



# NOCALL NEWS

Newsletter of the Northern California Association of Law Libraries  
A Chapter of the American Association of Law Libraries

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JANUARY/FEBRUARY 1998

## A Message from the President

The number of NOCALL members as of January, 1998 is 401. Yvonne Boyer, Membership Chair, reports that new-member applications have been coming in monthly and she expects our

membership number to increase before May when we officially report chapter information to the American

Association of Law Libraries. Of twenty-nine AALL chapters, NOCALL is definitely holding its place as one of

the larger chapters. We are the fifth largest chapter in terms of membership, and with another thirty members we would share fourth place with our sister chapter, the Southern California Association of Law Libraries. I think it is quite possible to have one thousand members between us for the joint SCALL/NOCALL Institute scheduled to be held in Monterey in spring 1999.

Back to the present! NOCALL committee chairs have begun to file their mid-year committee reports. The reports will appear in the next newsletter.

At this time, I would like to call your attention to several chapter developments:

### Membership Directory

The NOCALL membership directory should be in your mailboxes before the end of February. For the first time, the directory is being underwritten and printed by the Daily Journal Corporation. Many thanks to Yvonne Boyer for working out the details of this arrangement.

### Consulting Committee

The Consulting Committee, chaired by Lauri Flynn, recently formed a subcommittee to update the Law Library Services and Consultants List.

### Education Committee

Thanks are also due to the Education Committee, chaired by Jenny Kanji, for bringing "Benchmarking Basics for Librarians" to San Francisco on November 5, 1997. The Education

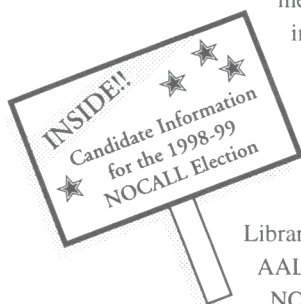
Committee is planning to continue the Brown Bag Lunch Series in 1998 with a meeting on February 4, 1998 in San Francisco, that is to be repeated at a later date in a South Bay location.

### NOCALL Spring Institute

The 1998 NOCALL Spring Institute Committee will be presenting "Information Sources for the Future" on Saturday, March 7, 1998 at the Embassy Suites, Napa Valley in Napa. Preliminary program information appears in this issue.

For those registrants spending Friday, March 6, at Embassy Suites, the Committee has plans for a Dutch treat dinner at a nearby restaurant.

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**NOCALL WEB PAGE:** <http://www.nocall.org>

**NOCALL DISCUSSION LIST:** To subscribe, send a message to: listserv@assocdir.wuacc.edu. In the body of the message type: subscribe nocall-list Your Name. Contact Joan Loftus at (415) 986-4200; loftus@netcom.com with any questions or comments.

### NEWSLETTER DEADLINES

November/December issue: October 30  
January/February issue: January 5  
March/April issue: March 3  
May/June issue: May 5

Submissions made to the Editor must be in Word 6.0 or Wordperfect 5.1 on a 3.5" disk or sent via the Internet as an e-mail attachment.

# The 1998 NOCALL Spring Institute

Mary Ann Parker, California Department of Water Resources

*The 1998 NOCALL Spring Institute will be held on March 7, 1998 at the Embassy Suites, Napa Valley in Napa. The theme is "Information Sources for the Future". The cost of registration will be \$95 for members and \$100 for non-members.*

## TENTATIVE PROGRAM

1. **8:00 - 8:55**  
**Registration and continental breakfast Exhibits**
2. **9:00 -10:15**  
**Joseph Grundfest, Stanford University**  
**Participants from Securities Action**  
**Clearinghouse, part of Stanford's Virtual**  
**Library Project**
3. **10:15 - 10:30**  
**Break and Exhibits**
4. **10:30 -11:45**  
**Sources of business information.**  
**Mary Ryan, Wilson, Sonsini, Goodrich & Rosati**
5. **12:00 - 1:15**  
**LUNCH**
6. **1:15 -2:30**  
**Joe Mangum, Disclosure**  
**Presentation on business terms, IPOs, SEC**  
**documents, Securities litigation issues.**
7. **2:30 - 2:45**  
**Break and Exhibits**
8. **3:00 - 4:15**  
**Legislative and Regulatory Intent Seminar**  
**Carolina Rose, Legislative Research, Inc.**
9. **4:15 - 4:20**  
**Wrap-up and announcements**
10. **4:30 - 5:45**  
**Reception**

Contact Mary Ann Parker (916) 653-8001 or  
mparker@water.ca.gov for more details.

# Musings from Mark



Mark Mackler, Sonnenschein, Nath, & Rosenthal

**T**he Mother Ship...Last month, my Firm sent me to Chicago so that I could spend a few days in the Mother Ship. ("Mother Ship" is the nickname for the Firm's home office.) I checked into the Omni Hotel, went up to my room, and what did I see as soon as I opened the door? One wall of the room (actually a suite) was taken up by a bookcase, and the bookcase was filled with law books! Wow! Now I could rest my weary head on the five or six fluffy pillows, and I could sleep well knowing that there were six shelves of ALR and Ill. Reports gazing down upon me.



The next morning, as I was preparing to leave the room to walk the mile or so to the Mother Ship, I found myself wondering why the hotel had filled a wall with an entire bookcase of law

books. Maybe it was aesthetic. You know, the colors of the bindings looked nice and uniform. Or maybe, on a deeper level, the books were intended to give the guest a sense of stability and equilibrium. You know, even though you're in a strange hotel room in a strange city, you are half-surrounded by something of permanence. Does this make sense to you, or am I really out in left field with this one?

**SPEAKING OF BOOKS...**I finally had my chance to do a Bob Berring in regard to an old war-horse. One of our new associates (who graduated from Boalt, by the way) came to me with a cite which he did not recognize. He needed to know what "CJS" stood for. After I told him, I was met with a blank stare. I then said, "You know, the set of books which Perry Mason had behind his desk." Aha! The lights went on right away. What a thrill it was for me to be able to use that line. What's next? "Follow that taxi!"?

**ONE MORE BOOK STORY...**Late Friday afternoon, I heard screaming and cursing coming from one of our Library work areas. It turned out that an attorney was deeply absorbed in Volume 2 of Louis Loss' Securities Regulation and had just discovered that about 60 pages were missing. Of course, those were the pages which she needed to research. So, it fell upon me to do the ILL ASAP. After making a number of calls, I found a firm which had the volume available. Our lawyer had the book in hand for the weekend. The point is that, although it was late Friday afternoon, no one was too busy to help me try to locate the book. What a great business!

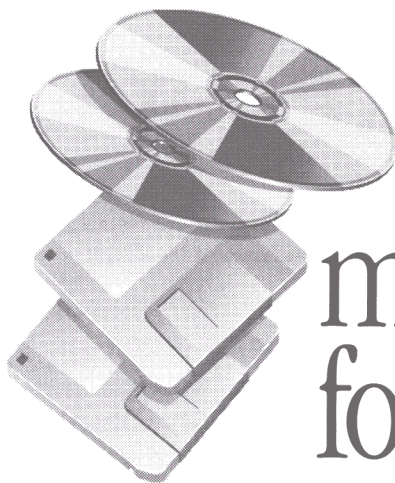
Incidentally, when I called Aspen on Monday to order a replacement, I found it so incredibly frustrating to get a customer service rep to understand that the book was missing 60 pages due to a production error, and not because there were 60 loose-leaf pages missing. "No, no, no," I kept saying, "it's not a loose-leaf. Trust me." Well, I still haven't received the replacement...Later that day, I learned that Louis Loss had passed away a few days earlier. I hope that I can remember his landmark treatise for the groundbreaking work it was, and not for a symbol of the merger mania which is devouring the quality of the legal publishing industry.

**MICHAEL SAINT-ONGE...**is the much-beloved librarian at Coudert. For years, Mike has been complaining that some salary surveys, especially the survey which is done by a certain consulting firm, are suspect because they classify any law firm personnel who might do some occasional library maintenance work as "librarians." Consequently, the low wages which these people receive significantly lower the median figures for all of us. I never gave this too much thought until I happened to see a recent ad in the Help Wanted section of one of our legal newspapers. The job description:

...firm seeks a librarian with exceptional organizational skills to help maintain a growing library. The success-

(continued on page 14)



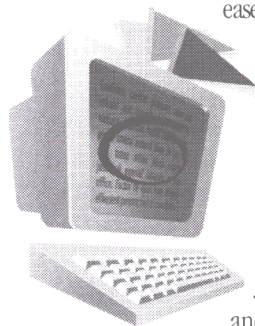


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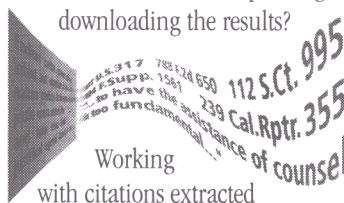
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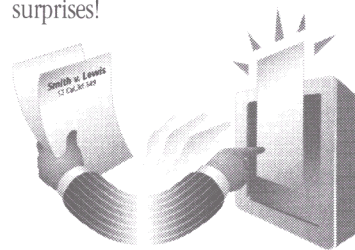
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# How to **celebrate** NATIONAL LIBRARY WEEK

— Jo Caporaso, McCutchen, Doyle, Brown & Enersen, LLP —

With a little bit of planning, we can all celebrate National Library Week, April 19-25. As we can tell from the comments below, it offers a great opportunity to draw attention to the library, while having a lot of fun!

In the past we have had a crossword puzzle contest with library related questions. However, since National Library Week is so close to finals, no one wants to take the time for the puzzle, so we may not do it this year. Maybe a "librarian in films" quiz would be easier and get more contestants. We also have a display case which we fill with library type material and pictures. We also wrote a history of our library for the library newsletter.

- Barbara Friedrich, Santa Clara University

This year we are celebrating it early because it falls too close to finals. Last year, about 2 weeks before NLW, we surveyed students, faculty and staff to see what their favorite books were, or what book had most influenced their lives. They completed the form, turned it back in, and we constructed an exhibit of the "Top 10 Favorites," complete with copies of the most favorite books. We even had a comic book version of The Count of Monte Cristo! One of the professors submitted a story about E.B. White actually writing an additional chapter for Stuart Little (with a happier ending) especially for him when he was 7 years old. We also did a bulletin board featuring additional favorites, along with quotes of the reasons people gave for why they liked them. For handouts, we prepared a book list of "Recommended Reading" that others had submitted as favorites. It was a very popular activity.

- Sue Welsh, McGeorge School of Law

We had some fun last year with National Library Week. Every day we posted a daily trivia question on e-mail with a small prize of a gift certificate to a local book store. The first person to respond via e-mail won. We ran a "book drive" for new and used books and donated the books to a battered women's shelter. We also collected new children's books, crayons, coloring books, etc. for the children living there. At the end of the two weeks (to give people enough time), we gave a larger gift certificate to the person who brought in the most books. Tip: Make the organization pick them up.

- Judi Ulicki, Howrey & Simon

I have a great time with NLW. First, I start getting users psyched by reminding them, in my February and March newsletters, that NLW will soon be upon us. The Monday of NLW week I put a calendar of events in everyone's mailbox with a token attached, such as a NLW pin or a pen. I actually decorate the library with streamers at the entrances. Each day I bring in goodies, ranging from candies to bread to munchies (the idea being they have to come to the library each day to find out what I brought!) Then each day I have one event planned i.e.: Wexis training; a tour of the library for the clerks office staff including how I can help them; a get together with secretaries to find out if they are finding things ok and if I can help them in any other areas; a brown bag lunch with a talk by one of the attorneys on their area of specialty. This year, I'll have to have an internet class, maybe 2 or 3!

The grand event is our raffle. Everyone has to drop their name in a fish bowl I have in the library and we draw names. I always lead the raffle out with one of our Justice's picking the first name! I try to collect mouse pads, cups, slinkies, pens, other publisher give-aways & raffle them off so everyone gets a prize (we have 50 employees so I try to have that many). One year I had a "Name the library newsletter" contest & I made up rules and got everyone involved! My newsletter is now the "Sixth Sense" (we are the 6th dist.) named by our deputy clerk, pretty clever I thought! I bought a plant to give away as the prize. It's just a lot of fun. In fact when I was out last year, I got a few "happy NLW" cards from some attorneys who missed the celebration!

- Donna Williams, California Court of Appeal, 6th Appellate District

During National Library Week I have focused on things of interest to the firm as a whole and the result has been a lot of fun. We have prepared a bibliography of books on baseball; (the firm has a lot of baseball fans); a bibliography of recent novels by lawyers; a filmography on films that have law or lawyers as central characters or as a theme; an FAQ on the Howard, Rice Library (who to ask for what); and each year, a different bookmark on who to call in the library. We have used NLW to hold mini training sessions with Lexis and Westlaw (mostly a few things that can be taught in 15 minutes so people can drop by); and to roll out the Internet to the attorney desktop. Each year I order posters from the ALA bookstore and raffled them off. My support staff participated by putting together travel sites on the Internet. Not only did they learn some new skills, but they had fun in the process.

- Marlowe Griffiths, Howard, Rice, Nemerovski, Canady, Robertson & Falk



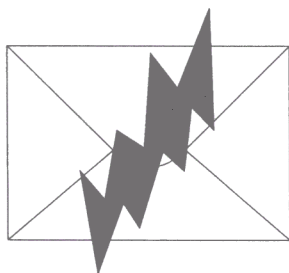
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# Internet Librarian 1997

— Charles Marcus, Hastings College of the Law Library, San Francisco —

Three beautiful days in November in Monterey— storms had just passed through and the sky had cleared— the perfect setting to welcome hundreds of librarians to the Internet Librarian '97 conference sponsored by Information Today. The conference featured "...over 100 speakers in three simultaneous tracks each day, plus pre and post conference workshops." Thanks to Marie Blosh's arrangement for a group rate for NOCALL, 28 members were in attendance.

The conference was extremely well attended. Even though there were at least three presentations running simultaneously all day, many were standing room only. The most popular programs seemed to be the Internet searching programs. In "Librarians Talk to Search Engines," representatives from Infoseek, AltaVista, Yahoo and Northern Light described their current and forthcoming products and services. I was not too familiar with Northern Light, but



it is a search engine which joins Internet searching with document delivery. "Secrets of the Super Net Searchers" hosted by the well known online searcher Reva Basch was another standing room only program.

My overall impression: I thought the Internet Librarian '97 suffered from an overload of programs which did not allow presenters enough time to present their topics. Programs ran for 45 minutes (including question and answer time) with sometimes two, three or four presenters. As a result of time constraints, many of the presenters in the sessions I attended could not go very deeply into detail. In a session titled "Running an E-mail Discussion List," in which the program guide promised "...a solid discussion of what features to look for in selecting listserv software," the presenters ran down a list of software choices (listserv, listproc, etc.) without discussing their respective pros or cons, and quickly moved on to the next topic.

I did find a couple of gems in the conference. In the "Digitizing Resources" track on day 1, "Creating Digital Collections: Berkeley's Case Study" by Tim Huwe was a high point. Tim did a great job of outlining the hardware, software, selection steps and data management needed to start a digital library project. Tim also had some useful tips on the political savvy required to push through a digitization project and to that end had the quote of the conference, "It is easier to ask for forgiveness than permission;" a kind of quirky version of "Just do it!"

I also enjoyed Prof. Laura Gassaway's presentation "Copyright Issues Impacting Digitizing: What's Legal, What's Not". It was an effective,

30 minute overview of copyright law pertaining to the selection of materials for use on a library's web site. She towed a very conservative line— assume you can't use any material unless it explicitly grants permission. Marsha Woodbury



echoed this line of reasoning in her presentation on "Web Ethics" when she remarked at how difficult it is to determine the difference between what is generic and what is intellectual property on the web.

One last observation: I noticed that librarians have picked up on Microsoft Powerpoint in a big way. Powerpoint was ubiquitous at all but a few of the sessions (one presenter even apologized for using an overhead projector). I think this is a good thing. Powerpoint is an effective way of highlighting and outlining a presentation, and many of the presentations were uploaded to web sites for further consultation. Presenters showed varying degrees of feature use on Powerpoint, but Prof. Gassaway's segment on copyright far outdistanced the field with literally the most bells and whistles including sound effects and background music. ♦

ELLIOT HOFFMAN.  
*Beldock, Levine & Hoffman,  
New York City*

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8-9705-6/1-98 770961

YEARS of practicing entertainment law: 36

YEARS of practicing soprano sax: 53

CLIENTS with #1 hits: 39 (and counting)

APPEARANCES before the U.S. Supreme Court: 1

APPEARANCES with the Preservation Hall Jazz Band  
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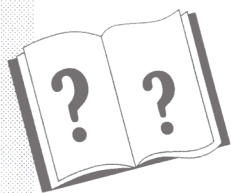


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# What are YOU Reading??

by Nora Levine, Crosby, Heafey, Roach & May

Two of my favorite reads are *LOVE IN A COLD CLIMATE* and *THE PURSUIT OF LOVE*, two short books contained in one volume. They were written by Nancy Mitford, sister of Jessica Mitford, and are a hilarious, semi-autobiographical depiction of a very eccentric, aristocratic British family. For Christmas, Leslie Hesdorfer scouted out 3 more Nancy Mitford books at a used book store, and I have been devouring them like candy. (I am certain that my husband, the non-fiction reader, disapproves!) The titles are *DON'T TELL ALFRED*, a sequel to *Love in a Cold Climate*, *PIGEON PIE*, and *HIGHLAND FLING*. Lots of fun! I am also reading *LITTLE MEN*, by Louisa May Alcott, to my 8 and 10 year old daughters, and they beg for more at the end of each chapter.

- Kathy Skinner, Hancock, Rothert & Bunshoft

I've just finished two books (fiction) by Annie Proulx, *THE SHIPPING NEWS* and *ACCORDION CRIMES*. Both are GREAT examples of black humor - VERY dark but hilarious - if you can get over the first few pages of about the worst life has to offer, especially in *CRIMES*, (which, by the way, is not a detective story despite its title). "Crimes" consists of several stories of newcomers to America and their descendants connected by a small green accordion that passes through their hands. Wonderful character studies. "News" offers a story of a very interesting family and the sea. She's also published *POSTCARDS* which I didn't like as much as the others; it was good writing but a bit depressing. If you like irony, you'll love Annie Proulx.

- Yarka Odvarko, Littler Mendelson

I've always hesitated about answering this type of question, because my reading seems so pedestrian, while everyone else seems to choose from National Book Award finalists, but here goes: *BEYOND THE PALE* by Elana (Nachman) Dykewomon is a wonderfully written and very moving account of the difficult lives of several Jewish women and their families in Russia (with its pogroms) and New York (sweatshops) from about 1860-1912.

*THE INTERSECTION OF LAW AND DESIRE* by J.M. Redmann, a mystery about a lesbian detective in New

Orleans who checks out a friend's daughter's concerns about child abuse. The clever title is meant to indicate the cross streets in The Big Easy where some of the action takes place, as well as describing the plot.

*ANOTHER CITY, NOT MY OWN: A NOVEL IN THE FORM OF A MEMOIR*. Okay, a guilty pleasure. Dominick Dunne's behind the scenes look at the O.J. Simpson trial, LA, and his life. If you loved his articles in *Vanity Fair*, you shouldn't miss this. If you want to read in detail about the trial itself, this isn't the book. (I thought Vincent Bugliosi's *OUTRAGE: THE FIVE REASONS WHY O.J. SIMPSON GOT AWAY WITH MURDER* was an excellent analysis from a non-participant).

- Paula Lichtenberg, Kecker & Van Nest

I just finished reading a book called *LIGHT A PENNY CANDLE* by Maeve Binchy, author of *CIRCLE OF FRIENDS*. It appears to be one of her older novels, and has the same high quality of writing that her other books do. The characters are well developed and the descriptions of the relationships between them are complex and interesting. She does a good job of describing the Irish landscape. I have also started reading *WRITING A WOMAN'S LIFE* by Carolyn Heilbrun.

This book is a literary criticism book about how biographies of women are written as opposed to how women write about themselves in diaries, journals and such. This is normally not the type of book that I would read, but it came highly recommended and I will have to let you know what I think of it later. It is very well written.

- Jaye A. H. Lapachet, McKenna & Cuneo

*If you'd like to contribute a description of what's currently residing on your reading table, please contact me, Nora Levine, via e-mail at [nlevine@chrn.com](mailto:nlevine@chrn.com), or by phone at (510) 466-6195.*



# NOCALL ELECTION FOR 1998-99 FISCAL YEAR

The Executive Board is pleased to announce the following candidates for NOCALL offices. The Board appreciates the excellent slate presented by the Nominating Committee: Chair, Lee Ryan and members, Donna Williams, Marlene Harmon, and Emily Morris.

## CANDIDATE INFORMATION

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### Candidates for ★ VICE-PRESIDENT/PRESIDENT-ELECT ★

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#### Cathy Hardy

##### NOCALL experience:

- NOCALL member 1991 -
- NOCALL Government Relations Committee 1994-1997; Chair, 1995-1997
- As chair of GRC participated in the introduction and passage of SB 1507, and the Law Revision Commission's review of the administrative law process.

##### AALL experience:

- Member of AALL 1991 - , member of Government Documents
- SIS 1991-1997; member of Private Law Librarians SIS 1997 - .

##### Experience in other library (or related) professional organizations:

- ALA member 1983-1992.
- CLA member 1983 - 1992.

##### Current employment:

- Specialist for Venture Law Group, Menlo Park, CA.

##### Prior employment (most recent 10 years):

- 1991-1996, Golden Gate University Law Library, Government Documents Librarian.
- 1987-1996, Ventura Co. Library Services Agency, Senior Librarian for Government Documents.

##### Educational background:

- 1980 - MLS - UCLA
- 1978 BA - UCLA

#### Jaye A. H. Lapachet

##### NOCALL experience:

- Union List Committee Co-Chair 1989 - 1996
- Current member of Academic Relations Committee

##### Other relevant experience:

- Public Relations Coordinator, UC Berkeley School of Library &

- Information Studies Student effort to save the school, 1993.
- Corresponding Secretary, San Francisco Alumnae Panhellenic 1994-present

##### Current employment:

- Librarian, McKenna & Cuneo, April 1997-present

##### Prior employment (most recent 10 years):

- Librarian, Avery & Associates 1993-1996
- Librarian, Folger & Levin 1988-1993
- Database Manager, Bank of America Law Library 1987-1988

##### Educational background:

- M.L.I.S., 1994 School of Library & Information Studies, University of California, Berkeley
- B.A., 1986, History, University of California, Berkeley

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### Candidates for ★ TREASURER ★

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#### Nancy Adams

##### NOCALL experience:

- Spring Institute Vendor Committee, 1997
- Secretary, 1994-95
- Editor, NOCALL News, 1991-93
- Committee News, NOCALL News, 1990-91

##### AALL experience:

- PLL Education Committee Co-Chair (1998 Anaheim annual meeting)
- Program Coordinator ("Drowning in Library Procedures?...") 1997 Baltimore annual meeting
- Program Coordinator ("Time Management for the One-Person Library") 1998 Anaheim annual meeting

##### Experience in other library (or related) professional organizations:

- Member, Special Libraries Association, 1990-

##### Other relevant experience:

- Treasurer, Troop 24 BSA, Berkeley, 1990-94
- Financial Manager, Berkeley Ob/Gyn, 1986-88
- Director of Administrative Services, The Morrison Center,





- Portland, Oregon, 1985-86
- Financial Analyst, Intel Corporation, 1984-85

Current employment:

- Branch librarian, Sheppard Mullin Richter & Hampton, LLP, 1995-

Prior employment:

- Assistant Librarian, Pettit & Martin, 1989-95
- Cataloger, Chevron Research Library, 1989

Educational background:

- B.A., English Literature, University of Oregon
- M.L.S., University of Oregon
- M.B.A., Accounting, University of Oregon

**Jacqueline Cantwell**

NOCALL experience:

- 1995 Fall Education Workshop Co-chair
- Legal Information to the Public Committee
- Government Relations Committee

Current employment:

- Present Reference Librarian, Bernard E. Witkin Alameda County Law Library, 1993 —

Prior employment (most recent 10 years):

- 1990-1993 Gibson, Dunn & Crutcher, San Francisco, Librarian
- 1989-1990 Cornell Law Library, Reference Librarian

Educational background:

- 1988 University of California, Berkeley, M.L.I.S.
- 1976 State University of New York at Buffalo, B.A. Special major: Latin American Studies

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**Candidates for**  
**★ At-Large Executive Board Member ★**  
(two of the four will be elected)

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**Prano Amjadi**

NOCALL experience:

- Member, 1989-
- Grant recipient, Spring Workshop, 1990, 1996
- Audit and Budget Committee, 1995- ; chair 1996-98
- Constitution and By-Laws Committee, 1993-
- Education Committee, Co-chair, 1994-95
- Nominations Committee, 1990-93, chair, 1990-92

AALL experience:

- Member, 1987-
- Social Responsibilities SIS, (previously Contemporary Social Problems) 1990- ; Chair, 1996-97; Vice-Chair, 1995-96; Nominations, 1997-98; Newsletter Editor, 1997- ; Webmaster, 1996- ; Strategy Committee, 1992-93, chair 1994-95
- Education Committee, 1993-94, chair 1995-96
- Program Coordinator, Annual Meeting, "Don't Throw It All Away: Recycling in Law Libraries," 1991; "Women in the Courts" and

"Religious Educational Institutions: Hiring Practices in a Changing Environment," 1994; "Keeping Watch on the Waterfront: A History of Social Responsibility," 1997

- Technical Services SIS, 1988- ; Cataloging and Classification Committee, 1990-92, 1993-94, Cabinet member, 1991-92
- Academic Libraries SIS, 1992- ; Public Relations Committee, 1993-94
- AALL Copyright Committee, 1996-
- AALL Ad Hoc Committee on Recycling, 1992-1995.

Experience in regional/local law library chapters other than NOCALL:

- WESTPAC Member, 1989-

Experience in other library (or related) professional organizations:

- Special Libraries Association: 1986-1992. Engineering Division Student Stipend Award, 1988; San Andreas Chapter, 1988-92 ; Information and Technology Division, 1988-92.

Other relevant experience

- Publications: "Many Librarians Take Initiative in Recycling Drive," v.13 National Law Journal, July 22, 1991, p.S10; "Staying Dry Under the Umbrella of Copyright Protection: Are your Library Practices All Wet?," San Francisco Daily Journal, August 20, 1992, pg. 5.

Current employment:

- Santa Clara University Heafey Law Library, July 1996 -

Prior employment (most recent 10 years):

- Santa Clara University Heafey Law Library, Reference/Catalog Librarian, 1991-1996; Catalog Librarian, 1988-1991.

Educational background:

- Santa Clara University School of Law, J.D., 1994
- University of North Carolina, M.S.L.S., 1988
- Duke University, A.B., 1979

**Katherine Henderson**

NOCALL experience:

- President: 1990-91
- Vice President/President-Elect: 1989-90
- NOCALL News Editor: 1987-88
- Public Access to Legal Information Committee Chair: 1984-86
- Constitution & Bylaws Committee Chair: 1986-87
- NOCALL/WESTPAC Joint Annual Meeting: Local Arrangements Chair (1989)

AALL experience:

- AALL Institute on Legal Research: Local Arrangements Chair (1989)
- AALL Annual Meeting: Local Arrangements Hospitality Chair(1989)
- AALL Constitution and Bylaws Committee Member (1993-95)
- AALL Winter Institute on "Serving the Needs of a Varied Constituency: The Bench, the Bar, and the Public," Local Arrangements Committee Member (1996)

Experience in regional/local law library chapters other than NOCALL:

- WESTPAC Constitution & Bylaws Committee Chair (1990-92)



Other relevant experience

- Yolo County Library Advisory Board: Member (1995- )
- Yolo County Library Advisory Board: Vice Chair/Chair-Elect(1996- )

Current employment:

- Library Director: McGeorge School of Law, Gordon D. Schaber Law Library (1985- )

Educational background:

- B.A., University of California, Berkeley
- M.L.L., University of Denver Graduate School of Librarianship
- J.D., University of Santa Clara School of Law

**Liza MacMorris**

NOCALL experience:

- President, 1983-1984
- Workshop Committee, 1981-82
- Education Committee, 1980-81

AALL experience:

- Nominations Committee, 1985
- Co-chair, AALL Institute on Business Information Resources, 1983
- Chair, PLL-SIS 1987-88
- Editor, PLL-SIS Bulletin, 1984

Experience in other library (or related) professional organizations:

- SLA (SF Chapter) Membership Directory Advertising, 1985
- SLA (SF Chapter), Hospitality Committee, 1982

Current employment:

- Manager, Information Resource Center, Wilson Sonsini Goodrich & Rosati,
- Palo Alto, CA, 1986 - present

Prior employment (most recent 10 years):

- Librarian, McCutchen, Doyle, Brown & Enersen, San Francisco, CA, 1980-1986

Educational background:

- B.A., University of Pennsylvania
- M.L.S., Drexel University

**Michael Saint-Onge**

NOCALL experience:

- Served on Task Force for the Spring 1995 NOCALL Institute

AALL experience:

- Currently serving as Past Chair of the Private Law Libraries Special Interest Section of AALL (1997-1998); Chair (1996-1997) and Vice-Chair/Chair Elect (1995-1996).
- Currently serving as Chair of the Annual Meeting Program Selection Committee (AMPSC) for the AALL Meeting in Anaheim in July of 1998.
- Currently serving as Member of the Steering Committee for the Second National Conference on Legal Information Issues to be held in Washington, D.C. in July 1999.
- Currently serving on Special Committee on Professional

Volunteerism, 1997-1998.

- Served on Publications Policy Committee, 1994-1996
- Served on Nominations Committee, 1994-1996
- Served as Program Liaison for the First National Conference on Legal Information Issues, Pittsburgh, July 1995.

Experience in regional/local law library chapters other than NOCALL:

- Law Librarians' Society of Washington, DC (LLSDC):
- Editor, Law Library Lights (LLSDC Chapter Newsletter), 1991-1992; Assistant Editor, 1990-1991.
- Co-Chair, Information Explosion (INEX) Vendor Fair, Spring 1992.
- Secretary of the Private Law Libraries' Special Interest Section(1989-1990)

Experience in other library (or related) professional organizations:

- Faculty member, Managing the Private Law Library: Managing in a Changing Economy, Practising Law Institute. New York, October 1993.
- Faculty member, Basic Legal Reference Services Institute, American Association of Law Libraries. Portland, Oregon, July 1994.
- Faculty Member, Advanced Management for Private Law Libraries(AMPLL),(Sponsored by LEXIS-NEXIS), Scottsdale, Arizona, April 1997.

Other relevant experience:

Publications:

Books

- Co-author. "Government Contracts," Specialized Legal Research, edited by Leah Chanin. Little Brown & Co., 1994 and update, 1996.
- Co-author. "Reference," Law Librarianship: A Handbook for the Electronic Age. Edited by Gary McCannand Lovisa Lyman. Littleton, CO: Fred A.Rothman, 1995. (AALL Publications Series No. 47).

Periodicals

- Columnist, "The Frugal Librarian," Law Library Lights (1992-1993); PLL Perspectives (1993-1994); Legal Information Alert, (1995-present)
- "Outsourced Law Library Serves as a Wake-UpCall," National Law Journal, v.17, no.46 (July 17, 1995), p.C3.
- "Survey of Surveys," Law Library Lights, v.34,no.2 (November/December 1990).
- "Legal Levy," Law Library Lights, v.35, no.3 (January/February 1992).
- Columnist, "Current Comments," American Association of Law Libraries Newsletter, v.24 (1992 - 1995).

Current employment:

- Librarian: Coudert Brothers, Northern California Offices (San Francisco & San Jose) August 1993 to Present.

Prior employment:

- Librarian: Kelley Drye & Warren, Washington, D.C., May 1989 to May 1993.

Educational background:

- M.L.S., The Catholic University of America, Washington, D.C. 1987.
- B.A., Humanities, Saint Thomas Seminary College, Denver, Colorado, 1981.



# BE AN *Angel*

## - OR JUST FEEL LIKE ONE!

**I**f your New Year's resolutions include any plans to volunteer, I have some suggestions for you.

**T**he San Francisco Public Library sponsors two really neat opportunities to get involved with the community: Project READ and Book Buddies. Book Buddies read to children in San Francisco hospitals. Call Patricia Coyle, Volunteer Coordinator (415-557-4256) for more information about this program. Project READ is an adult literacy program which trains volunteers to tutor English-speaking adults in basic reading, writing and math. As a volunteer, you attend three weekend training sessions to learn how to be a tutor, and then you are matched up with a student.

**I** attended Project READ's series of tutor training sessions last September and I have to say that the experience was a real eye-opener. Having no memory of learning how to read (other than the fact that the first words I actually read were in a Dr. Seuss book!) the exercises which simulated non-readers trying to read words on a page were surrealistic. My tutee is an inmate in the San Francisco County jail on 7th Street (the "glamour slammer") who is studying to take the G.E.D. We have weekly

sessions to brush up on her math skills, and I'm finding that I am enjoying the challenge more than I ever thought possible.

**T**he offices for Project READ are on the second floor of the Main Library (Civic Center, Larkin & Grove) or you can call them (415-557-4388) to get a schedule of the tutor-training classes held every two months.

**I**f you are short of time, but have books and/or computer equipment to donate, please contact attorney Christianne ("Chris") Hipps, who runs Prisoner Legal Services as part of the San Francisco Sheriff's Department (415-558-2470). Chris is currently working on setting up a new law library in the 7th St. jail, but can also use donations to augment the inmate library on top of the Hall of Justice on Bryant Street.

*Happy New Year!*

- Susan Campbell, Office of the Attorney  
General Law Library

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# The 1997 NOCALL Workshop Basic Benchmarking for Librarians

— Cella Mitchell, Landels, Ripley & Diamond —

On November 5, 1997, Annette Gohlke spoke at the NOCALL Fall Workshop on "Basic Benchmarking for Librarians." Ms. Gohlke presented the basics of benchmarking, which includes a five step library model, collecting and analyzing data, presenting results to management, and much more. In addition, she handed out an excellent packet of materials detailing the basics of this process.



What exactly is benchmarking? I'm not sure if I totally understand this con-

cept, but one of the definitions given is it "is a tool used to measure and compare your library's work processes with those in other libraries. The goal of benchmarking is to increase your library's performance by adopting the best practices of your library benchmarking partners."

This workshop detailed how to measure work processes that are eventually quantified and improved upon. Quantifying work processes is appealing to management and makes us appear more businesslike when we can measure our work process and even show ways to improve upon them.

While Ms. Gohlke presented information we all need as well as detailed hand outs, I felt a half-day workshop was not enough to get the basics of benchmarking. The information would have been easier for me to "digest," if it was presented in a less condensed format.

To conclude, benchmarking is a time consuming process, which can take from 4 - 6 months and should only be undertaken with management's full support. This takes dedication on the librarian's part, especially since we need to do this in addition to all our "regular" work! ♦



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### MUSINGS continued from page 4

*ful candidate will have experience in maintaining inventory, coordinating purchases, filing loose-leaf services, pocket-parts and updates, as well as implementing library policies. Ensuring the proper circulation of periodicals and other library materials to attorneys is essential.*

**KEEP YOUR EYE ON THE BALL...** We all know, or should know, how important it is to stay in touch with our Library users. We constantly have to bear in mind that what might be a big deal for us means nothing if it won't translate into user satisfaction with our Library services. This is a report from the San Francisco Business Times:

BankAmerica CEO David Coulter is responsible to millions of customers, shareholders, and employees. But he has an even more demanding audience: Mom.

Coulter's 80-year-old mother Back East frequently wants to hear what he's been up to at the Bank. "When I first became CEO, I'd answer her question with a whole litany of accomplishments: I've hired this man or woman. I've replaced this one. I'm changing the culture to be more entrepreneurial. I'm worried about Microsoft."

Her response: "That's nice, dear, but when are you going to raise your deposit rates and lower your fees?" ♦



## **PRESIDENT'S MESSAGE** *continued from page 1*

Come enjoy the eighteenth Annual NOCALL Institute: a day of continuing education, of vendor exhibits, and of catching up with colleagues!

### **Grants Committee**

Chair, Mary Sigafoos, reports that NOCALL grants will be available for the NOCALL Institute. Application information will be mailed with the Institute announcement. NOCALL grants will also be available for the AALL Annual meeting in Anaheim, California in July 1998.

### **Technology Committee**

Chair, Marie Blosh, reports that the Committee will coordinate another group registration for Information Today's 13th annual conference "Computers in Libraries '98," which will be held March 2-4 in Arlington, Virginia. Information on the conference can be found at their web site.

(<http://www.infotoday.com/cil98/cil98.htm>) To obtain a significant discount on the registration price, contact Marie Blosh at (510) 881-7762.

### **Placement Committee**

Mary Staats, Chair of the Placement Committee, reports a record number of employer enquiries. Mary and Joan Loftus, Chair of the Internet Subcommittee/Technology Committee, working in tandem, post job announcements upon receipt to the NOCALL listserv and the NOCALL web page. Mary encourages all job seekers to check the NOCALL web page frequently: [www.nocall.org](http://www.nocall.org).

### **Academic Relations**

Chair, Cynthia Papermaster, is involved in preparations for a NOCALL reception for faculty and students at the new School of Information Management and Systems at UC Berkeley. The SIMS reception will be held in conjunction with AALL President Judy Meadows' chapter visit at the end of January. Plans are also being made to host a NOCALL reception this spring at the School of Library Science and Information Science at San Jose State University.

In the effort to acquaint students with professional and educational opportunities in the field of law librarianship, we come full circle. It is a pleasure to welcome a new generation of information professionals and a pleasure to develop and share our knowledge in the field.

In this issue is a 1997/98 NOCALL Membership application form. Please pass it on to someone you know who might enjoy on the benefits of NOCALL membership.

*- Linda Weir, NOCALL President*



## **GRANTS AVAILABLE for Spring Institute**

There are two grants available to cover the registration fee for the NOCALL Spring Institute to be held in Napa on March 7th. Information regarding the application as well as the application form will be mailed with the Institute brochure to everyone within the next few weeks. Please, do not let lack of funds be the only thing preventing you from attending this professional program — apply for a grant!

If you have any questions about the grants, please feel free to call me (415-248-1516). The completed application forms should be in my hands by February 12th.

*- Mary Sigafoos, Chair, Grants Committee*

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# EXECUTIVE BOARD AND BUSINESS MEETINGS

## Highlights of the NOCALL Executive Board Meeting held Tuesday, November 4, 1997

*The meeting was held in the Faculty Club, University of Pacific McGeorge School of Law, Sacramento. Present were: Linda Weir, Mary Ann Parker, Lille Koski, Eric Wade, and Sue Welsh. Absent: Jo Caporaso and Marlowe Griffiths. Linda called the meeting to order at 1:00 p.m.*

1. **APPROVAL OF MINUTES.** The minutes of the 10/7/97 Executive Board meeting were approved as read.

2. **UNFINISHED BUSINESS.** Union List Committee and Software/Hardware Problems. Linda spoke with Pati Traktman and Marie Schneider about the proposed purchase of a portable laptop computer for the Union List. The Union List Committee will report its recommendations to the Board.

3. **NEW BUSINESS.**

**Directory Publication** - Yvonne Boyer told Linda that the Daily Journal will publish our directory when they finish doing the SCALL directory. Yvonne has given AALL a list of NOCALL members who are not members of AALL in response to an AALL request.

**Networking Task Force/California State Library Invitational Conference Series For Special Libraries** - Linda talked to Todd Bennett and Angie Brunton (Networking Co-Chair, San Francisco Bay Region Chapter/Special Libraries Association) about the status of the task force. Linda asked Sue Welsh to be networking task force liaison. Sue has kindly agreed to do this.

4. **COMMITTEE UPDATES:**

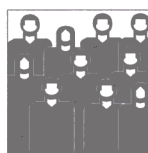
**Institute** - (Mary Ann) Committee members are: Judy Janes, Coral Henning, Marilyn Josi and Evy Posamentier. Mary Ann has sent a deposit to the Embassy Suites in Napa. Pat Pfremmer of Santa Cruz County Law Library will be the Local Arrangements Chair for the Joint SCALL/NOCALL Institute in 1999.

**Education** - (Mary Ann) Jenny Kanji has about 40-45 people signed up for the Workshop on Wednesday, November 5.

**Public Access** - Coral Henning - (Mary Ann) Jackie Cantwell did a workshop in October for union stewards. It went so well that she's been invited to do it again. Coral will do an hour and a half presentation for Mountain-Valley Library System in January at the local Heald's College. She's been asked to talk about legal sources

on the Internet. She'll start with a brief introduction to print sources. The second half of the program will be done by a medical librarian.

**Constitution and Bylaws** - Mary Hood - (Eric) The new amendment on sexual preference should be published in the Oct/Nov. NOCALL NEWS. Lille will fax the amendment to Linda Weir.



**Technology** - Marie Blosh - (Eric) The Internet Librarian Conference has promised to give NOCALL \$7.50 per member attending. NOCALL should receive close to \$200.00.

**Grants** - Mary Sigafoos - (Sue) Committee members are: John Moore, Kathryn Ranharter, and Marlene Harmon. Mary will coordinate with Mary Ann when developing the Institute grant form.

**Public Relations** - Donna Purvis - (Sue) Donna requested \$100 for layout of membership brochure. (This amount was put in her budget.)

5. **ANNOUNCEMENTS.**

Linda Weir - Passed out a chart from AALL with information based on the chapter biographies all chapters sent in.

Linda Weir - The location of future board meetings was discussed. The next board meeting will be at Hastings on 1/6/98 at noon.

6. **ADJOURNMENT.** Linda adjourned the meeting at 2:02 p.m.

Respectfully submitted,

Lille Koski,  
NOCALL Secretary  
November 6, 1997



**THE NOCALL CONSULTING COMMITTEE** is in the process of updating its list of law library services and consultants. The list is an important resource for the Committee to use when advising law firms and other legal offices on local resources to assist them with their library and information needs. If you are aware of services or consultants not included in the following list, please forward the name and contact information to Janice Kelly at Phillips & Cohen, 131 Steuart St., Ste. 501, San Francisco, CA 94105. Email: [jkelly@whistleblowers.com](mailto:jkelly@whistleblowers.com); phone: 415-836-9004. It would be helpful to receive your responses by March 13, 1998.

- ◆ Advanced Information Management
- ◆ Valerie Baadh & Associates
- ◆ Certified Personnel
- ◆ Corporate Library Specialists
- ◆ Crew-Noble Information Services
- ◆ Datasource
- ◆ Dickson Library Associates
- ◆ File-It
- ◆ Jones & Jones, Legal Information Services
- ◆ JR Professionals
- ◆ Legal Information Management
- ◆ Nancy J. Lewis, Library Consultant
- ◆ Library Service Systems
- ◆ Library Updating Service
- ◆ Malley Library Services
- ◆ N-J Library Consulting Services
- ◆ Papermaster Library Associates
- ◆ Sylvia Sykora Associates
- ◆ TLS/Temporary Library Service
- ◆ Taylor & Associates

## Would You Like to Contribute to NOCALL News?



Please contact **Jo Caporaso**  
at (415) 393-2560  
or [jcaporaso@mdbe.com](mailto:jcaporaso@mdbe.com)  
for more information.

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# 1997/98 NOCALL MEMBERSHIP APPLICATION

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Last Name: .....

Title: .....

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Phone: ..... Fax: ..... E-mail: .....

Are you a member of AALL? ☐ Yes ☐ No

☐ NOCALL occasionally sells its mailing list to organizations related to law librarianship. Check here if you do not want your name to appear on such a list.

☐ I would like to have a NOCALL mentor.

## MEMBERSHIP TYPE / DUES AMOUNT (Please check one)

☐ **Active Member** (dues: \$25.00)

- ✗ *Any person residing within the geographical boundaries of the Association and meeting the following qualifications, may, upon payment of dues, have the status of active member.*
- ✗ *Any person officially connected with or regularly employed in a law library or a separately maintained law section of a general library or who has had such a connection within the past seven years.*
- ✗ *Any person officially and regularly employed in a government documents library or in a separately maintained government documents section of a general library or who has had such connection within the past seven years.*
- ✗ *Any person providing professional librarian services to law libraries or who has done so within the past seven years.*

☐ **Unemployed Active Member** (dues: \$12.50)

☐ **Associate Member** (dues: \$25.00)

*Any person not eligible for active membership may become an associate member by paying dues.*

☐ **Retired Member** (dues: \$10.00)

*Any person who is retired from library work, and was an active member of the Association for ten (10) or more consecutive years, may become a retired member upon payment of dues. Membership in the Western Pacific Chapter of the American Association of Law Libraries, prior to the founding of this Association, shall count towards meeting the years of membership requirement.*

☐ **Student Member** (dues: \$7.50)

*Any person enrolled in a law school or a library school may become a student member upon payment of dues.*

## LIBRARY TYPE (Please choose one)

☐ Academic ☐ Private (Firm/Corp) ☐ County/State/Govt ☐ Other

**Return your completed application & payment to:** Yvonne Boyer, NOCALL Membership, Cooley Godward LLP,  
One Maritime Plaza, 20th Floor, San Francisco, CA 94111, boyery@cooley.com (415) 693-2610 Fax (415) 951-3699





# NOCALL CALENDAR OF EVENTS

## 1998

- **January 5** Monday  
NOCALL News deadline for January/February issue

- **January 6** Tuesday  
NOCALL Executive Board Meeting

- **January 10** Saturday  
4th Annual Paraprofessional Conference, "Riding the Technology Wave" at Sun Microsystems, Mountain View. For more information contact Peggy Watson at AIM, (650) 965-7799.

- **January 16** Friday  
PLI Law Librarian's Seminar, San Francisco. Preliminary info: seminar on knowledge management and Intranet applications. Cost approximately \$150. Check PLI Calendar for more information.

- **January 20** Tuesday  
Deadline for mailing notice of proposed candidates to membership

- **January 30** Friday  
NOCALL Executive Board Meeting

NOCALL Business Meeting,  
Marine's Memorial, San Francisco

- **February 4** Wednesday  
NOCALL Education Committee  
Brown Bag Lunch at 12 noon at Bank of America in San Francisco.  
R.S.V.P. Lauri Flynn at (415) 622-2854 or [lrfflynn@netcom.com](mailto:lrfflynn@netcom.com)

- **February 15** Sunday  
Due date for submitting additional nominations in writing to the President

- **February 27-28** Friday - Saturday  
SCALL Institute in Palm Springs

- **March 1** Sunday  
Mail deadline for official ballot of Officers and Executive Board candidates

- **March 3** Tuesday  
NOCALL Executive Board Meeting

NOCALL News deadline for March/April issue

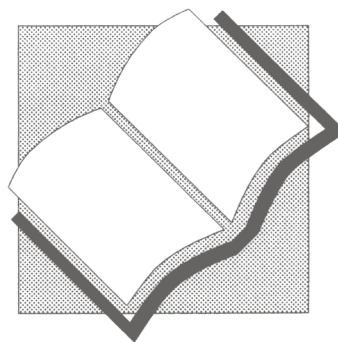
- **March 7** Saturday  
NOCALL Spring Institute, Embassy Suites Napa Valley, in Napa. Details to follow.

- **April**  
Brown Bag Lunch sponsored by the NOCALL Education Committee.  
Details and date to follow

- **April 1** Wednesday  
Deadline to notify elected persons

- **April 7** Tuesday  
NOCALL Executive Board Meeting

- **April 19-25** Sunday-Saturday  
National Library Week



- **May** May  
Brown Bag Lunch sponsored by the NOCALL Education Committee.  
Details and date to follow

- **May 5** Tuesday  
NOCALL Executive Board Meeting

NOCALL News deadline for May/June issue

- **May 21** Thursday  
NOCALL Business Meeting

- **June 2** Tuesday  
NOCALL Executive Board Meeting

- **June 6 - 11** Saturday - Thursday  
Special Libraries Association Annual Conference, Indianapolis, IN

- **July 11 - 16** Saturday - Thursday  
AALL Annual Meeting, Anaheim, CA

# **NOCALL Web Server and Electronic Mailing List**

NOCALL has its own web server.

In case you haven't had a chance to check it out, its URL is:

**<http://www.nocall.org>**

If you would like to subscribe to NOCALL's electronic mailing list, send a message to: [listserv@assocdir.wuacc.edu](mailto:listserv@assocdir.wuacc.edu) with the following in the body of the message: subscribe nocall-list Your Name (e.g. subscribe nocall-list Tom Jones). If you have any questions about either of these services call or e-mail Joan Loftus, at (415) 986-4200 or [loftus@netcom.com](mailto:loftus@netcom.com).

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