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NOCALL NEWS

Newsletter of the Northern California Association of Law Libraries
A Chapter of the American Association of Law Libraries

Volume 15, Number 2

September/October 1994

FROM THE PRESIDENT

by Todd Bennett
NOCALL President

I know, Autumn has just arrived and here I am asking you to turn your thoughts to Spring. Specifically, I'd like to give you a taste of what's in the works for our annual Spring Institute.

Carol Billings, AALL President, will be visiting our chapter for the Institute. The Board agreed that Carol's visit, combined with the Institute and NOCALL's 15th Anniversary Celebration would make for a very exciting and special event. Our thought is to have registration and an exhibit hall open during a Friday afternoon. Later in the afternoon, we are planning a couple of short programs reflecting the National Conference for Legal Information Issues (NCLII) which will take place this July during the AALL meeting in Pittsburgh. Friday evening the chapter members will have a chance to celebrate with an anniversary dinner. On Saturday, the Spring Institute will occur as usual including more time to visit with exhibitors.

I view this as a great opportunity for our chapter. First of all, it is an opportunity for all of us to get more

involved with and informed about the NCLII. NOCALL has two members who are on the NCLII Task Force, Shirley David and Mike Saint-Onge. With the help of Carol, Shirley and Mike, we will be able to present a couple of short programs highlighting the importance of the NCLII for all law librarians on both local and national levels. [Look for more information on the NCLII in your AALL Newsletter and future issues of NOCALL News.] Secondly, the Institute promises to be an exciting educational event. Donna Purvis, Institute Chair, is working hard with her committee to bring you a relevant program of the highest caliber. And lastly, it is a chance for NOCALL members to celebrate 15 years of being one the best chapters in AALL history.

See President's Message, page 9

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... Editor's Notes ...

Many thanks once again to the members of the Newsletter Committee, especially Michael Ginsborg, Faye Jones and Mark Mackler for their help in getting this issue to print. I am grateful to Mark, Terry Hurwe and Janice Kimball for taking time to write for the newsletter. If you have an idea for an article for the newsletter I'd just love to hear from you! My phone number and e-mail address are listed above.

1994-95 NOCALL COMMITTEE CHAIRS

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Submissions made to the Editor must be on a 3.5" disk or sent via the Internet as an ASCII file to: mharmon@uclink2.berkeley.edu. Submissions may be made in WordPerfect 5.1, or in various versions of Microsoft Word. Contact the editor at (510) 642-0171 or at mharmon@uclink2.berkeley.edu for specific formats. Submissions must be received by:

November/December issue: December 16, 1994

All disks will be returned. Submissions made to Committee, Membership and Placement Editors should be made earlier so they can submit theirs by that date. Check with the individual editor.

NOCALL NEWS is published six times a year by the Northern California Association of Law Libraries, a chapter of the American Association of Law Libraries. Membership is \$25 and includes a subscription to **NOCALL NEWS**. Please send changes of address to: Lee Ryan, NOCALL Membership Committee Chair, University of San Francisco Law Library, 2130 Fulton Street, San Francisco, CA 94117-1080.

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NOCALL BUSINESS MEETING

Minutes of the Business Meeting Boalt Hall Law Library September 23, 1994

The meeting was called to order at 3:45 p.m. by President Todd Bennett. All of the members in attendance introduced themselves.

Nancy Hobelheinrich of the Government Relations Committee introduced our speaker, California Assembly Member Tom Bates. Mr. Bates spoke on A.B. 2451, which he sponsored, which would require California public records to be available on the Internet. He talked about the background of the bill, and the enthusiastic response it received. Unfortunately, there were too many unresolved issues brought up by the bill, including priorities for providing material and what information should be sold to vendors who might want to add value and resell information. Ultimately, Mr. Bates withdrew the bill. It will be reintroduced at the start of the next session of the Assembly, hopefully with many of the problems ironed out. Anyone who would like to contact Mr. Bates about the issue of Internet access to public information, should contact him at batesth@ass.cal.gov or his aide, Rachel, at richmarb@ais0.assembly.ca.gov

There were no minutes taken at the Spring Business Meeting.

President Todd Bennett gave his "State of the Chapter Address." He announced that the board had brought the 1994-95 budget under control,

maintaining the quality programs and newsletter while continuing to provide business meetings at no cost to the attending members. He has established a Task Force on Fundraising to assist the board in increasing our sources of income. The board voted to increase both advertising rates for the newsletter and the price of the mailing list.

NOCALL will mark its fifteenth anniversary as a chapter with a celebration in conjunction with the 1995 Spring Institute. Anyone who has information, photos, or other souvenirs of the chapter's early years is asked to lend them to Todd for the occasion.

Todd hopes to have a chapter manual, with information for all officers and committees, produced during his term. He has already established liaisons between each committee and board members, to increase communication. He is working on a bylaws amendment that will increase the Executive Board by two at-large members. Finally, Todd called for volunteers to help with the work of the chapter over the coming year.

Treasurer Donna Hughes-Oldenburg presented an abbreviated report, since the books were being reviewed by the Audit and Budget Committee. Income for the period July 30 - September 23, 1994 was \$3,813.42; expenses were \$1,030.43; and the balance in our checking account is \$34,638.24.

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... COMMITTEE REPORTS ...

ALA/LOSO: Loretta Sevier coordinated our participation in a summer job placement program in local law firms for minority high schools students.

Constitution and Bylaws: Look for the proposed changes in the board in a future issue of *NOCALL News*.

Consulting: Chair Mark Mackler reports that we have had several nibbles from northern California county law libraries, but no formal requests yet.

Education: The Fall Institute has been rescheduled to Friday, December 2 at the Parc Oakland Hotel near the new convention center. The program will offer the choice of two morning workshops (on cataloging and copyright) and two afternoon workshops (health law issues and time effectiveness).

Government Relations: Nancy Hobelheinrich reported on several bills that the committee have been monitoring this legislative session. SB 1865, which would extend the financing of the state law library through appellate filing fees, was passed and has been chaptered. SB 1637, which would increase the funding and efficiency of county law libraries has been enrolled and is awaiting the governor's signature. AB 2547, which would require that the legislative information database be available to the public, has been chaptered. AB 2523, which would network state agencies and the judiciary, has passed and is awaiting signing. AB 2524, which would provide an oversight agency for computer purchases, was pulled by its sponsor. AB 2525, which removed disclosure

exemptions for state agency correspondence with the governor, died in committee.

Internet: The committee needs more mentors for its Internet buddy program, and will be opened to non-law librarians. The NOCALL menu is popping up in a number of places on the Internet, indicating interest in it outside the chapter. Chair Joan Loftus would like suggestions for more information to go in the NOCALL file.

Membership: We have 398 renewed members, and 22 new members this year. Chair Lee Ryan is starting production of the directory. We have sold the membership twice during the past year. Members who do not wish their name on the list when it is sold may so indicate. You may also request to be on only the list sold to UC Extension.

Newsletter: The first issue of this year is out, and the editor is open for suggestions.

Nominations: This year we will elect a new Vice President/President-Elect and Secretary. Committee chair Mary Ann Parker is looking for one volunteer to assist her. If you have suggestions for nominees or wish to run for office yourself, please contact her.

Placement: There are currently no openings, but if you send your resume to chair Brent Bernau, he will send it out to employers who request them.

Public Access: The committee presented three workshops last year,

continued on next page

teaching public libraries how to help patrons use the legal resources that they have in-house.

Public Relations: We split the cost of an exhibit at the California State Bar meeting with SCALL, but will not be exhibiting next year. The cost for the booth is \$1400.00.

Spring Institute: Donna Purvis is looking for volunteers to help her plan the program. She would particularly like

* * *

Donna Purvis attended the swearing-in of new California State Librarian Kevin Starr as NOCALL's representative. Former State Librarian Gary Strong had promised us that NOCALL could have some input in the hiring process for the California State Law Librarian, possible in the form of a focus group on selection criteria, background, and qualifications. Mr. Starr agreed to abide by Mr. Strong's promise and will be contacting us soon with information as to how exactly we might participate.

There will be a joint NOCALL/SLA

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. . . Additional Committee Reports. . .

These brief reports were submitted directly to the newsletter.

Nominations Committee

**Mary Ann Parker, Chair,
California Department of Water
Resources, Sacramento**

The Nominations Committee this year consists of two members, Mary Ann

to include academic and court librarians on her committee to get a broad range of input. Please respond to her survey in the latest issue of *NOCALL News* if you would like to express an interest in a specific topic. At this point, she is leaning toward a program on international business law.

Union List: Please return your updates as soon as possible. Read the article in the current *NOCALL News* for more information.

dinner meeting on December 6, 1994 at the San Francisco Airport Marriott Hotel. Ron Everhart, president of Mead Data Central will speak on the future of the information industry and information professionals.

Debi Mazor announced that her firm has a library clerk position open.

The meeting was adjourned at 5:00 p.m.

Respectfully submitted,
Nancy Adams
NOCALL Secretary

Parker, Chair and Janice Kelly, a change from previous years because only the two offices of Vice-President/President Elect and Secretary need be filled. We met on Wednesday October 12 to discuss the nominations procedure and possible candidates. If any NOCALL member would like to be considered for one of the two offices, please contact Mary Ann at

continued on next page

(916) 653-8001 or dwrlaw@class.org or Janice at (415) 556-5475 or jkelly@justice.usdoj.gov. We look forward to presenting a slate of candidates to the membership at the January business meeting.

Public Relations

Michael Jones, Chair

California Department of Justice

The Public Relations Committee arranged a joint exhibit booth with SCALL at the California State Bar Meeting from September 22-25, 1994 in Anaheim. The Committee encourages members to submit articles about legal issues to the Committee for publication in the *San Francisco Daily Journal*.

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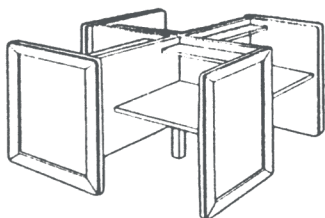
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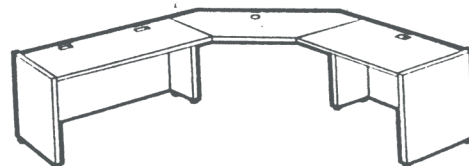
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- Mobile Shelving Systems

- File Storage Shelving
- Times II Rotary Files



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...President's Message, continued from page 1...

But now, please allow me to divert your attention back to the present season and our upcoming Fall Workshop. The Workshop will take place in Oakland on Friday, December 2nd. Prano Amjadi and Leslie Campbell, co-chairs of the Education Committee, and their committee have created an outstanding program for the workshops. They have selected excellent topics along with securing expert speakers. If you haven't received your registration materials, please contact Prano or Leslie.

Another event planned for December 8th is the Joint NOCALL-SLA Dinner Meeting. Rodney Everhart, President of Mead Data Central, will be our guest speaker on the topic of "Information Technology: Changing the Role of Information Professionals." Registration information is contained in this issue. You won't want to miss either of these events!

Although the Board has met a couple of times in recent months, we have mainly been discussing issues surrounding the NCLII and the Spring Institute. Our major action has been to approve Joan Loftus' request for NOCALL to have regular standing committee on the Internet. Many folks have commented to me how grateful they are to Joan for all of her hard work. Joan, thank you from all of us.

Dr. Kevin Starr, the new California State Librarian, extended an offer to NOCALL to assist him with the search for the new state law librarian. Shirley David and Judy Janes are representing NOCALL and working with Dr. Starr in the search for the best possible candidate. Many

thanks to both Shirley and Judy for your time and expertise.

Gaylord Brothers, the library supply people, have given all NOCALL members a generous discount on their products. When you place an order with Gaylord, specify NOCALL and contract number 012. You are eligible to receive 13% off supplies with free delivery for orders over \$100, 10% off furniture and 15% off the Gaylord Guardian Security System.

I want to extend a heartfelt thanks to all of the folks who helped to make a great Fall Business Meeting. First of all, I want to thank Marlene Harmon and the entire Boalt Hall staff for graciously handling all of the arrangements. Secondly, I want to thank Nancy Hoebelheinrich, Peg Durkin and the Committee on Government Relations for arranging for our guest speaker, Assemblymember Tom Bates. Mr. Bates gave a very provocative presentation regarding his recent legislation relating to electronic access of California's public records.

In closing, I'd like to ask two things of the membership. First of all, I'd like all past presidents and all other veterans of NOCALL to jot down any highlights you recollect about your time with NOCALL. Lauri Flynn and I are planning the celebration dinner and we'd love to hear from you. And lastly, I'm desperately seeking a few more people to assist me with a Task Force for Fund Raising. How about it?

I look forward to seeing you at the Workshop and at the Joint Dinner Meeting in December. In the meantime, I wish everyone a great Thanksgiving and be well.

* * * * *

Call for Volunteers
by Todd Bennett

NOCALL is now in its 15th year as a chapter of AALL. NOCALL has grown tremendously over the years, both in terms of size and caliber. I take pride in our chapter for all of its talent, spirit and warmth. The members who volunteer to participate on committees, special projects and the Board truly make a difference and help to shape the future of our chapter. Volunteering is also a great way meet new friends and colleagues, develop new professional skills and have fun in the process. Please consider sharing some of your time and talent with NOCALL this year!

NOCALL VOLUNTEER FORM

Yes, I would like to be more involved with NOCALL.

Name, address, phone and e-mail:

I am interested in the following committees:
(consult the front of this issue for a list)

Committees: 1st Choice _____
2nd Choice _____
3rd Choice _____

Are you interested in chairing a committee?

Which one? _____

Please mail or fax this form to:

Todd Bennett
NOCALL President
c/o Thelen, Marrin, Johnson & Bridges
2 Embarcadero Center, Suite 2200
San Francisco, CA 94111
fax: (415) 421-1068

Or please feel free to give me a call at (415) 955-3659.



Special Libraries Association

San Francisco Bay Region Chapter
est. 1924

The San Andreas & San Francisco Bay Region Chapters of SLA,
Along With the Northern California Association of Law Libraries
Are Pleased to Present Our Annual Joint Dinner Meeting.



INFORMATION TECHNOLOGY: CHANGING THE ROLE OF INFORMATION PROFESSIONALS

December 8, 1994

Time: 6:00-7:00 p.m. **Registration** (no host bar)

7:00-8:15 pm. **Dinner**
Freshly baked rolls, mixed green salad, Chicken Maxine
(chicken with peach brandy sauce) or Vegetable Wellington
(vegetables with mushrooms in puffed pastry with sauce),
fresh vegetables, parsley potatoes, lemon mousse, coffee & tea.

8:15-9:00 p.m. **Program: Rodney Everhart**, President of Mead Data Central,
will discuss how information technology is impacting the
function of information professionals in their organizations.

Place: San Francisco Airport Marriott
1800 Old Bayshore Highway (See map on reverse)
Burlingame, California
(415) 692-9100

Sponsorship is provided by Mead Data Central, creators of the Lexis/Nexis Service.

Cost:	Members of SLA or NOCALL and Guests:	\$25.00
	Students and Retired Members:	\$15.00
	Non-members:	\$30.00
	Program only:	\$ 5.00

Send reservations to: Lucy Steelman
1620 Vera Avenue
Redwood City, California 94061
(415) 859-5981

Deadline for receipt of reservations is December 5, 1994

There will be a \$5.00 fee for late reservations after this date.

Make checks payable to **San Andreas Chapter SLA** and enclose with the registration form below.
Cancellations after the deadline are subject to charge.

----- Detach and Mail This Portion with Check -----

Name: _____ Phone: _____
Employer/Affiliation: _____
Guest/Guest's Affiliation: _____
☐ Member ☐ Non-Member ☐ Student ☐ Retired ☐ Guest ☐ Program Only
Please make selection: ☐ Chicken Maxine ☐ Vegetable Wellington
Check for _____ person(s) enclosed. Total Amount of Check: _____

San Francisco Airport Marriott
1800 Old Bayshore Highway
Burlingame, CA
(415) 692-9100

From Highway 101 (North or South)
Take Millbrae Avenue Exit - East (One Exit South of Airport Exit).
Follow the ramp until it comes to an end at stoplight.
Right turn onto Old Bayshore Highway. Left turn at Second stoplight.
San Francisco Airport Marriott is the first building on the left, next to the Bay



Nancy Myers
San Mateo Public Library
55 W. Third Ave.
San Mateo, CA 94402-1592

Fall NOCALL Workshop

The Fall Workshop will be held on Friday, December 2nd at the Parc Oakland Hotel in Downtown Oakland. (**Note:** this is a change from the date announced previously in the *NOCALL News*, so check your calendars!) The Parc Oakland Hotel is located at Broadway and 11th streets, a block from the 12th St./City Center BART station and near plenty of parking.

The Workshop will be a full day of practical, useful programs which will educate and enlighten. The Program topics we are planning are:

Current Issues in Cataloging: This program will provide a look at current issues facing catalogers including combined formats, cataloging multi-media and in-house materials.

Copyright Policies in Law Libraries: A panel of speakers will provide us with an overview of copyright issues relevant to law libraries and the insights and advice of law librarians who have grappled with these issues in their own libraries.

Health & Leave Issues in the Workplace: This program will provide information on a variety of issues related to health in the workplace including the hazards of electromagnetic fields, VDT's and carpal tunnel syndrome as well as medical leave issues.

Time Effectiveness: Having problems getting organized and managing your time? Interested in hearing about creative work scheduling options? This is the program for you. Various aspects of time management will be explored by a panel of experts.

The registration materials have been mailed out. If you haven't received them yet please contact Prano Amjadi at (408) 554-5320 or Leslie Campbell at (408) 554-5137.

* * * * *

GRANT APPLICATION INFORMATION

Fall NOCALL Workshop

Grant Committee's Guidelines are as follows:

1. Candidates must be members of NOCALL.
2. Grants will be made on the basis of:
 - a. proven ability
 - b. financial need
 - c. promise of future usefulness and permanence to the law library field.
3. Members may receive only one NOCALL grant to an AALL event and one NOCALL grant to a NOCALL event in their lifetime.

The application form for the December 2, 1994 Fall Workshop follows on the next page. Please follow instructions carefully. Applications must be received by November 21, 1994. In fairness to others, incomplete or late applications will not be considered.

The 1993/94 Grants Committee:

*Georgine J. O'Connor, Chair
Lille Koski
John Moore
Mary Sigafos*

1994 NOCALL ANNUAL FALL WORKSHOP
GRANT APPLICATION

Name: _____

Employer: _____

Address: _____

Phone: _____

Member of NOCALL _____ Member for _____ years

Please describe your involvement with NOCALL (e.g. meeting attendance, committee participation, other):

Law Librarian Jobs held (include dates, places, titles):

Please describe your financial need for a NOCALL grant:

Please describe below how attendance at this Workshop will benefit your career:

If you will be requesting lodging reimbursement, please explain why (e.g. distance you will travel to attend the Workshop):

Please send four copies of this application to:

Georgine J. O'Connor
O'Melveny & Myers
275 Battery Street, Suite 2600
San Francisco, CA 94111

NOCALL BOARD

Highlights, NOCALL Executive Board Meeting Boalt Hall Law Library, September 23, 1994

1. Minutes of the previous meeting were approved.
2. The Treasurer's report was incomplete since the Audit and Budget Committee was reviewing the books. Income was \$3,813.42, expenses were \$1,030.43, and the balance in our account as of September 23, 1994 was \$34,638.24.
3. AALL President Carol Billings will be our Association visitor this year, and we hope to have her visit coincide with our Spring Institute and Fifteenth Anniversary celebration. We are planning to have this be a two-day meeting in April, possibly at the Claremont Hotel in Oakland. Donna Purvis will be seeking additional committee members to help plan this event.
4. NOCALL will jointly sponsor a meeting with Special Libraries Association on December 6 at the San Francisco Airport Marriott Hotel. Ron Everhart, President of Mead Data Central, will speak.
5. New California State Librarian Kevin Starr has promised to honor former State Librarian Gary Strong's promise to include NOCALL input in the selection of the new State Law Librarian.

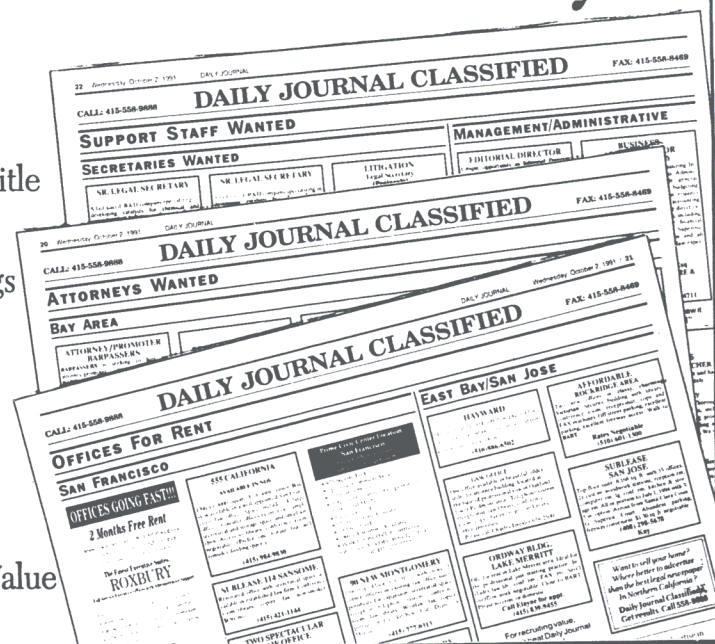
Respectfully submitted,
Nancy Adams,
NOCALL Secretary

* * * * *

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FEATURE ARTICLE

FIVE YEARS LATER: NOTES ON LEAVING LAW FIRM LIBRARIES by Terry Huwe and Janice Kimball

Recently Mark Mackler asked me if I would be interested in writing a feature about the transition I made from private law libraries to a special library at the University of California at Berkeley. We had been trading "war stories" over dinner ever since I left firm libraries in August of 1989. Mark, who seemed to be single-handedly setting the record for number of calamities incurred by a librarian (earthquakes, shelving collapses, firm mergers), probably thought my experiences at Cal would be a serene switch for NOCALL members.

I thought that the feature would be more fun with another view added, since Janice Kimball (who works with me at the Institute of Industrial Relations Library) was also in self-imposed law firm exile. She agreed, but pointed out that whereas Mark had earned national stripes for living through (and lecturing about) multiple disasters, we were no slackers ourselves. Our arrivals at UC (both in the fall of 1989) seemed to bring earthquakes, floods, riots, volleyball courts in People's Park, and other mayhem beyond the usual ones one sees in Berkeley. But in talking about life at both firms and UC, the disasters and mayhem moved to the back burner, and faculty foibles and attorney deadlines took over. Besides, I thought, if we wrote anything about the calamities that have

befallen us, we would join Mark in receiving endless invitations to write and lecture about disaster preparedness, for the rest of our working lives.

A few words about the Institute of Industrial Relations (IIR) and its library are in order. IIR was founded in 1949 by Professor Clark Kerr, who went on to be Chancellor of Berkeley and UC President. Dr. Kerr had served on the War Labor Board and was one of the leaders in the "California School" of industrial relations, a group interested in labor-management cooperation. The Institute conducts employment research, supports doctoral students and coordinates several undergraduate courses in labor studies. It also offers in-service training for union and management groups, and publishes two leading scholarly journals: *Industrial Relations: A Journal of Economy and Society*, and the *California Public Employee Review*.

The library is a popular hang-out for students. Our remote location (off-campus, at 2521 Channing Way) enables us to offer a personal touch; students have after-hours access, and guard the privilege jealously. The Library is one of fifteen "Affiliated Libraries", which employ professional librarians and report to schools or departments instead of the University Librarian. Library staff offer training sessions covering the Internet and other

electronic information resources.

Sound different from a firm library? You bet. We both had lots of firm experience, but this was a switch. As we compared notes, it turned out that we both thought law firm libraries were a helpful preparation for the University. The following conversation emerged.

"HOW SOON DID YOU NEED THAT BY?"

Terry: One of the first things I discovered was that time moves at a different pace. IIR's former Director, Psychology Professor Sheldon Zedeck, frequently gave expert testimony in employee testing litigation. One day he needed to see a U.S. Supreme Court case; it was a big rush. "Great; here's my chance," I thought. "Command performance." My dancing LEXSEE fingers were saying, "Watch this". He gave the case details, and I said, "No problem. When do you need that by?" He paused; gulped. "Uh, how about next Friday?"

Janice: My favorite story is when Business Professor David Levine needed that big search done for his Sloan Foundation grant. He was leaving for Washington, D.C. and said he needed it in a hurry. I thought he was going to say "by 4:00 pm"--then he said, "Three weeks".

continued on next page

Terry: Did you notice how he broke out in a sweat before he said "Three weeks"? I had the feeling he thought we'd say "No!" and then he'd really be up a creek.

Janice: In my law firm experience, whenever a lawyer needed something, she needed it "yesterday". Cal works on academic time--the due date is the end of the semester, and you can probably get an extension. I actually like to startle faculty by turning around requests within days or hours. For me, it's fun, but for them it's better than Federal Express.

Terry: David went to Washington, D.C. for a nine month sabbatical and continued to call in reference requests, despite the fact that he had ready access to many collections and reference help, including the Library of Congress.

Janice: He enjoys the fact that I can find him quotes and obscure cites that the graduate students won't touch with a ten foot pole. Once he asked, "Can you find me the Will Rodgers quote about labor that my Dad always used at the dinner table?" Another time he said, "Please find the cite for the paper read at a conference sometime in the early Eighties having to do with pig farm employee wages."

Terry: IIR reference doesn't carry law firm deadlines. Once at my old firm, a client in Phoenix called and said he needed to see yesterday's San Francisco Chronicle "ASAP". He called at 2:40 pm. Someone had taken our issue home for the bird cage, and the Chronicle's back issue office closed at 3:00 pm. To make sure we got it in time, I grabbed a cab and went myself. Two weeks later, the "Keating

Five" banking scandal erupted. It was the first California news story about one of the figures.

Janice: Here's my cab story. At 4:15 on the Friday before a holiday weekend I was doing some cite-checking when I was pressed into filing duty. The lawyer had a really wild look--the papers had to be a state agency by 5:00, or it was curtains. She shoved the documents in my hands with all the cash she had for a taxi. Surprise: no free cabs on Montgomery Street. Then I saw one dropping off a fare, ran through traffic, yelled at a guy in a suit to leave MY cab alone. It was 4:45. I think date stamp on the document was 4:59 pm. What a ride!

Terry: There's a difference in the pace, but not in the sense of what's at stake, I would say. While professors aren't in the same hurry as lawyers, they care a lot about their prestige. You go through the same process of "proving" yourself--and then they call on you all the time. When IIR was going after a Department of Labor grant, I coordinated a lot of the information gathering among professors at four different campuses, and made sure the Berkeley professors talked to the right people at the Information Systems and Technology office. We won the grant, and now the director routinely checks with me to make sure things aren't overlooked. It's a similar dynamic to building trust with lawyers.

Janice: The importance of the outcome is the same in both settings. The work I did for David's Sloan Foundation grant really made a difference in his research. Now he's much more likely to turn to us for help, just as lawyers are. The

lack of high-stress deadlines enables me to set my priorities for the work day without having to drop everything--which you frequently do in a firm library.

IVORY TOWERS, BROKEN SHOWERS

Terry: It's not always so easy to categorize life at CAL as serene or scholarly. I've seen some pretty intense politics over resources and collections. When the budget began to shrink, everything had to be re-scaled. The infighting for scarcer resources--and libraries are not a top campus priority--has been constant.

By contrast, things move faster in firm politics. And the winners and losers were always obvious. I remember a couple of Friday afternoons when final paychecks were handed out to legal assistants and secretaries, or a partner defection left everyone numb. You could feel it building all day. But then, the dust settled and people went on. At Cal, it seems like the players never quite leave, and memories last a long time.

Janice: Who was it who said, "Academic politics are so intense because so little is at stake?"

Terry: There's also the different standards of civility. Strange to say, but in some ways lawyers can be more civil than faculty. I knew one lawyer who never failed to be courteous, even under pressure. But when the office shower broke, he went through the roof. He didn't yell at people, he yelled at things. At UC, meetings can be spicy. Once the economists were discussing what to do with a particular program.

continued on page 20



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Conversation quickly turned to the fact that business administration professors are paid more, and suddenly, everyone was taking "potshots" at each others' work.

Janice: A lot of people in Academe like to use the supposedly informal atmosphere as an excuse for "Anything Goes". In law firms people try to sustain a certain level of business etiquette. You could rely on certain behavior even when you're in the middle of big deadlines. I miss the boundaries these social rules created--here at UC you are never sure how people will interact.

Terry: There was a lot of esprit de corps among law librarians downtown. That feeling exists here too, but I experience it more often in professional meetings than in day to day work. I love helping students because you have a real chance to influence their research strategies. The Affiliated Libraries as a group were formed in response to an insatiable demand for reference from students, and the students are really grateful when you do things that lawyers took for granted.

Janice: That's where firm experience helps me the most. At UC, many people don't expect a personal touch at service units. There are so few support staff that patrons assume they'll receive only a minimum of help. I like helping people, so they come back. Other Affiliated Libraries, like the Law Library, do this too. They build enormous loyalty this way.

Terry: It was a bit of a shock to move from the relatively flexible office culture of law firms to the more

rigid bureaucracy of the campus. In a firm, all staff could work together according to their ability. That happens here and there around Cal, but only when all the levels of command agree to it. There's a lot of variety among campus units--some are very "by-the-book", and some are more informal.

Janice: One "up" side at Cal is that you have protection from unrealistic demands--something lacking in law firms. Most of the staff are unionized, as are academic employees like librarians and lecturers. As a special library, we have some flexibility that other UC libraries do not. We know the faculty and students very well, and I can say things I would hesitate to say in a private firm! Like telling an emeritus professor that it's time to change that sports coats and shirt....

DOWNSIZING: A MOVEABLE FEAST

Terry: My pals downtown figured that when I got this job, I was done with fiscal wrangling. "Career status", the librarian's version of academic tenure, finished the tidy picture. Yet almost right away, the recession hit the University like never before. There have been several instances when the rumors were flying--including the closure or forced merger of research institutes, wide-ranging consolidation, or outright layoffs. The litany sounds awfully familiar--did we bring private sector dynamics with us? Sometimes it seems that way!

Janice: IIR has had its state funding cut by thirty percent. We no longer have a dedicated cataloging position.

Our salaries were cut by 3.5 percent for one year. It often feels like "downsizing" at GM. Clair Brown (IIR Director) thinks we all need to be ready to take flexible roles, so law firm experience has been great training for "Downsizing U!"

Terry: You need to be an "intrapreneur" now, too. We had to raise funds from community groups to get started with library automation. Once startup funds were in hand, the Main Library offered some "in-kind" assistance. The community show of support gave us credibility for campus partnerships. Of course, it's extra work to do this, on top of reference and technical services.

Janice: I would say that my workload has doubled since 1991, between copy cataloging, increased foot traffic and new duties I've voluntarily taken on. The bad PR about top administrative salaries at UC hardly helps morale when your workload is growing so fast.

Terry: Fiscal stress has become a chronic condition. Still, we've managed to stay open. By comparison, the sky falls suddenly in firms. Two months after I left my last law firm, a name partner defected to a big Los Angeles firm. In 1989, we had 22 attorneys; now there are only 15, and no librarian. That was very upsetting to me, because my successor was super, and so was the collection.

Janice: The distress felt by UC employees is different from law firm stress. As President of AFSCME Local 3211 (University Clericals), I see firsthand how official UC policies clash with workplace realities. The clerical staff

continued on next page

have suffered through layoffs, speedups and early retirements. And just this month we learned that "due to budget cuts", our garbage cans are only being emptied once a week. Meanwhile, the Regents approved increases for executives because they took on "added duties".

Terry: I keep hearing that its been tough on library budgets downtown too. In the late Eighties, you could count on support, particularly when the link between the library and good practice was obvious. And then there were the parties! My last firm frequently catered Friday afternoon parties, with dim sum or sushi, or Mexican buffets with pitchers of Margaritas. They were a fun-loving crowd--they even had a concierge for a while.

Janice: One of my best memories was being sent to New York City to help open a new branch library. The firm put me up in a corner room at the Plaza Hotel. It was nice that I could have that experience, even though I was a Library Assistant and not a librarian.

OVERALL

Terry: I've really appreciated being a part of the Berkeley campus community, but my memories of law firm libraries remain positive. Maybe I was fortunate in working with the particular lawyers I met, but the truth is I made many close friendships, and we're still in touch. One thing I don't miss is wearing a tie every day!

Janice: I have this recurring nightmare. It goes like this. I wake up in a suit, show up at work, have 35 voicemail messages, people are running down the halls, the Fed

Ex guy is waiting. Then I wake up, put on my Levis and Birkenstocks, ride my bike to work, and stop for a latte on Telegraph.

Terry: Beyond the wardrobe issue, I also appreciate the fact that I can really participate in the planning and direction of IIR. The slower pace of Academe disguises the fact that huge changes are underway in the curriculum, in information services, and in the role of librarians. You have to be patient, but it's exciting to be a full partner in the process.

Janice: While the informality--wardrobe and otherwise!-- helps me feel at home here, the thing I like the most is being respected for my ability. We have some really famous professors who think the library the best place to get help. And each year when the new PhD students in Organizational Behavior show up, their first stop is the library. The second-year

students say things like "When you're totally lost, come and talk to Terry or Janice--they can find whatever you need." Lawyers are usually too busy to say things like that. I can take the time I need to help the students and professors knowing that they will appreciate my best effort--and come back for more!

Terry Huwe is Head Librarian at the Institute of Industrial Relations Library, University of California at Berkeley. He has worked at the San Francisco offices of Graham & James, and Epstein, Becker, Stromberg & Green.

Janice Kimball is Library Assistant at the Institute of Industrial Relations Library, University of California at Berkeley. She has worked at the San Francisco offices of Orrick, Herrington & Sutcliffe, and Bancroft, Avery & McAlister.

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MEMBERSHIP NEWS

Lee Ryan, Chair, NOCALL Membership Committee
University of San Francisco Law Library

1994-95 Directory in the Works

The 1994-95 NOCALL directory is in the final proofing stages. It should be printed and mailed to members by mid-November.

Mentor/Mentee Program Reminder

As noted in the last issue of the NOCALL News, NOCALL is inaugurating a mentorship program. If you'd like to be or to have a mentor, just fill out the form on page 25 of the July/August 1994 issue of the NOCALL News. If you did not receive that issue, you may get more information from Grace Mills, the mentorship program coordinator. Grace's number is (510) 642-4046. Her e-mail address is: gmills@library.berkeley.edu.

Name Changes & Corrections

Terry Langer of UC's Institute of Governmental Studies is now Terry Dean.
Kathryn McTigue is now Kathryn McTigue-Floyd.
Alicia Morgenberger of Mead Data Central is now Alicia Klaben.

... New Members ...

Since the last issue of the newsletter went to press, NOCALL has welcomed 13 new members. They are:

Cathy Bullard
Coblentz, Cahen, McCabe & Breyer
222 Kearny Street, 7th Floor
San Francisco, CA 94108
Phone: (415) 986-3824. Fax: (415) 986-1467
NOCALL status: Active

Keith Costas
1115 Foster City Boulevard, #3
Foster City, CA 94404
Phone: (415) 341-5864
NOCALL status: Associate; AALL member? No

Michael Daw
555 - A Clipper Street

San Francisco, CA 94114
Phone: (415) 647-6044
e-mail/Internet: mdaw@sparta.sjsu.edu
NOCALL status: Student; AALL member? No

Michael Germano, Senior Legal Education
Executive, Mead Data
Central
170 Tremont Street, Apt. 301
Boston, MA 02111
Phone: (617) 248-6709 or (800) 922-1015. Fax: (617) 248-6724
NOCALL status: Associate; AALL member? Yes

Ruth Koolish, President
Information Sources, Inc.

1173 Colusa Avenue
P.O. Box 8120
Berkeley, CA 94707
Phone: (510) 525-6220. Fax: (510) 525-1568
NOCALL status: Associate; AALL member? No

Debra McClanahan, Documents Library Assistant
Library
Hastings College of the Law
200 McAllister Street
San Francisco, CA 94102-4978
Phone: (415) 565-4754. Fax: (415) 621-4859
e-mail/Internet: mcclanahan@uchastings.edu
NOCALL status: Active; AALL member? No

Joyce McLean, Bibliographic Services Librarian
Golden Gate University Law Library
536 Mission Street
San Francisco, CA 94105-2968
Phone: (415) 442-6695. Fax: (415) 512-9395
e-mail/Internet: ggulaw@class.org
NOCALL status: Active; AALL member? Yes

Maggie O'Brien
Advanced Information Management
44 Montgomery Street, Suite 500
San Francisco, CA 94104
Phone: (415) 965-7799. Fax: (415) 964-7593
NOCALL status: Active; AALL member? No

Gretchen Pullen
4104 - 24th Street, #363

San Francisco, CA 94114
Phone: (415) 584-1715
NOCALL status: Active; AALL member? No

Jo Roullard, Library Coordinator
Humphreys College Library
6650 Inglewood Avenue
Stockton, CA 95207
Phone: (209) 478-0800. Fax: (209) 478-8721
NOCALL status: Active; AALL member? No

Katherine Stein, Librarian
Steinhart & Falconer
333 Market Street, Suite 3200
San Francisco, CA 94105-2150
Phone: (415) 777-3999. Fax: (415) 442-0856
NOCALL status: Active; AALL member? Yes

M. Louise Walters, Senior Partner
The Mac Walters Company
1130 "K" Street, Suite 345
Sacramento, CA 95814
Phone: (916) 448-8692. Fax: (916) 448-8758
NOCALL status: Associate; AALL member? No

Peggy Watson
Advanced Information Management
444 Castro Street, Suite 320
Mountain View, CA 94041
Phone: (415) 965-7799. Fax: (415) 964-7593
NOCALL status: Active; AALL member? No

... Changes in Directory Information for Continuing Members ...

Since the last issue of the newsletter went to press the committee has received the following changes for continuing members. Other members who need to update their membership information are encouraged to call me at (415) 666-2253.

Martha Laird
1528 Vallejo
San Francisco, CA 94109
Phone: (415) 441-7749
NOCALL status: Active; AALL member? No

Valerie J. Gross, Head Librarian
Bronson, Bronson & McKinnon
505 Montgomery St.
San Francisco, CA 94111-2514
Phone: (415) 986-4200. Fax: (415) 982-1394
e-mail/Internet: vgross@netcom.com
NOCALL status: Active; AALL member? Yes

Kathryn McTigue-Floyd
748 East Robin Lane
Fresno, CA 93720
Phone: (209) 434-1560
NOCALL status: Student; AALL member? No

Susan Jarboe, Librarian
Bolling, Walter & Gawthrop
8880 Cal Center Drive, #400
P.O. Box 255200
Sacramento, CA 95865-5200
Phone: (916) 369-0777. Fax: (916) 369-2698
NOCALL status: Active; AALL member? No

... Reading Tips ...

Several NOCALL members share suggestions for interesting reading:

G. Burgess Allison writes a monthly column called "Technology Update" in *Law Practice Management*. I look forward to it with great anticipation because, in addition to being informative and useful, it causes me to laugh out loud--something I rarely do when reading professional literature.

Marian Shostrom
Public Services Librarian
University of San Francisco School of Law

* * *

I have a couple of suggestions:

The first title is "Justice in the Balance - 2020. Report of the Commission on the Future of the California Courts." It is fascinating.

The second title "Court Technology Task Force Final Report." I have read the August 26 draft. It is duller than doughnuts, but important.

Both of these are available through the Administrative Office of the Courts in San Francisco as well as at the Alameda County Law Library.

Susanne Pierce Dyer, Reference Librarian
Alameda County Law Library

* * *

Tynan, Daniel. "Through the Internet with Gun and Camera," 12 *Computer Currents* 48 (October 4-17, 1994), Bay Area Edition.

Very funny view of one man's journey onto the Internet via Spry's Internet in a Box software.

Joan Loftus
Pillsbury, Madison & Sutro

* * *

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AALL Calendar

January 25 - 27

Special Libraries Association Winter Conference, Raleigh-Durham, North Carolina

February 3 - 9

American Library Association Midwinter Meeting, Philadelphia, Pennsylvania

February 15 - 18

"Teaching Legal Research", AALL Winter Institute, San Diego, California. Information will be mailed to AALL members in mid-September.

February 24 - 25

The 23rd Annual SCALL (Southern California Association of Law Libraries) Institute, Mission Inn, Riverside, California. Topic and contact person to be announced.

March 29 - April 1

Association of College and Research Libraries Conference, Pittsburgh, Pennsylvania

March 29 - April 1

National Library Week

April 9 - 15

The National Legal Research Teach-In, sponsored by the Research Instruction Caucus of the AALL.

June 24 - 29

American Library Association Annual Conference, Chicago, Illinois.

July 15 - 20

American Association of Law Libraries Annual Meeting, Pittsburgh, Pennsylvania.

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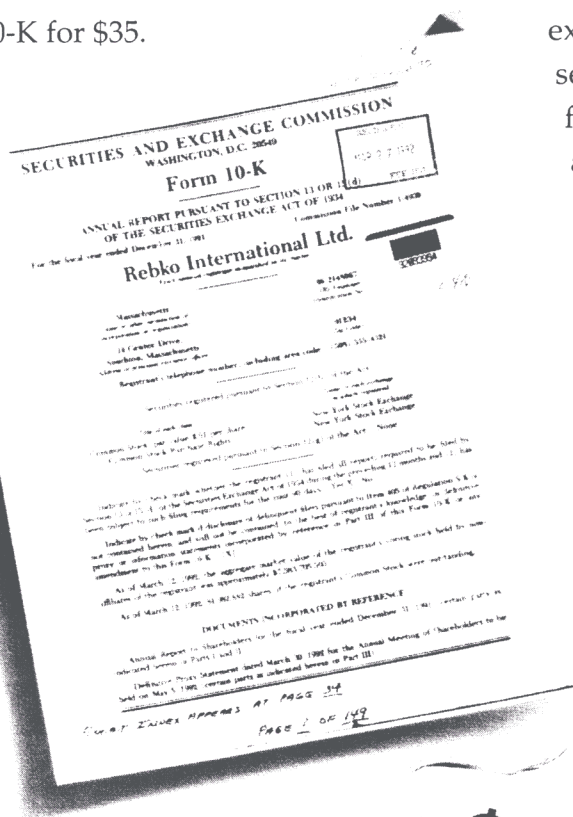
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FEATURE COLUMN

MUSINGS FROM MARK

Mark Mackler
Kenney, Burd & Markowitz
markemac@netcom.com

WHY "MUSINGS"?

Let me say right up front that I am an admirer of "Soapbox," which for several years has been appearing in the SF Bay Region SLA Newsletter. For those of you who are not SLA members, the purpose of "Soapbox" is to stimulate free-thinking librarians to say what's on their minds, and to prod us to think about issues which we might not have thought of before. Rita Evans from Dolby Labs used to write the column. Presently, Sharon Modrick is in charge.

In this column, I intend to say what's on my mind about the state of our profession today, focusing mostly on the local scene. I invite you to write me or call me with your comments and observations, regardless of whether you agree with me or not. I will include selected responses in subsequent columns. I guarantee anonymity if you request it. No O.J. Simpson trial leaks here!

JUST WHO IS THAT OVER THERE??

It's been about ten years since I first began to work in San Francisco law libraries. Ten years ago, I was acquainted with few law librarians, and they were all in Palo Alto or Boston. I can still remember meeting Paul Lomio and David Bridgman and Iris Wildman at Stanford, and Wynne Dobyns (now at Apple) who was law librarian at Fenwick. Next, I met Eileen Norris (who is now with JC Penney in Dallas) who became my first boss during my stay at Farella. Since then, my world of law library colleagues and friends has grown, and it's been a great world for me. Lately, however, I've found myself saying to others at meetings, "Who is that over there?" or "Who is that sitting in the third row by the window?" Usually the answer is "I dunno." The point is that NOCALL grows and changes and we should always be aware of new members in our presence. So, instead of doing the "Who's that over there?" thing, wouldn't it be better for us to go over to the new member and introduce ourselves in order to help make him or her feel welcome? By doing so, we could be on the way to making a good friend or colleague.

E-MAIL HORRORS

Yes, yes, I know that the Internet has great potential for all of us. Yes, I know that you might suspect that I'm a closet technological Luddite. Yes, I know that the Internet makes it possible for us to communicate in ways we never could before. But please, friends, remember that the Internet can never take the place of a handwritten note or a

continued on next page

phone call. Don't E-mail me about lunch at noon today and expect an answer. I log in when I get to work at 8 a.m. and don't normally check my messages again until the next morning. Don't send me an E-mail asking me if I am going to an evening meeting. I might not receive your message at all. You know, I would much rather hear the sound of your voice than see an electronic message creeping across my monitor. In a broader sense, I'm becoming increasingly concerned that as lawyers get more and more into the habit of E-mailing their reference requests to us, we will be facing the grave danger of becoming more and more remote from them. (The librarian? Oh, I don't know who she is, but she always responds to my E-mail reference questions with a quick E-mail answer.) Obviously, for firms with branch offices, E-mail is a great tool for us. However, let's not keep running the risk of increasing our remoteness from our users or from each other!

JOHN JACOBS

In September, John Jacobs, longtime Matthew Bender sales rep and man about town, died at home in Saratoga. I'll miss John. The last time I saw him, he had come to see me without an appointment, something he rarely, if ever, did. I couldn't spend any time with him that day, but he left me a Bender pen and said that he would be looking forward to having lunch with me the following week. We never had the opportunity to enjoy that lunch.

THE GOOD, THE BAD AND THE UGLY

I really do love living in the Noe Valley area of San Francisco, but parking can be difficult. Recently, I put an ad in our neighborhood paper, indicating that I was looking for a garage to rent. Several days later, I received a call from an elderly widow who invited me to come up to her house and see her. On the phone, she said that she would be asking the going price, which was (gasp!) \$100 per month. I drove up to meet Evelyn, and she soon began to tell me some stories about her and her late husband's lives together in San Francisco. After a while she asked me, "And what about you, dear? What do you do for a living?" When I told her that I was a law librarian, she positively beamed. "Oh, I love librarians! Remember how I told you earlier that the garage would be \$100? Let's make it \$75!!"

Next: the Bad and the Ugly

* * * * *

NEWSLETTER DEADLINES

Volume 15, 1994/1995

<i>November/December issue:</i>	<i>Dec. 16, 1994</i>
<i>January/February issue:</i>	<i>Feb. 17, 1995</i>
<i>March/April issue:</i>	<i>Apr. 14, 1995</i>
<i>May/June issue:</i>	<i>June 16, 1995</i>

NOCALL NEW MEMBER APPLICATION
1994 / 95

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Donna Hughes-Oldenburg, NOCALL Treasurer
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San Francisco, CA 94105-2968

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