

# NOCALL News

Northern California Association of Law Libraries  
A chapter of the American Association of Law Libraries

## PRESIDENT'S MESSAGE

Sarah Lin

Hello NOCALL! I'm happy to announce that our 100% virtual 2021 Spring Institute will take place 4/21-4/22 & 4/28-4/29. Please stay tuned for more information from our Vice President, Delia Montesinos. Our Past President, Jocelyn Stilwell-Tong, requests volunteers for our own Awards Committee and reminds us to send in nominations for NOCALL & AALL awards.

While NOCALL business has been relatively quiet for the last 2 months over the holidays, in late December my boss, Rick, completely rocked my professional world. He shared with me the departmental 'directives' for 2021, which is basically how he wants our team to do our jobs and the key principles he feels we need to operate by in order to meet the many goals we have, both individually and as a team. There were 6 directives in all, but the one that turned my world upside was this: No Internal Customers.

At first I thought Rick was completely wrong. I mean, the idea that I work to serve internal customers has been my standard operating procedure for my entire career; how could it be incorrect? Here was my boss—the head of IT & Security, who knows a thing or two about “service departments”—telling me that not only am I not “serving,” but that there are no “customers.” In all honesty, it took me a couple of days before I could come around to the idea. Rick's explanation is that employees outside of our department are not our customers—they're our colleagues (true). We were hired to perform a role and we work together to ensure the business succeeds (also true) and whether that's for-profit or non-profit, we all work in a business. The idea of “serving” actually harms us because it both puts us in a subservient position and demands that we make our colleagues happy, even if that doesn't make business sense. How many times have I dropped everything to do what someone asks of me, without ever thinking through if it had to be done right then, if I should be the one doing it, or if it even needed to be done at all? Sure, there are legitimate crises and hard business deadlines, but have I ever bothered to sort them through? The servant mentality leads me to reflexively do whatever anyone asks of me, which is quite often easier than pushing back on process or content questions. And if I'm able to do this and still meet my work goals, what cost is there to me personally? Nothing is ever free.

Now that I'm fully on board with the idea of No Internal Customers, I've been thinking that it's a mental shift that all of librarianship needs to make. There's no denying it's hard when you have more work to be done than hours in the



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day. I've had 3 weeks to reframe how I think about the tasks and projects I have queued as well as how I'm prioritizing everything on my plate, and I feel more confident with my decisions and focus a little better each day. There are certainly times when business needs by a team is going to push my personal agenda to the side for a little while, but I think the mental model of colleagues helping the business succeed (whatever that business is!) ensures I feel less beleaguered and more agency to align my short- and long-term goals with what my company needs. Maybe there's also a little more assertiveness, drawn from the idea that the job I was hired to do was important enough to the business that I should make sure I'm not pulled here and there by every whim of every coworker, and time spent on professional development is valuable because it ensures I can do my job better.

In case you're interested, our other 5 directives are: work smarter, not harder; be ruthless with your time; don't interrupt interruptions with interruptions; don't juggle lots of projects (so guilty on this one); and keep our culture on track amidst change and uncertainty. I've taped them to the wall above my desk, so I can keep them top of mind this year.

I'm looking forward to seeing you at the Winter Business Meeting and wish you all a year of professional focus and efficacy!

## NOCALL News

The NOCALL News is published five times a year by the Northern California Association of Law Libraries, a chapter of the American Association of Law Libraries, and is a benefit of membership.

The Northern California Association of Law Libraries assumes no responsibility for the statements and opinions advanced by the contributors to the association's publications. Editorial views do not necessarily represent the official position of the Northern California Association of Law Libraries.

## HEADNOTES FROM HOLLY

Holly Riccio

**IT'S 4 IN THE MORNING...** It should come as no surprise to some that I am a huge Tori Amos fan, and have seen her live many times since I discovered her in the mid-90s. Recently, I went down a YouTube rabbit hole watching old live shows, including her performances covering "Famous Blue Raincoat." I was also drawn to look up the lyrics and read more about the origin of the song by Leonard Cohen, and was amazed to discover that he was never completely satisfied with the song, feeling it was unclear and that he didn't nail the lyrics. My experience with the song, via Amos and her Bösendorfer, is the complete opposite, as the lyrics, in the form of a letter, captivate and enthrall, telling a clear story of love, loss, and regret. It just goes to show that while we may see something as imperfect or unfinished, others may see it as complete genius.

**HERE IN MY HEAD...** I love to people watch. I remember sitting in the car with my grandmother, before going in to church or the opera, watching people walk by and wondering who they were, what their story was. Until the pandemic, my daily commute provided me with ample people-watching opportunities. Work provided those impromptu conversations and hallway encounters that often led to brainstorming some great new idea, or sometimes a colleague just sharing a kind word or two that put a smile on my face for the rest of the day. Add this one to the list of things I took for granted as something that was just a part of my everyday existence. (And, if anyone has found a good replacement while working remotely, let me know.)

**I'M NOT A CAT...** By the time this column is published, I am sure most of you will have seen—or at least heard about—the viral video of a Texas lawyer who inadvertently turned on a cat filter in Zoom during a virtual court hearing. I have viewed it numerous times and seeing the cute kitten with a Southern drawl explain that "I'm here live, I'm not a cat" still makes me laugh every time. It is not the first legal-related virtual meeting mishap, nor will it probably be the last, but so far, it certainly seems to be the best. Of course, 2021 is still young, so there's ample time for some other legal viral video to knock it off the top of its virtual medal pedestal. Only time will tell...

## PROFESSIONAL READING IN REVIEW

Elisabeth McKechnie and Kristin Brandt,  
U.C. Davis Law Library

**"Student-Centered Design: Creating LibGuides Students Can Actually Use,"** by Amy E.G. Barker and Ashley T. Hoffman, *College & Research Libraries*, Vol. 82, No. 1, 2021, retrieved from <https://crl.acrl.org/index.php/crl/article/view/24754/32590>.

What do users expect from Libguides and what design features help them find what they need? The authors sought to answer these questions in a study conducted at Kennesaw State University. One new finding was that students preferred interactive content over static text. The level of interaction necessary was fairly low: simply requiring students to click tabbed or gallery boxes made the content more intellectually engaging. Students preferred content organized according to the research process, rather than types of sources. For example, the authors recommend five steps: (1) Welcome, (2) Develop a topic, (3) Find sources, (4) Search effectively, and (5) Get help. The biggest hurdle to guide usage was promoting awareness. Perhaps future research can address how to get the message out that useful guides with valuable content are only a few clicks away.

**"Tending to an Overgrown Garden: Weeding and Rebuilding a LibGuides v2 System,"** by Rebecca Hyams, *Information Technology and Libraries*, December 2020, retrieved from [https://academicworks.cuny.edu/cgi/viewcontent.cgi?article=1162&context=bm\\_pubs](https://academicworks.cuny.edu/cgi/viewcontent.cgi?article=1162&context=bm_pubs)

In 2019, the Borough of Manhattan Community College undertook the project of cleaning up and reconfiguring the content and guides in their LibGuides v2 system. With over 400 guides developed over many years, there were numerous issues, including outdated guides, duplicates, broken links, and widgets that no longer worked. This article details the cleanup process—obtaining buy-in, setting goals, repairing links, updating and deleting guides, making cosmetic improvements, and more. The author, a web and systems librarian, provides the thinking behind the various decisions and reflects on what could have been done better. For any library planning a LibGuide clean-up project, this article is a must-read.

## LEGAL TECH RECAP

Delia L. Montesinos, Ropes & Gray

### **“So you want to publish; Becoming a researcher,”**

by Amanda Izenstark, Ann Agee, Holly Jackson, Anna Sandelli and Lindsay Roberts, *C&RL News*, January 2021, retrieved from <https://crln.acrl.org/index.php/crlnews/article/view/24765/32611>

Librarians considering promotion or a change in career might consider taking an existing project and writing about it for publication. But how do you do that? The article offers advice on choosing a topic and venue for publication. A new site, LibParlor Classifieds, can be a source of collaborators. Getting the article written can be as simple as setting aside 30 minutes per day to work. The authors of this piece met at a conference and worked remotely using Zoom and a folder in Google Docs to create it. A list of helpful resources and much encouragement close out the article. This would be an excellent resource for any librarian considering authoring or co-authoring for publication.

**“Mitigating Implicit Bias,”** by Molly Higgins and Rachel Keiko Stark, *American Libraries Magazine*, January/February 2021, retrieved from <https://americanlibrariesmagazine.org/2021/01/04/mitigating-implicit-bias/>

This article caught my eye because of its opening. A patron searching a Southeast Asian archive at UCLA couldn't find what they were looking for. The librarian determined that the archive itself was created from materials supplied by returning U.S. servicemen. She suggested that the Asian patron search using pejorative terms generally used to describe Asians, particularly Vietnamese. This choice of structure had been made by the archivists. Librarians have the ability to mitigate or worsen these unconscious biases merely by recognizing that they exist. Relying on antiquated terms also limits the searcher's ability to retrieve valid results, another problem that librarians must deal with. If it can be said that an article lit a fire in me, this one did. Keyword searching is especially problematic because older materials often use terms now considered pejorative. I've been forced to advise students to change their search terms because of this problem, especially those researching Black legal history. This can and should be solved by the librarians who curate these databases, but only if they know it exists!

Alas, this is my last Legal Tech Recap, but I look forward to penning the President's Message starting in May—don't be surprised if some legal tech makes an appearance there!

We don't have a new author for the Tech Corner, so here's my pitch for a volunteer. Beyond the “it's super-interesting stuff” and “I've learned a ton”,

- It's a very small time commitment: five columns per year, and you can skip one if needed.
- You can turn the column into anything you want, it doesn't have to be a vendor recap (but if you want to keep this format, happy to show you where/how I gather the info). In fact, I wrote two or three columns before landing on this format. My predecessors [wrote](#) about topics that piqued their interest, like the Harvard Digitation Project and the impact of e-books.
- Legal tech knowledge is past the 'recommended' stage and well into the 'essential capability' stage. Penning this column ticks many boxes on performance reviews and looks super-good on a resume.

So, how about it, NOCALLers, any of you game? If interested, please reach out to our Editor, [Mary Pinard Johnson](#).

### **ALM**

[Rebranded](#) Legal Radar as Law.com Radar and expanded the service, which originally focused on litigation news, to include corporate deal feeds and news. Law.com subscribers can access content at no additional charge. A free version, with limited features, is also available.

### **BLOOMBERG LAW**

[Added](#) access to ALM legal news and information, including archived news and data from ALM Experts and VerdictSearch.

[Announced](#) free access to all legal aid organizations supported by the Legal Services Corporation.

Launched [Litigation News](#), a weekly newsletter that covers litigation-related legal developments, deep-dives on big wins and profiles on trailblazers, unusual courthouse news, and more.

You can view a list of all updates to BLaw [here](#).

## CASETEXT

[Added](#) a Microsoft Word plug-in for their new Compose brief drafting technology. They also released motion-drafting collections for [Wage & Hour](#) and for [Pharmaceuticals and Medical Device Products Liability](#).

## DOCKET NAVIGATOR

[Added](#) an interactive law firm ranking tool that allows users to take a deep dive into law firm experience and outcomes across all US patent litigation.

## FASTCASE

Casemaker and Fastcase [have merged](#) into a company with 1M subscribers, or three-fourths of all US lawyers. Needless to say, everyone is talking about it: [Jean O'Grady](#), [Bob Ambrogi](#), [Frank Ready](#), [the ABA Journal](#). Why did these two competitors take the plunge? In his podcast, Ambrogi [talked](#) to top execs at both companies about the merger and its implications.

Law Street Media, their news service, [launched](#) Insights. Authored by their legal reporters, these articles provide in-depth analysis with analytics-based content that spotlights litigation trends.

## GAVELYTICS

[Announced](#) a major expansion, dubbed Gavelytics 2.0, that adds analytics on law firms, lawyers and litigants; expands coverage to 10 states (20 targeted by December 2020); and adds a searchable database of some six-million litigation briefs.

## GOVERNMENT

The Library of Congress [launched](#) Newspaper Navigator, an AI-driven tool that allows users to explore more than 1.5 million historical newspaper images online and free of charge.

The Copyright Office is [piloting](#) a new Copyright Public Records System portal. The portal provides access to the same data as the Copyright Public Catalog and adds enhanced search capabilities and improved interfaces.

The Office of the Federal Register [introduced](#) a [beta version](#) of the eCFR in June and continues to seek feedback. The ultimate goal is for the new portal to become the official version of the Federal Register and Code of Federal Regulations.

## HEINONLINE

Implemented a new multi-level taxonomy in the law journal collection. Topics are organized into a logical

hierarchy that allows users to drill down from broad areas of study to their specific topics of interest. This excellent [quick refresh](#) explains how it works and how new facets fit in searching and in browsing.

[Added](#) a new feature that allows users to search multiple selected databases from the homepage. Previously, searching was limited to a single database or across all databases at once.

## INTELLIGIZE

[Launched](#) Company Insights, a new dashboard that provides access to detailed financial data driven by Factset and Lexis News. The dashboard organizes the data into a single-interface snapshot that allows for direct company-to-company comparisons and provides a complete picture for market/CI research.

(via email) [Added](#) a new 'Search in Document' box to find specific text in a document you are viewing. You can search a document in multiple ways, including 'contains', 'begins with', or an exact match.

## LEXIS

As part of the [official launch](#) of Lexis+, it [rebranded](#) the old platform as Lexis and Practice Advisor as Practical Guidance.

[Launched](#) Law360 Pulse, a new publication that features "business of law" content spanning 14 topics and geographic regions. You can access content free for a limited time. O'Grady's take is [here](#); she wonders if Pulse is a response to ALM [ending](#) its exclusive relationship with Lexis.

[Launched](#) 'Survey of Commercial Lease Terms', an interactive tool that generates reports tailored to specific deal trends in a region for various types of properties. The crowdsourced survey, which is part of Practical Guidance, covers 40 deal points.

[Announced](#) a series of practice-specific additions to Practical Guidance, all under the Market Standards name. The first release allows M&A attorneys to search and compare transactions, find precedent language, and see deal point and transactional trends with data visualizations.

[Integrated](#) analytics and visualizations from Context and Lex Machina into Practical Guidance.

[Added](#) "noise" filters for news searches in Lexis+ and Lexis. You can remove stock stories, non-business news and/or obituaries for more precise results.

Launched a new [CI Toolkit](#), developed with input from law firm CI professionals. The toolkit includes checklists for the most common CI research and a task-based list of available Lexis resources.

## LEX MACHINA

[Added](#) the remaining New York City state court modules, completing the coverage for all five NYC boroughs. This brings the total number of state court modules to 15.

[Released](#) its first Torts Litigation Report, which includes torts trends and insights in federal district court from 2010 through September 2020.

## ROSS

[Announced](#) it would cease operations at the end of January due to the lawsuit Thomson Reuters brought against the company. TR alleges ROSS stole content from Westlaw to build its own competing legal research product. ROSS has partially answered TR's allegations and filed its own counterclaim against TR.

## vLEX JUSTIS

[Launched](#) vLex for Word, a plug-in that allows users to citecheck any document using Vincent, vLex's AI-powered research assistant. When integrated with Lex Cloud, users can find relevant materials from their firm or their own prior work.

## WESTLAW/THOMSON REUTERS

Announced 2021 Pricing Changes for Westlaw Classic and Westlaw Edge. For new pricing information, please reach out to your account manager.

[Introduced](#) Health Care as a new practice area within Practical Law. The new resource covers a variety of health-related topics, including fraud and abuse, payment and reimbursement, and patient privacy.

In Westlaw Edge, [introduced](#) Legislative Insights, a new tool that provides actionable data relating to proposed federal legislation. Also [added](#) damages to its Litigation Analytics module.

[Launched](#) Westlaw Today, a new subscription service that provides news from a variety of sources, including articles from CQ Roll Call, The Hill and more. Users can subscribe to custom newsfeeds tracking law firms, companies, and practice areas.

[Launched](#) Thomson Reuters Legal Home, a single point of entry where you can log in and access all your TR products and Thomson Reuters Marketplace (beta), an online store where users can research, demo, test and

buy products and services.

The AALL/TR biannual call took place on December 1. Read the CRIV recap [here](#).

## WOLTERS KLUWER/CCH

[Launched](#) a new Practical Content dashboard for Cheetah. The dashboard allows users to filter by practice area and content type so they can easily see everything that is available to them, including smart charts, smart tasks, guidebooks, answer books, forms, and calculators.

[Integrated](#) its Federal Developments Knowledge Center into 18 Cheetah practice areas dashboards. Now, users can monitor newly issued executive actions, proposed bills and rules, enacted laws and final rules in real time.

The AALL/WK bi-annual call took place on December 21. Read the CRIV recap [here](#).

## NEW (TO ME) RESEARCH TOOLS

The World Intellectual Property Organization [launched](#) WIPO Lex-Judgments, a free database that provides access to leading judicial IP decisions from around the world. At launch, the database contained 400 documents from 10 countries.

[Vurbl](#), a new audio streaming service, offers ~60K legal oral arguments for free, as well as wellness and true crime audio content. They [are betting](#) on the legal vertical and plan to expand to other areas, like streaming lectures by law school professors or guest speakers.

## THINGS YOU SHOULD CHECK OUT

The super-VIP [2021 State of the Legal Market Report](#) is out. O'Grady's recap is [here](#).

ILTA [released](#) its annual tech survey. It should come as no surprise that Zoom and Teams are a big trend, as is embracing Office 365 and Exchange Online.

A number of legal tech marketplaces have launched in the past few months. Ambrogi [delves](#) into this new trend in his weekly column at Above the Law.

Jean O'Grady founded Dewey B Strategic almost 10 years ago and [discusses](#) how to cultivate a successful legal blog on This Week in Legal Blogging with Bob Ambrogi.

ICYMI, Greg Lambert and Marlene Gebauer [interviewed](#) Sarah Lin, our NOCALL President, for the 3 Geeks podcast. Sarah discusses data science, how she got interested in statistical computing, and how she ended up as the Information Architect & Digital Librarian at RStudio.

## Alyssa Thurston

UC Davis Law Library

### *How did you choose law librarianship as a career?*

The reference librarians at my law school were a primary inspiration. As a law student I was a frequent reference desk patron, and during those interactions with the librarians I had the chance to learn more about some of their career paths and about law librarianship generally. I'd always enjoyed doing research and was thrilled to learn about a career that married having a J.D. with being in the library all day! Some of those same librarians also trained and supervised me when I worked as a faculty research assistant, an experience which provided me with an additional window into law library work and further shaped my decision to become a law librarian myself.

### *What have you enjoyed the most from being involved with NOCALL?*

It is such a welcoming and friendly group with plenty of opportunities to get involved.

### *If you were not working as a law librarian, what would you most likely be doing?*

I majored in East Asian history in college, and in another life I might have pursued a graduate degree and a professional career in history or museum work.

### *What was the last book you read that you really enjoyed and why?*

I recently finished N.K. Jemisin's Broken Earth trilogy and can't say enough good things about it. The plot, which very broadly centers on members of a race called "orogenes" with earth-manipulating powers, is so richly imaginative and Jemisin's voice so distinctive. She weaves together incisive environmental and social commentary - particularly on the destructive effects of oppression and "othering" - with incredible world-building and a sly sense of humor to boot. Each book in the trilogy is just as good as the other, and all of it is a thought-provoking and intense read.

## COMMITTEE CORNER: ADMINISTRATION CLUSTER

Jean Willis, coordinator

### ***Audit and Budget Committee:***

Do you like to know how your dues are spent? Do you like to put numbers into little boxes? Yes...Audit and Budget is for you! At the beginning of the NOCALL fiscal year, you will collect budget needs from committees and present them to the Board (not too hard). The Board-approved budget will then be tracked by categorizing income and expenses provided to you monthly by the treasurer and reported back to the Board and the membership at quarterly meetings (again, not too hard). - *Shannon Burchard, chair*

### ***Constitution and Bylaws Committee:***

The Constitution and Bylaws Committee serves as a resource for the Association and members on questions relating to the NOCALL Constitution, Bylaws and/or of parliamentary procedure. Upon request by the Executive Board, President, or the membership, or on its own initiative, the committee shall study problems concerning the Association's Constitution and Bylaws; interpret Constitution and/or Bylaw questions; and draft proposed amendments to the Constitution and/or Bylaws to implement solutions to problems. In addition, the Committee, upon request by the Board, President, or membership, shall draft resolutions for Executive Board and membership approval affirming the Association's stance on current social or political issues. The Committee's workload doesn't require more than a Chair and one or two members, at most, but if you have an interest in parliamentary procedure and a way with words, the Constitution and Bylaws Committee would be delighted to have you! Contact Jen Fell, Chair, for more information at [jfell@saclaw.org](mailto:jfell@saclaw.org) - *Jen Fell, Chair*

### ***Nominations Committee***

If you would like to join or support the Nominations committee, one of the best ways to support the committee is to keep interactions with members in mind. If you have a number of people who you think are well suited because of your interactions for position within NOCALL, tell the individuals that you think they would be good fit...and then nominate them for the position. This includes within the committees to get experience working with the Board, and direct nominations to the board. The other thing you can do to support the committee, beyond just nominating people, would be to serve on the committee. Join for the couple of months (and one meeting) required, tell your opinion of people and help structure NOCALL's focus on what you think is important, and connect with others who you might not know already! - *April Eudy, chair*

## Cathy Hardy

Fenwick & West

### *How did you choose law librarianship as a career?*

I became a law librarian by chance. I was a government documents librarian in a public library and was looking for a job after relocating to the Bay Area. There was an opening for a government documents librarian at GGU Law Library, and they were willing to train me in legal research because I had experience in passing GPO depository library inspections. I found that I really enjoyed working in law, even more than working in Gov. Docs.

### *Who or what has had the greatest impact on your law librarian career?*

So many people had an impact. My fellow librarians at GGU deserve the credit for helping me learn about legal research. When I moved into the law firm environment Bev Lipton reached out and introduced herself, and answered SO MANY questions I had about working in a firm focused on Corporate Law. When I moved into "big law" and back to SF there were several people who took me under their wing including Donna Purvis, and Jenny Kanji.

### *If you were not working as a law librarian, what would you most likely be doing?*

If I had the talent I'd like to be a musician/songwriter. Honestly I can't imagine something completely different. I would find it fun to work at a public library again, but right now maybe not so much.

### *How have you kept your sanity since March?*

Taking walks, talking with friends, doing jigsaw puzzles.

### *What do you consider the perfect meal?*

The perfect meal is going to look amazing, smell appetizing, have elements of sweet, salty, sour, bitter and umami and I'll feel good after eating it. Most importantly, someone else will prepare and clean up. Fresh grilled salmon with some amazing sides and some sort of dark chocolate dessert would probably work. 😊

### Candidate for Vice-President/President-Elect

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## Jeremy Sullivan

Manager, Competitive Intelligence & Analytics  
DLA Piper LLP (US)  
Sacramento, CA  
Years with this Employer: 10.5

#### **Education:**

MLIS, San Jose State (2000)  
AB in History, UC Davis (1994)

#### **Previous Employment:**

Worked for 4 additional AmLaw 100 firms (Greenberg Traurig, Morgan Lewis & Bockius, Wilson Sonsini Goodrich & Rosati and Morrison & Foerster) dating back to 1995. Started as library assistant, became a reference librarian, then a library manager, then a nationwide reference services manager and have been a manager of the competitive intelligence team at DLA since 2017.



#### **Candidate Statement**

Millions of ounces of virtual ink have been spilled describing the ways in which 2020 was truly unprecedented. While the last year certainly presented a unique set of challenges, I would argue that there has never been a year when each of us weren't faced with some kind of impediment, obstacle or upheaval to be overcome. While we've all done our best to adjust to each new life-altering development, it is the ways in which we adapt to these predicaments that is always more interesting than the problems themselves.

I joined this profession by chance. I thrive in this profession thanks to the inspiration I've gleaned from peers who found ways to go around, climb over or detonate the rocks in the road. The colleagues I've met along the way have been uniformly committed to making things better – from helping an indigent pro se make their case, to building coalitions to improve negotiating position with vendors, on up to helping the white shoe partner gain new insights into their practice and clients. Our consistent mantra has not simply been 'there's a way to do this' but 'there's a better way to do this.'

If selected to serve our chapter, I will be committed to amplifying these kinds of stories – the 'what did you do to make it better?' stories. I can think of no more authentic way to represent our association.

#### **NOCALL Committees, Offices and Activities**

I've been a member since probably 1997.

Served on a couple of committees – education and nominating if I recall correctly, but not entirely sure of the dates. I've been a speaker at least 2 spring institutes and will be speaking at this year's institute as well.

#### **Other Professional Activities**

- Co-presented at 2020 LegalWeek (Federal Litigation Analytics)
- Co-presented at 2019 AALL annual meeting (Federal Litigation Analytics)

- Member of the PLLIP Board (2018-2020)
- Co-chaired the annual PLLIP Summit (2016 and 2017)
- Served on the PLLIP Summit committee most years since inception
- Moderated or presented a number of sessions at the AALL annual meeting since 2010

## Candidate for Secretary

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### Holly K. Herndon

Research and Instruction Librarian  
UC Hastings College of the Law  
San Francisco  
Years with this Employer: 2 years

#### ***Education:***

J.D., Boston College Law School  
M.L.I.S, University of Washington

#### ***Previous Employment:***

Librarian, California Department of Justice  
Years with this Employer: 1 year



#### ***Candidate Statement***

I am excited to be nominated to be NOCALL's secretary. I have been a member of NOCALL for over three years, and I have seen the important work this organization does. I look forward to contributing to this work, especially efforts to create solidarity among law librarians and to help us individually and collectively navigate the many challenges our profession faces.

#### ***NOCALL Committees, Offices and Activities***

I have been a member for about three years, ever since I became a librarian, and I have attended Spring Institutes and Business meetings. I joined the Access to Justice Committee in 2019. I look forward to serving the organization as Secretary.

#### ***Other Professional Activities***

I currently serve as the secretary of the ACRL's Research and Instruction Section, Scholarship Committee.

## Candidate for Member at Large

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# Stephen Hunter Richards

### ***Education:***

JD, University of San Francisco  
MLIS University of Washington

### **Previous Employment:**

Law Library Assistant , Marin County Law Library  
Years with this Employer: 3 Years

### ***Candidate Statement***

I look forward to being a Member-at-Large for 2021-2022 and I promise I will do my best in assisting the Executive Board in their functions.



### ***NOCALL Committees, Offices and Activities***

- NOCALL Educational Committee (2019-2020) NOCALL Spring Institute (2016)

### ***Other Professional Activities***

- AALL Grant Committee (2019-2020)
- AALL Member
- ALA Member

## Candidate for Member at Large

# Tina Dumas

KM Manager  
Nossaman LLP  
San Francisco, CA  
Years with this Employer: 2016 – present

### **Education:**

B.A., Wellesley College  
M.L.S., Catholic University of America

### **Previous Employment:**

Research Analyst, Goodwin Procter LLP  
Years with this Employer: 2014 – 2016

Reference Librarian, Nixon Peabody LLP (formerly Lillick & Charles)  
Years with this Employer: 1999 – 2014

Reference Librarian, Pillsbury Winthrop (formerly Pillsbury Madison & Sutro)  
Years with this Employer: 1996 – 1999



### **Candidate Statement**

NOCALL is a leading chapter in AALL and the law library community, and we have the most fun. I have been an active member for more than 20 years, and I have served the chapter in many capacities. I hope that I can continue to serve as a Board Member at Large. Librarians are adept at change, and I hope that I can help to lead NOCALL's members into the very changed world that will emerge "post-pandemic." I welcome the opportunity to help our organization continue our efforts at education, advocacy, inclusion, and camaraderie.

### ***NOCALL Committees, Offices and Activities Spring Institute Committee (2020)***

- Membership Chair (2012 - 2016)
- Membership Committee Member (2009 – 2012)
- Strategic Plan Task Force (2007 – 2008)
- Past President (2005 - 2006)
- President (2004 - 2005)
- Vice President (2003 - 2004)
- Newsletter Editor (2001 – 2003)
- Grants Committee (2000 – 2001)
- Daily Journal Update: "Navigating the Seven C's With NOCALL," by Tina Dumas, 2/19/04.

### ***Other Professional Activities***

- AALL Law Library Publications Award Jury: Chair (07/20/2016 - 07/18/2017)
- AALL Awards Committee: Member (07/16/2014 - 07/19/2016)
- AALL Candidate for 2014: Board Member Nominee (09/01/2013 - 12/31/2013)
- AALL Appointments Committee: Member (07/14/2010 - 07/26/2011)
- AALL PLLIP SIS: Past Chair (07/29/2009 - 07/13/2010)
- AALL Council of SIS Chairs: Member (07/16/2008 - 07/28/2009)
- AALL PLLIP SIS: Chair (07/16/2008 - 07/28/2009)
- AALL PLLIP SIS: Vice Chair (07/18/2007 - 07/15/2008)
- AALL Council of Newsletter Editors: Member (12/21/2001 - 06/30/2003)
- SLA Member (1995 – present)

# 2020-2021 NOCALL Officers and Committees

OFFICE	NAME	EMAIL
President	Sarah Lin, RStudio	president@nocall.org
VP/President Elect	Delia Montesinos, Ropes & Gray LLP	vicepresident@nocall.org
Secretary	Hilary Hardcastle, UC Hastings School of Law	secretary@nocall.org
Treasurer	Jean Willis, Sacramento County Law Library	treasurer@nocall.org
Past President	Jocelyn Stilwell-Tong, California Courts of Appeal, 6th Dist.	pastpresident@nocall.org
Member at Large	Kristin Brandt, UC Davis School of Law	memberatlarge@nocall.org
Member at Large	Chuck Marcus, UC Hastings School of Law	memberatlarge@nocall.org
<b>COMMITTEE CLUSTERS</b>		
<b>ADMINISTRATION – Coordinator: Jean Willis</b>		
AALL Liaison	Holly Riccio, California Judicial Center Library	aallliaison@nocall.org
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<b>COMMUNICATION – Coordinator: Delia Montesinos</b>		
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Technology	David Holt, UC Davis School of Law	technology@nocall.org
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Spring Institute	Delia Montesinos, Ropes & Gray LLP	springinstitute@nocall.org
<b>MEMBERSHIP – Coordinator: Kristin Brandt</b>		
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<b>OUTREACH – Coordinator: Jocelyn Stilwell-Tong</b>		
Government Relations	Judy Janes, UC Davis School of Law	govrelations@nocall.org
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Public Relations	Courtney Nguyen, San Francisco Law Library	publicrelations@nocall.org
<b>RECOGNITION – Coordinator: Hilary Hardcastle</b>		
Awards	Jocelyn Stilwell-Tong, California Courts of Appeal, 6th Dist.	awards@nocall.org
Grants	Cathy Hardy, Co-Chair, Fenwick & West Sherry Takacs, Co-Chair, Skadden Arps, et al. LLP	grants@nocall.org
Memorials	Leslie Hesdorfer, Hanson Bridgett Jane Metz, Nixon Peabody LLP	memorials@nocall.org