until 2003-2004, we have time to bring that forward to the membership. Marlowe suggested looking into using Federal Reserve Bank location and/or PLI's centers that may offer their facilities for free or low cost to non-profits. We will cash out the next CD when it comes due on September 4, 2002.

3. Old Business

Glasser LegalWorks was April 16 in San Francisco. In the future, NOCALL might be interested in co-sponsoring. This year, the information came too late.

Spring Institute: Ellen reported a \$2610 profit with only a few outstanding bills. The next Institute will be an all-California one in San Luis Obispo on Feb 28-March 1, 2003. The NOCALL Listserv should be used more often for vendor contacts.

All-California reception at AALL: Westlaw has agreed to sponsor it. Sue, Larry Meyer and Mary Garcia are coordinating the details.

VIPs at AALL: Judge Robert Freedman, Alameda County Superior Court and Alameda County Law Library Board Trustee and Alan Gennis from Coblenz Patch Duffy & Bass are this year's VIPs.

Memorial for 9/11 librarians: NOCALL contributed \$200 to this AALL fund. The other CA chapters have done so as well and are encouraging chapters nationwide to participate.

Credit Card: Bank of America's response was that it was very difficult to figure out what name to have on it. Marlowe suggested that purchase orders be used instead of credit cards. The new treasurer could design the form making sure it had the necessary legal language to satisfy vendors that it is a binding contract. We will try to use these for the 2002-2003 year.

NOCALL banner: Todd was going to talk with MaryAnn Gerber but we have heard no more. Ellen had seen that Kinko's offers the ability to do banners for \$50-100. Ellen will call and get an estimate.

Policies and Procedures Manual: Revisions will be done this summer with distribution of the updated one at the September planning meeting.

Sue will coordinate and approve any changes and then forward to Erin for change to the actual Manual.

Union List: Pati Trackman took the Union List to the publisher May 13. It should be ready near the end of May. Estimates are for 130 copies. It is uncertain when the copying charge must be paid. Postage should be \$835 approximately. Pati will take care of distributing. The unit price will be approx \$63 with markup being \$103. Motion was made and approved to sell for \$105 plus 8.5% tax. Speaking of sales tax, future t-shirt sales should be \$20 plus 8.5% tax. It was estimated that there are 60 shirts left but MaryAnn Gerber could supply a more certain count.

4. New Business

LegalTech we cosponsored last year in San Francisco. They just contacted us again about their August 28/29 program. It's no cost to NOCALL; we just furnish mailing labels. In return, members go to the exhibits and a program for free. Marlowe brought up the issue of any liability issues that may attach to us. Ellen suggested contacting AALL HQ to see whether the liability insurance we get through AALL would work in this situation. We should add a disclaimer to any cosponsoring agreement we sign.

5. Committee Liaison Reports

AALL Liaison (Sue): Hasn't heard from Shirley. Cosette will fill out the necessary VIP form.

Academic Relations (Erin): Report is attached.

Archives (Donna): Report is attached.

Audit & Budget (Sue): Report is attached.

Awards (Donna): Will be distributed later today.

Constitution & Bylaws (Sue): Prano sent a report and a revised Constitution/Bylaws for insertion in the manual.

Consulting (Sue for Todd): Report is attached.

Education (Ellen): Nothing to report.

Government Relations (Sue): Report is attached.

Grants (Marlowe): Recipients have been selected and will be announced later today.

Membership (Marlowe): No annual report yet.

Newsletter (Marlowe): A report is attached.

Nominations (Erin): Nothing to report.

Placement (Sue for Mary): A report is attached.

Public Access (Donna): Report is attached.

Public Relations (Sue for Todd): Report is attached.

Spring Institute (Ellen): A report will be forthcoming.

Union List (Todd): Report is attached. Also see discussion under "Old Business."

Web page (Sue for Mary): No report received.

6. **Next Board Meeting (Sue)** -. Cross-over Board meeting would be next. An email will be sent to both sets of officers to determine a day.

7. Adjournment (Sue)

Sue adjourned the meeting at 1:45

Respectfully submitted,
Erin Murphy
NOCALL Secretary

NOCALL BUSINESS MEETING MINUTES Wednesday, May 20, 2002

The meeting was held at the Bernard Witkin County Law Library in Oakland. There were approximately 24 members present.

President Sue Welsh called the meeting to order at 2:12

1. **Approval of the Minutes from the January 23, 2002 Business Meeting**

The minutes were approved as read. Ballots were approved to be destroyed.

- 2. Treasurer's Report (Marlowe):** As of mid-May we have \$14786.01 in the treasury. The drop from \$24573.06 is due mainly to grants. Sue added that the Board did spend a considerable amount of time discussing the budget economizing. Also Board did approve an expenditure to hire an accountant to file all tax reports.

3. **Old Business**

ALL-CA reception in Orlando: Don't forget to attend the Tuesday night reception at the Peobody Hotel at 6 p.m. Westlaw has generously sponsored this event.

VIPS to AALL: Judge Robert Freedman, Alameda County Superior Court Judge and Alameda County Law Library Trustee along with Alan Gennis, Coblentz Patch Duffy & Bass

4. **New Business (Sue)**

Donation to AALL Memorial Fund: NOCALL donated \$200 to this fund in memory of the librarians who perished in the 9/11 tragedy. The other CA chapters have done so as well.

Grants Committee Report: Peg LaFrance reported that NOCALL had the full amount to 4 recipients: Barbara Zaruba at San Joaquin County Law Library, Cathy Hardy at The Venture Group, Janet Fischer at the San Mateo County Law Library and Bob Podlech at the Alameda County Law Library. Three of those grants are for SLA in Los Angeles and one for AALL. Three applications were received for the VIP grants and 2 were chosen. Peg feels it's important to award an amount that really makes it possible for people to actually go.

Union List: is now at the publisher and should be coming out soon. A notice will be sent to all members from Pati Trackman. The price has been decided but sales tax still needs to be figured.

5. **Remarks by Cossette Sun on completing term as AALL Executive Board Member**

Cossette remarked on her tenure on the AALL Executive Board. She was excited to be involved in reviewing the 5-year strategic plan and enjoyed her visits to three chapters. A new investment manager was hired under her tenure as a member of the Finance and Budget Committee. Cossette thanked her staff and Board of Trustees for their support which allowed her to take up this valuable post.

6. **Professional Achievement award to Mark Mackler**

Mark has made many contributions to librarianship through his service on various NOCALL committees, NOCALL's Executive Board and general support and encouragement of colleagues. Many know him from his column, *Musings from Mark*, in the NOCALL newsletter. He has decided to leave law librarianship to join the San Francisco Public Library. The entire nominating letter will be published in the NOCALL newsletter.

7. **Other Awards**

An award was given to Donna Williams who served as VP, President and Past President on the NOCALL EB.

8. **Installation of New Officers – Judge Freedman**

9. **Adjournment**

Sue adjourned the meeting at 2:45.

Respectfully submitted,
Erin Murphy, NOCALL Secretary

Membership News

New & Continuing NOCALL Members

The names of members who have joined NOCALL since publication of the 2001-2002 NOCALL Directory are listed below, as well as changes and corrections for continuing members. Any corrections, changes, or additions to the Directory should be sent to:

Holly Riccio
 NOCALL Membership Chair
 Davis Wright Tremaine LLP
 One Embarcadero Center, Suite 600
 San Francisco, CA 94111
 Phone: (415) 276-6506
 Fax: (415) 276-6599
Email: hollyriccio@dwt.com

New Members

Hilary Burg
 Reference Librarian
 Orrick, Herrington & Sutcliffe LLP
 Old Federal Reserve Bank Building
 400 Sansome Street
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 Fax: (415) 773-5759
 Email: hwb@orrick.com

Nancy Fadis
 Email: fadis@earthlink.net

Ryan Libke
 Email: ryanlibke@hotmail.com

William Logan
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 Dorraine Zief Law Library USF
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Continuing Members

Steven Feller
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 Phone: (415) 442-6683
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 Email: naw@sonnenschein.com

NOCALL OFFICERS 2002-2003

President Ellen Platt, Santa Clara University (408)554-5139 elplatt@scu.edu

Vice President/President Elect Susanne Pierce Dyer, Alameda Co. Law Library (510)272-6486
sdyer@admin2.mail.co.alameda.ca.us

Secretary Erin Murphy, University of California at Davis (530)752-0643 eemurphy@ucdavis.edu

Treasurer Jacqueline Grossman, Townsend & Townsend & Crew (415)273-4320 jgrossman@townsend.com

Past President Sue Welsh, McGeorge School of Law (916)739-7014 swelsh@uop.edu

Member at Large Coral Henning, Sacramento County Law Library (916)874-5625 CHenning@saclaw.lib.ca.us

Member at Large Yvonne Boyer, Cooley Godward (425)693-2610 bovery@cooley.com

NOCALL COMMITTEES AND CHAIRS

AALL Liaison Shirley David, Sacramento County Law Library (916)874-6013 SDavid@saclaw.lib.ca.us

Academic Relations Karen Lutke, San Mateo County Law Library (650)363-4913 smcll@ix.netcom.com

Archives David Bridgman, Stanford University (650)725-0806 bridgman@law.stanford.edu

Audit & Budget Lynn Lundstrom, U.S. District Court (415)436-8130 lynn_lundstrom@lb9.uscourts.gov

Awards Sue Welsh, McGeorge School of Law (916)739-7014 swelsh@uop.edu

Constitution & Bylaws Prano Amjadi, Heafey Law Library, Santa Clara University (408)554-5320 pamjadi@scu.edu

Consulting Pam Cline, Howery Simon Arnold & White (650)463-8128 clinep@howrey.com

Education Karin Zilla, Certified Personnel (415)433-3600 karinz@certifiedemployment.com

Government Relations Michele Finerty, McGeorge School of Law (916)739-7010 mfinerty@uop.edu

Grants Peg LaFrance, Orrick, Herrington & Sutcliffe (415)773-5928 mfracance@orrick.com

Membership Holly Riccio, Davis, Wright Tremaine (415)276-(650)6 hollyriccio@dwt.com

Newsletter Tina Dumas, Nixon Peabody (415)984-8378 tdumas@nixonpeabody.com

Nominations Jane Metz, Bingham McCutcheon (650)849-4829 jmetz@bingham.com

Placement Mary Staats, Farella, Braun & Martel (415)954-4451 staats@ix.netcom.com

Public Access Coral Henning, Sacramento County Law Library (916)874-5625 CHenning@saclaw.lib.ca.us

Public Relations Pam Rino, Perkins Coie (650)838-4360 rinop@perkinscoie.com

Spring Institute Susanne Pierce Dyer, Alameda County Law Library (510)272-6486 sdyer@admin2.mail.co.alameda.ca.us

Union List Pati Traktman, Rogers, Joseph, O'Donnell & Quinn (415)956-2828 ptractman@rjoq.com

Web Page Leslie Ann Forrester, Murphy Sheneman Julian & Rogers (415) 398-4700 lafsmwb@well.com

Calendar of Events

For more details, see <http://www.nocall.org/calendar.html>

2002

- Ø December 11, Wednesday
Teleconference On Libraries And Anti-Terrorism Measures, Alameda County Conference Center, Oakland, CA

2003

- Ø January 22, Wednesday
Business Meeting, Marines' Memorial Building, San Francisco, CA
- Ø March 13-15, Thursday through Saturday
[Life in the Fast Lane: Spring Workshop & All-California Joint Institute](#), San Luis Obispo, CA
- Ø May (date TBA)
Business Meeting and Luncheon, Old Town Sacramento, CA
- Ø July 12-16, Saturday through Wednesday
AALL Annual Conference, Seattle, WA
- Ø July 12, Saturday
Joint Western Chapters of AALL Reception (SCALL, SANDALL, WestPac, NOCALL), Seattle WA