



# NOCALL NEWS

Newsletter of the Northern California Association of Law Libraries  
A Chapter of the American Association of Law Libraries

Volume 16, Number 5

May/June 1996

## FROM THE PRESIDENT,

JO CAPORASO

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If the smiling faces were any indication, the rain did little to dampen spirits on May 15 when we met at San Francisco's New Main Library for a tour, spring business meeting, reception and to meet Ken Dowlin, San Francisco City Librarian. Thanks to Donna Purvis for planning an enjoyable afternoon and a memorable way to complete her tenure as NOCALL President.

Welcome and congratulations to the new Board: Brent Bernau, Vice President/President-Elect; Donna Williams, Secretary (serving the second year of a 2-year term); Marlowe Griffiths, Treasurer; Donna Purvis, Past President; Mark Mackler and Alice McKenzie, Elected Members (new one-year positions).

Like all librarians, we hopefully are taking the steps to position our libraries for the future -- not only for next year, but for many years ahead. The days of doing things the same old way are gone, and a forward-thinking mind set is necessary in order to take advantage of the changes and challenges facing us.

As I begin my year as President, I recognize the importance of NOCALL preparing itself for the challenges ahead, and plan to work with the Board to develop a vision statement for NOCALL's future. This vision statement would focus on selected goals, provide long-term direction and a short-term operating framework, and would consider major events or changes outside the organization which are beyond our control.

What will NOCALL members get from a vision statement? It will allow us to focus our energy and resources on the most important priorities and identify resources needed to accomplish the plan. It will give the members a voice in determining NOCALL's direction.

What does a vision statement do? It will allow us to target the issues most vital to the organization and its members, build a consensus on issues and priorities, and create a vision that can be used by the current Board and future Boards. It is the result of consensus responses to such questions as: What do you like about NOCALL and what would you like to see improved or changed? What kind of educational programs and committee activities would you like to see? Your professional needs have undoubtedly changed over the past year, so tell me what you think. Your opinions are vital to developing a vision.

It goes without saying that a vision won't be meaningful if we do not have strong committees to carry out the goals.

*continued on page 18*



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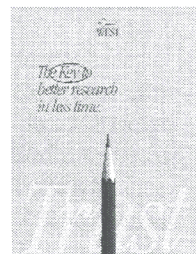
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## **MUSINGS FROM MARK**

Mark Mackler, Kenney & Markowitz, San Francisco

**THE BOTTOM LINE...**Mark Willes, the not-so-beloved CEO of Times Mirror (the parent of Matthew Bender) recently spoke to the Columbia University Business School Alumni Club. He revealed that he has put each of his company's divisions on a strict sink-or-swim regimen: they must each earn profits of at least 12%. Mr. Willes later stopped by the company's art-book publishing house, Harry Abrams & Co., to deliver that same message. "They make absolutely the most beautiful art books in the industry," he said. "They also don't make any money, and we are going to work on that." An old college friend of mine, now a senior editor at Abrams, was present for Willes' talk. He reports that Mr. Willes received an icy reception.

**THE NEW MAIN...**By now, many of you have already seen the stunning New Main Library. It's certainly a major change from the Old Main. However, I hope that the Library administration doesn't lose sight of the fact that there is one thing more important within the Library, one thing more important than the granite and glass: the Library's personnel. I can still remember a column in "American Libraries" a few years back. The scenario went something like this: Patron walks up to the Reference Desk. Patron asks Librarian for help with a question she has. Librarian, barely looking up from his paperwork, points to a PC terminal located down the corridor and tells patron to go and look it up over there. The patron walks away, disappointed and bruised by this experience.

**THE "AMERICAN LAWYER"...**featured a thought-provoking article in the March issue. Check out "The Law Is Where You Find It" by David Post. Post begins by tracing the evolution of case-reporting right up to the development of the West Digest System. As you legal research mavens recall, the original classification scheme grew from what West called the "seven great divisions": persons, property, contracts, torts, crimes, remedies, and government.

The West Digest had a kind of self-perpetuating quality, and it became a distorted map of the legal landscape. There was always an indexer standing between you and the proposition of law for which you were searching. Post uses "information law" as an example. There is currently no place in the Digest structure for "information law" to live and grow. Why? Because "information law" defies categorization, at least so far as the West Digest System goes.

Now, through CALR, we can formulate our query in terms of the facts involved, rather than the legal principles. As a result, factual information is likely to assume new importance. By the way, if all of this sounds like something about which Bob Berring might have written, you're right. Bob is quoted in the article.

**FROM CHALLENGER, GRAY & CHRISTMAS, THE OUTPLACEMENT CONSULTING FIRM...**There are plenty of ways to increase your value to a company:

\*Become a "corporate vacuum." Look around to see what is not being done, then do it. This can build your power and knowledge base.

\*Think Like Your Boss. Try to see what your boss is interested in, and pursue it, taking on additional responsibility. You may work more hours,

*continued on page 12*



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## EDITOR'S BOX

*Submissions made to the Editor must be on a 3.5" disk or sent via the Internet as an ASCII file to: mharmon@uclink2.berkeley.edu. Submissions may be made in WordPerfect 5.1, or in various versions of Microsoft Word. Contact the editor at (510) 642-0171 or at mharmon@uclink2.berkeley.edu for specific formats. To be included in the next issue of the newsletter submissions must be received by:*

*September/October issue: August 16, 1996  
(Friday)*

*All disks will be returned. Submissions made to Committee, Membership and Placement Editors should be made earlier so they can submit theirs by that date. Check with the individual editor.*

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### *. . . Editor's Notes . . .*

This is the last issue of Volume 16 of the NOCALL News and my last issue as its editor. I very much appreciate the work done by the Newsletter Committee - Brent Bernau, Michael Ginsborg, Marlowe Griffiths, Faye Jones, Mark Mackler and former Membership Committee Chair Lee Ryan. Getting this newsletter out has been a group effort, and no issues would ever have appeared on your desks without the reliability and dedication of this committee. They've been great to work with, as have past presidents Todd Bennett and Donna Purvis.

As editor I've developed deep feelings of gratitude for anyone who has been willing to make the time and effort to write for the newsletter. I am particularly grateful to Articles Editor Mark Mackler, who in addition to cajoling other NOCALL members into writing articles, produced his "Musings" column for each issue of the last two volumes of the newsletter. In this issue don't miss Kathleen Vanden Heuvel's article, "The Public Interest In Copyright" (page 23) for a truly thought provoking discussion of issues vital to our profession. And see page 26 for the first in a series of Internet Committee interviews investigating how NOCALL members are using internet technology.

With a mixture of reluctance and relief I prepare to pass the newsletter baton on. The only question is to whom. If you're interested in becoming the editor or being otherwise involved with the newsletter let me or incoming president Jo Caporaso know. It's a great way to be involved in this organization and this profession.

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### NOCALL WEB SERVER AND ELECTRONIC MAILING LIST

NOCALL has its own web server. In case you haven't had a chance to check it out, its URL is:

<http://www.nocall.org>

If you would like to subscribe to NOCALL'S electronic mailing list, send a message to: [listserv@assocdir.wuacc.edu](mailto:listserv@assocdir.wuacc.edu) with the following in the body of the message:  
subscribe nocall-list Your Name (e.g. subscribe nocall-list Tom Jones)

If you have any questions about either of these services call or e-mail NOCALL's Internet Committee Chair, Joan Loftus, at (415) 983-1770 or [loftus@netcom.com](mailto:loftus@netcom.com).



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## NOCALL CALENDAR OF EVENTS

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### 1996

June 8th - 13th	Saturday - Thursday	SLA Annual Meeting, Boston, MA
June 15th	Saturday	Due date for Board members to turn over files & records to newly elected officers
June 14th,	Friday	<i>Train the Trainers Workshop: Getting Graphic on the Net</i> , Cal State Univ. at Hayward. Contact Becky Thomas at nbctrain@metro.net.
July 20th - 25th	Saturday - Thursday	AALL Annual Meeting in Indianapolis, IN
August 16th	Friday	<i>NOCALL News</i> Deadline
September 28th-October 5th		Banned Books Week (ALA)
October 28th-30th		Online '96, Washington, D.C. Contact Online (203) 761-1444
Nov. 16th-19th		California Library Association Annual Conference, Sacramento. Contact CLA (916) 447-8541.

### 1997

April 13th - 19th	National Library Week
June 7th - 12th	SLA Annual Conference, Seattle, WA
June 26th - July 3rd	ALA Annual Conference, S.F.
July 19th - 24th	AALL Annual Meeting, Baltimore, MD

### 1998

July 11-16th AALL Annual Meeting, Anaheim, CA

### 1999

July 17th - 22nd AALL Annual Meeting, Washington, D.C.

### 2000

July 15th - 20th AALL Annual Meeting, Philadelphia, PA

### 2001

June 27th - July 4th ALA Annual Conference, S.F.

URL: <http://lawlib.wuacc.edu/nocall/calendar.html>





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INFORMATION**

# NOCALL Internet Committee Survey

The main objectives of this survey are to 1) target members who don't have e-mail or web access in order to help them obtain access and 2) compile background information on Internet topics of relevance to librarians in our work today. We hope you will take this opportunity to fill out as much of this form as you can. The results of the survey will be released in the next issue of the newsletter.

Name: \_\_\_\_\_ Institution: \_\_\_\_\_

City: \_\_\_\_\_ Telephone: \_\_\_\_\_

What role do you think the committee should play? \_\_\_\_\_

If you are willing to have your name and affiliation revealed in the survey report, please check here \_\_\_\_\_

## A. E-MAIL ACCESS TO OTHERS OUTSIDE YOUR ORGANIZATION

1. E-mail address: \_\_\_\_\_

2. Would you like to talk to someone on the Internet Committee about obtaining e-mail access? \_\_\_\_\_

## B. INTERNET/WEB ACCESS

1. Do you have Internet access and if so, which provider(s) do you use? \_\_\_\_\_

2. If you use multiple providers, could you comment on why? \_\_\_\_\_

3. Do the Attorneys/Faculty in your organization have Internet access? \_\_\_\_\_

4. To which Internet functions does the Librarian have access? \_\_\_\_\_

## C. LIBRARIAN INVOLVEMENT

1. Do you train attorneys on the Internet? \_\_\_\_\_

2. Are you on your organization's Internet policy committee? \_\_\_\_\_

3. Does your organization have a home page on the web? \_\_\_\_\_



4. If so, what is the URL? \_\_\_\_\_
  5. Does your organization have an internal home page, accessible to organization employees only? \_\_\_\_\_
  6. Are/Were you involved in the home page design? \_\_\_\_\_
  7. Are you the webmaster? \_\_\_\_\_
  8. Did you use a consultant in setting up your home page? \_\_\_\_\_
  9. If so, could you provide the name(s)? \_\_\_\_\_
- 

#### **D. MISCELLANEOUS**

1. What do you use the Internet for? (e-mail, research, etc.) \_\_\_\_\_
  2. Who pays for your usage? \_\_\_\_\_
  3. What web browser do you use? \_\_\_\_\_
  4. Do you bill back Internet use? \_\_\_\_\_
  5. Who does your organization use for an ISP (Internet Service Provider) or do individual attorneys have to provide their own access? \_\_\_\_\_
  6. What kind of connection do you have? (shell, SLIP, PPP, etc)? \_\_\_\_\_
  7. What is your connection speed rate? (9600, 14.4, 28.8, ISDN, T-1)? \_\_\_\_\_
  8. Would you be willing to help someone in the same situation as you in solving a problem (e.g. vendor, browser, etc.)? \_\_\_\_\_
  9. Please circle the number(s) that describe your Internet experience below (1-10):  
1=newbie; 2=e-mail only; 3=www; 4=ftp, gopher, telnet; 5= broad net experience >1 yr.; 6=wais, archie, veronica, etc.; 7=html; 8=training; 9=webmaster; 10= internet installation
  10. Would you be willing to share an appropriately blanked-out copy of your internet policy? \_\_\_\_\_
- 

If you have any questions about this survey, please feel free to contact the members of the Internet Committee: Joan Loftus, Dan Cunningham, Anna Anderson, Jenny Kanji, Alex Lubarski, Jane Metz, Cella Mitchell and Dan Taysom.

**Please return this survey to: Joan Loftus, Pillsbury Madison & Sutro, 225 Bush, 20th Floor, San Francisco, CA 94104. (415) 983-1770, fax (415) 983-1600**

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## INTERNET COLUMN

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Joan Loftus, Chair Internet Committee  
Pillsbury, Madison & Sutro, San Francisco

See the preceeding 2 pages for a reprint of the Internet Committee survey in this issue. We would still like to hear from members who do not have access to e-mail or the Internet. Results of the survey will be posted in the next newsletter.

The Internet Committee plans to write articles on a regular basis on what our members are doing with the Internet. Jenny Kanji's interview with Alice McKenzie about Brobeck's web site appears at page 26 in this issue. We plan to profile Nora Levine's work on Crosby Heafey's intranet in the next issue. If you have any suggestions for future articles or would like to highlight your library's work with the Internet, please contact me at (415) 983-1770.

We have started testing NOCALL's new URL, <http://www.nocall.org/>, and hope to have the kinks worked out in the next couple of weeks. If you have time, please use the new URL and let us know how it works. In the meantime, continue to use the current URLs, <http://lawlib.wuacc.edu/nocall/home.html> and [~ftp/pub/lo/loftus/nocall/home.html](ftp://pub/lo/loftus/nocall/home.html) (Netcom shell users only).

Special thanks are due to Brent Bernau and Cathy Hardy for help on setting up their Committee Pages. The Placement Committee and Government Relations Committee pages are the latest additions to the NOCALL web site.

Everything related to the Internet is constantly faced with change and we are no exception. In addition to a more simplified Internet address for web access, the nocall-list mailing list is moving to a new site and address. Information on subscribing to the new list is reprinted below from the nocall-list.

### **NOCALL-LIST IS MOVING!**

The Internet mailing list for the Northern California Association of Law Libraries, NOCALL-LIST, is moving from Netcom to Washburn, courtesy of Mark Folmsbee and Washburn University.

### **SUBSCRIBING TO NOCALL-LIST@ASSOCDIR.WUACC.EDU**

If you are currently a subscriber to NOCALL-LIST, and you wish to remain on this list, you will need to subscribe to the newly created list at Washburn. I wish we could have subscribed you automatically, but we weren't able to figure out how to do it without creating a massive mailing glitch problem (and we've already seen enough of that with the AOL spammer :)

To subscribe to the new NOCALL-LIST at Washburn, send a message to: [listserv@assocdir.wuacc.edu](mailto:listserv@assocdir.wuacc.edu). In the body of the message type: *subscribe nocall-list Your Name, (e.g., subscribe nocall-list Tom Jones)*.

This change was necessary due to the many problems we were experiencing on NETCOM, such as long delays between the time a message was sent to the list, and when it finally was distributed to subscribers. There has also been a rash of spamming that appeared to use the NETCOM lists. The Washburn list will only allow subscribers to post. The response time from other Washburn lists has been very good and we will also be able to have our list archived in a more accessible manner.

### **UNSUBSCRIBING TO NOCALL-LIST@NETCOM.COM**

Please also take the time to unsubscribe to the NOCALL-LIST on Netcom. I will be closing the *nocall-list@netcom.com* address to new messages after May 25th. To

unsubscribe to the old NOCALL-LIST at Netcom, send a message to: [listserv@netcom.com](mailto:listserv@netcom.com). In the body of the message type: *unsubscribe nocall-list*.

### **POSTING MESSAGES**

Please use the new Washburn list address when posting to the NOCALL-LIST  
To post a message to the list, send it to: [nocall-list@assocdir.wuacc.edu](mailto:nocall-list@assocdir.wuacc.edu)



Please do NOT cross post to [nocall-list@netcom.com](mailto:nocall-list@netcom.com) and [nocall-list@assocdir.wuacc.edu](mailto:nocall-list@assocdir.wuacc.edu). Posting to both lists will be very annoying since everyone may receive the same message twice. I will be monitoring posts to [nocall-list@netcom.com](mailto:nocall-list@netcom.com). Any messages to sent to the Netcom address will be forwarded by me to the [nocall-list@assocdir.wuacc.edu](mailto:nocall-list@assocdir.wuacc.edu) address. I will then send a note about the list move to the person who sent the message to the Netcom address.

### **HOW CAN I CATCH UP ON THE NEW MESSAGES TO THE WASHBURN ADDRESS IF I DON'T SUBSCRIBE RIGHT AWAY?**

People may be on vacation, not reading their messages or just too busy to subscribe right now. I'll be posting the Washburn messages on the NOCALL menu under the heading "Nocall-List." URL:  
<http://lawlib.wuacc.edu/nocall/list.html>

Check there to catch up on "new" Washburn messages if you are late subscribing to the Washburn address.

### **MISCELLANY**

Congratulations! If you survived the spamming, you can consider yourself an Internet Veteran of Net Mail. You can tell your grandkids that "you were there" and had to deal with the duplicate magazine ads, AOL spammers, etc. <grin>. Really, I do appreciate everyone's patience with the spammers this last month. I think we will see more of this in the future... but not on the new list!

With this change, we should be back to a "hot off the press" delivery of information as well.

If you have any questions or problems implementing this change, please do not hesitate to contact the listowner: *Joan Loftus*, [loftus@netcom.com](mailto:loftus@netcom.com), (415-983-1770)



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### ***Musings, continued from page 3***

but you will secure your employment, enhance your reputation and feel confident that you can ask for more money--and probably get it.

- \*Save the firm's money. Figure out how to do more for less, and document the savings.
- \*Prepare for your salary negotiation. Argue on your own behalf.
- \*Cite performance, not tenure, when asking for a raise.

**AND, ON THAT HAPPY NOTE...**Have a good summer, everyone!



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## EXECUTIVE BOARD AND BUSINESS MEETINGS

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### Highlights of the NOCALL Executive Board Meeting Minutes March 18, 1996

*The meeting was held at the offices of Baker & McKenzie at 2 Embarcadero Center, S.F. Present were: Donna Purvis, Jo Caporaso, Todd Bennett, Donna Hughes-Oldenburg and Donna Williams. Donna Purvis called the meeting to order at 11:35 a.m.*

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#### 1. Announcements.

**American Association of Law Libraries Executive Board Meeting** - The Chair of the Council of Chapter Presidents reported to Donna P.:

- The Board approved the proposal of two Bylaws amendment changes with regards to voting procedures. 1.) To have a mail ballot on dues increases instead of a vote at the Annual Meeting's Business Meeting. 2.) To change the approval criteria of a mail ballot to accept a simple majority vote instead of the current two-third's majority vote in place now.
- The Board Approved the proposal by the Finance & Budget committee, upon recommendation of the strategic planning committee, to budget \$10,000 on chapter relations. The effort will be driven by the ad hoc advisory group appointed by the President and President-Elect.
- The Board wants to further develop the educational policy for AALL. Pass on any ideas to AALL.
- They want to further develop AALLNET and are looking for chapter Do's and Don'ts and possible links.

2. **Approval of Minutes.** Minutes from the Executive Board meeting of 2/23/96 were approved as submitted.

#### 3. Board Liaison Reports.

##### **Government Relations Committee**

- Donna P. reported the status of S.B. 1507.
- Faye Jones notified everyone of the proposed cut of the entire Office of Administrative Law which was on the Senate Finance Committee's agenda. Donna P. sent a letter to Senator Kopp in support of the OAL which Judy Janes drafted. It was reported that due to a public outcry, the OAL agenda item was taken off the hearing agenda.

#### **Grants**

- Chair Lille Koski reported that two people have applied for grants to the Spring Institute.
- Reviewed whether NOCALL should change it's current guideline of waiting three years to apply for a new grant. Possibly have separate local and national events grants without having to wait the current three years. Needs further discussion.

#### **Internet**

- The committee is in the process of ordering the Domain name for our web site.
- They are also in the process of adding committee pages to the web site.
- The committee wanted to know how to handle adding the committee pages with regards to Board approval. The Board decided to give editorial discretion to the Internet chair much like the editorial discretion the Newsletter editor has.

#### **Membership**

- The mailing list needs to have sales tax included in its price. It is a problem to deal with local taxes which vary from county to county after the fact. *A motion was passed to charge \$65 dollars to non-members or for-profit organizations and \$45 to members or non-profit organizations. These prices include sales tax. [Resolution 1996-3]*
- After much discussion, a motion was passed to keep the "Unemployed Active Member" as a category on the membership form for the discounted price of \$12.50. *[Resolution 1996-4]*

#### **Public Access**

- SCALL has revised its publication "Locating the Law." They asked us if it would be all right for them to advertise it to public libraries in Northern California. The Board agreed it would be a good idea.



### Spring Institute

- Jo reported there will be 31 exhibit tables at the Institute.
- There are over 100 registrants to date.
- Sponsors include the *Daily Journal*, Lexis/Nexis, and West Publishing Co.

### Union List

- Chair Mary Staats is reporting major problems with the software used to print and sort the list.
- Since CLASS's closing, the State Library, in cooperation with the San Jose State University Library School, will assist in compiling the list.

### 4. Unfinished Business

- Donna W. handed out a draft of the Procedures manual for each Board member to review. A few sections are still missing.
- *A motion was passed for NOCALL to sponsor 1996 S.B. 1507, authored by Senator Petris regarding mandating legislators to send certain records to State Archives for legislative intent proposes. [Resolution 1996-5]*
- West Publishing Co. sent a description of its Decathlon which it is sponsoring at the Annual Meeting in July. It requires a team of approximately fifteen people.

### 5. New Business.

#### Bylaws Article II Membership, 1, a

- This states that the application to reassign membership should be made to the Secretary, when in fact, the Membership chair handles that responsibility. Chair Mary Hood will be notified. *Moved to Unfinished Business*

#### Membership Directory Distribution

- *A motion was passed that NOCALL members may purchase additional copies of the membership directory for current production costs, plus shipping, handling and current sales tax. [Resolution 1996-7]*

#### Date for Counting Ballots

- April 22 has been the date selected to count ballots. The Board, with the exception of Donna W. since she is running for the second term, will be present at Donna P.'s office.

7. **Adjournment.** Donna P. adjourned the meeting at 1:55 p.m.

Respectfully submitted,  
Donna S. Williams  
March 20, 1996



### Highlights of the NOCALL Executive Board Meeting Minutes April 19, 1996

*The meeting was held at the offices of Baker & McKenzie at 2 Embarcadero Center, S.F. Present were: Donna Purvis, Jo Caporaso, Todd Bennett and Donna Williams. Absent was Donna Hughes-Oldenburg. Donna Purvis called the meeting to order at 12:10 p.m.*

1. **Approval of Minutes.** Minutes from the Executive Board meeting of 3/18/96 were approved as submitted.

### 2. Board Liaison Reports.

#### Academic Relations Committee

- Cynthia Papermaster reports there will be a San Jose State University Library School reception at the Sun Microsystems library on April 24 from 5 - 7 p.m. It is jointly sponsored with the local SLA chapters.
- After some discussion, it was decided that what Loretta Sevier is doing with the Law Office Service Organization, a

subcommittee of the Association of Legal Administrators, in trying to obtain summer positions for high school students in law firms, falls under the Academic Relations committee.

- Todd will invite both Loretta and Cynthia to our next Board meeting to discuss the program and try to get it into action this summer.

#### Government Relations Committee

- Donna P. announced that SCALL has decided to become a co-sponsor of S.B. 1507.

### Spring Institute

- Jo reported there were 137 attendees at the Institute and 51 evaluations were turned in. Overall, the remarks were positive.
- Jo is holding a wrap up meeting with her committee next week.

### 3. Unfinished Business

- The Board will hold a special Board Meeting on May 8, 1996 at noon, to review the entire manual. Donna W. will write up an introduction.
- The West Publishing Co. Decathlon announcement went out in the newsletter. We will choose a captain from the volunteers.
- The NOCALL reception at the AALL Annual Meeting will not be held this year. It fell on a Monday evening which is the same time as the West Decathlon.

### 4. New Business.

#### May Business Meeting

- The Meeting will be held on Wednesday, May 15 at the new San Francisco Public Library. There will be a tour from 2 - 3 p.m. The Business Meeting will be from 3 - 4 p.m. and a reception will follow from 4 - 5 p.m. which will be held in the Latino/Hispanic room.

### 5. Announcements.

- No new announcements.

### 6. Adjournment.

Donna P. adjourned the meeting at 2:25 p.m.

Respectfully submitted,  
Donna S. Williams  
April 24, 1996



## NOCALL Spring Business Meeting Minutes May 15, 1996

*The meeting was held at the San Francisco New Main Library. Donna Purvis called the meeting to order at 3:10 p.m. There were approximately 70 attendees.*

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**1. Welcome.** President Donna Purvis welcomed everyone to the meeting.

**2. Special Guest.** Ken Dowlin, San Francisco City Librarian, gave a wonderful talk on the New Main library. He said that both public and private sponsors helped pay for the building. Since opening on April 8th: the library is seeing over 10,000 visitors a day; their circulation has doubled; they are issuing 1,000 library cards a day; and reference is nine times the volume it was. Their primary focus is on people, communications and access.

**3. Approval of Minutes.** Minutes from the Business Meeting of 1/18/96 were approved as published in the *NOCALL News*.

**4. Treasurer's Report** - Donna Hughes-Oldenburg reported the chapter is in good condition. A year end report was submitted which showed a balance on 5/15/96 of \$20,159.11. For the year, income was \$65,082.65 and expenses were \$59,601.13.

**5. Constitutional Amendment, Article V., Section 3, Term of Office.** This amendment would lengthen

the secretaries office to a two year term and allow the Treasurer and Secretary to be elected in alternate years since we have a newly elected Treasurer this year and Donna Williams ran for another one year Secretarial term this year.

*A motion was moved to approve the change to Article V, Section 3 of the Constitution.*

*It was seconded and passed unanimously.*

**6. Bylaws Amendment, Article II., Section 1.a, Active Members.** Donna explained that this is a general clean-up of the Bylaws and it should have been changed when NOCALL formed the membership committee. It states that application to reassign membership should be made to the NOCALL Secretary, when in reality, it is the Membership Committee who performs this duty.

*A motion was moved to approve the change to Article II., Section 1.a. of the Bylaws.*

*It was seconded and passed unanimously.*

**7. Motion to Destroy the Ballots.** A motion was moved to destroy the ballots from the 1996-97 NOCALL election.



*A motion was moved to destroy the ballots.  
It was seconded and passed unanimously.*

## **8. Committee Reports.**

### **Academic Relations - Cynthia**

Papermaster, reported that she informs library students of NOCALL's activities and invites the school's Director and Dean to NOCALL activities. Recruiting is done by participating in career panels, class visits and jointly sponsored events with SLA. Over 100 copies of the brochure "Choose Law Librarianship" are available if anyone could use them, please contact her. Cynthia also called for volunteers.

**Audit & Budget - Barbara Friedrich,** Chair, announced the budget for fiscal year 1995-96 was submitted and approved and a tentative new budget for FY 1996-97 is being presented to the Board today. Also, records were checked for FY 1994-95 and the treasurer arranged for an outside accountant. Committee members: Chair: Barbara; Prano Amjadi.

**Constitution and Bylaws - Prano Amjadi** reported for Mary Hood, Chair, that her committee worked on several changes this year. We voted today on both a Constitutional and Bylaws amendment which the committee advised us on.

**Consulting - Mark Mackler,** Chair, submitted a report that the committee provides free library consultation services to law firms, corporations, and other organizations in Northern California. This year, the committee handled on-site visits to one law firm, one municipal law department and a telephone inquiry from a county agency in Sacramento. Committee members: Mark, Chair, Hillary Burg and Debi Mazor.

**Government Relations - Cathy Hardy,** Chair, reported that the bill NOCALL is co-sponsoring, S.B. 1507, looks very promising. They reported to the Law Revision Commission regarding the bill and testimony before the commission has been postponed until June. The committee also responded to a threat to eliminate the Office of Administrative Law; revised a tip sheet; distributed copies of the *California Journal's* Roster and Guide; worked to get the committee information available on the NOCALL web page with a link to the bill; Cathy and Nancy Hoebelheinrich attended a State Net Workshop on effective lobbying; Judy Janes will represent the committee at an informal panel discussion at the AALL Annual Meeting for chapter GRC members to share information; and they still continue to track

California bills of interest to the legal and library communities. Committee members: Cathy, Nancy, Judy, Peg Durkin, Michael Ginsborg, Carolina Rose, Susan VanSyckel, and Evy Posamentier. (Evy Posamentier resigned from the committee mid-year but has still been an asset to the committee.)

**Grants - Lille Koski,** Chair, submitted a report that 4 grants have been awarded this year. 1.) Prano Amjadi from Santa Clara University in the amount of \$60.00 to attend the Fall workshop. 2.) Karen Lutke from San Mateo County Law Library in the amount of \$355.00 to attend the 1996 AALL Winter Institute in Sacramento. 3.) Gretchen Pullen from Baker & McKenzie in the amount of \$95.00 to attend the Spring Institute. 4.) Terri Rogers from San Joaquin College of Law in the amount of \$313.40 to attend the Spring Institute (includes lodging). There are also two grants available in the amount of \$975.00 to attend the 1996 AALL Annual Meeting.

**Internet - Joan Loftus,** Chair, submitted a report that the committee participated in the Spring Institute; moved the nocall-list discussion group to Washburn from Netcom to speed up delivery of messages; registered our domain name as nocall.org; and plans are underway to set up the web page at the URL <http://www.nocall.org/>. Finally, the committee would like more feedback from the survey that was released in March. Committee members: Joan, Anna Anderson, Dan Cunningham, Jenny Kanji, Alex Lubarski, Jane Metz, Cella Mitchell and Dan Taysom.

**Membership - Marlowe Griffiths,** Chair, reported we have 417 members. She also reminded us that membership renewals will be mailed out shortly. We need to return the renewal form to the membership chair promptly in order to get the directory out in a timely manner. There will be a cut off date and members will not be listed in the directory if the date is missed. She called for volunteers as she cannot hold this position next year due to being Treasurer.

**Network Task Force - Todd Bennett** reported that it was an interesting experience being on this state wide committee. It was very rewarding as it calls for the effort of all libraries to be linked for The Library of California.

**Newsletter - Marlene Harmon,** Chair, could not be present, Donna P. thanked all the members of the committee on her behalf for their hard work and dedication. She also called for volunteers. Committee members are: Articles

Editor - Mark Mackler, Committee News - Michael Ginsborg, Membership News - Marlowe Griffiths, Placement News - Brent Bernau and Ads Editor - Faye Jones. Donna also called for volunteers.

**Placement** - Brent Bernau, Chair, reported detailed statistics on how many people have used the placement services. The figures reflect usage from June 1 to May 15, 1996. Open positions have also been posted on the NOCALL Listserv and are available on the web page as well. Brent called for volunteers as he cannot hold this position next year due to being Vice President.

**Public Access** - Coral Henning, Chair, reported that she and Leslie Forrester presented a 2 1/2 hour workshop on "Legal Research and Citation Form" to 50 students from the S.F. Legal Secretaries Association. This is becoming an annual event. Jackie Cantwell gave a 1 hour presentation on "Researching Labor Law" to a S.F. City College Labor Law class. The committee also has plans for two more workshops for the Sutter County Library in Yuba City and for the Mountain Valley Library System in Sacramento. Committee members: Coral, Leslie, Jackie and Angus Nesbit. Coral also called for volunteers.

**Public Relations** - Jenny Wu, Chair, is coordinating the NOCALL activities table at the 1996 AALL Annual Meeting. She has built a relationship with the *Daily Journal* to get articles by members published at least every month. She also called for volunteers.

**Spring Institute** - Jo Caporaso, Chair, announced that there were 142 attendees at the Spring Institute with 70 vendors representing 32 companies. Of the 50 responses received, almost all of them expressed positive feedback and were extremely happy with the location. Committee members: Jo, Bev Lipton, Janice Kelly, Cindy Weller, Carolyn Applegate, Marian Shostrom, Ginny Irving and Barbara Friedrich.

**Union list** - Mary Staats received a standing ovation for being on the committee for 12 years and Jaye Lapachet, who is co-chair, has been on the committee for 8 years. Unfortunately, they are both retiring from their positions this year. They did report that the 11th edition should be out this June. There were many problems with the software as we have exceeded its capabilities. We are also fortunate to have the holdings of the Institute for Governmental Studies included in the 11th ed. They also made a call for volunteers. Committee members: Gary Cann, Marie Schneider,

Marian Shostrom and Pati Traktman. (Gary Cann has left law librarianship to be a trademark expert and is no longer with the committee.)

**Youth Opportunity** - Loretta Sevier, chair of this recently formed ad hoc committee explained what the committee is all about. She has been the NOCALL representative to Law Office Support Organization (LOSO) and has been working in cooperation with the S.F. School Volunteers to place students from Philip & Sala Burton High School in a legal environment for summer jobs. LOSO placed 18 students last summer and would like to increase that number. Some of the placements have worked so well that the firms end up keeping the students on as regular employees. Loretta sent a letter to all S.F. head librarians detailing the program. If anyone has any leads, contact her. She also made a call for volunteers.

**9. Procedures Manual Update.** Donna Williams showed off a copy of the draft version of the manual and thanked every committee chair who submitted information. The manual will be distributed at the Planning Meeting in August or September. It is designed to be a working document and will change throughout the years to reflect the changing library environment. It outlines the duties of each committee and Board position. The Board's intent for this manual is to make all committees aware of what other committee's responsibilities are in the hopes of working together better as an organization. It is the Board's hope that each chair become familiar with their portion of the manual and their duties as described in it as well as those of any other committee(s) that may affect them.

#### **10. Announcements.**

- Donna Purvis thanked Past-President Todd Bennett for his hard work and dedication to NOCALL. Donna presented him with a plaque with the NOCALL bridge logo.
- Donna announced that we need volunteers for the West Decathlon at the 1996 AALL Annual meeting. Please contact her or Jo to volunteer.
- Donna invited everyone to the reception afterward the meeting.
- Door prize raffle of the book "A Free Library in this City," signed by City Librarian, Ken Dowlin, was won by Emily Morris of Morrison & Forrester in Palo Alto.

#### **11. Induction of New Board Members.**

Donna Purvis announced the new Board members: Brent Bernau is Vice-President / President-Elect; Donna Williams is Secretary;



Marlowe Griffiths is Treasurer; Alice McKenzie and Mark Mackler are Executive Board Members; and Jo Caporaso is the new President.

Jo thanked Donna Purvis, on behalf of the entire Board, for doing a great job as President and presented her with a basket filled with an Italian bottle of wine and two Italian books in memory of the trip she took to Italy during her term as President.

**12. Adjournment.** The meeting was adjourned at 4:15 p.m.

Respectfully submitted,  
Donna S. Williams,  
NOCALL Secretary  
May 16, 1996



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*President's Message, continued from page 1*

Being involved gives you an opportunity to stretch and grow both professionally and personally. I know it is difficult to take on an extra commitment outside of work, but you can participate in a small way. You will be surprised at how much you can contribute. There is a volunteer form on page 29. Fax me the form, send me an e-mail, or call me to tell me what your interest is.

I look forward to seeing many of you in Indianapolis. Brent Bernau, Vice-President/President Elect has agreed to be the NOCALL team captain for West's Law Library Decathlon on July 22. Let's pull together a strong team. Let Brent know if you are interested in being on the team (415-442-6685, e-mail: bbernau@ggu.edu) and he will respond to you after July 1. You don't need to be an Olympian. See page 28 for details.

Special thanks to Marlene Harmon and her crew for doing a great job with *NOCALL News* this past year. Producing a quality newsletter under tight deadlines is not easy and we appreciate all the effort. Marlene is ready to pass her editorial skills on to a new Chair, so please let me know if you are interested in taking on this special challenge.

I look forward to a productive year ahead and working with the new Board. Enjoy the summer!



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## COMMITTEE REPORTS

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Government Relations Committee  
Cathy Hardy, Chair  
Golden Gate University Law Library, San Francisco

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### SB 1507

It has been a truly amazing year for our committee and it is not over yet. NOCALL's bill, SB 1507, was introduced, has been amended and has passed the Senate Governmental Organization Committee, the Senate Rules Committee, and the Senate Budget & Fiscal Review Committee. Now it will be referred to the Senate floor, and we believe it will be heard on May 28th. All bills introduced into the Senate must pass the Senate by May 31 and be referred to the Assembly. In the Assembly the bill will go through the same procedure. The last day for each house to pass bills is August 31, so we should know by then if we have been successful.

How YOU can help: If the bill passes the Senate floor then PLEASE call your Assembly representative in June. Do not wait until the August 31 deadline. To find out who your assembly representative is use the State Net California Journal 1996 Roster Government Guide you got in the mail in March, or look at the GRC site on NOCALL's www page. PLEASE CALL!!!! Ask how your representative plans to vote, and let them know you are in favor of the bill. Do this for yourself, for your co-workers, for all those who will follow after us in search of California legislative and regulatory history.

### OTHER NEWS

ON to other topics. If it seems like the GRC has focused on our bill to the exclusion of much else, well that is true, because it has kept us busy, but there are other bills out there which may have an impact on Libraries. If you are interested in getting involved in the Government Relations Committee and are willing to track a bill and report on its progress then PLEASE call, fax, e-mail, send a messenger, whatever, just get in touch with me at (415) 442-6683. We can use your help. I promise not to overwhelm you with work, you will be assigned one bill to follow. If you like to draft letters let me know and you can draft the next letter we send to oppose or support legislation. Its not a commitment for the rest of your life, just something small and manageable, but meaningful.

### *Late Breaking News...*

*Below is Cathy Hardy's law-lib posting of May 30, 1996 with the latest on SB 1507:*

*Good news! We DID IT!!*

*The bill which NOCALL and SCALL are sponsoring, SB 1507, has passed the Senate on a vote of 27 to 7. Some of the Senators who voted no in committee did change their votes to yes when it got to the floor. This is in response to calls which some of you made. We have no way of measuring how many yes votes from the floor came from your calls, but thank you for your support!*

*We have also discovered that some of the no votes were based on a misunderstanding of the details of the bill. We had a particularly unfavorable analysis from the Senate Appropriations Committee which did not specify that we were only after committee files, but made it appear we wanted the Senators' personal files. We will need your support once again as the bill goes to the Assembly. We will need letters of support to the committees, and calls with an offer of a fact sheet to individual Assembly reps. More details will follow ASAP. Thanks again for your help!!!*





**Grants Committee**  
**Lille Koski, Chair**  
**Derby, Cook, Quinby & Tweedt, San Francisco**

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*The Grants Committee solicited the following report from Terri Rogers, Librarian at San Joaquin College of Law in Fresno, who received a grant to attend the NOCALL Spring Institute:*

I was delighted when asked to prepare a piece on my impressions of the 1996 NOCALL Spring Institute, because it gives me the chance rave about it. First off, receiving a grant for the Institute meant the world to me, because I wouldn't have been able to attend without it. I felt it was crucial that I did so, though, because the theme, "The Technology Challenge: Planning and Managing for the Future," was particularly relevant to me. My law school, which is COBE and WASC accredited, will be taking a hard look at ABA accreditation in the years to come. Naturally we need to expand our holdings in hard copy, but another key emphasis is on staying at (or more accurately, getting to) the forefront of technology.

Because I'm an out-of-state transplant as of last August, the Institute marked my first opportunity to participate in a NOCALL event. And what an event it was! For me, just getting the chance to spend a few days in San Francisco was a big deal. I grew up in the greater Buffalo/Niagara Falls arctic region of New York, and later was sentenced to study and work in the greater Midwestern arctic region of Detroit, Michigan for four years, four months, and thirteen days. Even if you've never personally experienced a wind chill factor of sixty degrees below zero, I think you see what I'm getting at. Need I say more?? For those of you heading to the Midwest, namely Indianapolis, this year: just be grateful that the convention is in July. Come to think of it, I'll be thrilled if I can make it there myself, when the average daytime temperature in Fresno, I hear, will be about a hundred and forty. But I Digress....

I hope you can stand my continuing candor when I tell you what fun membership in NOCALL is. What an enthusiastic and sharp group of people I encountered! I found the programs to be well organized, the topics appropriate and well defined, and the speakers articulate and informative. Because I'm the sole professional in my library, aided only by a handful of student assistants, every single topic was of interest to me.

The vendors' presence provided a valuable opportunity to gather ideas and information on a myriad of new products and services, not to mention, of course, the usual schmoozy array of trinkets and treats. Both the Opening Reception and the Luncheon gave me the opportunity to meet a good number of you, which was a real pleasure. And the loveliness of the accommodations at the Sheraton Palace Hotel speaks for itself. It was a truly enjoyable stay.

Thanks so much to the Grants Committee for selecting me this year, and to NOCALL for making such awards possible. I really can't overstate how impressed I am with this organization and the dedication of the Spring Institute Committee for putting on such a marvelous event.

Terri Rogers  
San Joaquin College of Law, Fresno



**Public Access to Legal Information Committee**  
**Coral Henning, Chair**  
**C.O.R.A.L., San Rafael**

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The members of the committee, in addition to Coral, are: Angus Nesbit, Leslie Forrester, Donna Williams and Jackie Cantwell.

Coral Henning and Leslie Forrester provided a two and a half hour workshop on "Legal Research and Citation Form" on September 13th to approximately 50 students from the San Francisco Legal Secretaries

Association. This was the second year the committee was asked to conduct such a workshop and it appears that it will be an annual event.

Jackie Cantwell gave a one hour presentation in mid-October on "Researching Labor Law" to a San Francisco City College Labor Law class.

The Committee has tentative plans for two workshops: one for the Sutter County Library in Yuba City and another for the Mountain Valley Library System in Sacramento.

We are planning to video tape one of these sessions so that the tape will be available for other members to view and so that we can loan it to other organizations.



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## THE PUBLIC INTEREST IN COPYRIGHT

*Kathleen Vanden Heuvel, Boalt Hall Law Library*

*Following are the opening remarks made by Kathleen Vanden Heuvel at The Public Interest in Copyright conference, which was held May 4, 1996 at the Clark Kerr Campus of the University of California, Berkeley. Kathleen is the Deputy Director of the Law Library at Berkeley and chair of the Librarian's Association of the University of California, Berkeley division (LAUC-B). LAUC-B organized and co-sponsored this conference, which was designed to examine the tension between copyright as an expression of ideas of private property, and copyright as balance of private and public goods. The purpose was to create an atmosphere in which the various producers, sellers and consumers of information could talk freely about the 'public interest' in a non-adversarial setting.*

**T**hese days, everyone acknowledges the revolution in information access and delivery. Electronic information has changed the way we live, the way we work, the way we solve problems and at a basal level, it has changed the way we think. The technocowboys see the release from the tethers of time and space as a good in itself and seem relieved to have a new frontier in which they can go where no man has gone before.

Although many librarians are as adept in their use of technology as the technocowboys, they are often perceived as resistant to change. I think this is because librarians tend not to be awed by the magnitude of technological discoveries. We spend our days grappling with organizational and retrieval systems that only hint at the richness of the information they purport to categorize and find. To us the question "what is information" never has an obvious answer. We struggle to create a coherent context for information, not as scholars do, by producing articles and books, but by creating an environment in which we draw attention to the subtle, often fragile connections between and among various pieces of data. While we are excited about the power and potential of the internet, to us it is still a blunderbuss.

For so many years the protection of the 'public interest' in access to information has rested with a few institutions, such as libraries, museums, universities, and public broadcasting. Traditionally librarians have perceived the public interest in copyright primarily in terms of the equitable doctrine of fair use and section 108 of the copyright act, on which we have relied heavily. Because librarians are surrounded by the collective knowledge of multiple generations, librarians are seldom persuaded that original ideas spring full blown from the heads of geniuses; as Maurice Sendak says, the essential element of the creative process is finding the right thing to steal. Our job is to create an environment in which the creative process can flourish, where this so-called stealing can be directed, controlled, and turned into inspiration. In a digital world, however, copying and sampling is so incredibly easy - the fear of what might transpire if copyright owners don't find either direct or collateral ways of cutting off fair use is sending lawyers, business folks and legislators into a tizzy. And the fear that we will lose the defense of fair use is sending us into a tizzy as well.

*While we are  
excited about the  
power and  
potential of the  
internet, to us it  
is still a  
blunderbuss.*

Although librarians had been an integral part of the information delivery in the United States for about 100 years, libraries and librarians are certainly not at the forefront of the new wave of information management. Our need for public financing has been mocked and derided on talk radio and in university and corporate administrator's offices. Because of our association with books and buildings, many assumed we are not savvy about cyberspace. And then there was the issue of time and space constraints: as one of my students recently put it, there are two things wrong with libraries: one, you have to go to them and that's a lot of bother, and two, you have to share with other people, and that's even a bigger bother. Not only have librarians increasingly found themselves at odds with the commercialization of traditional information sources, it has also become



clear that many library users would prefer to pay for access rather than to come to a communal space and share communally owned books.

But while we are not at the forefront, the changes that are occurring in the way information is owned, sold and delivered, and the changes that the NII White Paper suggest, are having an enormous, institutional impact on libraries and librarians. In just a few years time we have been faced with multiple issues that seemed to undermine our very existence. To name just a few:

1. Massive increases in the cost of information, with no increases in our book budgets.
2. Massive increases in our and our users' need for computer equipment with no budget to pay for this equipment.
3. Enormous increase in use of the internet, but a spectacular lack of ability on the part of our users to discriminate or determine the validity of the information, which means far more time on our part trying to identify the authority and value of information.
4. Increase in the licensing approach to information delivery, but with no real market operating, so licensing costs aren't predictable or reasonable, much of the time.

In the past few years we librarians have found ourselves isolated within our universities and corporations. Our vision of the public interest, whether written broadly as in a large public institution such as Berkeley, or more narrowly (though no less importantly) at corporations and law firm libraries, no longer seemed viable. Discussion about the issues of public interest and information access and delivery was taking place among the librarians at the University of California, Berkeley, where we considered it to be the number 1 issue of our profession. But the idea for this conference was not born until librarians began discussing their concerns with scholars at the Townsend Center for the Humanities. There we discovered a growing interest among scholars in the intersection of public interest and ownership of information. It was a wonderful opportunity for building coalitions and creating a new vision of what the public interest in information access might mean in a digital age.

Librarians know that we can't hold back commercial interests in information or business takeovers of traditional information sources, and indeed we have and will continue to benefit from many of these changes. We are in no particular position to make determinations about what's right or wrong, and have no interest in taking a moral high ground on issues of the public interest in copyright. Unlike some of our faculty colleagues, we do not think that we can copy anything we want so long as it's for educational use. Nor do we think that all information should be free and unconstrained. We do, however, want to be a voice for balance, and to join with other voices who share a sense that giving weight to the public interest in copyright is not simply a mushy-headed indication that our hearts are in the right place, but a recognition that a healthy society needs both constraints and flexibility in its protection of its members' creative output.

Even in, perhaps especially in, a revolution, there is need for a stabilizing influence on change. Librarians may not have a lot of political clout, but we do have the institutional infrastructure that can help us all through the information transformation.

In order to develop a more dynamic way of understanding what the public interest might mean, we asked a lot of questions: What is the current reality in copyright law and how does it affect and protect the public interest? What is the history of the protection of ideas? What does authorship mean in a digital, multi-media age? What does authorship mean in an age of corporate ownership of creative output (we own your dreams); what reasons, other than profit, might a person have for publishing? What about technology for tracking people's information use in an electronic environment - how does that effect fair use? Do publishers want fair use to survive? Where does the public interest reside in cyberspace and can it be leveraged in an information marketplace? Who will pay for the public interest? Will public sharing of information survive

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*Librarians may not have a lot of political clout, but we do have the institutional infrastructure that can help us all through the information transformation.*

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libraries that are not physical spaces? Does the act of copying in and of itself destroy the value of a copyrighted work? How do we balance equitable principles with private ownership? As communal space contracts, how will the public interest thrive?

*These questions, enough for at least a dozen conferences, were addressed by the following "amazing group of speakers":*

**Peter Choy**, Deputy General Counsel, Sun Microsystems  
**Karen Coyle**, Computer Systems Development Librarian, U.C. Dept. of Library Automation  
**Esther Dyson**, President, Edventure Holdings  
**Carla Hesse**, Professor of History, University of California at Berkeley  
**Joel Linzner**, Attorney and Partner, Townsend and Townsend and Crew  
**Clifford Lynch**, Director, Library Automation, University of California  
**John Nash**, Director of Publishing, Matthew Bender Company  
**Geoff Nunberg**, Principle Scientist, Xerox Parc Palo Alto Research Center  
**Paul Even Peters**, Executive Director, Coalition for Networked Information  
**Robert Post**, Professor of Law, Boalt Hall Law School  
**Monroe Price**, Professor of Law, Benjamin Cardozo Law School, Yeshiva University  
**Mark Rose**, Professor of English, University of California at Santa Barbara  
**Pamela Samuelson**, Professor of Law, Cornell University  
**Jonathan Tasini**, President, National Writers Union  
**Hal Varian**, Dean, School of Information and Management Systems, University of California at Berkeley

**University Sponsors:**

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The Doreen B. Townsend Center for the Humanities  
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University of California School of Law, Boalt Hall  
University of California, Office of the President  
University of California, Berkeley, The School of Information Management & Systems  
The School of Information Management & Systems Alumni Association

**Corporate Sponsors:**

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Sun Microsystem  
Townsend, Townsend & Crew

*A video tape of the conference should be available in the near future. For more information, please contact Michael Levy, Electronic Services Librarian at Boalt Hall,*





Interview with Alice McKenzie, Director of Practice Information,  
Brobeck Phleger & Harrison

by

Jenny Kanji, LEXIS/NEXIS, San Francisco,  
For the NOCALL Internet Committee

*This is the first of a series of interviews with NOCALL members on how they are using Internet technology. I recently met with Alice McKenzie and she shared with me her thoughts on Brobeck Phleger & Harrison's web site and the role of the library.*

**1. QUESTION:** *Can you give me the background on the conception and creation of Brobeck's web site?*

**ANSWER:** Brobeck's website was really attorney driven. The attorneys wanted to send information to their clients and were talking about creating a bulletin board. This was brought to the attention of a task force which was already in place and working on EDGAR filings. Because of similar coding requirements and skills, the request came to this existing task force. The task force, consisting of technical people, word processing staff, a librarian (myself) and interested attorneys, was asked to look into options for providing information to clients in an electronic format. Hence, the website.

The actual website is the work of a webmaster with the technical expertise and myself with the content know-how. Information input has evolved from HTML to database and has required a commitment from everyone in the firm, from marketing to department heads. This can only work with a team that is united on objectives, timeline and construction.

**2. Q:** *Tell me about the reference page. How is that working for you?*

**ANS:** The reference page was the library's way to differentiate our site from others. It is a reference tool for our existing clients only. I get requests in my e-mail and then dispatch them to the reference librarian with the appropriate expertise. This portion of the site is not as successful as we would like primarily because it is not marketed enough by the attorneys who are concerned about confidentiality and conflict of interest issues and about librarians crossing the line into practicing law.

**3. Q:** *How have you involved the rest of the library staff?*

**ANS:** We began with a subject area concept whereby each librarian would be responsible for updating her area of expertise. However, this has not worked out as well as I would like. Primarily because it is a very labor intensive task and the librarians don't get the recognition for doing it. So, I am thinking of putting one or two people in charge of updating materials or possibly some other alternatives like outsourcing the work or hiring students to do it.

4. Q: Which provider did you work with and can you give us some tips?

ANS: A flexible provider is the key to a successful website as you are constantly making changes. You need to find a provider who can convey to you what the site will look like. I would say that communication is more important than how much the provider will charge. We used First Step Research. We were one of their first clients and worked closely with them in designing what the page should look like and what links to create.

5. Q: Have you gotten any clients from the website?

ANS: We have an automatic program that monitors the traffic on our site, checks the links and provides a report of activities. And yes, we have gotten clients from the site!

6. Q: How has creating the website enhanced the library's role in the firm and what personal benefits do you see for yourself?

ANS: It has increased our visibility. We have to be very involved with the workings of the firm from changes in department heads to new business so that we can keep the website current. Personally, for me, I have been promoted from a manager to Director of Information and have learnt a great deal from the experience.

7. Q: What would you say to librarians embarking on this mission today?

ANS: You must have a passion for creating a home page because it isn't a one time activity. Start at a personal level. You can create a personal home page for as little as \$20. I enjoy it so much that in my free time I am involved with my Yacht Club home page.

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*"You must  
have a  
passion for  
creating a  
home page  
because it  
isn't a one  
time activity."*

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8. Q: What do you see yourself doing next?

ANS: The next step is the creation of an intranet where different departments can access information from within the firm and chat with each other. This would of course mean keeping two databases going and making sure that everyone's unique information needs, from technical support people to human resources personnel, are met. This is a huge commitment, but as I see it, innovative librarians will be the ones who help design the future tool bar for the desktop, customized to meet the needs of the firm.

*Visit Brobeck's web site at <http://www.brobeck.com>*

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**WEST'S LAW LIBRARY DECATHLON**  
**JULY 22, 1996**  
**AALL ANNUAL MEETING**  
**INDIANAPOLIS, INDIANA**

The Law Library Decathlon will be held on Monday evening, July 22, 1996 during the AALL Annual Meeting at the Westin Hotel in Indianapolis. West is sponsoring this inter-chapter competition. The NOCALL team will consist of up to 14 members. West will provide a colored golf shirt to each team member.

Each chapter team will participate in ten events. First place wins a gold medal, second place a silver medal and third place a bronze medal. West will donate \$2,000, \$1000 and \$500 respectively, to the charity of the chapter's choice or the chapter educational fund.

The ten events are as follows:

- Discus** (cd toss into slots in a cd-rom drive)
- Shot Put(t)** (a putting competition)
- "Javelin"** (a dart contest)
- Triple Jump** (surfing the Net)
- Basketball** (most free throw shots in one minute)
- Long Jump** (proficiency using a catapult type apparatus to propel the bean-bag "athlete" on to elevated platforms)
- Gymnastics** (a ring toss competition)
- Relays** (Relays involving Westlaw research)
- Sailing** (Participants will navigate schooners using a stream of air)
- Slalom** (book truck slalom course)

If you have any talents in these areas or just want to have fun by participating, Contact team captain, Brent Bernau, Vice-President/President-Elect (415-442-6685, e-mail: bbernau@ggu.edu), to join the NOCALL team. Brent will respond to you after July 1. If more than 14 people respond, Brent will hold a drawing. Everyone is invited to cheer on the home team!

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***Newsletter Deadlines***  
***Volume 17, 1996-1997***

<i>September/October Issue:</i>	<i>August 16, 1996</i>
<i>November/December Issue:</i>	<i>September 20, 1996</i>
<i>January/February Issue:</i>	<i>December 20, 1996</i>
<i>March/April Issue:</i>	<i>February 14, 1997</i>
<i>May/June Issue:</i>	<i>April 18, 1997</i>

*(all Fridays)*

NOCALL has just finished its 17th year as a chapter of AALL. NOCALL has grown tremendously over the years, both in terms of size and caliber. The members who volunteer to participate on committees, special projects and the Board truly make a difference and help to shape the future of our chapter. Volunteering is also a great way meet new friends and colleagues, develop new professional skills and have fun in the process. Please consider sharing some of your time and talent with NOCALL this year!

### NOCALL VOLUNTEER FORM

Yes, I would like to be more involved with NOCALL.

Name, address, phone and e-mail:

I am interested in the following committees:  
(consult the front of this issue for a list)

Committees: 1st Choice\_\_\_\_\_

2nd Choice\_\_\_\_\_

3rd Choice\_\_\_\_\_

Are you interested in chairing a committee?

Which one?\_\_\_\_\_

Please mail or fax this form to:

Jo Caporaso  
McCutchen, Doyle, Brown & Enerson  
3 Embarcadero Center  
San Francisco, CA 94111

fax: (415) 393-2286

*Please feel free to give me a call at (415) 393-2560, or e-mail me at: [jcapraso@netcom.com](mailto:jcapraso@netcom.com)*



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## MEMBERSHIP NEWS

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Marlowe Griffiths, Former Chair, Membership Committee  
Howard, Rice, et. al., San Francisco

### *Membership Renewals Forms to be Mailed Soon*

Springtime is a time of renewal. With that in mind, the membership committee is preparing to send out renewal notices by the end of May. When you receive your renewal notice, please take a few moments to review the your personal information, make any necessary corrections, prepare your check and mail it. Your dues must be received by August 15, 1996 to include you in the membership directory. It is the committee's goal to have the next membership directory in your hands by November 1, 1996.

### *Changes for Continuing Members*

*Cristina Arias*, librarian at Preston, Steffen, Katzen, Gallagher & MacMorris, has recently married and changed her name to *Cristina Amezcua*.

*Rod Chandler*, a student member, has moved. Rod's new address is

2022 Travail Street Apt. 5362  
San Francisco, CA 94116

*Janice Kelly*, formerly librarian at the U.S. Attorneys Office, is now librarian at Phillips & Cohen. Janice's new address is

Phillips & Cohen  
50 California Street, 31st Floor  
San Francisco, CA 94111  
Phone: (415) 765-9306  
Fax: (415) 765-3901  
Internet: jkelly@whistleblowers.com

*Mehgan Mazzoni*, formerly with WESTLAW, is the librarian at the Nature Conservancy. Mehgan's new address is

201 Mission Street, 4th Floor  
San Francisco, CA 94104  
Phone: (415) 777-0487  
Fax: (415) 777-0244  
Internet: mmazzoni@tnc.org

*Terri Rogers*, with the San Joaquin College of Law in Fresno, newish NOCALL member and recent recipient of a NOCALL grant to the Spring Institute, will be leaving California after only 1 year. She writes:

*I'm afraid that after what will amount to merely a year on the west coast, I am being whisked back east once again. True love awaits! When you're in Indianapolis, if you happen to run into John Pedini, Director of Media Services at the Social Law Library in Boston be sure to congratulate him on his recent engagement. Imagine, if you will, meeting your future spouse at an AALL convention. I am not making this up. Bizarre as it may sound, this is exactly what happened to us last year in Pittsburgh.*

*My estimated time of departure is mid August, exactly when I arrived last year. Of course I wish I'd had more time out here, but I don't want to weigh down my fiancée too much longer with shouldering most of the burden of a long-distance relationship, at least not without acquiring stock in both United Airlines and AT&T.*

### **New Members**

*Since the newsletter last went to press, NOCALL has welcomed the following new members:*

Bruce Redwine  
Librarian  
Matthew Bender & Co., Inc.  
P.O. Box 2077  
Oakland, CA 94604-2077  
Phone: (510) 446-7399  
Fax: (510) 893-0160  
Internet: mbwest1@class.org  
NOCALL Status: Active AALL member? Yes

Jorun Shragge  
Law Librarian  
Keck, Mahin & Cate  
One Maritime Plaza, 23rd Floor  
San Francisco, CA 94111  
Phone: (415) 544-9465  
Fax: (415) 392-3969  
Internet: Library@keck.com  
NOCALL Status: Active AALL member? No

Fred Taylor  
Salesman  
Bob Maloy & Associates  
100 Northhill Dr. Suite 10  
Brisbane, CA 94044  
Phone: (415) 467-5800  
Fax: (415) 467-3177  
NOCALL Status: Associate

Ken Wesner  
Wesner and Associates Research Services  
3320 'I' Street, Suite 5  
Sacramento, CA 95816  
Phone: (916) 443-2462  
Fax: (916) 443-2462  
NOCALL Status: Associate AALL member? No

Gail Whittock  
Library Technician  
Lewis D'Amato Brisbois & Bisgaard  
601 California Street, Suite 1900  
San Francisco, CA 94108  
Phone: (415) 362-2580  
Fax: (415) 443-0882  
NOCALL Status: Active AALL member? No





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## **You need...**

- ✓ Library personnel – temporary or long-term
- ✓ Consulting services for special projects
- ✓ **Taylor & Associates – call us now!**

## **...We deliver**

### **Information Services for the Information Age**

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## **Taylor & Associates**

Library Management & Personnel Services  
One Montgomery St., 15th Floor  
San Francisco CA 94104  
Phone: 415-391-9170 Fax: 415-433-3883



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## PLACEMENT NEWS

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### Brent Bernau, Former Chair, Placement Committee Golden Gate University Law Library, San Francisco

#### *Postings Available Online*

Serious job seekers now have an electronic alternative to find current job openings. Beginning a couple months ago, Internet Committee Chair Joan Loftus began cooperating with the Placement Committee to post available positions on NOCALL's Web page. Job announcements are placed on the Web page almost as soon as they are made available to the Placement Committee, and stay on the page for about two weeks. These include both professional and paraprofessional positions.

Anyone with Internet access can check the Web page at any time, night or day. If you're interested, check it out at: <http://lawlib.wuacc.edu/nocall/home.html>. In addition, job announcements continue to be posted to the NOCALL-list as they are received. If you don't already subscribe to that list, it's easy to do. To subscribe, send a message to: [listserv@assocdir.wuacc.edu](mailto:listserv@assocdir.wuacc.edu). Leave the subject line blank, and in the body of the message, type: **subscribe nocall-list [your name]** (i.e., subscribe nocall-list jane doe). It's fast, it's current, and it'll keep you informed!

#### *Newsletter Postings*

Job announcements with closing dates not falling within the publishing cycle of the newsletter have not been included in the newsletter for the past couple of issues. However, since this has had the *de facto* result of there being no job announcements at all in the newsletter, we've decided to follow the lead of the *AALL Newsletter*. Job announcements are printed there, but they are more for informational purposes--i.e., these are the kinds of positions that have been available recently; these are the kinds of qualifications sought; this is what's been out there recently; etc.

#### *Standard Procedure*

The Placement Committee maintains files of resumes and position announcements for Librarians and Library Assistants. If you are looking for a position, call or e-mail the Chair, above, to learn the details. If you are recruiting for a position, FAX or e-mail a copy of the position to the Chair and he will send you resumes of those looking for jobs. He will also be happy to post your available position on the local and/or national discussion list, the NOCALL Web page and this newsletter.

FAX: (415) 512-9395. Internet: [bbernau@ggu.edu](mailto:bbernau@ggu.edu).

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### Job Announcements

*With the paragraph on Newsletter Postings, above, in mind, here are the recent job announcements:*

*Law Librarian  
Folger & Levin, San Francisco  
Posted 5/17/96*

Law Librarian position available in San Francisco law firm of 45+ attorneys with a Los Angeles office of seven attorneys. Extensive research skills required in legal resources, including all electronic sources, as well as business/corporate and other non-legal areas. Supervision of one full-time assistant. Coordination of MCLE activities.

To apply, please send resume and a list of three references to:

Hilary Burg  
Folger & Levin,  
275 Battery Street, 23rd Floor,  
San Francisco, CA 94111.  
Phone: (415) 986-2800.

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*Law Librarian (Temporary)*  
*San Francisco*  
*Posted 5/17/96*

Experienced Law Librarian needed for a one-month assignment in a San Francisco law firm starting the last week of May. Job responsibilities include extensive research and reference, library management and supervision of library staff. Candidates should have several years of experience working in a law firm library and strong computer skills.

To apply, please contact Loretta Sevier or Catherine Ghent at: Taylor & Associates Library Management Services at (415) 391-9170.

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*Head Librarian*  
*Townsend and Townsend and Crew, San Francisco*  
*Posted 5/10/96*

San Francisco-based intellectual property law firm has an immediate opening for a Head Librarian to manage the main office library and oversee libraries in three branch offices. Responsibilities include preparing and administering budget, supervising staff, providing reference assistance and evaluating, implementing and promoting computer-based research tools. Successful candidate will possess MLS degree, five+ years of experience, preferably in a law firm, strong management skills, proficiency in database search and a vision for application of future information technologies.

To apply, send cover letter with resume and salary requirements in confidence to:

Director of Operations & Human Resources,  
Townsend and Townsend and Crew, LLP,  
Two Embarcadero Center, 8th Floor,  
San Francisco, CA 94111-3834.  
Or, FAX to: 415-732-1243.

*No telephone calls, please.*

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*Library Assistant III*  
*University of San Francisco, San Francisco*  
*Posted 5/10/96*

Acquisitions and Library Systems Support Assistant needed to join support team for Technical Services at USF law school library. Duties include ordering, processing, and binding monographs and serials, locating and printing electronic documents, assisting in the maintenance and troubleshooting of the library computer system, and supervising student assistants.

Required: Four years of post secondary education, college degree preferred, or equivalent, and two years library assistant experience with technical services in online library system environment, preferably in a law library using INNOPAC. Requires thorough knowledge of computer applications in a library including database development and maintenance. Must possess excellent communication and interpersonal skills, and ability to train and supervise others. Excellent benefits. Minimum starting salary: \$24,000. Interviews to begin immediately.

To apply, please send resume with cover letter to:

Personnel Services,  
University of San Francisco  
2130 Fulton Street,  
San Francisco, CA 94117-1080

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*Research Librarian, (Temporary/Part-time)*  
*Concord*  
*Posted 5/2/96*

Large Bay Area financial institution needs research librarian for online searching. Must have librarian's degree and knowledge of LEXIS/NEXIS as well as Dialog. This 30 hour/week, two-month assignment involves using the Internet as well as CD-ROM technology. Position is in Concord. \$12/hr minimum, more DOE. (Position filled 5/13/96)

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*Library Assistant*  
*(Part-time with possibility of full-time)*  
*Palo Alto*  
*Posted 4/30/96*

Library Assistant needed for a 50-attorney law firm in the Palo Alto area. Responsibilities include the day-to-day management of library services: acquisitions, serials check-in and routing, maintaining the online catalog, and reference. The Library Assistant will be temporarily directed by a part-time professional librarian. Hours start at 20 hours per week and may increase to 40 hours per week. Some law library experience preferred.

To apply, please FAX resume to (415) 369-4844.

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*Associate Librarian, Part-time (50%)*  
*Orrick, Herrington & Sutcliffe, San Francisco*  
*Posted 4/29/96*

The San Francisco office of Orrick, Herrington & Sutcliffe, a national law firm of 340+ attorneys, has an immediate opening for an associate librarian to work with the six-member library staff in the following areas: reference, collection development, including CD-ROM product review, and library automation. In addition to an M.L.S. or significant law library experience, a sound knowledge of legal materials, online legal databases and reference experience is required. Computer skills and familiarity with InMagic or other library automation software are desirable. This is a regular, part-time position, with a negotiable work schedule.

To apply, please mail or fax resume and hourly rate requirements to:

Debi Mazor,  
400 Sansome St.,  
San Francisco, CA 94111.  
FAX: 415-773-5759

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*Library Technician*  
*Supreme Court of California Library, San Francisco*  
*Posted 4/25/96*

The Supreme Court of California is accepting applications for a Library Technician position which provides paraprofessional support to the Supreme Court Library. Duties: Under the supervision of the Court's law librarian, the library technician will perform technical responsibilities relating to daily operations.



Typical duties include providing directional and informational assistance, processing books and other library materials for integration into the collection, distributing library materials to justices and their staffs, assisting in the maintenance of the circulation system which includes monitoring overdue notices, shelving library materials, keeping library materials up-to-date by filing loose-leaf services and pocket parts, making timely claims of missing items, collecting and preparing periodicals for binding, assisting in the implementation of interlibrary loan policies and procedures, typing and filing catalog cards, performing basic record keeping functions, maintaining inventories of books and supplies, and performing other related duties as required.

**Minimum Qualifications:** One year of increasingly responsible paraprofessional experience in a law library and equivalent to completion of the requirements for an Associate of Arts degree in Library Science. (Additional experience in a law library may be substituted for the required education on a year-for-year basis.) Knowledge of the principles, practices and procedures of a law library, the use of standard library tools and an understanding of research techniques used in a law library setting. Ability to have cooperative relationships with those contacted in the course of work and effectively use English vocabulary, grammar and punctuation. Desirable qualifications include strong public service orientation and effective organizational and interpersonal skills.

Salary: \$2,295 to \$2,789 per month (Starting salary will vary between \$2,295 and \$2,525/month)

To apply, please request application from and return to:

Administrative Office of the Courts,  
Human Resources Bureau,  
303 Second Street, South Tower,  
San Francisco, CA 94107.  
Phone: (415) 396-9316.  
Deadline: May 17, 1996.

*An Equal Opportunity Employer.*

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**Head Librarian**  
**Bronson, Bronson & McKinnon, San Francisco**  
**Posted 4/9/96**

Bronson, Bronson & McKinnon has an immediate opening for a Head Librarian.

Responsibilities include management of main office library, providing counsel for two branch office libraries, planning and administering library budget, supervising staff, providing extensive reference assistance, and evaluating, recommending and promoting computer-based research tools.

Qualifications include MLS from an ALA accredited program, five+ years experience, preferably in a law library, strong supervisory skills, proficiency in database searching, knowledge of Datatrek automation software and a vision for application of future information technologies.

To apply, please send cover letter with resume and salary history to:

HR Dept.,  
Bronson, Bronson & McKinnon,  
P.O. Box 7358,  
San Francisco, CA 94120-9845.

*No phone inquiries, please.*

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## NOCALL NEW MEMBER APPLICATION

1995 / 96

To join NOCALL, please fill out this form and send it, with a check payable to "NOCALL"  
to:

Yvonne Boyer  
Cooley, Godward, et. al.  
One Maritime Plaza, 20th Floor  
San Francisco, CA 94111-3580

### Membership / Directory Information

First name: \_\_\_\_\_

Last name: \_\_\_\_\_

Title: \_\_\_\_\_

Firm/Organization: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

E-mail: \_\_\_\_\_

Are you a member of AALL? \_\_\_\_\_ Yes \_\_\_\_\_ No

\_\_\_\_\_ NOCALL occasionally sells its mailing list to organizations related to law librarianship.

\_\_\_\_\_ Check here if you do *not* want your name to appear on such a list.

\_\_\_\_\_ I'd like to have a NOCALL mentor

### Membership Type / Dues Amount

(Please check one. Categories are defined in the NOCALL by-laws. Please call Yvonne Boyer, (415) 693-2610, with questions about categories.)

\_\_\_\_\_ Active Member (dues: \$25.00)

\_\_\_\_\_ Active Unemployed Member (dues \$12.50)

\_\_\_\_\_ Associate Member (dues: \$25.00)

\_\_\_\_\_ Retired Member (dues: \$10.00)

\_\_\_\_\_ Student Member (dues: \$7.50)

\_\_\_\_\_ Total Enclosed