

NEWS

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Postcard from Napa

A Message from the President

any thanks and congratulations to the NOCALL Institute
Committee, Chair, Mary Ann Parker, and members Coral Henning, Judy
Janes, Marilyn Josi, and Evy
Posamentier on the superb program,
"Information Sources for the Future,"
presented on March 7, 1998 in Napa.

Stanford Professor Joseph Grundfest's account of the Securities Class Action Clearinghouse was engaging and very informative. The Clearinghouse is a designated internet site for required electronic posting of court documents for securities fraud litigation (http://securities.stanford.edu).

Next, Stanford librarians, Paul Lomio, Erika Wayne, and Rilla Reynolds of the Stanford Digital Law Project described their library's involvement in the creation of several unique, innovative "Virtual Library Projects" that can be found at the Stanford Law Library's home page: "Don't Ask; Don't Tell: Don't Pursue" (http://dont.stanford.edu:8080); "On Line Motion Practice" (http://NDCal.stanford.edu); and, "Women's Legal History Biography Project" (http://wwwleland.stanford.edu/group/WLHP).

The morning's final speaker, Mary Ryan, of Wilson, Sonsini, Goodrich &

Rosati in Palo Alto, offered many timesaving and money-saving strategies that can be used in online quests for business information. Mary's inspiring, singing finish to her fast-paced, excellent presentation will not be forgotten by those in attendance!

At the afternoon program, Joe Mangum of Disclosure parsed SEC documents and defined secu-



rities industry jargon as he led the audience through a well-designed handout detailing the Securities Exchange Commission's requirements of publicly traded companies. Also, Carolina Rose of Legislative Research, Inc. reviewed, and provided updated information on sources for California legislative and regulatory history.

In addition to the excellent program, there were twenty exhibitor tables for attendees to visit, and opportunities to socialize over appetizing food and drink throughout the day. Traveling to and from Napa with hills green from all the rain was part and parcel of a great day.

- Linda Weir NOCALL President

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Union List

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Marie Schneider NASA Ames (650) 604-6326



NO CALL NOVE Editors

EDITOR

Jo Caporaso McCutchen, Doyle, Brown & Enersen, LLP San Francisco (415) 393-2560 jcaporaso@mdbe.com

ASSISTANT EDITOR

Caren Doyle Baker & McKenzie San Francisco (415) 576-3068 caren.l.doyle@bakernet.com

ARTICLES EDITORS

Nora Levine Crosby, Heafey, Roach & May Oakland (510) 466-6195 noras@netcom.com

Mark Mackler Sonnenschein Nath & Rosenthal San Francisco (415) 882-5088 5MM@sonnenschein.com

ADS EDITOR

Rebecca Lhermitte CEB Continuing Education of the Bar Berkeley (510) 642-5343 RLhermit@library.berkeley.edu

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listserv@assocdir.wuacc.edu. In the body of the message type: subscribe nocall-list Your Name. Contact Joan Loftus at (415) 986-4200; loftus @netcom.com with any questions or comments.

NEWSLETTER DEADLINES

November/December issue: October 30 January/February issue: January 5 March/April issue: March 3 May/June issue: May 5

Submissions made to the Editor must be in Word 6.0 or Wordperfect 5.1 on a 3.5" disk or sent via the Internet as an e-mail attachment.

From the Editor's Desk

HELP WANTED: NOCALL members from all types of law libraries, geographic locations, and interests to participate in the present and future issues of NOCALL News. No experience required.

As Editor of NOCALL News, I encourage everyone to give me ideas for future issues. In this issue and the previous three, I have tried to include material that you would find both entertaining on a personal level and useful on a professional level. I think the articles show the talent, knowledge and experience of our members, and even more importantly, the interest in sharing in these three areas. In this issue two of our members share some tips to help make life a little easier. In "Professional Reading in Review" Jaye Lapachet shares tips on how to tackle the professional reading pile, and in "Spring Cleaning" Jane Metz give us tips on bringing some control to the paper jungle we deal with on a daily basis.

When you read the newsletter, do you think "I wish there were more articles on" You can change that by letting me know what you would like to see in future issues. If you are willing to take the lead in writing an article on a project you are planning or have completed, or a conference you have attended, we will publish it. More often than not, the articles you have been reading were written and sent to me unsolicited. Nancy Adams surprised me with her article on Legal Works '98 included in this issue.

I want to take this opportunity to thank everyone who has participated in NOCALL News. I hope you join us in making NOCALL News one of the best Chapter newsletters.

Jo Caporaso

Editor, NOCALL News

CLARIFICATION

Volume 17 of NOCALL News had only two issues; No. 1 (September/October 1996) and No. 2 (November/December 1996)

Musings from Mark



Mark Mackler, Sonnenschein, Nath, & Rosenthal

ILL A "HIT" BE ORDERED ON OUR BOB BERRING?...In the current issue of "California Monthly," Bob takes on the Library-cutters at UC Berkeley. The article is called "The Siren Song of Cyberspace." Bob blames the coming demise of the UCB libraries on a host of culprits, including an erosion of purchasing power, a decreasing commitment to coverage of certain subject areas, a shift away from the concept of open stacks, and a reduction in the role of professional librarians. Not content to stop with that, he goes on to attack the "imagined arrival of digital information." "One can cut away at the print collections—as they are nothing more than the artifacts of an older culture—and put one's nickel on the digital future to solve our problems... Unfortunately, the campus seems intent on destroying the bridges that will allow us to get there." "The campus has systematically deprofessionalized library services, and librarians are disappearing from the places where traditionally they have served the library patrons." "Much of the Web resembles a 16-year-old boy's bedroom: messy and filled with shiny gadgets and sexual fantasy." You know, I could go on to write this entire column about this mini-essay of Bob's. I won't. But, if you care about the future of the UCB libraries, read Bob's article for yourself in the February "California Monthly." Thanks, Bob!

WHO WANTS TO READ MORE ABOUT LEGAL PUBLISHING?...The December 29th New York Times ran an article called "Concerns Grow About An Aggressive Publishing Giant." The article begins by exploring Elsevier Science's role in the production of scientific journals, and from there moves on to discuss the CCH/Wolters Kluwer and Chilton purchases. Nigel Stapleton, co-chief exec of Reed Elsevier: There is not a lot left to buy, particularly if you subscribe to the view that in a technology environment scale is more important than it ever has been.

THEN, IN FEBRUARY...The Times published the obit of W. Bradford Wiley, "a sixth-generation publisher who was the watchful guardian of the family-controlled John Wiley & Sons." Did you know that the company began with a bookstore in New York back in 1807? Independence was a moral canon to Mr. Wiley, who saw a connection between independence and quality publishing.

A SHAMELESS PLUG...for Michael Gorman's new book called Our Singular Strengths—Meditations for Librarians (ALA 1998). I discovered this little book while browsing (Can we browse the UCB collections? Can we browse at the SFPL?) through the wonderful Mechanics Institute Library. Gorman's book consists of twelve intriguing chapters, with headings like Beginnings and Endings, Values,

Lives, Present & Future, Eternal Promises. Each chapter has a number of short lessons, parables, stories and observations. Check this book out, and see for yourself.

APOSTLES OF THE FAITH THAT BOOKS MATTER...was a major story in the February 20 New York Times. The story highlighted the role of children's librarians in the NYPL. "For a librarian, few things match the thrill of helping to awaken a child's interest in reading." For me, the most captivating paragraph centered on the Chinatown branch. A woman from China stood in the doorway one day last year, with a child in each hand, staring at the room. "Free?," she said softly. "All this is free?"

GETTING OUT OF THE BOX...I recently attended a NOCALL brown bag lunch featuring this video. I must confess that I felt a little cynical as I viewed the production. Several "chief knowledge officers" and "knowledge managers" had the same message: It's imperative that the people within your organization systematically capture, develop and share their best thinking. Here's what I think: This concept is a good one, and it might work at Ernst & Young and at Lotus Development. However, based on my twelve years of law firm experience, I have to say that most lawyers are not encouraged to share their knowledge. Moreover, even if they were encouraged to do so, I doubt that they would.

THE DEATH OF THE BOOK..."Maybe I'm wrong, but I should say that in ten years textbooks as the principal method of teaching will be as obsolete as the horse and

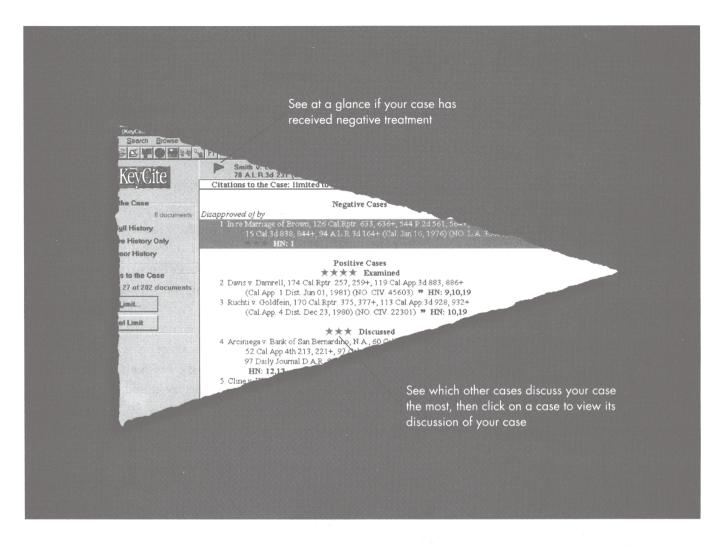


carriage are now. I believe that in the next ten years visual education—the imparting of exact information through the motion picture camera—will be a matter of course in all schools...Books are clumsy methods of instruction at best, and even the words of explanation

in them have to be explained. Thomas Alva Edison (1921). In The Diary and Observations of Thomas Alva Edison.

THE PRESIDENTIAL SEX SCANDAL...Would Mark's column be complete without something relating to Monicagate? Vernon Jordan began his testimony before the Grand Jury today. In a recent Newsweek, he is described as a "superlawyer," in spite of the fact that he hardly practices law and isn't even a registered lobbyist. "If you ever see me in the library here, tap me on the shoulder," he once told an associate at his law firm. "For you will know that I am lost." Thanks for the wisdom, Vernon. Just stay out of my law library.

as made to the Editor



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Spring Cleaning: Getting Your Files Under Control

— Jane Metz, McCutchen, Doyle, Brown & Enersen, LLP —

an't find that important document? Surrounded by piles of files? Office floor looks like your filing cabinet exploded? Maybe it's time for some spring cleaning of your files. Here are some ideas to get you started.

Supplies

Of course, you will need a filing cabinet (or two, or three). You will need file folders. I use letter sized hanging folders with clear plastic tabs. Have a stapler on hand. It is much better to staple together important documents than using paper clips, which usually fall off and land in the bottom of your file drawers. And most important of all, you'll need a trash can and recycling bin.

System

I use a straight alphabetical systems, without too many subject breakdowns. I know that some librarians are tempted to "catalog" their files with complete subject categories such as "PROFESSION-AL ACTIVITIES AND ORGANI-ZATIONS - AALL - ANNUAL MEETING - 1997 - BALTI-MORE." Personally, I go for the KISS (keep it simple, stupid) approach. Occasionally, I do use subheadings, such as "AALL - GENERAL" and "AALL - 1997

ANNUAL MEETING." Also, you may need more than one cabinet. Try keeping publisher files such as catalogs, invoices, and other records in one cabinet. Keep the files you use the most closest to your desk. Keep reference materials filed at the reference desk.

Color Coding

How about color codes for personnel files, professional activities, publisher files, branch offices, etc.? Color can be applied to white labels by using highlighter, dots, or col-



ored plastic tabs. I make my labels out of 1 1/2 inch by 2 inch sticky notes. Folded in half, they fit great into the 2 1/2 inch long plastic tabs for hanging folders. Post-it(also makes page markers (small sticky bookmarks) that are the perfect size for file labels. The sticky products come in a multitude of colors for easy coding, you can write on them, and if you make a mistake you can just toss them.

Labeling

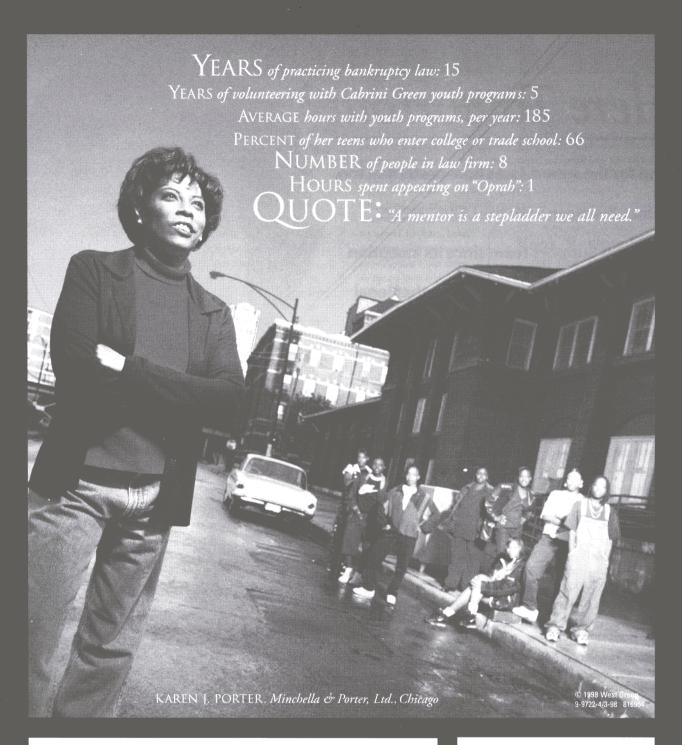
If you want a professional look, and if you have the time, labels can be printed on a label maker like a Brother P-Touch(. Or create a template in your word processing program. Then type your labels, print them (you can use colored paper), and cut them out. On the other hand, if everything is filed and the drawers are closed, no one actually sees the labels. So there's nothing wrong with writing them by hand.

Making It Work

There are no rules for setting up a filing system. Whatever you set up should work for you. If your workneeds change or you find that your system does not work so great, change it. Most important of all is to maintain your system.

Remember: setting up files takes time and keeping things organized takes discipline. Having a more organized workspace may not solve all of your problems, but it should reduce stress.

For more, see: Barbara Hemphill, Taming the Office Tiger: The Complete Guide to Getting Organized at Work, Kiplinger Books, 1996 or www.thepapertiger.com/index.htm.



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responsible for ALA liaison; Chair, NOCALL Education Committee; Member, SLA Legal

Division Education Programs





What are YOU Reading??

— by Nora Levine, Crosby, Heafey, Roach & May —

We have a tie. And, American history, old and new, and non-fiction, have captured the interest of more than one NOCALL member this year.

I've just finished, ANGELA'S ASHES by Frank McCourt. It took me a long time to decide to read it because all that poverty sounded too depressing. I thought I grew up poor! I am so grateful my family was not forced to emigrate back to Ireland. It was one of the best autobiographies I have ever read. Not only was the perspective insightful but the use of language wonderful. The people who populate Frank McCourt's young life reminded me of those in one of my favorite movies, My Life as a Dog (Swedish). Angela's Ashes reinforces my belief that an undernourished upbringing is no excuse for not taking responsibility for your life as an adult. I hope Frank McCourt writes a sequel about his adult life.

Shirley David, Sacramento County Law Library

I recently finished UNDAUNTED COURAGE: MERIWETHER LEWIS, THOMAS JEFFERSON AND THE OPENING OF THE AMERICAN WEST, by Stephen E. Ambrose. A wonderful telling of the Lewis and Clark expedition. I was most moved by the descriptions of the wildlife on the plains at that time: birds and buffalo and elk and prairie dogs beyond counting.

Janet Fischer, San Mateo County Law Library

Just finished UNDAUNTED COURAGE by Stephen E. AMBROSE. This is the captivating story of Lewis and Clark's search for an all-water passage from the Missouri to the Pacific. Of course, they had to trek overland for part of the journey but the tale of their exploration and adventures by a first-rate historian-author, Ambrose, makes for a "can't-put-it-down" read. I found myself reading into the wee hours as I lost myself in the wild West. I hadn't realized that Lewis made such scientific discoveries in the areas of flora and fauna. Sacajewea comes off heroic in the adventure as well. She and other Indian women saved the expedition party's hide more than once along the trail.

Virginia Kelsh, University of San Francisco Law Library

I just finished THE PERFECT STORM, by Sebastian Junger It is an account of a huge storm in 1991 off the coast of Massachusetts; two storms colliding, actually, a warm one and a cool one. 100-foot waves! Amazing stories. It's not the kind of thing I usually read, but I found it fascinating; I learned a lot about weather and boats and the fishing industry AND these incredible people (parajumpers?) who jump off helicopters into the ocean during storms to save people. Nice to read while it was raining outside...

Leslie Ann Forrester, Murphy, Weir & Butler

- Last year at a high school reunion I proudly told an old friend that 4 years ago, after a life long dream, I started piano lessons. My friend
- had seriously studied the piano throughout her school years and ultimately had to choose between a piano career or law school. She chose
- law school. She said that adults cannot ever learn to play as well as
- someone who starts before the age of 13 years. I con-
- tinued on with my lessons knowing that I was doing
- so for my own personal satisfaction, but every so often
- her comment would haunt me. Now, fortunately, I am
- totally cured and inspired. I just finished reading
- PIANO LESSONS: MUSIC, LOVE & TRUE
- ADVENTURES, by Noah Adams, of National Public
- Radio. Adams chronicles his first year of taking up the piano (he just happened
- to be 51). He beautifully conveys his love of the instrument and yet he
- Bookwire

Amazon

- www.bookwire.com
- humorously describes the challenges he encountered trying to learn
- using unconventional methods. As a radio journalist, he also recounts his numerous interviews with famous classical, jazz and pop pianists.
- One learns something new about piano technique from each interview. Adams writes with charm and insight about the world of music. If
- anyone is thinking of taking up an instrument for the first time, and but thinks it is too late in life, read this book first and then follow your
- Donna Purvis, Baker & McKenzie
- I recently read INTO THIN AIR, Jon Krakauer's account of the Mt. Everest tragedy in April 1996. Krakauer details the actions and mis-
- takes that led to the deaths of eight climbers in one season on Everest. Along with the chronological details, Krakauer provides a great back-
- ground on the world of elite mountain climbers and the physical and mental effects of high altitude climbing. An important book to read for
- anyone who has ever considered doing any serious mountaineering. Maeve Roche, McCutchen, Doyle, Brown and Enersen
- If you'd like to contribute a description of what's currently residing on your reading table, please e-mail me, Nora Levine, at
- nlevine@chrm.com, or by phone at (510) 466-6195.

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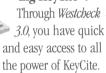
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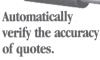
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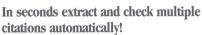
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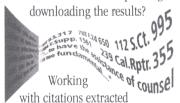


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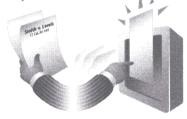
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PROFESSIONAL READING IN REVIEW

- Jaye Lapachet, McKenna & Cuneo -

or those of you who rarely have time to read e-mail much less do your professional reading, I have compiled a purely subjective list of articles that may be of interest to you. These have been compiled based on my completely scientific and organized method of flinging new journals on to a teetering stack and pulling the top one off the stack when I have a spare minute to read something.

"The Cite Stuff", California Lawyer, February 1998, pg. 39, 45, edited by Sandra Rosenzweig

Another look at the Shepard's versus KeyCite question, which focuses on the KeyCite flags and the forthcoming Shepard's traffic lights. Gives a few hints on the most useful features of each, but refuses to make a definitive statement on which is better.

"Privacy on the Internet (or what others can learn about you)", _B/ITE: Bulletin of the Information Technology Section of SLA_, Winter 1997, v.13, by Walt Howe (also apparently available at http://www.delphi.com/navnet/privacy.html)

Articles on privacy issues are always of interest to me and this article has some good discussions of what information you give away when you are 'Net surfing as well as information on what cookies are.

Finally, the article talks about some anti-cookie initiatives.



"Digital Signatures: identity in cyberspace", AALL Spectrum, December 1997, v.2.n.4, by Karen Coyle.

This is a good basic article, that is not too basic or condescending about what digital signatures are and how they can be used. Examples of digital signatures are also included. This article reminded me of what smart people librarians are.

"New Leadership for LEXIS-NEXIS", Information Professional Update, Issue 1, January 1998, p.98:2.

Short article about the new CEO. A quote from the article is "...it is hard to match the skills of a knowledgeable information professional to select critical data and give it perspective." Brief overview of the new CEO, but his views on information professionals are in line with ours, thus it is worthwhile reading.

Here are some hints on getting some professional reading done:

- **1.** Look at the table of contents when the item hits your Inbox. If you don't see anything of interest, place it in your Outbox.
- **2.** Read articles that are of interest to you.
- **3.** Read during your commute. If your commute is not long enough, read faster, or don't be as ambitious in what you want to accomplish.
- **4.** Keep one bit of professional reading in your briefcase all the time. If you are able to read one page, you are farther ahead than you were.
- **5.** If you lose interest, stop reading and go on to the next article. Article titles are made to get you interested and if the article text doesn't perform as promised, something else will.
- **6.** Get together with a colleague and split up the reading on journals that you are most interested in. Then get together twice a month for lunch to go over the articles you have read with each other.

My best picks for professional reading are:

Information Outlook, SLA
Inside the Internet, the Cobb Group

CHAPTER VISIT

- Shirley H. David, AALL Liaison -

udy Meadows, American Association of Law Libraries President, visited NOCALL on January 29- 30, 1998. NOCALL President Linda Weir planned a full itinerary for Judy which she graciously accepted.

After checking into the hotel, Judy was escorted to the offices of McCutchen, Doyle, Brown & Enersen, LLP for a small informal lunch with NOCALL members: Jo Caporaso, Donna Purvis, Michael Saint-Onge, Faye Jones, Marcia Bell, and Shirley David. The sunny view of San Francisco Bay from the conference room next to the firm library made for a very warm welcome.

The afternoon was spent at the University of California, Berkeley School of Information Management



and Systems (SIMS). Judy Meadows, Linda Weir, and Shirley David met with the Dean, Hal Varian. The curriculum was discussed as well as law librarianship and AALL. The NOCALL reception with the SIMS students followed.

The reception was coordinated by Cynthia Papermaster. Linda Weir introduced Bob Berring, a former AALL President himself, who introduced Judy Meadows.

Also present at the reception were Lucia Diamond, Deborah Kearney, Marlene Harmon, Ginny Irving, Tom Reynolds, Sam Trosow, Kathleen Vanden Heuvel and other members of the Boalt Hall Law Library staff, and Terry Huwe from the University of California Institute of Industrial Relations. Linda told the group about NOCALL and encouraged them to join as student members. Judy talked about the different types of law librarianship and the upcoming annual meeting in Anaheim. There were several students who held law degrees and they seemed very interested in learning about job opportunities in law librarianship.

On Friday morning, Judy attended the NOCALL board meeting and NOCALL luncheon held at the Marines' Memorial Club in San Francisco. The following are highlights from her speech:



- She opened with a summary of her activities during her NOCALL chapter visit. She applauded the efforts of NOCALL's liaisons with UC Berkeley and San Jose State University.
- AALL officials feel chapter visits are vital for the organization as it allows an opportunity to listen and learn about the concerns of AALL members.
- Judy is the director of the Montana State Law Library. Law Librarianship in Montana is a microcosm of the field. There is one firm librarian, the state law library which is the public law library for the state, one federal court library, and one law school library. As the public library for the entire state, there is a noticeable change in clientele at Montana State Law Library towards increased use by the non-law trained general public.
- The presidency of AALL is very time consuming. One half of Judy's time is spent traveling on AALL business. In addition, one half of time at home is spent on AALL business. One third of all AALL chapter visits are made by the President.
- The president represents AALL to other organizations. From the NOCALL meeting she is traveling directly to a meeting of the ABA Council on Legal Education and Admissions to the Bar where she will be delivering a report on AALL activities.

The president is asked for "sound bits" by national media, especially about the legal publishing industry.

- AALL activities during 1997-98 have been extensive.
- The annual meeting in Baltimore broke all attendance records.
- The Washington Affairs Office has been representing our interests on Copyright and Fair Use legislation and Title 44 Government Printing Office reorganization. They are also available to local chapters to help with local government issues.
- Additional support is available to chapters through the Chapter Leadership Bulletin Chapter Handbook, and chapter leadership roundtable discussions during the annual meeting.
- The results of the Credentialing survey has just been disclosed to the AALL leadership. The survey was sent to 900 AALL members. There was a 48% response rate. Seventy one questions about core competencies for law librarianship were listed. The top lacks when the respondents entered their current position were in the areas of management skills, information technology, and teaching skills. A detailed briefing of the credentialing survey results will be in the April Spectrum.
- The Citation Format Committee is completing its work and will be publishing recommended uniform citations for State regulations and codes.
- Private Law Libraries SIS is producing a series of resource guides for law firm and corporate libraries entitled "Making Information Work." The first guide is "How to Hire a Law Librarian." Michael Saint-Onge was instrumental in its development.
- There is great interest in publishing practices. The Committee on Relations with Information Vendors is focusing on solutions, not just targeting problems. The committee has visited with officials at West Group and Commerce Clearing House. CRIV has a web page on AALLNET that features on-line vendor complaint forms for CRIV investigation. CRIV is also working on a tool kit that will include guidelines for vendor/library relations. Also in the works is a publishers' service where publishers will be encouraged to post changes and potential problems.

• The program schedule for the annual meeting in Anaheim will look very different than in previous years. The programs will start on Sunday instead of Monday. The SIS meetings and programs will be on Wednesday instead of Sunday. There will be four keynote speakers, one for each day. The opening reception will be at the convention center, and it will have a California Beach party theme. The closing banquet theme will be "Classic Hollywood." If everyone from NOCALL doesn't know by now, Michael Saint-Onge is the Program selection Committee Chair.

Judy Meadows had to rush off after her speech to catch a plane to her next AALL destination. Before she left, she was presented with a personalized signed copy of America and the California Dream 1850-1915 by California State



Librarian Kevin Starr. The book was chosen because Judy's visit coincided with California's sesquicentennial celebration. The eighteen month celebration commemorates the period from the discovery of gold in 1848 to California's statehood in 1850.

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- COMMITTEE MID YEAR REPORTS

Academic Relations Committee

Cynthia Papermaster, Chair

he members of the Committee are Cynthia Papermaster, Diane Gamlowski, Jaye Lapachet, and Sarah Montes. The Committee hosted a reception for the students and faculty of SIMS (UC Berkeley School of Information Management and Systems) on Thursday, January 29, to coincide with AALL President Judy Meadows' visit to the Bay Area. Judy, NOCALL President Linda Weir, and AALL Liaison Shirley David met with SIMS Dean Hal Varian to discuss the SIMS program, AALL, and education for law librarianship. At the reception Judy spoke briefly about the profession of law librarianship and invited SIMS students to learn more about career opportunities by joining AALL and NOCALL.

The Committee is planning to participate in a "Career Fair" at the San Jose State University School of Library and Information Science in April. We welcome additional Committee members and NOCALL members' ideas. Please contact Cynthia Papermaster, Gibson Dunn & Crutcher, cpapermaster@gdclaw.com, 415-393-8248.

Audit & Budget Committee

Prano Amjadi, Chair

- In September the budget was approved by the Executive Board.
- Records for the fiscal year 1996-97 were reviewed by a Certified Public Accountant.
- The Committee has reviewed the treasurer's records for the fiscal year 1996-97.
- The checking account is correct with a balance as of May 31, 1997 of \$30,152.25.
- · All expenses have been verified.
- The deposit record, checkbook and ledger was reconciled.
- Comparison of the ledger with the quarterly and annual reports was made.
- A report was made to the treasurer regarding three entries in the check ledger and a missing February 1997 bank statement.
- The Committee recommends that in the future all quarterly reports end exactly on the last day of the quarter.

Consulting Committee

Lauri Flynn, Chair

he Committee has done two consultations thus far, both for law firms in San Francisco.

The first consultation was for a firm with no library staff, although they did have a filing service to maintain the updates. They needed assistance with weeding and organizing the collection, suggestions on space, upkeep and control of the collection. In addition to making suggestions on these issues, we also provided information on the services a part-time law librarian could provide.

The second firm had two paralegals working part-time in the library. They had sophisticated questions re: setting up an online catalog, automatic claiming of serials, classification schedules and space planning.

As a result of the second consultation, a file has been set up for classification schedules and subject headings used in NOCALL member libraries, particularly small to medium sized private and county libraries. Additions to this file are welcome.

A subcommittee was recently formed to update the Law Library Services & Consultants List. This will be completed by the spring.

Education Committee

Jenny Kanji, Chair

Pollowing is the brief update of the Education Committee: Members of the committee are Cella Mitchell, Debbie Mazor, Laurie Flynn and Nancy Green. The Fall Workshop which was held in the Marines' Memorial Club was titled, "Do we make an Impact? Measure it!". The speaker, Annette Gohlke talked about Benchmarking, a way to show management your library's value in hard numbers! Over 60 members attended this half day workshop and the evaluations revealed that it was an informative and an entertaining program.

We will continue to hold Brown Bag Lunches. Our next one is on February 4th and the topic is the SLA video showing of "Getting out of the box: The Knowledge Management Opportunity". This informative video will be supplemented with handouts. There will also be a repeat of this showing in the South Bay area later in





February. We are in the process of looking for a location. If you have a conference room that we can use - please contact one of the committee members.

Government Relations Committee

Suzanne Pierce Dyer, Chair

t the NOCALL September 30, 1997 Business Meeting, past and continuing NOCALL Government Relations Committee members Judy Janes, Carolina Rose, Cathy Hardy, Nancy Hoebelheinrich, Evelyn Posamentier, Michael Ginsborg, Susan Van Syckel, Ruth Nunez-Schaldach, Peg Durkin, Louise Roysden, and Christie Henningfield received NOCALL Merit Awards in recognition for the previous achievements of the Government Relations Committee, especially passage of S.B. 1507, the "NOCALL Bill."

Subsequent to that meeting, I have sent a number of letters via fax and e-mail on behalf of NOCALL. Many of these were about various aspects of the California Code of Regulations because the ten year contract with Barclays was about to be re-negotiated. I sent letters urging that the new contract include the existing CCR depositories and several separate letters about the internet version of the CCR which is mandated by SB 1910. I also sent letters in support of the federal depository system. After receiving Judy Meadows' AALL Action Alert, I sent e-mail in support of the digital copyright proposals supported by AALL. These were sent to both California U.S. senators and all of the members of the California house delegation who had listed e-mail addresses.

Newsletter Committee

Jo Caporaso, Chair

October 1997 issue of NOCALL News to improve the design and content. A new look was achieved with a new masthead, fonts, graphics and offset printing. To make reading NOCALL News interesting and fun, we are including articles on a variety of topics which often focus on our members' experiences and interests. A new column, called What Are YOU Reading?, draws member participation, and a continuing column, Musings with Mark, continues to be very popular.

Although our advertising revenues are significant, I hope that in the remaining issues we will attract more advertising to further offset the cost of production. We appreciate the advertising support we have received from Lexis-Nexis, West Group, local vendors and others.

The Committee looks forward to making NOCALL News an interesting read as well as a good source for Chapter news. We appreciate any feedback from NOCALL members and encourage everyone to contribute an article.

The Newsletter Committee members are: Caren Doyle, Nora Levine, Rebecca Lhermitte, and Mark Mackler.

Placement Committee

Mary Staats, Chair

his is a committee of two members, Mary Staats and Joan Loftus. Mary Staats is chair, because Joan already has plenty to do maintaining the NOCALL web page and doing her day job.

The job postings have slowed down in the past five months. There have been 14 positions posted on the NOCALL listserv and the web page since the beginning of 1997. In addition, Joan has added links to listings of other library organizations, listings in the local papers and a variety of other organizations, all of which she dutifully keeps current.

Statistics reflecting our activities are as follows:

Total number of positions listed	54
Resumes received for professional positions	15
Resumes received for paraprofessional positions	13
Resumes sent to prospective employers; Professional Paraprofessional	77 107

Number of positions filled by NOCALL Placement unknown (at least 8)

A new policy was initiated with regard to headhunters. If a headhunter requests the resume file, I will seek the approval of each applicant before I send the headhunter a resume. With employment agencies like Certified and AIM, I generally ask the applicants when I receive the resume file if they want a resume sent.

Very special thanks and recognition to Joan Loftus, whose techni-

cal skills, industrious work habits and ever-present thoughtfulness, give NOCALL Placement Listings a prominent presence on the web with easy-to-read text and continuously updated listings. It is our web page that attracts most job seekers and gives us the most exposure.

Public Relations Committee

Donna Purvis, Chair

Members: Leslie Ann Forrester, Murphy, Weir & Butler, Coral Henning, Sacramento County Law Library and Jenny Kanji, Lexis-Nexis.

he Public Relations Committee's main focus this year is to produce a new NOCALL Brochure. Recent committee activities require that we have an updated brochure that will show NOCALL at its best. As a temporary measure, the old brochure has been cut, pasted, and copied with updated information on officers, relevant committees, NOCALL's new postal address and our web page address. Copies have been provided to the Fourth Annual Conference for Library Paraprofessionals, which NOCALL co-sponsored, the Public Access Committee for distribution at a Public Access program at the Mountain Valley Library Systems , and the Academic Relations Committee for a student reception at SIMS.

After the new brochure is completed, the Committee hopes to be able to do other NOCALL promotional activities.

Meanwhile, if any committee needs promotional assistance from Public Relations, or if anyone else would like to join the Committee, please contact the Public Relations Committee Chair.

Technology Committee

Marie Blosh, Chair

he Technology Committee's first project was to coordinate a group registration for Information Today's conference "Internet Librarian '97". The conference was held over three days in November in Monterey. Thirty NOCALL members participated, and each received a 50% discount on the conference registration fee. In addition, NOCALL will receive a \$225. rebate from Information Today for registering the group. A review of the conference by committee member Chuck Marcus will appear in the NOCALL newsletter.

The Committee will coordinate another group registration for Information Today's 13th annual conference "Computers in

Libraries '98," which will be held March 2-4 in Arlington, Virginia. More information can be found at their web site. (http://www.infotoday.com/cil98/cil98.htm) Anyone interested in registering should contact Marie Blosh at (510) 881-7762.

Internet Subcommittee

Prepared by Joan Loftus

he NOCALL e-mail discussion list currently has 272 subscribers and has become a very important means of communicating news and assisting members. The NOCALL web page has added a few new pages this year. Joan Loftus worked with Jimmy Rimonte at the Daily Journal to set up an update listing of new California court rules. Heidi Tatreau contributed the web pages for the NOCALL Fall and January Business Meetings. The most active pages were the Placement Committee with job listings, the Calendar of Events, the Court Rules, and the California resources. We welcome volunteers to assist with updates and creating pages and encourage the NOCALL Committees to use it as a way of distributing their information.

Union List Committee

Pati Traktman and Marie Schneider, Co-Chairs

he Union List Committee is co-chaired by Marie Schneider and Pati Traktman. Committee members are Holly Mohler, Susan Mohler and Shannon Bettis.

The current edition of the Union List (the 11th) has been sold out and we are beginning to plan for the 12th edition.

Marie has successfully converted NOCALL's portion of the Union List (Foreign Codes, Local Codes, State Codes, Superseded Materials) to an Access database. This database currently resides on the network at Pati's firm (Rogers, Joseph). It is a big improvement over our old Fox Pro application. Thanks again to Marie for putting in so much personal time to make this happen. We will be generating lists from this database and sending them to contributing firms for editing within the next month or so.

Now for news regarding the other portion of the Union List formerly produced by CLASS. As you may recall, CLASS was disbanded last year and the CULP project was moved to San Jose State University Library School. It was renamed the CDBS Project. We have recently learned that in October of last year CDBS was acquired by a company called GRC International and moved down to their site in Santa Barbara. We have just found a

contact person at GRC who will be sending us information about how NOCALL members can change their holdings information and when can we expect to purchase a new print-out to be used to produce another edition of the List. When we learn what GRC International has to say, we will let you know through NOCALL News.

ADDENDUM March 17, 1998

To update you further: Marie is working on one more step to finalize the data in our new Access database and we should be ready to generate reports for you to edit within the next month. GRC's database has been unavailable for the past 6 weeks so they are just now able to put together some information regarding pricing and formats for the purchase of our portion of CULP. All in all we hope to be able to offer a 12th edition for sale by July or August.

If you have questions regarding changes or additions to your holdings in CULP you can contact Mary Stewart at GRC International 1-800-933-5383, ext. 4271.

Academic Relations Committee News

Cynthia Papermaster, Chair

N OCALL hosted a reception for students and faculty of SIMS, the School of Information Management and Systems (formerly School of Library and Information Science), at UC Berkeley, on Thursday, January 29.

The reception was held to coincide with the visit to the Bay Area of Judy Meadows, AALL President. Judy has a particular interest in education for law librarianship, and she, Linda Weir, and Shirley David met with Dean Hal Varian before the reception to discuss the program at SIMS and law librarianship. Judy also gave an entertaining talk at the reception, telling the students and faculty about law libraries in Montana, AALL, and the everincreasing need for well-educated professionals.

The reception was well attended. Many of the SIMS students who attended chatted with librarians from the three types of law libraries represented, among them were Shirley David and Eric Wade (government sector), Cynthia Papermaster (private sector), and Linda Weir, Bob Berring, Tom Reynolds, Kathleen Vanden Heuvel, Sam Trosow, Marleen Harmon, (law school sector).

The Academic Relations committee provided NOCALL and AALL materials, including information about membership, schol-

arships, and grants. The Committee plans to organize another event at the school next Fall.

Grants Committee News

Mary Sigafoos, Chair

here will be grants available for attending the SLA Conference and the AALL Conference this year. If you are interested in applying for a grant for either conference, please call Mary Sigafoos [415-248-1516] to request an application form. The Grants Committee will be happy to review all applications.

If lack of funds will prevent you from attending either conference, please apply for a grant!

Public Relations Committee News

Donna Purvis, Chair

NOCALL Public Relations Committee Seeks NOCALL Volunteers for KQED Pledge Drive

Do you sometimes introduce yourself as a law librarian and you get back blank or inquisitive looks? NOCALL has a great opportunity to be visible to the entire Northern California community by participating in an upcoming KQED pledge drive. NOCALL will be recognized and thanked on the air, NOCALL signs will be visible on each table, and there will be on-air NOCALL graphics.

KQED, the Bay Area public broadcasting station located in San Francisco, will hold pledge drives in June and August. We would like to see if we can get a NOCALL group together for one of these drives. Our session would be on a weekend, during the day. A session lasts 3 - 4 hours. KQED will provide free parking in their underground garage and they will also provide us with a meal appropriate to our time slot. There is also a raffle at the end of the session where volunteers are eligible to win KQED promotions such as books, mugs, videos, CDs, etc.

About 7 weeks before the June drive, an e-mail asking for volunteers will be posted to the NOCALL listserv. If you do not have access to the listserv, or do not access it on a regular basis and you would like to volunteer, please contact Donna Purvis, 415-576-3066 and you will be put on the contact list. If there is enough interest, but we can't get a session in June, we will try again in August.

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Legal Works '98: The Technology Answer Show

— Nancy Adams, Sheppard Mullin Richter & Hampton LLP —

rode the cable car up California Street on the sunny first Monday of March to attend Legal Works '98 at the Fairmont Hotel. While I saw a number of fellow librarians in the exhibit hall, few attended the conference sessions. It was clear from wandering through the exhibits that the focus of the conference was on office automation and litigation support rather than research, although I did see my local reps from all the big publishers and online services.

The programs were grouped into three tracks: Internet Opportunities, Office Solutions, and Litigation Technology. Strangely, Internet Legal Research Showcase was part of Office Solutions, and Specialty Research: Labor and Employment Law was in Litigation Technology. (Perhaps if there were more librarians involved they might have produced a better classification scheme.) I attended those two programs and Internet Training and Research Workshop for Intermediate and Advanced Users, Intranets for Client Communication and Collaboration, Intellectual Property Legal Issues, and Intranets for Legal Research.

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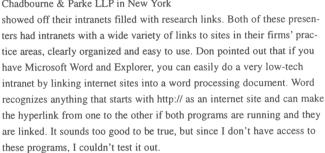
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If nothing else, the programs made me feel pretty good about my Internet research skills compared to the attending attorneys, although I wouldn't consider myself an expert around fellow librarians. The Intermediate and Advanced Users were introduced to sites like FindLaw, Thomas, and GPO Access, and the presenters responded to such questions as the difference between a browser and a search engine. The accompanying materials, however, included an exhaustive 95-page listing of legal sites.

Sabrini Pacifici, Director of Library & Research Services at Sidley and Austin in Washington DC and Don MacLeod, Manager of Web Applications at Chadbourne & Parke LLP in New York



The best simple thing I learned from the conference related to client development, not research: You should have your firm's web address included in the voicemail greeting that plays after hours. Callers can then access your firm's information at their convenience.

The most challenging thing I learned was that a firm's marketing materials and research intranet/extranet need to be continually upgraded to maintain interest and return visits. Just keeping a version of your marketing brochure on the web will not inspire clients to visit and re-visit; you need dynamic content to entice repeat visitors. It is clear that this will be a massive undertaking, but one that we will have to do from now on as ever more information seekers rely on web-based information.

The most gratifying thing I learned came from Jose H. Garcia of Corbett & Kane LLP of Emeryville, who presented the material on labor and employment law resources on the internet. He mentioned that the NOCALL web site, while not fancy, was the BEST PLACE TO START FOR LEGAL RESEARCH because it was so complete and well thought out. Hurrah for us!

— 7" - EXECUTIVE BOARD AND BUSINESS MEETINGS—

Highlights of the NOCALL Executive Board Meeting held January 6, 1998

The meeting was held in the Library at Hastings College of the Law, 200 McAllister Street, San Francisco. Present were: Linda Weir, Mary Ann Parker, Lille Koski, Marlowe Griffiths, Jo Caporaso, Eric Wade, and Sue Welsh. Linda called the meeting to order at 11:33 a.m.

- 1. <u>APPROVAL OF MINUTES</u>. The minutes of the 11/4/97 Executive Board meeting were approved as corrected.
- 2. <u>UNFINISHED BUSINESS.</u> Board Decision on NOCALL Sponsorship of Conference for Library Paraprofessionals January 10, 1998 Sun Microsystems Linda received a thank you from Linda McKell (President, Advanced Information Management) for NOCALL sponsorship (a donation in the amount of \$150) of this conference. Donna Purvis will supply membership brochures which promote NOCALL to the conference.

3. NEW BUSINESS.

Treasurer's Report - Marlowe reports the books up-to-date and one outstanding check for \$50 has been reconciled. The big expense in the future will be the spring institute. Mary Ann will send Marlowe a spread sheet of institute expenses and income. Sue Welsh asked about putting some of our money into a higher interest bearing fund. The board decided to put \$5,000 into a six month CD. Mary Ann Parker as President-Elect will be going to the SCALL institute in Palm Springs to represent NOCALL.

AALL President Judy Meadows Two-Day Visit January 29-30, 1998 - The schedule for the visit will include going to the UC School of Information Management and Systems. Linda has been working with Academic Relations Chair, Cynthia Papermaster on this. Linda proposed that the NOCALL Board hold their February meeting on Friday, Jan. 30, instead of Tuesday, Feb. 3. The meeting would be at 10:30 a.m. at Marines' Memorial Club prior to the Business Meeting. The Board agreed on the change.

January 30, 1998 Business Meeting - Linda reported that West Group is underwriting the business meeting luncheon. Linda will send out the announcement of the business meeting. Judy Meadows will be the guest speaker. The agenda will include announcing the NOCALL slate of candidates.

4. COMMITTEE UPDATES.

Nominations - Lee Ryan - (Linda) The nominations committee has the following slate for the 1998 election: Vice-President/President-Elect: Cathy Hardy & Jaye Lapachet; Treasurer: Nancy Adams and Jacqueline Cantwell; At-Large Members of the Executive Board: Prano Amjadi, Katherine Henderson, Liza MacMorris and Michael St. Onge.

Institute - (Mary Ann) Committee made up of: Judy Janes, Coral Henning, Marilyn Josi, and Evy Posamentier. We are set with the Embassy Suites for March 7. Marilyn and Mary Ann did a site visit on November 9. The committee met on December 1. We agreed on a budget of \$95 for the registration fee. Coral is in charge of Exhibits. Mary Ann has contacted Mary Sigafoos about including the grants information and application in the packet.

Education - Jenny Kanji - (Mary Ann) Jenny Kanji is tentatively scheduling a brown bag meeting at McCutchen, Doyle. The question of brown bag meetings in Sacramento and in the South Bay was raised and discussed.

Public Access - Coral Henning - (Mary Ann) Coral Henning is scheduled to present a half day session on legal resources on the Internet to the Mountain Valley Library System in Sacramento. MVLS wants to pay NOCALL an honorarium of \$200.

Newsletter - Jo Caporaso - The deadline for the next issue is Friday, Jan. 9. Jo reports that she has been receiving lots of ads for the newsletter.

Membership - Yvonne Boyer - (Linda) The directory should come out in February. It is being published by the Daily Journal Corp. Ideas about opportunities for mentoring new NOCALL members were discussed.

— 7"-EXECUTIVE BOARD AND BUSINESS MEETINGS—

5. ANNOUNCEMENTS.

Linda Weir - Advertisement sent to NOCALL for a fax broadcasting service: It was decided that NOCALL did not need this service at this time.

Linda Weir - heard from Susanne Pierce Dyer (Government Relations Chair) about the Action Alert from Robert Oakley (AALL Washington Affairs Representative): Susanne is ready to write letters from NOCALL to Senators Feinstein and Boxer urging support of digital copyright (H.R. 3048 & S.1146).

Eric Wade - Eric's new email address is: eric wade@cc9.uscourts.gov

6. ADJOURNMENT.

Linda adjourned the meeting at 1:13 p.m.

Respectfully submitted,

Lille Koski, NOCALL Secretary January 22, 1998



Minutes of the NOCALL Fall Business Meeting held September 30, 1997

The meeting was held in Courtroom 1 at the Ninth Circuit Court of Appeals, 95 7th Street, San Francisco. President Linda Weir called the meeting to order at 3:08 p.m. There were approximately sixty-five attendees.

- 1. **WELCOME.** Linda welcomed everyone to the meeting and thanked Betsy Knauff and her staff for so graciously accommodating us at the Ninth Circuit. Special thanks were given to Eric Wade, Executive Board member and librarian at the Ninth Circuit for paying the way for us.
- **2. APPROVAL OF MINUTES.** The minutes of the 5/15/97 Spring Business Meeting were distributed at today's meeting. There being a quorum present, the minutes were approved as corrected.
- 3. PRESIDENT'S STATE OF THE CHAPTER. Linda explained that the SCALL/NOCALL joint institute was postponed for one year. The meeting will be held in 1999 in Monterey. Each chapter will appoint members to a long range planning committee. Mary Ann Parker, NOCALL president-elect, is currently planning the spring NOCALL institute. The Executive Board created a new committee, the Technology Committee which now includes the Internet Committee as a standing subcommittee. Marie Blosh of the Hayward Public Library is the new chair. On 9/13/97 the committee chairs and the Executive Board met at Hastings for a planning meeting. Linda attests to the fact that we are a very active chapter! The next two business meetings will be held on 1/30/98 (at the

Marines' Memorial in San Francisco) and on 5/21/98 (at Heafey Law Library in Santa Clara). Judy Meadows (AALL President) will be our guest at the January meeting.

- 4. TREASURER'S REPORT. Jo Caporaso summarized Marlowe Griffith's report. We now have a balance of \$36,460.09 and are in excellent financial health. Marlowe welcomes any questions anyone might have. Marlowe also requested that anyone who has not paid their membership dues to please do so.
- 5. PRESENTATION OF NOCALL MERIT AWARDS TO GOVERNMENT RELATIONS COMMITTEE MEMBERS. The NOCALL Executive Board has created a special award—the NOCALL Merit Award. This year the award is presented to the Government Relations Committee for their work to secure passage of SB 1507. This bill ensures that legislative records and agency rule making files will be maintained and preserved. Linda presented awards to: Cathy Hardy, Nancy Hobelheinrich, Judy Janes, Evy Posamentier, Michael Ginsborg, Carolina Rose, Ruth Nunez-Schaldach, Peg Durkin, Christie Henningeld, Louise Roysdon, and Susan Van Syckel.

6. ANNOUNCEMENTS.

Mary Ann Parker - The Spring Institute will be held in Napa at the Embassy Suites Hotel on March 6-7, 1998.

Jo Caporaso - NOCALL News will be coming out at the end of October. Jo is looking for interesting articles from NOCALL members. Please submit them to her.

Yvonne Boyer - A reminder to get your membership renewal in if you have not already done so. Shirley David - There is still space available for the special libraries conference in Southern California on 10/31/97. The State Library is paying for all attendees. If you would like to wear a Halloween costume, please feel free to do so!

Marie Blosh - Information Today in cooperation with SLA is presenting the first annual "Internet Librarian" conference in Monterey on November 17-19, 1997. Registration for the three day conference is \$295 but NOCALL members may receive a 50% discount if they register through NOCALL (\$147.50). To get the discount, all NOCALL registrations must be sent in as a group. Send the form to Marie by 10/20 if you are interested in attending.

Eric Wade - The reception today is being held in the library on the first floor. Tours of the building will be given at 4:10,

4:20 and 4:30. Eric will also give tours of the library.



7. **GUEST SPEAKER:**

Herb Bolz of the Office of Administrative Law. Herb gave us a brief overview of the California Law Revision Commission's work in the rulemaking area. He also discussed the Office of Administrative

Law. Herb recommended two books to us—Rule Making by California Agencies (\$1.50) and California Rulemaking Law (\$3.50 in person/ \$6.50 by mail). Two other helpful hints—the Internet site OAL.CA.GOV and the reference attorney service at 916-323-6815.

8. ADJOURNMENT. The meeting was adjourned at 4:08 p.m.

Respectfully submitted,

Lille Koski, NOCALL Secretary October 2, 1997



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1997/98 NOCALL MEMBERSHIP APPLICATION

First Name:
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Are you a member of AALL?
 NOCALL occasionally sells its mailing list to organizations related to law librarianship. Check here if you do <u>not</u> want your name to appear on such a list. I would like to have a NOCALL mentor.
MEMBERSHIP TYPE / DUES AMOUNT (Please check one)
 Active Member (dues: \$25.00) ★ Any person residing within the geographical boundaries of the Association and meeting the following qualifications, may, upon payment of dues, have the status of active member. ★ Any person officially connected with or regularly employed in a law library or a separately maintained law section of a general library or who has had such a connection within the past seven years. ★ Any person officially and regularly employed in a government documents library or in a separately maintained government documents section of a general library or who has had such connection within the past seven years. ★ Any person providing professional librarian services to law libraries or who has done so within the past seven years.
Unemployed Active Member (dues: \$12.50)
Associate Member (dues: \$25.00) Any person not eligible for active membership may become an associate member by paying dues.
Retired Member (dues: \$10.00) Any person who is retired from library work, and was an active member of the Association for ten (10) or more consecutive years, may become a retired member upon payment of dues. Membership in the Western Pacific Chapter of the American Association of Law Libraries, prior to the founding of this Association, shall count towards meeting the years of membership requirement.
Student Member (dues: \$7.50) Any person enrolled in a law school or a library school may become a student member upon payment of dues.
<u>LIBRARY TYPE</u> (Please choose one)
☐ Academic ☐ Private (Firm/Corp) ☐ County/State/Govt ☐ Other
Return your completed application & payment to: Yvonne Boyer, NOCALL Membership, Cooley Godward LLP, One Maritime Plaza, 20th Floor, San Francisco, CA 94111, boyery@cooley.com (415) 693-2610 Fax (415) 951-3699

- March 1 Sunday Mail deadline for official ballot of Officers and Executive Board candidates
- March 3 Tuesday NOCALL Executive Board Meeting NOCALL News deadline for March/April issue
- March 7 Saturday NOCALL Spring Institute, Embassy Suites Napa Valley, in Napa. Details to follow.
- April 1 Wednesday Deadline to notify elected persons

- April 7 Tuesday NOCALL Executive Board Meeting
- April 19-25 Sunday-Saturday National Library Week
- May May Brown Bag Lunch sponsored by the NOCALL Education Committee. Details and date to follow
- May 5 Tuesday NOCALL Executive Board Meeting NOCALL News deadline for May/June issue
- May 21 Thursday **NOCALL Business Meeting**

- June 2 Tuesday NOCALL Executive Board Meeting
- June 6 11 Saturday - Thursday Special Libraries Association Annual Conference, Indianapolis, IN
- July 11 16 Saturday Thursday AALL Annual Meeting, Anaheim, CA

For a complete calendar of events visit the NOCALL Web Page at http://www. nocall.org

PRACTISING LAW INSTITUTE®

is pleased to announce the appointment of

JIII L. PORTER

(formerly Associate Librarian for Information Services at Chadbourne & Parke, LLP)

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Director of Library Relations

Any comments or inquiries you have regarding PLI can be directed to her at:

810 Seventh Avenue, New York, New York 10019

Phone: (212) 824-5824/Fax: (212) 262-8180/E-mail: jporter@pli.edu

NOCALL Web Server and Electronic Mailing List

NOCALL has its own web server.

In case you haven't had a chance to check it out, its URL is:

http://www.nocall.org

If you would like to subscribe to NOCALL's electronic mailing list, send a message to: listserv@assocdir.wuacc.edu with the following in the body of the message: subscribe nocall-list Your Name (e.g. subscribe nocall-list Tom Jones). If you have any questions about either of these services call or e-mail Joan Loftus, at (415) 986-4200 or loftus@netcom.com.

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