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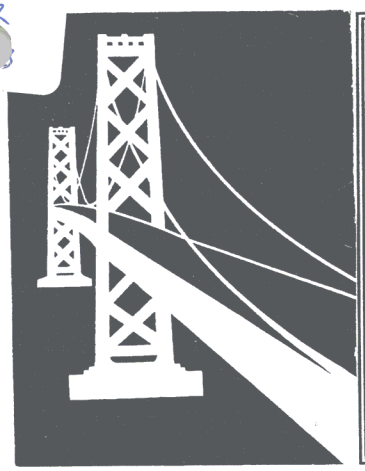

NOCALL NEWS

Newsletter of the Northern California Association of Law Libraries
A Chapter of the American Association of Law Libraries

Volume 15, Number 3 November/December 1994

FROM THE PRESIDENT

by Todd Bennett
NOCALL President

The holiday season represents a myriad of things to different people throughout the world. As the year draws to a close, I find myself feeling both reflective about the past year and hopeful about the year ahead. NOCALL had a great year in 1994 and I envision an even more exciting year in 1995.

Speaking of excitement, the Spring Institute is taking shape. Institute Chair Donna Purvis and her committee are working hard to bring you, the membership, a stellar program. The weekend of the Institute will also bring you a preview of the National Conference for Legal Information Issues (NCLII) and the NOCALL 15th Anniversary Dinner Celebration. Be sure to mark you calendars for March 31st and April 1st, 1995!

Lauri Flynn and I are coordinating the plans for the celebration dinner. If you are interested in helping, please give one of us a call. We would also like to collect any anecdotes or highlights about NOCALL's history. Please take a moment to write your reflections down and send them off to us as soon as you can.

Congratulations to Prano Amjadi and Leslie Campbell, Education Committee Co-chairs, and their committee, for presenting the Fall Workshops. Unfortunately, I wasn't able to attend, but I've heard nothing but praise for the richness of the programs offered at the Workshops.

Mary Hood, Chair of the Constitution and Bylaws Committee, is working on drafting a constitutional amendment to increase the size of the Executive Board from 5 members to a total of 7.

*See **President's Message**, page 8*

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NOCALL OFFICERS

President
Todd Bennett
Thelen, Marrin, Johnson & Bridges
(415) 955-3659

Past President
Lauri R. Flynn
Bank of America
(415) 622-2865

Secretary
Nancy Adams
Pettit & Martin
(415) 434-4000

Vice-President/President-Elect
Donna L. Purvis
Baker & McKenzie
(415) 576-3066

Treasurer
Donna K. Hughes-Oldenburg
Golden Gate University
(415) 442-6686

NOCALL NEWS EDITORS

Editor
Marlene Harmon
Boalt Hall Law Library
(510) 642-0171
mharmon@uclink2.berkeley.edu

Assistant Editor
Michael St. Onge
Coudert Brothers
(415) 986-1300
cbsfo@well.sf.ca.us

Membership News
Lee Ryan
University of San Francisco
(415) 666-2253
RyanL@alm.admin.usfca.edu

Articles Editor
Mark Mackler
Kenney, Burd & Markowitz
(415) 397-3100
markemac@netcom.com

Placement New
Brent Bernau
Golden Gate University
(415) 442-6683
ggulaw@class.org

Committee News
Michael Ginsborg
California Supreme Court Library
(415) 396-9438
ginsborg@CLASS.ORG

Ads Editor
Faye Jones
Hastings College of the Law
(415) 565-4759
jonesf@uchastings.edu

. . . Editor's Notes . . .

I'd like to thank Michael Ginsborg and Faye Jones for helping me get this issue of the Newsletter to print at this especially busy time of year. Many thanks also to Jacqueline Cantwell for contributing her interview with Book Publishing Co. to the Newsletter and to Mark Mackler for his column. If you haven't made any New Year's resolutions for 1995 yet I have one for you - how about writing something for the Newsletter! I'd just love to hear from you! My phone number and e-mail address are listed above.

1994-95 NOCALL COMMITTEE CHAIRS

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ARCHIVES	David Bridgman, Stanford University	(415) 725-0806
AUDIT & BUDGET	Barbara Friedrich, Santa Clara University	(408) 554-5327
CONSTITUTION & BYLAWS	Mary Hood, Santa Clara University	(408) 554-4452
CONSULTING	Mark Mackler, Kenny, Burd & Markowitz	(415) 397-3100
EDUCATION	Prano Amjadi, Santa Clara University Leslie Campbell, Santa Clara University	(408) 554-5320 (408) 554-4027
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GRANTS	Georgine O'Connor, O'Melveny & Myers	(415) 984-8761
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LIBRARY SCHOOL LIAISON	Cynthia Papermaster, Gibson Dunn & Crutcher	415) 393-8248
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NETWORK TASK FORCE	Lauri Flynn, Bank of Ameica Legal Department	(415) 622-2854
NEWSLETTER	Marlene Harmon, UC-Berkeley	(510) 642-0171
NOMINATIONS	Mary Ann Parker, Calif. Dept. of Water Resources	(916) 653-8001
PUBLIC ACCESS	Coral Henning, Computerized Online Research Assistance Limitless	(415) 491-4975
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UNION LIST	Mary Staats, Farella, Braun & Martel Jaye Lapachet, Avery & Associates	(415) 954-4451 (415) 954-4800

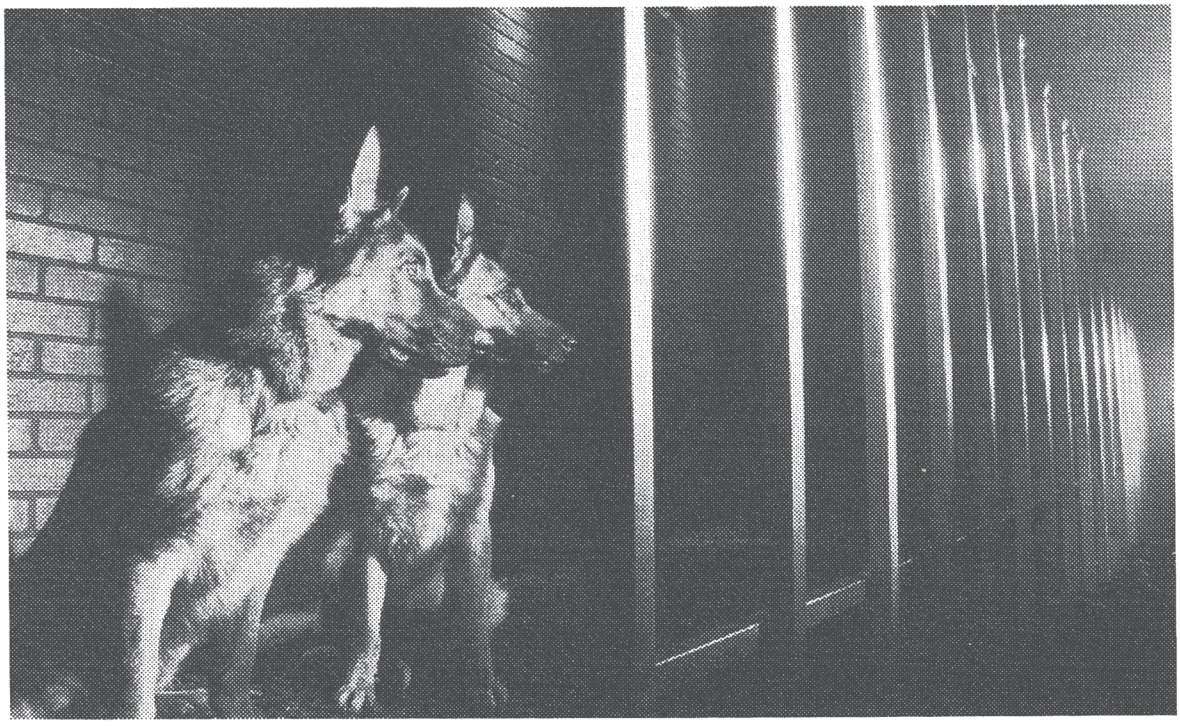
EDITOR'S BOX

Submissions made to the Editor must be on a 3.5" disk or sent via the Internet as an ASCII file to: mharmon@uclink2.berkeley.edu. Submissions may be made in WordPerfect 5.1, or in various versions of Microsoft Word. Contact the editor at (510) 642-0171 or at mharmon@uclink2.berkeley.edu for specific formats. Submissions must be received by:

January/February issue: February 17, 1995

All disks will be returned. Submissions made to Committee, Membership and Placement Editors should be made earlier so they can submit theirs by that date. Check with the individual editor.

NOCALL NEWS is published six times a year by the Northern California Association of Law Libraries, a chapter of the American Association of Law Libraries. Membership is $25 and includes a subscription to *NOCALL NEWS*. Please send changes of address to: Lee Ryan, NOCALL Membership Committee Chair, University of San Francisco Law Library, 2130 Fulton Street, San Francisco, CA 94117-1080.



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NOCALL Web Server Moves to a New Home

Joan Loftus, Internet Coordinator
Pillsbury Madison & Sutro

The NOCALL Web Server was recently loaded on to the Washburn University site. We had been receiving complaints about users not being able to access Netcom's ftp server and realized that we needed to look for a more reliable space. Mark Folmsbee and Washburn University graciously agreed to house our material so that our server could be accessible to everyone at any time.

The old URL for NOCALL is:

ftp://ftp.netcom.com/pub/loftus/nocall/home.html.

You should change your records to reflect the new URLs:
NOCALL:
http://law.wuacc.edu/nocall/home.html

You can still access the NOCALL Web Server through the ftp URL but the path has changed to ftp://ftp.netcom.com/pub/lo/loftus/nocall/home.html effective 12/26/94. The Net is very fluid; nothing ever stays the same!

TIPS FOR NETCOM USERS:

If you are on Netcom, you can access the NOCALL menu via the http URL or the ftp URL (I will continue to keep the menu on both sites). Netcom users should never have a problem accessing the server with the alias listed below and it will be faster than the http URL (I recommend the ftp URL below for all Netcom users). Non-Netcom users will not have the same luck since their requests have to run through the Netcom ftp server which only allows a certain number of accesses at a time.

To save yourself some typing, create an alias so that you won't have to remember the URL address each time you want to access the NOCALL menu. The best way to do this is to also take advantage of a newer version of lynx (a World Wide Web browser) and set up both lynx and nocall as aliases.

To do this on Netcom, type the following at the {netcom} prompt:

```
pico .cshrc
```

You are editing your .cshrc file. Use your arrow keys to cursor down to below the last typed line (ignore the bottom two lines of the help screen). Type in the following:

```
alias lynx
/usr/local/nuglops/bin/newlynx
alias nocall  'lynx
~ftp/pub/lo/loftus/nocall/home.html'
```

Then hit the Ctrl X keys to exit. Hit the Y key when you are asked to "save modified buffer." Hit enter to confirm that you want to name the file .cshrc.

Your file is now saved. In order for these aliases take effect, you need to either log out and then log in again or you can

continued on next page

type in the source

.cshrc

When you get your {netcom} prompt back, type in the word nocall and the NOCALL menu will appear. Netcom's www command is very unstable so I always recommend that Netcom'ers type in lynx instead of www.

The first alias gives you the new version of lynx (a software browser for World Wide Web) supplied by Netcom users (NUGLOPS) when you type the word lynx at the {netcom} prompt. The second alias takes you directly into the NOCALL Web Server when you type nocall at the {netcom} prompt.

TIPS FOR CLASS USERS:

You can follow the directions above on creating an alias but leave out the line on lynx since you can not access the NUGLOPS lynx. Your nocall alias should read:

nocall 'lynx http://law.wuacc.edu/nocall/home.html'

If you have any questions about the changes or how to set up the alias, please do not hesitate to call me.

• • • • • •

Nominations Committee Report

Mary Ann Parker, California Dept. of Water Resources, Chair

The Nominations Committee consists of Mary Ann Parker, Chair and Janice Kelly. The Committee met in October to assign duties and to suggest possible candidates for the offices of Vice-President/President-Elect and Secretary. Mary Ann contacted potential nominees for VP/President-Elect and Janice contacted potential nominees for Secretary.

By December 1 the Committee had assembled a slate of candidates. For the office of VP/President-Elect, the candidates are Prano Amjadi of Heafey Law Library, Santa Clara University and Jo Caporaso of McCutcheon, Doyle, Brown & Enerson. For secretary, the candidates are Debby Kearney of Boalt Hall Law Library and Donna Williams of the 6th District Court of Appeal Law Library.

Biographical information about the candidates will be published in the Jan/Feb issue of NOCALL News.

The Committee thanks the candidates for their willingness to serve NOCALL and calls on all members to follow their example.

Respectfully submitted,
Mary Ann Parker, Chair

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THE UNION LIST: THE SAGA CONTINUES

Gary E. Cann, Union List Media Coordinator
Morrison & Foerster

1995 Here We Come!

As I write, the Holidays are fast approaching. How I wish I had a score of 1995 Union Lists to give to my favorite friends and relatives. But no. I must wait until January, 1995. What is a concerned Law Librarian to do?

Actually, it is with great pride that I announce the pending birth of the new, updated, ever-stylish NOCALL Union List of Periodicals, 10th Edition (1995)!!! Your Union List Committee (and I do me YOUR Committee) is in the final stages of preparation for the sale of the new Union List. We are very proud. At our last gathering, several of the Committee members wept openly and would not be consoled until we had our standard group hug at the end of the meeting. We will be sending to all NOCALL members an order form for the purchase of the new 1995 edition. We expect to have copies in the mail by the end of January.

It really is too bad that the new Union List couldn't be here for the holidays....But Valentine's Day is just around the corner!

Interlibrary Loans: Who Makes the Rules?

The Union List Committee is often asked what are the best rules to follow for interlibrary loans. Questions like "do I need to loan to a law firm I've never heard of?" or "why wouldn't that big law firm library ever return my calls for an ILL?" are always being thrown about. Well, fellow keepers of information, let us get something straight right here and now: there are no set rules! It's a dog-eat-dog world out there, and the sooner we all learn to get along, the better! However, putting my personal feelings aside, the Union List Committee is not in the position to police ILL activities, promulgate rules, etc. Don't get me wrong....We would like to rule the Library World, but I guess that won't happen this year. What we can do is offer a few common sense suggestions. What follows is something drafted by Mary Staats, Librarian of Farella, Braun & Martel, and co-chair of the Union List Committee.

INTERLIBRARY LOANS

The Union List Committee publishes the NOCALL Union List annually. It is NOT a rule or policy making body. It is NOT a policing body.

THE LENDING POLICY IS UP TO EACH INDIVIDUAL LIBRARY. Most of the contributors of the Union List are not public institutions. They are private libraries which were established to serve the needs of their respective

continued on next page

organizations. Therefore, interlibrary loan may not be their primary concern or they may have very strict lending policies. Here are some policies you may encounter:

1. Some libraries will only lend to other Union List contributors.

2. Some libraries will not circulate their materials, but they may be willing to let you look at materials in their library.

3. Some libraries require ALA Interlibrary Loan forms.

The only guidelines we of the Union List Committee can offer are common sense ones:

1. If you are unfamiliar with the library you are calling, introduce yourself and explain why you are calling. Be pleasant and affable.

2. Abide by the lending policies and if the book is recalled, return it immediately.

3. One attracts more flies with honey than with vinegar.

So with that, this column will close once again. Any suggestions for future columns can be addressed to me at Morrison & Foerster, 345 California Street, San Francisco, CA 94104, (415) 677-7273, gec3@well.sf.ca.us.

• • • • •

*. . . **President's Message,** continued from page 1 . . .*

I urge your support for this amendment. NOCALL is a very dynamic, hardworking chapter. I believe the Board will be greatly enriched by the addition of two Board members-at-large. Watch out for more news on the proposed amendment in the coming months. Now's the time for discussion on this topic, so please feel free to contact any Board member to express your opinion. We will also have a chance to discuss the amendment as a group during the May Business Meeting.

I'd like to extend a warm NOCALL welcome to Fran Jones, the new California State Law Librarian. Fran will assume her new position on January 17, 1995. Most recently, Fran has been the Director of the Maricopa County Law Library located in Phoenix, Arizona. Fran's career has encompassed positions in all types of law libraries, including serving as the president of the Arizona Association of Law Libraries. Many thanks are also due to Judy Janes and Shirley David who represented NOCALL on the interview panel at the request of Dr. Kevin Starr, the new California State Librarian.

In closing, I'd like to thank the folks who have agreed to run for the 1995/1996 NOCALL Executive Board. The candidates for Vice President/President Elect are Prano Amjadi and Jo Caporaso. Running for Secretary are Debby Kearney and Donna Williams.

Please enjoy the New Year and I wish everyone a year filled with peace, love and an abundance of the best life has to offer.

• • • • •

U.C.BERKELEY LIBRARY SCHOOL LOOKS FOR ALUMS

How can you be an effective alumni association if you cannot locate your potential members? This is the dilemma that the membership committee of the Alumni Association of the School of Library and Information Studies seeks to ameliorate. The School database includes hundreds of graduates with "dead-end" addresses and several efforts are going forward to locate graduates of this prestigious school.

Here's an easy test to know if you are on our rolls: if you are a Berkeley graduate, or know someone who is, you will have recently received the Fall, 1994 copy of South Hall News, the association newsletter with the lead article about the new Dean search. If not, send your name, with any former name/s you have used, address, place of employment and year of graduation to:

UCB SLIS Alumni Association
School of Library and Information Studies
South Hall
University of California
Berkeley, CA 94720

Contact: *Mary Jo Levy, Alumni Association, Membership Chair, (415) 329-2403, levym@class.org*

(Source: UCB SLIS Alumni Association Press Release, 11/16/94)

California State Library News Release No. 94-06

FOR IMMEDIATE RELEASE - December 16, 1994

FRANCES M. JONES APPOINTED STATE LAW LIBRARIAN

Frances M. Jones has been appointed State Law Librarian by Dr. Kevin O. Starr, State Librarian of California, effective January 17, 1995. "Founded in 1850," said Dr. Kevin Starr, "the Law Library at the California State Library is the oldest and most distinguished law library in the state. To lead this library into the twenty-first century, we have searched nationally for the best possible candidate, and we have found her in Fran Jones. A lawyer, a librarian, an excellent business executive, Frances Jones will bring to the Law Library a distinctive combination of legal, bibliographic, and managerial skills."

Ms. Jones, former Maricopa County (Arizona) Law Library Director, is the current president of the Arizona Association of Law Libraries. Prior to her position in Arizona, Ms. Jones worked for the University of Minnesota Law Library and the William Mitchell College of Law Library. In addition, Ms. Jones was Principal Librarian for the Hennepin County (Minnesota) Library.

Ms. Jones received her Juris Doctorate from William Mitchell College of Law and her Master of Arts in Librarianship from the University of Minnesota.

Ms. Jones succeeds Muriel Hoppes who retired in July 1994.

For Further Information Contact: Dr. Kevin Starr, (916) 654-0183, California State Library, P.O. Box 2037, Sacramento, CA 95809

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AALL CALL FOR PAPERS

The AALL Call for Papers Committee is accepting submissions for the annual Call For Papers Competition. The application deadline is postmark, April 15, 1995 and papers must be received by April 21, 1995. Now is the time to start sifting through and selecting your topics. Papers must be original works and may address any subject relevant to law librarianship. if you are interested in writing, but are struggling to choose a subject, please consider suggestions from the AALL Research Agenda. In addition, the Call for Papers Committee, along with the Special Committee on the History of Law Librarianship, is encouraging a discussion of the history of law librarianship.

The Call For Papers Competition provides a forum for scholarship and creativity among law librarians. In addition, the winners will be honored at the Opening Luncheon of the Annual Meeting and their papers will be forwarded to the Editor of the *Law Library Journal* for publication consideration.

Applicants may submit their entries in one of three categories. Current AALL members who have been members for five or more years may enter the OPEN Division. Those AALL members who have been members for five years or less may participate in the NEW MEMBER Division. Individuals who are currently enrolled in a library or law school may enter the STUDENT Division. Students need not be members of AALL. As Nazareth Pantaloni, a 1993 Call For Papers award winner, noted, this competition potentially benefits newer members because they may enter two of the three categories.

Applications and guidelines are reprinted on the following 2 pages and will also be published in issues of the *AALL Newsletter*.

For more information, please contact ***Susan Catterall***
Leonard, Street and Deinard
150 South Fifth Street, Suite 2300
Minneapolis, MN 55402
(612) 335-1742

Application Form
AALL Call for Papers

Name/s: _____

Address: _____

_____

_____

Telephone( ) _____ FAX( ) _____

Title of Paper: _____

_____

_____

Division: _____ Open

_____ New Member

_____ Student

Submit by postmark Saturday, April 15, 1995
(papers must be received by Friday, April 21, 1995)
with three copies of your paper, abstract, cover letter,
(and instructor's letter) to:

Susan Catterall
Leonard, Street and Deinard
150 South Fifth Street, Suite 2300
Minneapolis, MN 55402

For further information about the Call for Papers Competition, call Susan Catterall at 612/335-1742.

Submission of papers constitutes a copyright license to the American Association of Law Libraries (AALL) to publish and/or reprint the winning papers should AALL choose to do so. By submitting the paper, the entrants represent that they have the right to grant the license. By submitting the paper, the entrants certify that they are either currently a practicing law librarian and an AALL member or pursuing a master of library science degree or equivalent at an ALA-accredited library school or that they are pursuing a juris doctoral degree at an ABA-accredited law school. The AALL reserves the right to confirm that the entrants are qualified to enter the competition.

American Association of Law Libraries Call for Papers

Purpose

The AALL Call for Papers Committee seeks submission of papers for its annual competition. The objectives of the contest are threefold: 1) to promote scholarship among practicing law librarians and in areas of interest to the profession; 2) to provide a creative outlet for law librarians and a forum for their scholarly activities; and 3) to recognize the scholarly efforts of established members, new members, and potential members of AALL.

The author(s) of each winning paper will receive a $250 prize and will be recognized during the awards ceremony at the Opening Luncheon of the Annual Meeting in Pittsburgh. Co-authors of winning papers will split the award. Winners are given the opportunity to present their papers at the Annual Meeting of the Association. Papers will be forwarded to the Editor of the *Law Library Journal* for publication consideration.

Eligibility

Open Division: Current AALL members who have been members for five or more years.

New Members Division: Current AALL members who have been members of AALL for fewer than five years.

Student Division: Currently enrolled in library school or a law school. Students need not be members of AALL.

Substantive Requirements

Papers must be original works. Papers submitted for courses are acceptable provided they otherwise comply with the requirements of this contest. The papers may address any subject relevant to law librarianship. The papers may be scholarly or practical in substance and tone; the subject should be explored in depth with appropriate reference to sources and documentation of assertions. Submissions for the Student Division should also include a supporting letter from an instructor at the institution at which the student is enrolled (preferably the supervising faculty member for the paper).

Submissions will be accepted in only one division. To encourage wider participation, authors may win only twice in the same division (different years).

Form Requirements

The papers must be double-spaced with one-and-one-half (1 1/2) inch margins. Citation and style must conform to the requirements outlined in the *Law Library Journal* "Authors Guide."

Each submission should be accompanied by triplicate copies of a cover letter describing the purpose of the paper, research methodologies, a short abstract, and a completed Application Form (see Other Side).

Papers, cover letters, abstracts (and instructors' letters) must be submitted in triplicate to the name and address noted on the Application Form.

Judging Criteria

50% - Concept of paper, analysis, depth of discussion, and comprehensiveness of treatment.

30% - Organization, manner of presentation, writing, and readability.

20% - Grammar, punctuation, citation form, satisfaction of submission requirements (i.e., triplicate copies of abstract, cover letter, supporting letter, paper, etc.).

Procedure

Submission deadline is postmark April 15, 1995, and papers must be received by April 21, 1995.

Papers will be reviewed by the Call for Papers Committee: Susan Catterall (Leonard Street and Deinard) Chair; Peter Schanck (University of Kansas Law Library); Edward Benefiel (Phelps Dunbar).

Winning papers will be selected by Friday, April 28, 1994.

A maximum of three awards may be given in one division or a combination of divisions; preference will be given to awarding one prize in each division.

RECYCLING IN THE 1990's
by David Assmann, Public Outreach Coordinator, San Francisco Recycling Program

Recycling has advanced tremendously over the past two decades - from strictly an environment concern to being an integral part of many companies' business plans. Recycling in the 1990's can help companies save on waste disposal costs, increase employee morale and enhance public image while preserving natural resources

In recent years there has been a tremendous growth in the number of companies that provide recycling services for businesses. Not only are there more waste paper dealers (accepting a whole range of paper types) than in the past, but new companies have sprung up to recycle everything from computers to fluorescent light tubes.

In addition to increasingly easy access to recycling service providers, information and technical assistance is now becoming readily available. Cities and counties in California, under a state mandate to reduce waste by 50% by the year 2000, are setting up programs to help businesses recycle and reduce waste.

For example, the commercial recycling staff at the San Francisco Program offers free consulting services for local businesses, including telephone consultations, on-site technical assistance and education programs to help businesses set up recycling programs. In addition, the program offers a range of publications - from directories of recyclers to business waste reduction guides.

Recycling, of course, is a loop that requires the purchase of goods made from recycled products as well as the recycling of products from businesses in the first place. To help encourage the development of markets for collected recyclables, the California Judicial Council has mandated the use of recycled paper for documents filed with state's court system. This requirement is being phased in over two years, with attorneys being required to use recycled paper for original documents as of January 1, 1995, and for copies as of January 1, 1996.

If you're looking for assistance setting up a recycling program, finding a market for recyclables, purchasing recycled products or reducing waste, call your city or county's recycling program. In San Francisco, the is (415) 554-3400. For other cities and counties, look in the government listing section of the white pages or call 1-800-RECYCLE.

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Call for Volunteers
by Todd Bennett

NOCALL is now in its 15th year as a chapter of AALL. NOCALL has grown tremendously over the years, both in terms of size and caliber. I take pride in our chapter for all of its talent, spirit and warmth. The members who volunteer to participate on committees, special projects and the Board truly make a difference and help to shape the future of our chapter. Volunteering is also a great way meet new friends and colleagues, develop new professional skills and have fun in the process. Please consider sharing some of your time and talent with NOCALL this year!

NOCALL VOLUNTEER FORM

Yes, I would like to be more involved with NOCALL.

Name, address, phone and e-mail:

I am interested in the following committees:
(consult the front of this issue for a list)

Committees: 1st Choice_____

2nd Choice_____

3rd Choice_____

Are you interested in chairing a committee?

Which one?_____

Please mail or fax this form to:

Todd Bennett
NOCALL President
c/o Thelen, Marrin, Johnson & Bridges
2 Embarcadero Center, Suite 2200
San Francisco, CA 94111
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INTERVIEW

An Interview with Book Publishing Company, Publisher of Municipal Codes

by Jacqueline Cantwell, Alameda County Reference Librarian

Editor's note: It seems that almost every law librarian has, at some point in their career, struggled to locate a current copy of the local ordinances of some obscure municipality only to find out that these ordinances were availably only at the equally obscure city clerk's office. Perhaps you have wondered at that point as I have why someone doesn't publish local ordinances. Well, someone does, actually several publishers do, one of the largest of these is Book Publishing Company of Seattle, Washington. Last month Jacqueline Cantwell, a Reference Librarian at Alameda County Law Library, interviewed Donna Christensen, Customer Relations Director of Book Publishing Company for NOCALL News.

To become better acquainted with the modern problems and issues of municipal code publication, I interviewed Donna Christensen, Customer Relations Director of Book Publishing Company (BPC) on November 14, 1994. Ms. Christensen was extremely helpful and welcomed future questions from librarians on municipal publication and the services offered by BPC.

BPC has been a family owned business for forty-three years. Originally a publisher of Washington state government publications and state statutes, the firm moved into the niche of municipal publication and has grown from a West Coast business to a national publisher serving over 1,200 municipalities. BPC has published more than 350 codes for California cities; approximately 100 California cities do in-house publication. BPC is one of five larger code publishers in the country, each of those companies having a publication list of over 500 municipalities. There are smaller publishers for individual states. Some states, such as Arizona and Oregon, have a municipal league that provides codification services. Municipal publishing has become more competitive and has changed as desk top publishing has allowed the development of small local printing businesses and in-house city departments.

BPC gets publishing contracts by word of mouth and by responding to requests for bids from cities. More cities are putting out bid requests as budgets change. Also some cities that do have codes put out bids for recodification.

BPC specializes in recodification and works closely with city attorneys and clerks from the beginning of a recodification project. The nature of BPC's involvement is determined, the amount of editing required defined and all details noted in the contract, down to the color of the binder. Usually a new code requires the city's attorney to work with the BPC's in-house attorneys.

BPC's in-house attorneys first review the city's current law for overlap and conflict. Their attorneys analyze codes for archaic, outdated and duplicating language, check for conflicts with federal and state case law and statutes and verify that ordinances have been
properly enacted. BPC makes no substantive change in the city law and they are at times
requested to not make any changes. As Ms. Christensen says, BPC's attorneys work at the direction of the city. BPC attorneys have a library of model ordinances and current ordinances upon which to base proposed drafts. Once the legal review is completed, a report with recommendations is submitted to the city. The report provides model language and recommends repeals.

After the review is approved, an expandable numbering system is established and the ordinances are codified by subject. History notes, amendments, and repeals are provided for each section. A numerical table, briefly describing each section, is created. The entire text is copy edited for consistency.

Of special interest to librarians is the development of the index and supplementation schedule. BPC has found no good computer ware for indexing and relies upon manual indexing. A person called an "indexer" reviews sections, reading for what a user would extract from a section and then creates entries from this

continued on next page

detailed reading. The indexer does work off a list of key words such as fee, permit, license, notice, and duties of city officials. BPC tries to keep indexing consistent for all its publications, but they will do some customized entries. The index also provides cross- references.

Once the code is finished, BPC sets up a supplement schedule with customers. Again, this is a voluntary decision by the municipality, but BPC recommends yearly updates though some municipalities should update quarterly.

The city sets up a schedule and then sends BPC the ordinances. BPC can provide more frequent supplementation if the city requires.

BPC stores hard copy masters of ordinances and archives codes on tape. The system is updated to reflect changes in publishing technology.

Ms. Christensen closed her conversation with the statement that BPC recognizes the public's need for access to municipal ordinances and the limitations inherent in California state legislation that requires codes only to be available in the city clerk's office, the Institute for Governmental Studies Library at UC Berkeley, the State Library in Sacramento and the Bureau of Governmental Research at the University of California at Los Angeles. She encouraged librarians to work with the city clerks' offices to make local ordinances and codes available to the public.

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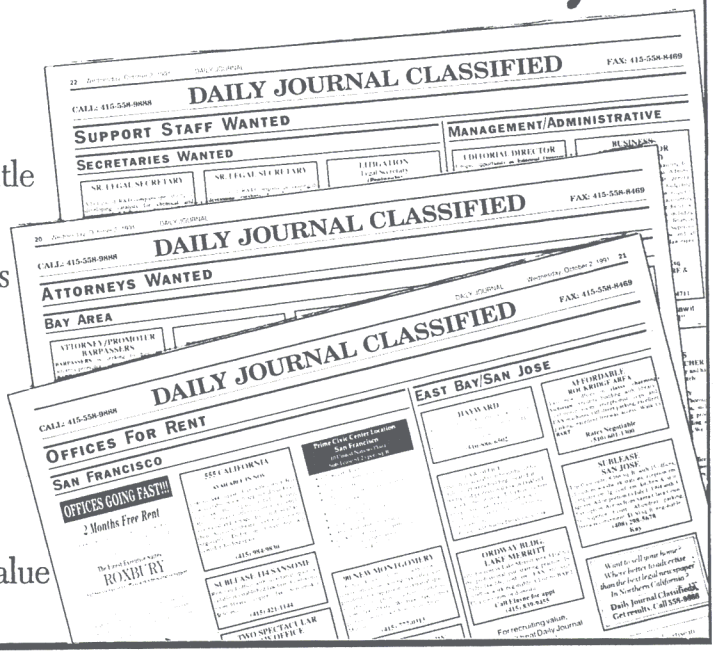

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FEATURE COLUMN

MUSINGS FROM MARK

Mark Mackler
Kenney, Burd & Markowitz

BUT I'M DANCING AS FAST AS I CAN...In my previous column, I invited colleagues to write or call with ideas they'd like to share with us. One of you took me up on that offer. This librarian writes, inter alia:

> *"While in library school, I read an article about patrons' "spiraling expectations" regarding reference requests. The "computer revolution" came, we met patrons' expectations, and then their subsequent demands and expectations increased. But there was no growth in their level of satisfaction. That is, the librarian was not perceived as doing a better job. But isn't there a breaking point for us? This is a phenomena that I'm sure most law librarians are familiar with. Many might disagree, but I think we ultimately do ourselves and our profession a grave disservice by always glossing over the difficulties we may encounter in retrieving information. We are so good at what we do that it's not necessary to artificially inflate the ease with which we do things. Regarding performance, you don't want to jeopardize your job or our profession by being perceived as incapable and/or unwilling to provide information. In attitude, you want to be enthusiastic but not obsequious. About two years ago, when the hype about online information, the Information Highway, Internet, etc., really got going, I noticed an alarming increase in vague but urgent demands for information. Most often the request was phrased as "Can you go into THE database and get me..." That "THE" was very telling and my heart sank when I heard it. Generally it was spoken by older partners who had no online search experience and obviously envisioned electronic information as one vast seamless world with all information at one's fingertips. I devised a mantra for myself that I would silently repeat to avoid stress: "It's NOT all online. Even if it is, it may NOT be available to YOU or be COST-EFFECTIVE or be PRECISELY what you need." Sometimes I would tactfully rephrase the most relevant part of my mantra to the requestor! Fortunately, I haven't heard "THE database" in the last year. I assume this is due to a growing awareness in our firm of the limitations or difficulties of retrieving online information, whether through personal experience (surfing the Internet, perhaps) or cautionary tales from the very same media sources that earlier had so enthusiastically, even misleadingly, contributed to the hype."*

Well, Musings couldn't have said it any better than that! Our patrons' expectations are rising higher and higher, yet our staffing levels are not rising. I haven't noticed any dramatic rise in our salaries, either. Have you? Has anyone else out there been doing any thinking about this phenomenon? Or am I just whining?

By the way, have you seen the slick magazine called "Frequent Flyer"? It accompanies the pocket version of the OAG Flight Guide. In a recent editorial, it was noted that "an unprecedented 66 percent of you now carry a PC on all your trips, almost half take along a cellular phone and nearly 35 percent pack modems. But here's a more amazing statistic: These numbers are up an average 50 percent over 1993. What changed in just a year? Lots. The need to produce more in less time has turned *travel time* into prime uninterrupted *work time*. (Italics mine.)

WHAT'S UP WITH NOCALL MEMBERS...**Todd Bennett**, Associate Librarian at Thelen (and also our fearless NOCALL President) and **Susanne Pierce Dyer**, Reference Librarian at Alameda County Law Library, reviewed a number

continued on next page

of books for the October edition of *Legal Information Alert*....**Jaye Lapachet** of Avery & Associates alerts us to an Internet listerv called "Libraries and Librarians. In a recent message, **Donald Guy** from the Phoenix Public Library (DGUY@CI.PHOENIX.AZ.US) is interested in comments or opinions regarding: What is the relationship of librarianship to other professions? Is librarianship a profession? Are we, as librarians, professionals in the same regard as, say, lawyers, doctors, engineers, and the like. Do you consider tradespeople such as plumbers and automotive technicians to be professionals?" Any thoughts on this question? I will run them in a future column!...**Michael Saint-Onge** from Coudert Brothers told me about a handy little Westlaw brochure called *How Online Research Helps Our Firm Represent You Best While Minimizing Legal Fees.* I ordered several copies (Register number 3-9250-7) for the partners here and I must say that I was impressed. The brochure is designed to break down clients' reluctance to pay for CALR. It explains the benefits and cost-effectiveness of CALR in a straightforward manner. Although the brochure is produced by West, the arguments are just as applicable to Lexis. The San Francisco Private Law Librarians group is soliciting ideas for new programming. Call **Jane Metz** over at McCutchen if you would like to contribute your time or your thoughts.

SOMETHING FOR EVERYONE... The Summer 1994 issue of Legal Information Management Reports consists of a 55-page article and analysis called "Liability in the Provision of Information: Contractual and Tort Liability of Librarians (Including Law Librarians) and Information Brokers." In my opinion, this was a superb article from a generally superb publication! Elyse Fox not only covers the issues relevant to law firm librarians, information brokers, government law librarians and academic law librarians, but she also tackles the sticky question of the academic law library which markets its fee-based services. Add to this stew some discussion of malpractice coverage and the perils of "dirty databases", and you have some great reading ahead.

*THE BAD...*It was only my third or fourth week at Kenney Burd, and I really wanted to impress the attorneys. One morning, one of the associates called me in and told me that he was working on some environmental litigation, and needed a certain cited document from the *Environmental Law Reporter*--which we don't have. I thought for a moment, and then told Adam that although we didn't have ELR, I would call my crony Michael Blakley over at Beveridge & Diamond and borrow it. Adam hesitated, and then said to me, "Okay, borrow it from them if you really have to, but remember that you must never discuss litigation strategy with anyone from another firm." I couldn't believe what I had just heard! Part of me wanted to ignore his statement altogether, and part of me wanted to yell at him and tell him what a totally moronic thing he had just said to me. Somehow, I managed to look him in the eye and say, very smoothly, "You know, Adam, if I made a habit of discussing litigation strategy with other firms, I wouldn't have lasted in this racket for the past ten years, would I?"

Within an hour or two, Adam had his ELR. Later that day, he came in and apologized for his faux pas. Since that rough start, he has become a great user of Library services.

COMING NEXT TIME: THE UGLY

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UPCOMING EVENTS . . .

NOCALL SPRING INSTITUTE

Mark your calendar -- the NOCALL Spring Institute will be held ***March 31 - April 1, 1995*** *at the Claremont Resort and Conference Center in Oakland, California.*

The first day will begin in the afternoon and offer programs previewing the National Conference for Legal Information Issues. Exhibitors will be on hand throughout the programs. The first day finale will be the ***NOCALL 15th Anniversary Dinner*** *celebration.* ***Todd Bennett*** *is busy planning the first day programs and dinner celebration.*

The second day will be a full day of programs, with a luncheon, and ample time to visit with exhibitors. In honor of NOCALL's 15th Anniversary, the Spring Institute Committee is working hard to bring you an outstanding program on California law - past, present, and future.

We are pleased to report that so far two of our prominent featured speakers are ***Dr. Kevin Starr, California State Librarian****, and* ***Carol Billings, AALL President****.*

Watch for further details. If you have any questions or suggestions, please do not hesitate to contact me:

Donna Purvis, Spring Institute Chair*, and NOCALL Vice President, Baker & McKenzie, 2 Embarcadero Center, Suite 2400, San Francisco, CA 94111, (415) 576-3066, E-mail: Donna_l._Purvis@bakermck.com*

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NEWSLETTER DEADLINES

Volume 15, 1994/1995

January/February issue:	*Feb. 17, 1995*
March/April issue:	*April 14, 1995*
May/June issue:	*June 16, 1995*

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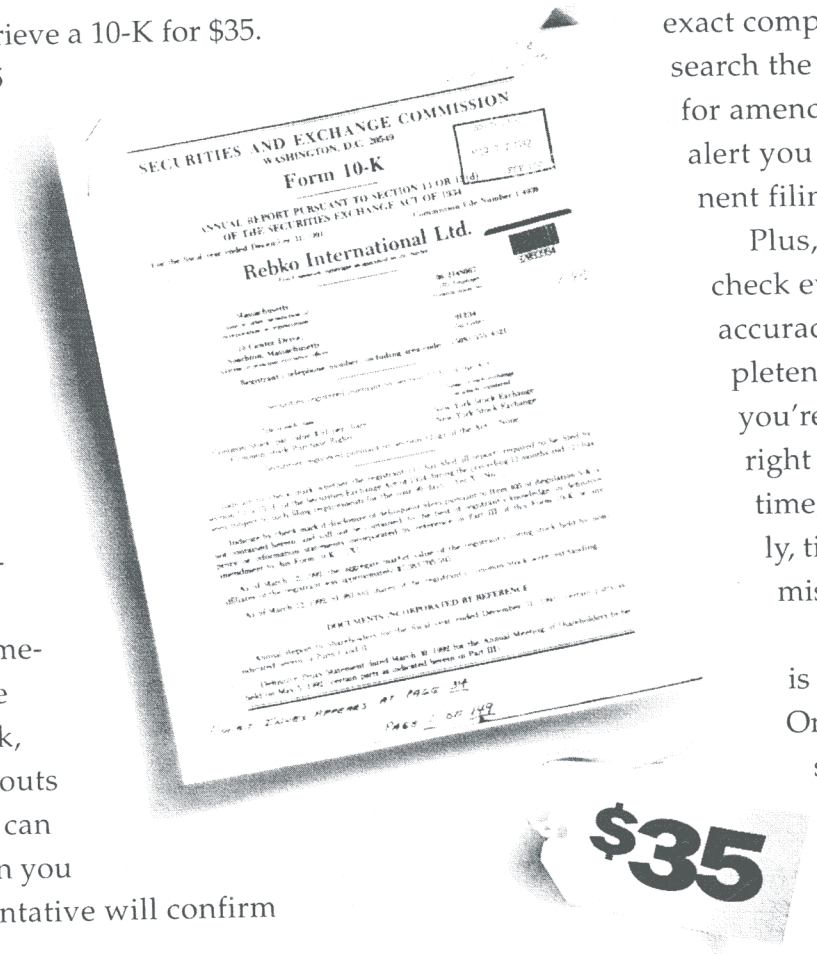

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SOUTHERN CALIFORNIA ASSOCIATION OF LAW LIBRARIES 23RD ANNUAL INSTITUTE

Free Trade, Mexico and California: Creating a Seamless Border

The Southern California Association of Law Libraries will hold its 23rd Annual Institute February 24 and 25 at the historic Mission Inn in Riverside, California. The topic is the North American Free Trade Agreement. The Institute will include an overview of NAFTA, print and online information sources related to NAFTA (including the NAFTA database on the Internet), documents comprising NAFTA, and Commercial Law, Unfair Competition and Environmental Regulation under NAFTA. We are fortunate to have excellent speakers from Pepperdine and UCLA as well as experts from the National Law Center for Inter-American Trade in Tucson. For more information about Institute and hotel registration, please contact:

Wendy Nobunaga at (213) 740-2629 or **Lisa Moske** at (213) 740-2632.

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SLA PROFESSIONAL DEVELOPMENT PROGRAM

The Professional Development Committee of the San Andreas Chapter/SLA would like to inform its NOCALL colleagues about the following program:

InfoFusion: Joining Forces with your Systems Staff

A panel of four speakers will make presentations and entertain questions. The speakers are: Eric Berg, Director of Technology Analysis, Price Waterhouse Technology Centre, Menlo Park; Larry Prusak, Principal, Center for Business Innovation, Ernst & Young, Boston; Ann Hubbell, Senior Information Specialist, Syntex U.S.A., Inc., Palo Alto; and Sally Hambridge, Programmer/Analyst, Intel Corporation, Santa Clara.

Join your colleagues for this lively educational event which will take place:

Friday, February 24, 1995, 8:30-12:30

(registration deadline is February 9, 1995 - $5.00 late fee)

At: ***Raychem Corporation in Menlo Park.***

Cost: $30 for general attendees and $20 for students, retired or those between jobs.

For more information and a registration form, please call: ***Lorna Corbetta-Noyes****, CASPR (408-522-9899) or* ***Roberta Fagin****, Information Access Company (415) 358-4711.*

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UNIVERSITY OF CALIFORNIA, BERKELEY
EXTENSION COURSES

Ten Evenings:	***ONLINE SEARCHING AND ELECTRONIC RESEARCH***
Dates:	Feb. 22 to May 3, Wednesday evenings, 6:30 - 9:30pm
Location:	UC Extension Center, 55 Laguna Street, San Francisco
Instructor:	Rosemarie Falanga, San Francisco Exploratorium Librarian
Cost:	$450
Two-Day Course:	***AN INTRODUCTION TO GOVERNMENT INFORMATION***
Dates:	March 4 and 5, Saturday and Sunday, 1 - 4:30pm
Location:	UC Extension Center, 55 Laguna Street, San Francisco
Instructor:	Andrea Sevetson, UC Berkeley Government Documents Librarian
Cost:	$160
Four Saturdays:	***FUNDAMENTALS OF BUSINESS INFORMATION***
Dates:	March 4 to 25, Saturdays, 9:30am to 12:30pm
Location:	UC Extension Center, 55 Laguna Street, San Francisco
Instructor:	Mary Ellen Mort, BALIS Researcher
Cost:	$215
Two-Day Course:	***HOW TO FIND CLIENTS: MARKETING AND INFORMATION BROKERING BUSINESS***
Dates:	March 18 and 25, 9:30 - 4:30pm, 2 Saturdays
Location:	UC Extension Downtown Center, 150 Fourth Street, San Francisco
Instructor:	Amelia Kassel, President, Marketing Base Associates
Cost:	$185
One-Day Course:	***AN INTRODUCTION TO COPY CATALOGING***
Date:	April 6, 9:30am - 4:30pm, Thursday
Location:	UC Extension Downtown Center, 150 Fourth Street, San Francisco
Instructor:	Celia Bakke, Head of Cataloging, Clark Library San Jose State University
Cost:	$115
One-Day Course:	***BASIC REFERENCE SKILLS***
Date:	May 11, 9:30am - 4:30pm, Thursday
Location:	UC Extension Downtown Center, 150 Fourth Street, San Francisco
Instructor	Mary Ellen Mort, BALIS Researcher
Cost:	$115

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SERIES: USING THE INTERNET

This series is designed to help you understand the Internet and learn how to use it successfully to communicate and find information worldwide.

The series is composed of four separate courses:

3-Hour Lecture:	***PART 1: INTRODUCTION AND GETTING CONNECTED***
Dates:	Feb. 15, 7 - 10 pm, Wednesday or Feb. 25, 9:30am - 12:30pm, Saturday
Location:	UC Berkeley Campus
Instructor:	John Ober, Network Resources Librarian, UC Berkeley
Cost:	$95
One-Day Course:	***PART 2: BASIC TOOLS***
Dates:	March 11, 9:30am - 4:30pm, Sat. or March 18, 9:30am - 4:30pm, Sat.
Location:	UC Berkeley Campus
Instructors:	John Ober, Network Resources Librarian, UC Berkeley and Roy Tennant, Head of Information Systems and Support, UC Berkeley
Cost:	$200
One-Day Course:	***PART 3: RESOURCE TOOLS***
Dates:	April 8, 9:30am - 4:30pm, Sat. or April 22, 9:30am - 4:30pm, Sat.
Instructors:	John Ober, Network Resources Librarian, UC Berkeley and Roy Tennant, Head of Information Systems and Support, UC Berkeley
Cost:	$200
One-Day Course:	***PART 4: SEARCH STRATEGIES***
Date:	May 20, 9:30am - 4:30pm, Saturday
Instructors:	John Ober, Network Resources Librarian, UC Berkeley and Roy Tennant, Head of Information Systems and Support, UC Berkeley
Cost:	$200

For further information, including a complete description of each course, call UC Berkeley Extension, (415) 323-8141

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MEMBERSHIP NEWS

Lee Ryan, Chair, NOCALL Membership Committee
University of San Francisco Law Library

1994-95 Directory is Out

The 1994-95 membership directory was mailed to members in early November. If you haven't yet received yours, please call me at (415) 666-2253.

Name Changes & Corrections

Emily Matteucci of Morrison & Foerster (Palo Alto) is now Emily Morris.

Members' Activities

Maeve Roche, formerly library intern at McCutchen's San Jose office, is now the reference librarian at McCutchen's San Francisco office.

Jean Aronovitz, Library Manager at Cooley, Godward in Palo Alto, reports that she and ***Mary Ryan***, Reference Librarian at Wilson, Sonsini, also in Palo Alto, are teaching Legal Research and Writing as instructors in the Paralegal Program of Cañada Community College in Redwood City.

Jean adds: "I think that teaching this class has been a tremendous growth experience for both Mary and me. Mary is a terrific person to work with. Although we each teach separate sections, Mary developed the course outline and she and I develop lesson plans, class exercises, etc., together. Mary is great, energetic, and full of ideas!! She was hired three weeks befor the Fall semester started. On the first night of class, it turned out to be way over-enrolled. So, Mary called me the next morning with a proposition: she already had the course outline and first exam written, and, crazy me, I was so flattered that she thought of asking me that I said yes! The rest is rapidly becoming history."

. . . New Members . . .

Since the last issue of the newsletter went to press, NOCALL has welcomed 15 new members. They are:

Nancy Abreo
38720 Stonington Terrace
Fremont, CA 94536
Phone: (510) 795-1082
NOCALL status: Active; AALL member? No

Michael Christensen, Library Coordinator
Bancroft-Whitney
915 Beach Street
San Francisco, CA 94109
Phone: (415) 929-3679
Fax: (415) 441-5513
e-mail/Internet: MikeLib1@aol.com
NOCALL status: Active; AALL member? Yes

Lorrie Duffy, Librarian
Russin & Vecchi
580 California Street, 16th Floor
San Francisco, CA 94104
Phone: (415) 421-1100
Fax: (415) 421-1103
NOCALL status: Active; AALL member? No

continued on next page

Rosemarie Emerson, Law Librarian
Office of the State Public Defender
801 "K" Street, Suite 1100
Sacramento, CA 95814
and:
Office of the State Public Defender
221 Main Street, 10th Floor
San Francisco, CA 94105
Phone: (916) 322-0136 & (415) 904-5639
Fax: (916) 327-0707 & (415) 904-5635
NOCALL status: Active; AALL member? No

Kathy Espeland, Library Specialist
Robert Crown Law Library
Stanford University
Stanford, CA 94305-8610
Phone: (415) 725-0810
Fax: (415) 723-1933
e-mail/Internet:
kathy.espeland@forsythe.stanford.edu
NOCALL status: Active; AALL member? No

Diane Gamlowski, Library Assistant,
Carroll, Burdick & McDonough
304 Irving Street
San Francisco, CA 94122
Phone: (415) 731-9196
e-mail/Internet: dgamlows@sparta.scjsu.edu
NOCALL status: Student; AALL member? Yes

Carol Holt, Librarian
Henry J. Kaiser Family Foundation
2400 Sand Hill Road
Menlo Park, CA 94025
Phone: (415) 854-9400
Fax: (415) 854-4800
NOCALL status: Active; AALL member? No

Diane Johnson, Law Librarian
McCormick, Barstow, et al.
5 River Park Place East
Fresno, CA 93720-1501
Phone: (209) 433-2190
Fax: (209) 433-2300
NOCALL status: Active; AALL member? Yes

Cynthia Josephs, Librarian
Berliner • Cohen
Ten Almaden Blvd., 11th Floor
San Jose, CA 95113-2233
Phone: (408) 286-5800, x249
Fax: (408) 998-5388
e-mail/Internet: berliner@class.org
NOCALL status: Active; AALL member? Yes

Alexander Lubarksy, Applications Consultant
LEXIS/NEXIS
101 California Street, Suite 2500
San Francisco, CA 94111
Phone: (415) 616-4478
Fax: (415) 616-4400
e-mail/Internet: alubarsk@reach.com
NOCALL status: Associate; AALL member? No

Anne Maxedon-Jeffries, Library Assistant
Heller, Ehrman, White & McAuliffe
525 University Avenue, Suite 1100
Palo Alto, CA 94301-1908
Phone: (415) 324-7012
Fax: (415) 324-0638
NOCALL status: Active; AALL member? No

Vincent Moyer, Graduate Assistant
University of Illinois College of Law-Library
Urbana, IL 61801
Phone: (217) 384-5198
email/Internet: moyer@alexia.lis.uiuc.edu
NOCALL status: Student; AALL member? Yes

Kim Odenweller, Librarian,
Diehl, Steinheimer, Riggio, Haydel & Mordaunt
2643 Tamarisk
Stockton, CA 95207
Phone: (209) 464-8732
Fax: (209) 464-9165
NOCALL status: Active; AALL member? No

Leslie Ransdell, Assistant Librarian
Fenwick and West
Two Palo Alto Square, Suite 800
Palo Alto, CA 94306
Phone: (415) 494-0600, x302
Fax: (415) 494-1417
e-mail/Internet: LER@fwpa.com
NOCALL status: Active; AALL member? No

Larry Thompson, Region Manager, Matthew Bender
544 Contada Circle
Danville, CA 94526
Phone: (510) 743-9503
Fax: (510) 743-9503
NOCALL status: Associate; AALL member? No

continued on next page

. . . Other Additions to the Directory . . .

The following three members were not orginally listed in the 1994-95 directory because, for one reason or another, their renewals were not processed until after the directory was printed.

Jack Earles, Law Librarian
Main Jail
Sacramento County Sheriff's Department
651 "I" Street
Sacramento, CA 95814
Phone: (916) 440-5839
Fax: (916) 440-7656
NOCALL status: Active; AALL member? No

Donelle Maier, Paralegal/Law Librarian
Main Jail
Sacramento County Sheriff's Department
651 "I" Street
Sacramento, CA 95814
Phone: (916) 440-8330
Fax: (916) 440-7656
NOCALL status: Active; AALL member? No

Susan Hadley, Librarian
Townsend & Townsend Khourie & Crew
Steuart Street Tower
One Market Plaza, 20th Floor
San Francisco, CA 94105
Phone: (415) 543-9600, x4600
Fax: (415) 543-5043
NOCALL status: Active; AALL member? No

. . . Changes in Directory Information for Continuing Members . . .

Since the last issue of the newsletter went to press the committee has received the following changes for continuing members. Other members who need to update their membership information are encouraged to call me at (415) 666-2253.

Sally Connell
City Attorney's Office, City of Sunnyvale
P.O. Box 3707
San Jose, CA 94088
Phone: (408) 730-7464
Fax: (408) 730-7468
NOCALL status: Active; AALL member? No

Michael D. Jones, Senior Librarian (Specialist)
Board of Equalization
Law Library Mic:84
450 "N" Street / P.O. Box 942879
Sacramento, CA 95279-0001
Phone: (916) 445-7356
NOCALL status: Active; AALL member? Yes

Robin Jackson, Librarian
Beveridge & Diamond
One Sansome Street, Suite 3400
San Francisco, CA 94104-4438
Phone: (415) 397-0100
Fax: (415) 397-4238
NOCALL status: Active; AALL member? No

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NOCALL NEW MEMBER APPLICATION
1994 / 95

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Donna Hughes-Oldenburg, NOCALL Treasurer
Golden Gate University Law Library
536 Mission Street
San Francisco, CA 94105-2968

Membership / Directory Information

First name: _____

Last name: _____

Title: _____

Firm/Organization: _____

Mailing Address:

_____

City: _____

State: _____

Zip: _____

Phone: _____

Fax: _____

E-mail: _____

Are you a member of AALL? _____ Yes _____ No

____ NOCALL occasionally sells its mailing list to organizations related to law librarianship.

_____ Check here if you do ***not*** want your name to appear on such a list.

____ I'd like to have a NOCALL mentor

Membership Type / Dues Amount

(Please check one. Categories are defined in the NOCALL by-laws. Please call Lee Ryan, (415) 666-2253 with questions about categories.)

_____ Active Member (dues: $25.00)
_____ Active Unemployed Member (dues $12.50)
_____ Associate Member (dues: $25.00)
_____ Retired Member (dues: $10.00)
_____ Student Member (dues: $7.50)

_____ **Total Enclosed**