



NOCALL News

Northern California Association of Law Libraries
A Chapter of the American Association of Law Libraries

January—February 2000

Volume 20, Number 3

Remembrances

JOHIN was admired and respected by all of us for his good humor and wit, his love of the law library community, and his vast knowledge of the law library's collection.

NOCALL President, Cathy Hardy, asked the NOCALL News editors to dedicate her column-space to the memory of John Moore, Branch Director of the San Francisco Law Library. What follows are the thoughts and feelings of NOCALL members~~

John was born and raised in San Francisco and graduated from the University of San Francisco. He joined the Law Library staff in 1966 as a student assistant and just never left! After his first few years at the main City Hall branch, John worked at the Financial District branch in the Mills Building and then at the Monadnock Building. John developed his considerable reference skills from many years experience serving patrons at the branch and under the tutelage of former Law Librarians Harold Rowe and John Hauff. John was looking forward to adding electronic reference skills to his repertoire in the coming months.

John trained many law students over the years as it was a long-standing Law Library tradition for law students to

work at the branch. Several of those students became interested in librarianship and went on to earn MLS degrees and became professional librarians.

John was known for his sense of humor and loved to laugh at the ironies of life. He was very proud of his long-time friendships and associations with other NOCALL law librarians. John was devoted to family and friends and would often include visits to see them when he traveled. He also enjoyed square dancing and gourmet dining and the pleasures of his own home which he purchased just a few years ago. John is survived by his sisters and many nieces and nephews.

He was admired and respected by all of us for his good humor and wit, his love of the law library community and his vast knowledge of the law library's collection.

Marcia Bell Law
Librarian
San Francisco Law Library

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Remembrances

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My name is Dennis Ow. I'm the "assistant librarian" working with John at the City Hall Law Library branch. Every morning I would sit next to John so that we could serve our patrons in the best possible way. For John, I was like his right hand man. Whenever he needed some help, I would be there for him. Whenever the library needed something to be done, we would do it together. We wanted the library to have a user-friendly environment for the patrons and attorneys.

As his assistant for two years, John took me under his wing to show me the ins and outs

of being a good law librarian. John was my mentor or as Maurice Tradd would call him, "The Chief." Not only was John my mentor, he was a good friend. He cared about me and my family. Every other day he would ask me about my wife, Diana, and my 16 month old daughter, Samantha. Everyday when my wife called, John would answer the phone and give her a warm welcome.

I will miss John ever so much and I will never forget him. Thank you, John, for being patient with me, having confidence in me, being my mentor and mostly being an awesome friend. You are truly a gentleman!

Dennis John Ow
Assistant librarian and friend



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NOCALL News

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Remembrances



(Continued from page 2)

I don't think there was a nicer person working in any library, public or private, than John Moore. No matter how busy or crazy his day may have been he always took the time to be polite and friendly and often shared funny personal stories about his life with me that always made me laugh. I will miss him very much.

Joanne Dumapay
Library Assistant
Hancock, Rothert & Bunshoft LLP



I had a lot of contact with John since I started working at Gibson Dunn & Crutcher's San Francisco office six years ago. The firm which not only has a very small collection—making it necessary to borrow frequently from the County Law Library—but we are located only a block away from Monadnock. And the thing that I will remember about John is how pleasant he always was; sweet even. He never seemed stressed or annoyed, even when I didn't return books on time or needed lots of help. He seemed to want to have fun with each interlibrary loan transaction, turning what could have been a tedious, humorless, and routine library task into something fun and uplifting. We shared quite a few laughs together, and it always brightened my day when I had a conversation with John. There was always the temptation to continue the conversation, instead of getting back to work. I wish I had continued it and gotten to know him better. I will miss him terribly. I loved his laugh and his outlook. It's a damn shame he's gone.

Cynthia Papermaster
Librarian
Gibson Dunn & Crutcher

I first met John in 1972 while I was working in the library at Morrison & Foerster. In those pre-NOCALL days, the San Francisco law librarians went to Veneto's restaurant in North Beach one Friday each month for drinks and lunch. John was in his element! He loved to involve others in discussions of interesting and/or current topics. John was quiet, soft-spoken and always respected others' opinions. These endearing qualities never left him.

John Moore was also a strong supporter of NOCALL. He never wanted the limelight, preferring to play a supporting role. He attended business meetings, served on various committees and volunteered whenever he had time. I sat next to him when we manned the phones on NOCALL Day at the KQED pledge drive. John took his committee duties seriously. He saw the good qualities in everyone and believed each person deserved the chance to prove himself/herself.

At John's memorial service, several people told me how selfless John was. John always made time to help those in need. A newcomer to San Francisco mentioned how John "took him under his wing" and helped him get involved in social activities in the community. His dentist told of the many discussions they would have while John was sitting in the dentist's chair. We all laughed because the dentist was always able to get in the last word! John Moore had all the qualities of a good librarian--knowledge of the subject matter and willingness to share this knowledge with others. It's hard to believe that John is not just a phone call away--waiting to help solve my latest crises!

Lille Koski
USF Law Library &
Shartsis, Friese & Ginsburg

(Continued on page 26)

Musings From Mark

by Mark Mackler
Sonnenschein Nath & Rosenthal

FROM THE DECEMBER 22, 1999,
"RECORDER"... "Associate Salary Race Is On: For desperate first-year associates getting by paycheck to paycheck, the New Year may bring good news...Demand is at an all-time high for first-year associates, and firms are pushing salary levels skyward...For their part, associates argue that they are barely getting by on \$95,000, the base salary at most of the large firms."

FROM THE DECEMBER 23, 1999,
"RECORDER"... "Gunderson Hikes 1st-Year Pay to 145K: The salary increases, which take effect January 1, are across the board at the Menlo Park-based corporate boutique...Gunderson's move was greeted with shock and disbelief by senior lawyers and managing partners at other firms."

THIS PAST WEEKEND... I pondered the above news reports, and I decided to make a similar salary demand to my beloved masters at Sonnenschein. Fortunately, I calmed down and instead put my energies into reading *Harry Potter and the Sorcerer's Stone*. Did you know that our profession is represented in the book? Harry walked into the Restricted Section of the Library. "What are you looking for, Boy?" "Nothing," said Harry. Madame Pince, the librarian, brandished a feather duster at him. "You'd better get out, then. Go on -- out!" Oh, well...

HAVE YOU EVER HEARD OF UNIQUE MANAGEMENT SERVICES INC.?...

According to the December 14th "Wall Street Journal," Unique is the only collection agency in the country that focuses exclusively on overdue library books and fines. Its business is booming as local librarians, squeezed by tight budgets and rising material

costs, grow increasingly willing to use forceful tactics on recalcitrant borrowers. Unique's third-party status offers libraries added credibility and clout. Libraries have turned over more than 500,000 accounts to Unique since 1994. Staffers send out roughly 75,000 letters and make 32,000 phone calls a month. Last year, the company recorded \$2 million in revenue and collected more than \$10 million in money and materials. And what are the top ten excuses for overdue books?

1. I lost them in the divorce. Call my ex.
2. My husband is doing time.
3. I've got too many to carry.
4. I hurt my arm.
5. I don't know where the library is.
6. I was on the way to return them, but the cops impounded my car.
7. They were in the back seat of my car, and my husband sold it.
8. We just found them behind the couch.
9. I threw them away.
10. I haven't had time. (From a library staffer!)

ARGGH... It's finally come to this. Taking full advantage of the law of supply and demand, Coca-Cola has quietly begun testing a vending machine that can automatically raise prices for its drinks in hot weather. The process appears to be done through a temperature sensor and a computer chip. Coke refused to supply any details.

Announcing
NOCALL's 20th Anniversary Spring Institute:
A Lot Can Happen in 20 Years!

Friday & Saturday, March 17-18, 2000

Ramada Plaza Hotel International in San Francisco's Civic Center
 1231 Market St., San Francisco, CA 94103 (800) 227-4747

\$90 NOCALL/SCALL/SANDALL members

\$100 SLA or ALA members / \$115 non-members

\$55 per day, either day includes event tickets

Rooms: \$109 Single / \$119 Double (mention NOCALL for this rate) Book by Feb. 28, 2000

Friday Night Gala at the CALIFORNIA CULINARY ACADEMY 6-10 p.m.

Significant others & spouses invited: \$25 per extra ticket

To tie in with NOCALL's 20th Anniversary, all speakers were asked to address what their topic was like 20 years ago, how it has changed to the present, and what they think the future may hold.

Friday Programs & Tours:

9 a.m. and 10 a.m.:

Tours of UC Hastings Law Library & California Judicial Center Law Library

12:15 p.m - 4:45 p.m. Programs:

California Courts and the Impact of Technology with Chief Justice Ronald George & Director of Information Systems, Victor Rowley Administrative Office of the Courts.

Intranets & How They Are Used with Prano Amjadi, Santa Clara University & Lisa Seiden, Brobeck, Phleger & Harrison.

Panel Discussion on Library Reorganization with Shirley David, Director of the Sacramento County Law Library & Virginia Kelsh, Director of the Law Library at USF.

Saturday Programs:

8 a.m. - 4 p.m. Programs:

Antitrust, Mergers & Trends with Paul F. Kirsch.

Government Relations & the Impact on Librarians with Sam Trosow, Boalt Express & AALL GRC Liaison.

Technology & News: Two Decades of Change with Stan Bunker, KRON Channel 4 Reporter.

Insights with Bob Berring, Director of the UC Berkeley Law Library.

Luncheon Guest Speaker: AALL President Margaret Axtmann

For more information contact:

Donna Williams, Law Librarian, California Court of Appeal, Sixth Appellate District, 333 W. Santa Clara St., San Jose, CA 95113 408-494-2529 email: donna.williams@jud.ca.gov

Or visit the NOCALL webpage at: www.ocall.org

Technology Training for a New Millennium AALL Teach-In 2000 -- Seeking Contributors

Does the dawn of a new millennium and all the accompanying technology have you frantically seeking solid solutions to your training needs? Maybe Teach-In 2000 can help!

Year 2000 marks the eighth annual National Legal Research Teach-In, sponsored by AALL's Research Instruction and Patron Services Special Interest Section (RIPS SIS.) The Teach-In gives law librarians around the country the opportunity to share materials and ideas for legal research instruction. Each year the Teach-In committee creates a set of materials that can be used to design and advertise programs and events for our institutions. These materials are distributed several weeks prior to National Library Week (April 9-15, 2000) to anyone interested in legal research instruction.

One of the ways you can contribute to the success of our profession is through our widely acclaimed Teach-In. Over the

past eight years Teach-In materials have been distributed to an increasing number of interested people in diverse institutions all over the world. In 1993, for the first Teach-In, training kits were distributed to 315 locations and promotional items (posters & bookmarks) went to about 200 people. A new record has been set each year, culminating in 1999 when training kits were sent to over 770 people and over 20,000 notepads were used for promotional purposes! From these brief figures it is easy to see that the Teach-In has become an integral part of the law librarian landscape.

Successful? Absolutely! Of course, it is never too early to plan for success! The best way to remain successful is for this year's training kit to

contain the finest instructional materials that our profession can create. Now is the time for YOU to become involved in the creation of these materials! We need your ideas, your contribution materials, and your success stories! Please take a few minutes to contact us about any type of research instruction you are doing or any instructional materials that you have created. This could include descriptions of successful teaching techniques, training scripts, lecture notes, outlines, handouts, exercises, lesson plans, user guides, pathfinders, research guides, or descriptions of past training events. We want to know what you are doing to teach your patrons about legal research.

We are looking for materials on ANY SUBJECT that would be relevant to the legal community. However, **as we approach the millennium, it seems appropriate to feature electronic legal research training materials**--ones that are especially timely and of heightened interest. Right now, however, we need your input and donations in order to determine what to include.

As you are developing new training sessions, or revamping old ones, keep the Teach-In in mind. We are always scouting for traditional and unique ideas. Please, act now! Take a few minutes to share some of your resources and ideas with us! You'll be glad you did, and so will your colleagues.

Gail Partin

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NOCALL AWARD FOR PROFESSIONAL ACHIEVEMENT

MARY ANN PARKER, DEPARTMENT OF WATER RESOURCES LAW LIBRARY

The Awards Selection Committee consists of three members, with the current past President serving as Chair. This year's members are Judy Janes, Paul Lomio and Mary Ann Parker.

The purpose of the NOCALL Award for Professional Achievement is to recognize a member for notable and enduring contributions to the Chapter and the profession. The award emphasizes local activity. To be eligible for the Award, a nominee must be a current Chapter member, active or retired, in good standing. Last year the Award was presented to Iris Wildman, Law Librarian Emerita at Stanford University.

As NOCALL celebrates its twentieth anniversary, please take the opportunity to acknowledge the work of a NOCALL colleague by completing the form below. All nominations are confidential. The deadline for receipt of nominations is March 31, 2000.

NOMINATION FORM

NOMINEE: _____

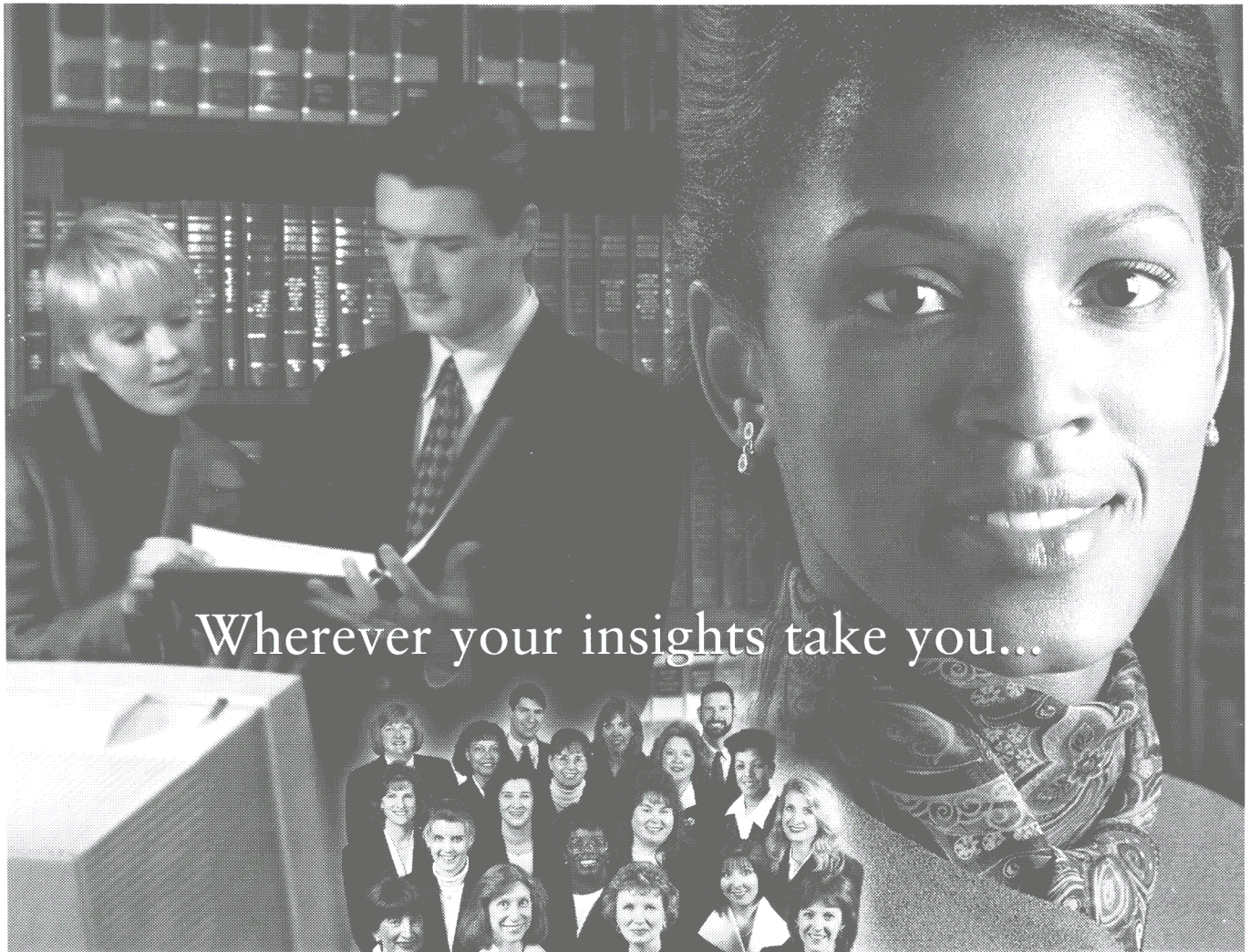
NOMINATED BY: _____

Signature: _____

Phone Number: _____ Date: _____

On a separate sheet, please describe the achievement(s) or contribution(s) to NOCALL or law librarianship on which the nomination is based. Please include pertinent data for the nominee. Forward in confidence to:

Mary Ann Parker
Department of Water Resources
Law Library
P.O. Box 942836
Sacramento, CA 94236-0001



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2000 NOCALL ANNUAL SPRING INSTITUTE GRANT APPLICATION

NAME: _____

EMPLOYER: _____

ADDRESS: _____

PHONE: _____

MEMBER OF NOCALL: Y / N MEMBER FOR _____ YEARS

Please describe your involvement with NOCALL (e.g. meeting attendance, committee participation, other):

Law librarian positions held (include dates, places, titles):

Please describe your financial need for a NOCALL grant:

Please describe how attendance at this institute will benefit your career:

If you will be requesting lodging reimbursement, please explain why (e.g. distance you will travel to attend institute).

**Please fax or mail this application to Lille Koski, University of San Francisco Law Library,
2130 Fulton St, San Francisco, CA 94117; fax (415) 422-2345.**

Application due by February 29, 2000

NOCALL Grant Application Information

NOCALL will be giving four grants to the Spring Institute.

Grant Award Criteria

1. Candidates must be members of NOCALL. Members may receive more than one NOCALL grant to an AALL function and more than one NOCALL grant to a NOCALL function in their lifetime.
2. Applications from first-time grant recipients will have priority. An application for a second grant can be made when three (3) years have passed since the award of the original grant. Members of the Grants committee are ineligible to apply.
3. Members may receive grants to non-AALL and non-NOCALL sponsored events when the topic is of importance to the law library field and professional development and when the materials can be shared with the NOCALL community. This can be accomplished through NOCALL News, a workshop or a special report.
4. The grants will be awarded on the basis of:
 - a. Proven ability and/or expertise in a topic field
 - b. Financial need
 - c. Promise of future usefulness and permanence to the law library profession
 - d. Willingness to share materials

To apply for a Grant for the NOCALL Spring Institute:

The application form for the NOCALL Spring Institute appears on the preceding page. Please follow instructions on the bottom of the form.

Applications must be received by February 29, 2000. In fairness to others incomplete or late applications will not be considered.

*The 2000 (acting) Grants Committee
Lille Koski, Chair
Leslie Campbell*

(Note if you would like to join the grants committee, please contact Lille or Leslie.)



The Four W's and One H of the AALL Grants Program

by Joyce Manna Janto,
AALL Grants Committee

The AALL Grants program is one of the most misunderstood endeavors that AALL sponsors. People do not understand where the money comes from, what the money is for, who is entitled to the money, or how to apply. To clear up some of the confusion, we are using an old journalism model.

First, WHO may obtain a grant? Many members think that you must be a brand new librarian in order to qualify for a grant. That is not true. While preference is given to newer (in the profession 5 years or less) librarians, consideration is given to the contributions made by veterans.

Second, for WHAT purpose may the money be used? This is the most common misconception. Many members think the Grants and Scholarship Committees are interchangeable. The Grants program is not related to the Scholarship program. The Scholarship program gives tuition money to those pursuing a formal educational program. The Grants program is more focused, providing funding for members to attend either the AALL Annual Meeting or an AALL Institute or Workshop.

Third, let's look at from WHERE the money comes. This is one of the most surprising things about the AALL Grants program because the money comes from us! AALL, as an organization, budgets no money for Grants. This money is accumulated through donations by vendors, who have generously underwritten this program, and by AALL members. This program counts on individual AALL members to donate money to help their colleagues who otherwise would not be

able to participate in educational and professional development activities.

Finally, WHEN and HOW does one apply for an AALL Grant? As for when, the Grants application is available right now. The Grants application can be found either on AALLNET (www.aallnet.org/services/grant_application.asp); through the AALL fax-on-demand service (732-544-5901); by calling AALL Headquarters (312-939-4764); or by e-mailing them (aallhq@aall.org).

FOR MORE

INFORMATION:

**Contact: Holly Mohler,
AALL Grants Committee
Chair**

The deadline for the grant application is April 1, 2000. The HOW is equally easy. The current application and application procedures are clearly outlined on the Grants Committee page on AALLNET (www.aallnet.org/services/grants.asp).

If you have any questions about this program, please contact Holly Mohler, AALL Grants Committee Chair, at Greene, Radovsky, Maloney & Share, LLP, 4 Embarcadero Center, Suite 4000, San Francisco, CA 94111. Phone: (415) 248-1516; fax: (415) 777-4961; email: hmohler@grmslaw.com

NOCALL COMMITTEES

The NOCALL Executive Board has been looking for ways to increase member awareness of our committees and to encourage interest in becoming committee members and eventually committee chairs. Marlene Harmon put together a list of people who had volunteered to be on committees when they sent in their membership forms; our committee chairs will be contacting those people. We also thought that we would like to publish the write-ups that had already been done to encourage additional volunteers to come forward ~~ Cathy Hardy

Public Access to Legal Information Committee

This Committee enhances public knowledge of how to access legal information through workshops, consultations, bibliographic guides and ongoing publicity campaigns. Committee membership offers an opportunity to teach or train a wide variety of groups on the use of legal materials.

In the past, the Committee has held workshops or put on presentations for such groups as public library consortiums, union shop stewards, legal secretary associations, county bar associations, prisons, and bio-medical libraries.

Public Relations Committee

This Committee coordinates NOCALL's public relations efforts and promotes law librarianship to the community. Some of the efforts include: creating and distributing marketing devices (brochures, tee shirts, tattoos, etc.),

organizing NOCALL presence at professional meetings, contacting paralegal associations to announce upcoming NOCALL educational events, and publishing articles in the San Francisco Daily Journal. Committee membership offers an opportunity to use your imagination and creativity to get people enthused about the benefits of NOCALL and about our profession.

Coral Henning
Sacramento County Law Library

Note: Coral is always looking for articles for the San Francisco Daily Journal!

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Meet the New Officers & Board Members

Meet Jane Metz

NOCALL Secretary

McCutchen, Doyle, Brown & Enersen in
Palo Alto

1. *Please tell us about your current position and what challenges you are working on now (for instance, what is the biggest "pain" or "joy" of your job recently)?*

Moving from the McCutchen home office in San Francisco to a growing branch in Palo Alto has presented a number of challenges. The past year and a half have kept me extremely busy with setting up operations in the new office, learning new aspects of my job, and keeping up with a very demanding and fast-paced Silicon Valley practice. I enjoy the fast pace and I am happy to be doing both reference and administrative work. But there are times when I am juggling a few balls too many and regret to say that I cannot handle it all! Luckily for me, I have an excellent library assistant, the help of our other McCutchen libraries, and a supportive Office Administrator. Currently, my biggest headaches are the annual budget and an office-wide space crunch.

2. *Technology: Can't live with it ~ Can't live without it: What is your biggest technology challenge / hassle / issue now?*

My biggest technology challenges right now center around the increased demands of our users, based upon their high expectations of the Web. I am looking at a variety of Web-based products, and trying to balance the collection. One problem with being in a branch office is that our Web connection is

sometimes slow. This makes it difficult for me to get enthusiastic about certain Web-based products.

Another technology challenge is our firm's intranet. I have been assigned as Webmaster for our Business and Transactions practice group's intranet pages. It is an interesting and challenging assignment, with great potential. However, Webmastering often becomes an over-looked task in light of the day-to-day reference and library administration. I would like the intranet to become a one-stop shopping center for the group's research and work-product needs. It is frustrating to see the potential, but not have the time to work on special projects like these.



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What Are YOU Reading?

by Nora Levine
Crosby, Heafey, Roach & May

I'm on an Ann Roiphe binge. I started in November with *Lovingkindness* which describes the ambivalent feelings experienced by a woman whose feminist values are challenged when her self destructive teenage daughter finds well-being in an orthodox yeshiva. It is very well written and deals with complex issues that aren't often explored. Now I'm reading the rest of her novels.

~Sara Edlin, Habeas Corpus Resource Center

The book that most recently captivated me is *The Flanders Panel*, by Arturo Perez-Reverte. A literate mystery set in Madrid in which a young (female) art restorer discovers a hidden message underneath the paint of a Flemish masterpiece and proceeds to investigate. From there I went on to read Perez-Reverte's other books that have been translated: *The Club Dumas*, *The Fencing Master*, *The Seville Communion*. Spellbinding, and beautifully written. ~Nancy Green, Wilson Sonsini Goodrich & Rosati

[Editor's Note: *The Club Dumas* has been made into a film due to open soon. Directed by Roman Polanski, starring Johnny Depp, its title is: *The Ninth Gate*.]

I just finished reading Sara Paretsky's latest V.I. Warshawski novel – *Hard Time*. I always enjoy her writing and this was a good one. V.I. is a lawyer who is now a detective (solo practice) in Chicago. Her primary area of expertise is researching companies for financial crimes but she always manages to get involved in other mysteries. This novel has V.I. going undercover in a prison and investigating illegal garment manufacturing.

Also, at my 11 year old daughter's urging I have just finished all of the *Harry Potter* books by J.K. Rowling. We are awaiting the fourth installment with great anticipation!

~Mary Hood, Heafey Law Library

Currently I am reading Alison Weir's *The Life Of Elizabeth I*. It is very interesting reading, particularly if you enjoy history. Her style is easy and the work reads almost like a novel. After this book I want to go on to some of Weir's others which deal with English history of that general period. As I've been reading this I have constantly been asking myself why Hollywood spends its resources rewriting historical pieces (often poorly) when accuracy would give the writers such an incredible wealth of drama, melodrama, pathos, comedy, etc. Perhaps, if they did not waste their resources, they could afford to train American actors properly. ~Anton Haas, Jr., Washburn, Briscoe & McCarthy

I am still reading books in the Inspector and Charlotte Pitt mystery series by Anne Perry. Most recently I have read *Highgate Rise* and *Bethlehem Road*. I read a couple of these novels several years ago at the suggestion of my grandmother and recently rediscovered them. I am really enjoying this series for several reasons. First, multiple characters reappear throughout the novels. I really hate it when characters (either in book series or on TV) disappear when they haven't been killed off. Second, the reappearance of the characters offers the author the opportunity to have multiple stories going on all at once, which adds interest. These stories carry on throughout the series, which contributes to the multi-layered story lines. Third, despite the fact that these are murder mysteries they make me think. The novels are set in Victorian England and there are a lot of terms, customs and history with which I am not familiar, so I am using my dictionary and encyclopedia quite a bit. Very enjoyable series. If you don't read them in order, then definitely read the first

(Continued on page 16)

(READING, Continued from page 15)

one. ~**Jaye A. H. Lapachet, McKenna & Cuneo**

I like to read little known books by major authors and just finished Edith Wharton's first novel, *The Touchstone*, which is as beautifully structured as her others. Since a trip to Spain and Portugal last spring I've delved into *Spain: The Root And The Flower* by John Crow (a cultural history) and the novels of Portugal's 1998 Nobel prize winner, Jose Saramago, especially *The History Of The Siege Of Lisbon* (about a proofreader) and *Baltasar And Blimunda*, which mixes fictional and historical characters into a story full of digressions. ~**Gretchen (Greta) Pullen, CSAA Law Dept.**

You inspired me to write about John Irving's latest book called *My Movie Business* which is a "memoir" inspired by the making of his novel, *Cider House Rules*, into a movie. First, I strongly recommend seeing the movie before reading this memoir. Unfortunately for me, I read the book first and I'm afraid that it hindered my ability to enjoy the movie on its own merits.

For anyone interested in the process of filmmaking, in particular a film made from one of your favorite novels, this is a wonderful book. Irving was the scriptwriter for the film and retained the rights to be consulted on the selection of director and cast and even some shooting locations. As you can imagine, Irving has his opinions about the way the film turned out; he spends much of the book discussing why some characters were played the way they were, why others were left out or changed, the rationale for some of the plot twists, and so on. The book is an excellent excursion through the creative process but, as I said, should be enjoyed after you see the movie. I could not help judging every scene

and character against what John Irving had written about them in the memoir. Nevertheless, I recommend the book, especially to film buffs and John Irving fans like me.

~**Karin Zilla, Certified Personnel**



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Building Career Partnerships

2000 NOCALL ELECTION

The NOCALL Executive Board is pleased to announce the following slate for its 2000 election of officers:

VICE PRESIDENT / PRESIDENT-ELECT (UNCONTESTED)

Sue Welsh

TREASURER

Greg Fite

Debi Mazor

MEMBER AT LARGE (TWO OPENINGS)

Susan Campbell

Faye Jones

Janice Kelly

Holly Mohler

Additional nominations may be made by petition of ten (10) active members in good standing. The petition and written acceptance by the nominee must be submitted in writing to the President by no later than **February 15, 2000**. The Board wishes to thank the Nominations Committee:

Marlowe Griffiths (Chair), Marlene Harmon & Cossette Sun

CANDIDATE FOR VICE PRESIDENT / PRESIDENT- ELECT (uncontested)

Sue Welsh

NOCALL Experience

Member, 1981 - Present

Secretary, 1983-84

Grants Committee, 1984-85

Nominations Committee Chairman, 1989-90

Placement Committee Chairman, 1991- 93

Executive Board, 1997-98

Networking Committee Chairman, 1998 –
Present.

ALLL Experience

Index to Legal Periodicals Committee, 1983-84

Public Relations Committee, 1985-86

Awards Committee, 1986-88

Placement Committee - 1991-93

Grants Committee, 1997-99

Experience in Other Library (or related) Professional Organizations

Member, Law Librarians Society of D.C., 1970-80

Member, State, Court and County SIS, 1973-89;

Local Arrangements Chairman, 1981

Member, Research and Patron Services SIS, 1990-
Present

WESTPAC Member, 1990 - Present

WESTPAC Nominations Committee, 1996-99

Current Employment

Reader Services Librarian, Gordon D. Schaber

Law Library, University of the Pacific,

McGeorge School of Law

Prior Employment

1981-90, Deputy Circuit Librarian, U.S. Court of
Appeals, Ninth Circuit

Education

M.S.L.I.S., Catholic University of America,
Washington, DC, 1978

B.A., Colorado State University, 1965

CANDIDATES FOR TREASURER

Greg Fite

NOCALL Experience

Member since 1988

Public Access Committee, 1989-91, 98-99

Attended numerous NOCALL meetings and institutes since joining in 1988 as a student member

AALL Experience

Member since 1988

Attended conventions in Reno, Minneapolis, San Francisco, and Anaheim

Reported back to NOCALL on the Anaheim convention

Co-hosted a San Francisco restaurant experience for visitors in 1992

Wrote numerous letters to representatives on behalf of AALL-sponsored campaigns

Currently participate in the AALL professional issues discussion list

Attended 1989 convention and the 1998 convention thanks to a NOCALL scholarship

Experience in Other Library (or related) Professional Organizations

Member, Special Libraries Association, San Francisco Bay Region Chapter 1983-1990

Current Employment

Reference Librarian, Bernard E. Witkin Alameda County Law Library, May, 1989 – Present

Prior Employment

Librarian, Landels, Ripley & Diamond, 1988-1989

Education

M.L.I.S., 1988, UC Berkeley School of Library and Information Studies.

B.S., 1979, UC Berkeley (Conservation of Natural Resources)

Debi Mazor

NOCALL Experience

Member, 1991- Present

Member, Grants Committee, 1992-93

Chair, Audit & Budget Committee, 1993-94

Member, Consulting Committee, 1994-95

Member, Fall Workshop and Spring Institute Program Committees, 1995-98

Member, Education Committee, 1998-99

AALL Experience

Member, 1991- Present

Volunteer, Local Arrangements Committee, 1992

Speaker, AALL Annual Meeting, 1995

Experience in Other Library (or related) Professional Organizations

Member, SLA, 1996 - Present

Member, Bar Association of San Francisco Committee on Sexual Orientation

Current Employment

Librarian, Orrick, Herrington & Sutcliffe LLP

Prior Employment

CCH, Inc.

Education

J.D., UC Davis, 1974

M.L.S., UC Berkeley, 1970

B.A., English, UC Berkeley, 1969

CANDIDATES FOR MEMBER AT LARGE (two openings)

Susan Campbell

NOCALL Experience

Committee member, Spring Institute 1997, "Privacy Law"

Other Relevant Experience

Volunteer tutor, Project Read, SF Public Library
1997-98

LEXIS rep at USF, 1992-93

Member AALL, 1989 - Present

Current Employment

Library Manager, Littler Mendelson, San Francisco

Prior Employment

Senior Librarian (Supervisor), CA State Dept. of Justice, San Francisco, 1996-98

Librarian, Sheppard Mullin Richter & Hampton, San Francisco, 1993-95

Librarian, University of California, Hastings College of the Law, San Francisco, 1989-92

Education

J.D. University of San Francisco School of Law,
1995

M.L.I.S. University of California, Berkeley, 1983

B.A. Mills College, 1982



Faye Jones

NOCALL Experience

Member, 1994 - Present

Presentation, NOCALL Spring Institute, 1995

Program Coordinator, NOCALL Spring Institute,
1997

Continuing Education Program, NOCALL, July
1997

Web Search Engines, NOCALL Article, San Francisco Daily Journal, 1998

AALL Experience

Member, 1975-82, 86 - Present

Member, Academic Law Libraries SIS, 1986-

Editor, ALL-SIS Newsletter, 1989-93

Member, ALL-SIS Committee on Westlaw/Lexis Pricing, 1992

Secretary/Treasurer, ALL-SIS, 1993-96

Exhibits Coordinator, AALL Annual Meeting, 1994

Function Coordinator, AALL Annual Meeting, 1998

Experience in Other Library (or related) Professional Organizations

Member, The Internet Society, 1998 - Present

Current Employment

Associate Director, Hastings College of the Law Library, 1/94 - Present

Prior Employment

Associate Director/Head of Public Services, Seattle University Law Library, 1986-93

U.S. Navy, 1983-86

Education

J.D. Nova Southeastern, 1982

M.S. Florida State University, 1974

B.A. Florida State University, 1973



Janice Kelly

NOCALL Experience

NOCALL member, 1982 - Present

Consulting Committee, 1997-98

NOCALL Spring Institute Committee, 1986-87,
1996-98

Public Access to Legal Information Committee,
1988-90

Nominations Committee, 1988-89

NOCALL Secretary, 1987-88

Newsletter Editor, 1983-86

AALL Experience

AALL member, 1982 - Present

Local Arrangements, Registration Committee Chair for 1992 convention

Current Employment

Librarian, Phillips & Cohen

(Continued on page 20)

Prior employment

1988-96, Librarian, United States Attorney's Office,
San Francisco

Education

M.L.I.S., U.C. Berkeley, 1980
B.A., S.U.N.Y. Binghamton, 1974



Holly Mohler

NOCALL Experience

NOCALL Member, 1997 - Present
Union List Committee Member, 1998 - Present

AALL Experience

AALL Member, 1992 - Present
AALL PLL/SIS Technology Committee Member,
1996-97
AALL PLL/SIS Technology Committee Chair,
1997-98
AALL PLL/SIS Secretary, 1998-2000
AALL Grants Committee Member, 1998-99
AALL Grants Committee Chair, 1999-2000

Experience in Other Library (or related) Professional Organizations

LLAGNY Member, 1994-97
LLAGNY Board Member, 1996-97
SLA Member, 1997 - Present

Current Employment

Librarian, Greene, Radovsky, Maloney & Share

Prior Employment

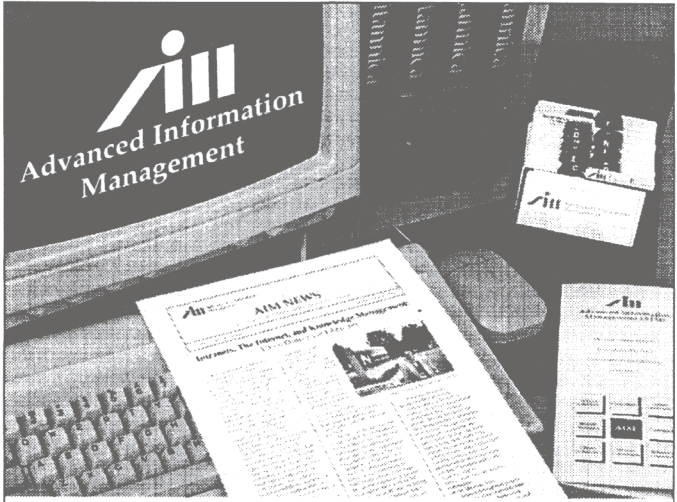
Librarian, Long & Levit LLP, 2/97-12/99
Reference Librarian, Hughes, Hubbard & Reed LLP,
11/95-1/97
Reference Librarian, New York County Lawyers'
Association, 7/94-11/95

Education

M.I.L.S. University of Michigan, School of Information
and Library Studies, 1994
B.A. New York University, College of Arts and Sciences,
1992



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Professional Reading in Review

By **Jaye A. H. Lapachet**
McKenna & Cuneo, L.L.P.

I read over my last column in the most recent issue of the NOCALL News and it prompted me to say up front that you should all just read Barbara Quint's column whenever it comes out, because she usually has good and pertinent things to say. I want to know how she comes up with such profound thoughts on the information industry.

"Around the World in 80 Sites," Sheri R. Lanza, **Searcher**, November/December 1999, v.7, n.10, pg. 70-77.

Comprehensive listing of business sites available for the Middle East and North Africa. Provides URLs for business profiles for various countries, an all-in-one site (<http://www.arab.net/>), and information on searching for companies and regional directories.

"Electronic Commerce: An Introduction," Michael Overly, **Legal Division Quarterly**, Summer 1999, v.6, n.1, pg. 1, 4-6.

If you haven't taken the time to find out a little about electronic commerce, this is a good, quick article for getting up to speed on this hot topic. Overly discusses the parts of electronic commerce, including cryptography, private and public key encryption, time-stamping messages, digital signatures, etc., in a brief format. To get a broader overview, you will need to go to another source. I didn't like the example he used to move the article along, but other than that the article is a good one for getting your feet wet.

"Growing Agriculture Statistics on the Web: A Primer," Larry Mrazek, Web Wise Ways column, **Searcher**, November/December 1999, v.7, n.10, pg. 51-53.
If you have ever needed agriculture statistics and have found them difficult to locate, this

article gives you a great start on what is available on the Web. There are also helpful sidebars on the types of data that you might encounter, and analyzing statistics using GIS. Try starting with <http://www.usda.gov/nass/>

"The Making of a Super Searcher," Mary Ellen Bates, **Searcher**, November/December 1999, v.7, n.10, pg. 33-35.

This is a discussion of the difficulties of hiring a mid-level, experienced research librarian. The value of this article is to make one realize what is realistic when hiring and what is not. Some qualities are critical. "Knowing when to say when" is one quality. However when you ask that question in the interview, the correct answer will probably be something ambiguous like "I'll know it when I see it" or "when I run out of time or budget, I'll have to stop." We all want someone to hit the ground running, but even if someone knows how to search, they won't know how to use the fax machine and may not have a network login ID. The article provides a comprehensive list of qualities to look for when hiring.

"Member's Briefing: Help Wanted: Ensuring the Survival of Law Librarianship," AALL **Spectrum**, October 1999, v.4, n.2, pg. 17, 20.

[WARNING: I am stepping up on my soapbox.] AALL has finally realized that schools are discontinuing their education of librarians. This article includes a lot of statistics and things that we, as AALL members, can do to encourage people to go into librarianship. Unfortunately, this article is too little too late. Some of the suggestions for members include visiting LIS programs and giving presentations. What if there is no LIS program in your area? Or in your state? This article is too "academic centric" and does not get at the underlying problems: librarians do not make enough money and thus have no clout. Programs are closing because librarians do not support their alma maters and because librarians are not seen as movers and shakers.

(Continued on page 22)

(PROFESSIONAL READING *Continued from page 21*)

AALL should have sent someone to Berkeley in 1993 when the decision to close the School of Library and Information Studies was made. They should have written letters, rallied other library associations and made a general nuisance of themselves. An article six years later is too little too late. [stepping off soapbox]. Perhaps it will be useful for the library schools (information professional programs?) that will not be closed or altered beyond recognition because someone read this article and acted.

"Next Generation E-business Intelligence,"

Marc Soloman, **Searcher**, November / December 1999, v.7, n.10, pg.26-32.

Discussion of what is coming in terms of business intelligence: the next Hoover's, Company Dossiers and portals for business. The article states that everything is based on relationships and the tangible associations made through linkage between search terms and human knowledge. I like this article because, though it seems to be targeted at vendors, it could be used in your own information center or library.

"One Last Nag... or Two... or Three," Barbara Quint, Quint's Online column, **Information Today**, December 1999, v.16, n.11, pg.8, 10.

Again Barbara Quint is going after vendors of online information. We all love the support that vendors give to our organizations, but they will not be able to give that support for long unless they address the major points that Quint brings up. All of her points are right on target, so I hope that vendors are listening. Her points are:

1. Provide customers with a REAL opportunity to provide feedback. Amazon does it, so why can't you? The links at the bottom of the page that send e-mail messages into the black hole of doom are un-

acceptable. Your customers want to help you do better, why don't you let them?

2. Get new content. I found out that Lexis is archiving some Webzines; a few, but it is a start. This is an excellent idea. Not only does it give Lexis-Nexis new content, but it also provides a service to information seekers by adding to their arsenal of potential articles and helps to legitimize the journalism being posted to the Web. Additionally, Lexis is providing an archive service for the Webzines. Good job and thanks, Lexis. I hope we see more of it. What about those semi-secret documents that the Cal-EPA puts out? Can you get those, too? How about Salon.com?
3. Put all documentation online. Thanks, Barbara.

"Pacer is Finding a Home on the Net,"

Mary Lynn Wagner, **Legal Division Quarterly**, Summer 1999, v.6, n.1, pg. 12, 14-15.

This article describes of what is going on with Pacer including charges and coming changes as well as URLs for courts. Very few, if any, California courts are included.

"Pushing the Pay Envelope : Y2K Compensation Strategies," Stephen Abram **Information Outlook**, October 1999, pg. 9-18-26.

This is my kind of article. It tells you what to do and gives the impression that if you don't follow the suggestions, then you are not allowed to whine. The author provides excellent suggestions such as: value ourselves before others will value us. Do you value the work that you do? If not, why are you doing it? Abram also discusses job descriptions and reminds us not to list our "clerical tasks," to

"... librarians do not make enough money and thus have no clout. (Library) Programs are closing because librarians do not support their alma maters and because librarians are not seen as movers and shakers."

(Continued on page 23)

(PROFESSIONAL READING *continued from page 22*)

use action words, and to omit 'should' from your lexicon. Either you do it or you don't, no "shoulds" about it. We also have to use management words and terminology. The author translates library-speak into management-speak to illustrate what some of our duties might sound like and reminds us to omit the mindnumbing detail. The best part of the article was the fact that the author did not put the term "librarian" down, but does suggest that it, as a term, is insufficient to describe what information professionals really do. I read the article and then told my boss I wanted to be more associated with information and service than the books and the library as a place. I have a new title now: Manager of Information Resources. I'll work on the salary after I update my resume with action words. ~Article contributed by Mark Mackler

"Search Engines Crack Down on META Tag 'Abuse'", Inside the Internet, January 2000, v.7, n.1, pg. 9-10, 14-15.

I read this article with a great sigh of relief. Finally, search engines are starting to take a lesson from librarians and weeding the hits that their spiders retrieve. The article discusses how AltaVista is trying to clean up its database of URLs by taking steps to prevent index spamming. The sidebar discusses the technology behind the changes and the article talks about how spamming works and the logistics of how AltaVista is trying to use META tags the way they were intended. Granted this article only talks about AltaVista, but the other search engines cannot be far behind.

"User Interface Design: Some Guiding Principles," Roy Tennant, LJ Infotech Digital Libraries column, **Library Journal**, October 15, 1999, v.124, n.17, pg. 28-29.

Tennant gives a list of the things you need to think about when designing a user interface. You may think that you will never design a user interface, but if you design report formats in DB/Textworks, MS Access or QUE,

if you design forms for your library or have input into the design of your Intranet, company homepage or homegrown software, then you can use this article. Tennant distinguishes between formal rules and guiding principles and offers a checklist of the things that one should consider. He also provides a link list of good user interfaces.

"What Price Copyright? New Concerns,"

Richard Poynder, International Report column, **Information Today**, December 1999, 16, n.11, pg. 14, 16-17.

Many vendors are demanding payment for links to their Websites. This article discusses the legality of that stance and points out that when you write something for publication, you should make sure you are clear who owns the copyright to your piece and where it will be published.

"You've Got Mail - Using E-mail to Market your Library," Lynn Dilts-Hill and Adrienne Ng, **Legal Division Quarterly**, Summer 999, v.6, n.1, pg. 10-11.

I liked this article for the tax links, primarily. The way they used e-mail to market the library is good, but would not necessarily work for firms.

Off the Topic:

Have you looked at <http://www.publist.com/> ? This is a great resource for publisher information on a wide variety of magazines. Articles are also available in some cases.



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State Bar #88703

218 Guaymas Place
Davis, CA 95616

**Legislative History &
Legislative Intent**

MEMBERSHIP NEWS

New NOCALL Members

Sara Edlin
Information Resources Specialist
Habeas Corpus Resource Center
50 Fremont St.
San Francisco, CA 94105
Phone: (415) 348-3800
Fax: (415) 348-3873
Internet: sedlin@hcrc.ca.gov
NOCALL Status: Active
AALL Member: Yes

Willy Franklin
Reference Assistant
Thelen, Reid & Priest, LLP
101 Second Street
San Francisco, CA 94105
Phone: (415) 369-7098
Fax: (415) 371-1211
Internet: wfranklin@thelenreid.com
NOCALL Status: Active
AALL Member: No

Carol Hession
Sales Representative
CCH Business and Finance Group
220 Montgomery Street, #436
San Francisco, CA 94104
Phone: (415) 956-0227
Fax: (415) 956-0278
Internet: hessionc@cch.com
NOCALL Status: Associate
AALL Member: No

Shamilla Jensen
Legal Librarian
Bartko, Zankel, Tarrant & Miller
900 Front Street, Suite 300
San Francisco, CA 94111
Phone: (415) 956-1900 x527
Fax: (415) 956-1152
Internet: sjensen@bztm.com
NOCALL Status: Active
AALL Member: No

Mark A. Linneman
State Law Librarian
California State Library
Witkin State Law Library of California
914 Capitol Mall
Sacramento, CA 95814
Phone: (916) 653-3883
Fax: (916) 654-2038
Internet: mlynnema@library.ca.gov
NOCALL Status: Active
AALL Member: Yes

Aruna Marathe
Information Resources Manager
Brobeck, Phleger & Harrison
2200 Geng Rd.
Palo Alto, CA 94303
Phone: (650) 812-2262
Fax: (650) 496-2885
Internet: amarathe@brobeck.com
NOCALL Status: Active
AALL Member: Yes

Changes & Corrections for Continuing Members:

Leslie Hesdorfer has returned to work in San Francisco, replacing Cynthia Josephs at Paul Hastings Janofsky & Walker. Her address is:

Leslie G. Hesdorfer
Librarian
Paul Hastings Janofsky & Walker LLP
345 California St., 29th Floor
San Francisco, CA 94104-2635
Phone: (415) 835-1807
Internet: lg Hesdorfer@phjw.com

(Continued on page 25)

MEMBERSHIP NEWS

Continuing NOCALL Members

Julie Schlobohm in the Menlo Park office of Orrick, Herrington & Sutcliffe LLP is now Julie Jackson.

Holly Mohler
Greene, Radovsky, Maloney & Share, LLP,
4 Embarcadero Center, Suite 4000
San Francisco, CA 94111.
Phone: (415) 248-1516;
fax: (415) 777-4961;
Internet: hmohler@grmslaw.com

Wess-John Murdough, Regional Manager with Advanced Information Management, has moved from AIM's Mountain View office to their San Francisco Office. His new address is:

Wess-John Murdough, Regional Manager
Advanced Information Management
388 Market St., Suite 400
San Francisco, CA 94111
Phone: (415) 623-2782
Fax: (415) 623-2783
Internet: wess.aimusa@juno.com

Nina Porcella
Librarian
Sheppard, Mullin, Richter & Hampton LLP
Four Embarcadero Ctr., Suite 1700
San Francisco CA 94111
Phone: (415) 774-3245
Fax: (415) 434-3947
Internet: nporcella@smrh.com

Pam Rino
Perkins Coie
135 Commonwealth Dr., Suite 250
Menlo Park, CA 94025
Phone: (650) 752-6060
Internet: rinop@perkinscoie.com

ILL Contacts:

Baker & McKenzie, San Francisco
Kevin MacDonald (415) 984-3846

Landels Ripley & Diamond
Galina Nigulas (415) 512-8700

Wilson Sonsini Goodrich & Rosati
Colin Hutton (650) 493-9300 x7301

The 12th Edition of the NOCALL UNION LIST Available Now!

The NOCALL Union List is now available for Purchase. Pati Traktman has mailed out order forms, so you should be receiving one soon.

Prices:

\$70 If your holdings are in the list
\$75 If your holdings are not in the list
\$65 for additional copies

If you have questions or do not receive your order form, contact:

Pati Traktman

Rogers Joseph O'Donnell & Quinn
311 California St., 10th Floor
San Francisco CA 94104
(415) 956-2828

(REMEMBRANCES Continued from page 3)



Most of us were acquainted with John over the years through professional meetings, activities through NOCALL and occasional phone calls. I enjoyed his always-friendly and helpful attitude and his deep, sometimes ironic sense of humor. The San Francisco legal community has lost a real asset and he will be greatly missed.

Greg Fite,
Bernard E. Witkin
Alameda County Law Library



John will be missed! I'll always remember his great attitude and sense of humor. He was always willing to help out.

Donna Williams
Librarian
California Court of Appeal

*The San Francisco law library community
suffered another loss this year:*

Germaine Badal Boucher

Our treasured, long-time Administrative Assistant, **Germaine Badal Boucher** died on Saturday, January 8, 2000 from lymphoma. Germaine joined the law library in January 1980 and was the secretary, administrative assistant and bookkeeper to Harold Rowe, John Hauff and me. She was a wonderful, loving, generous person whom we shall greatly miss.

Marcia Bell
Law Librarian
San Francisco Law Library



NOCALL OFFICERS

President - Cathy Hardy

Venture Law Group (650) 233-8567

Vice President/President Elect - Donna Williams

Sixth District Court of Appeal (408) 494-2529

Secretary - Jane Metz

McCutchen, Doyle, Brown & Enersen (650) 849-4829

Treasurer - Nancy Adams

Navigant Consulting, Inc. (510) 450-6754

Past President - Mary Ann Parker

California Dept. of Water Resources (916) 653-8001

Executive Board Member - David Bridgman

Stanford University (650) 725-0806

Executive Board Member - Lauri Flynn

Bank of America Law Library (415) 622-2854

NOCALL COMMITTEES AND CHAIRS

AALL Liaison - Shirley David, Sacramento County Law Library (916) 874-6013

Academic Relations - Diane Rodriguez, San Francisco Law Library (415) 554-6837

Archives - David Bridgman, Stanford University (650) 725-0806

Audit & Budget - Ellen Platt, Heafey Law Library, Santa Clara University (408) 554-5307

Awards - Mary Ann Parker, California Dept. of Water Resources (916) 653-8001

Constitution & Bylaws - Prano Amjadi, Heafey Law Library, Santa Clara University (408) 554-4452

Consulting - Teresa Ewing, Bank of America Law Library (415) 622-1657

Education - Jenny Kanji, Lexis-Nexis (415) 781-1707

Government Relations - Susanne Pierce Dyer, Bernard E. Witkin Law Library (510) 272-6486

Grants - (temporary) Lille Koski & Leslie Campbell, USF Law Library (415) 422-6773

Membership - Marlene Harmon, Boalt Hall Law Library (510) 642-0171

Networking - Sue Welsh, McGeorge School of Law Library (916) 739-7014

Newsletter - Leslie Campbell, University of San Francisco Law Library (415) 422-2252

Nominations - Marlowe Griffiths, Howard, Rice et al. (415) 399-3043

Placement - Mary Staats, Farella, Braun & Martel (415) 954-4451

Public Access - Coral Henning, Sacramento County Law Library (916) 874-7427

Public Relations - Coral Henning, Sacramento County Law Library (916) 874-7427

Spring Institute - Donna Williams, Sixth District Court of Appeal (408) 494-2529

Technology - Nancy Hoebelheinrich, University of San Francisco Law Library (415) 422-2249

Union List - Pati Traktman, Rogers, Joseph, O'Donnell & Quinn (415) 956-2828

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NOCALL Calendar of Events 2000

February 29, 2000—Deadline for submitting Application for Grants for the Spring Institute.

March 17th-18th, Friday-Saturday

- **NOCALL's 20th Anniversary Spring Institute: *A Lot Can Happen in 20 Years!***, Ramada Inn, San Francisco. Contact Donna Williams, (408) 494-2529
<http://lawlibdns.wuacc.edu/nocall/msg00229.html>

April 9th-15th, Sunday-Saturday

- **National Library Week**

For more information about upcoming events,
visit NOCALL's webpage:
www.nocall.org

DON'T
MISS THE
SPRING
INSTITUTE

MARCH
17-18